

22/02/2017

ASS. REC. BY:

REF: (S3) SMOH024291 / Tld3e2

Special Instructions:

Surveyor:

ASSIGNMENT (Office)

From (Person): Agnes Chan of SMODate/Time: 2:17pm @ 22/12/17

Estimated Cost: _____ Bill to: _____

OD (TP) WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SJY 4720DInsured: CB 5554at Workshop m/s: JD MotorsportsTel: 9237 3644of 25 Kaki Bkt Rd 4 #06-38 Synergy

Policy No: _____

Claim No: CMTD1704282/AGC

Sum Insured: _____

Excess: _____

Make of Veh: _____

(Client's Record)

D.O.A. 20/12/17

CA / REV / REP. / REV 24 HRS

'wp'

26/12/2017Date/Time: 3:16pm @ 22/12/17Person Contacted: Ronnie

H.O.D. Endorsement: _____

Vehicle IN (OUT)

Date/Time Action/Instruction (✓) Estimate

SJY 4720D - XCB 5554 - X

REF: 8MO

ASSIGNMENT

From:

Date:

26/12/17

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SJY 4720D

at Workshop m/s

JD Motorsports

of

25 kaki Bkt Rd 4 #06-38 Synergy

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

7

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

(wp)

-PRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SJY4720D

Yr Regn:

2009 Dec.

Type:

M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Kia Cerato

C.C.

1591

Colour:

white

A/C:

Insured / Std / NI / NA

Sp. Reading

78261

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

KNAF W611 LA516 5732

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

225/45R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

26/12/17 @ 1555

Survey held at:

JD Motorsports

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

\$4,300 — \$5,800

John 4/4/2018

RECEIVED 05 APR 2018

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Invs (\$)

☐

Weekend (\$)

Others

TOTAL

Report Format:

PRE

Lump Sum / I.B.I. (\$))

100

100

Nivitha (LKK Auto)

From: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>
Sent: Friday, 22 December, 2017 2:17 PM
To: Catherine Chong (LKK Auto); 'assignments' (assignments@lkkauto.com)
Subject: FW: NOTICE OF ACCIDENT & PRE-REPAIR SURVEY FOR SJY4720D - YOUR REF: CB555U & OUR REF: TCL.GCN.an.50452.17.jdm - ACCIDENT INVOLVING SJY4720D & CB555U ON 20/12/17
Attachments: 490.pdf; 555.pdf

Our Reference: CMTD1704282/AGC

Dear LKK

Kindly assign your motor surveyor to conduct motor survey of the mentioned (SJY4720D).

Please refer to the email correspondence below.

Thank you.

Best Regards

Agnes Chan

Claims Divison

D: 6329 5327 | T: 6461 6555 | F: 6221 3302

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From: Chan, Shu Hui Agnes
Sent: Friday, 22 December, 2017 2:10 PM
To: 'Anil' <anil@htapartners.com.sg>
Cc: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Ronnie Tay <wei_845@outlook.com>; Henry, Irene James <irene.henry@sompo.com.sg>
Subject: RE: NOTICE OF ACCIDENT & PRE-REPAIR SURVEY FOR SJY4720D - YOUR REF: CB555U & OUR REF: TCL.GCN.an.50452.17.jdm - ACCIDENT INVOLVING SJY4720D & CB555U ON 20/12/17

WITHOUT PREJUDICE

Dear Anil,

We refer to your email reply dated 03/07/2017.

We would appointed our motor surveyor, **LKK Auto Consultants Pte Ltd** to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Thank you.

Best Regards

Agnes Chan

Claims Division

D: 6329 5327 | T: 6461 6555 | F: 6221 3302

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From: Anil [<mailto:anil@htapartners.com.sg>]

Sent: Friday, 22 December, 2017 11:42 AM

To: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Cc: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Ronnie Tay <wei_845@outlook.com>; Henry, Irene James <irene.henry@sompo.com.sg>

Subject: RE: NOTICE OF ACCIDENT & PRE-REPAIR SURVEY FOR SJY4720D - YOUR REF: CB555U & OUR REF: TCL.GCN.an.50452.17.jdm - ACCIDENT INVOLVING SJY4720D & CB555U ON 20/12/17

Importance: High

Without Prejudice

Save As TO Cost

Dear Agnes,

We refer to our tele-conversation today 22nd December 2017 concerning our email dated 21st December 2017.

As discussed and agreed, since your agreed SJE surveyor Mr Teo See Ling (In house surveyor) is on leave and unable to survey our client's for the whole week from 26th to 29th December 2017, our client will cancel the earlier agreement as per our email dated 21st December 2017 to the said reason and our client will proceed to use an independent surveyor accordingly.

Your appointed surveyor can directly proceed to co-ordinate to inspect our client's vehicle as follows:

Venue : JD Motorsports Pte Ltd
25 Kaki Bukit Road 4
#06-38 Synergy@KB
Singapore 417800
Contact Person : Mr Ronnie : 9237 3644

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference

Best regards,

Anil
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext.256
Direct Fax: 63383536
Fax : 6533 0313

From: Anil [mailto:anil@htapartners.com.sg]

Sent: Thursday, December 21, 2017 3:40 PM

To: 'Henry, Irene James' <irene.henry@sompo.com.sg>

Cc: 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>; 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>;

Ronnie Tay <wei_845@outlook.com>

Subject: RE: NOTICE OF ACCIDENT & PRE-REPAIR SURVEY FOR SJY4720D - YOUR REF: CB555U & OUR REF: TCL.GCN.an.50452.17.jdm - ACCIDENT INVOLVING SJY4720D & CB555U ON 20/12/17

Without Prejudice
Save As To Cost

Dear Irene,

We refer to your email dated even date.

As discussed and agreed, our client is agreeable to use your appointed surveyor **In house Teo See Ling** from your list to conduct the joint pre-repair survey as a single joint expert for our client's vehicle SJY4720D as follows:

Kindly contact the person-in-charge to arrange for the inspection of the vehicle. Please be informed that the said vehicle can be inspected at: -

Venue : JD Motorsports Pte Ltd
25 Kaki Bukit Road 4
#06-38 Synergy@KB
Singapore 417800
Contact Person : Mr Ronnie : 9237 3644

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference

Best regards,

Anil
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext.256
Direct Fax: 63383536
Fax : 6533 0313

From: Henry, Irene James [mailto:irene.henry@sompo.com.sg]

Sent: Thursday, December 21, 2017 3:01 PM

To: Anil <anil@htapartners.com.sg>

Cc: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Subject: RE: NOTICE OF ACCIDENT & PRE-REPAIR SURVEY FOR SJY4720D - YOUR REF: CB555U & OUR REF: TCL.GCN.an.50452.17.jdm - ACCIDENT INVOLVING SJY4720D & CB555U ON 20/12/17

Our Reference: CMTD1704627/GPL

Your Reference: TCL.GCN.an.50452.17.jdm

Date: 21ST December 2017

Without Prejudice

BY EMAIL ONLY

Attention:

M/S HIN TAT AUGUSTINE & PARTNERS

ACCIDENT INVOLVING SJY 4720D & CB 555U ON 20 DECEMBER 2017

Dear Sir

We refer to your Notice of Accident via email dated 21/12/2017.

Please be informed that Pau Loong is the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Ma Chin Fook (North area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffery Ong	
4	JP Knights Adjusters & Surveyors	Jason Lek	
5	In House surveyor	Teo See Ling	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best Regards

Irene Henry

Claims Division

D: 6322 4618 | T: 6461 6555 | F: 6221 3147



Innovation for Wellbeing

SOMPO

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Anil [<mailto:anil@htapartners.com.sg>]

Sent: Thursday, 21 December, 2017 10:16 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: NOTICE OF ACCIDENT & PRE-REPAIR SURVEY FOR SJY4720D - YOUR REF: CB555U & OUR REF:

TCL..GCN.an.50452.17.jdm - ACCIDENT INVOLVING SJY4720D & CB555U ON 20/12/17

Importance: High

VERY URGENT

Dear Mdm,

CLAIMANT: GAN SHULING

ACCIDENT INVOLVING SJY4720D & CB555U ALONG AYE TOWARDS TUAS EXIT OF CLEMENTI AVENUE 6 ON 20/12/17 ABOUT 07:40 HRS

We are instructed by Gan Shuling of SJY4720D to notify you the above-mentioned accident between our client's vehicle registration number SJY4720D and your insured's vehicle registration number CB555U driven by you/your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Best regards,

Anil

M/s Hin Tat Augustine & Partners

20 Upper Circular Road

#02-10/12 The Riverwalk

Singapore 058416

Tel : 6533 0212 ext.256

Direct Fax: 63383536

Fax : 6533 0313

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	20/12/2017 15:59
Date Of Accident	20/12/2017 07:40
Exact Location Of Accident	AYE TOWARDS TUAS EXIT OF CLEMENTI AVE 6
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJY4720D
Insured/Policyholder	
Name Of Registered Owner	GAN SHULING
NRIC No	S8238837J
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98168187
Alternative Phone No	OFFICE-98168187

Vehicle Particulars

Manufacturer	KIA
Model	CERATO FORTE KOUP 1.6 SX MT D/AB 2DR SR
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AVIVA LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	10653269
Cover Note Number	

Driver

Name of Driver	LIU CHUAN
NRIC No	S8273784G
Date Of Birth	15/11/1982
Occupation	INDOOR
Date Of Driving Pass	10/01/2011
Driving Experience	6 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97684642
Fax Number	
Contact Number	
EMail Address	ROMEO1314@HOTMAIL.COM

Address	NIL
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I was exiting from AYE Clementi Ave. 6 on the outer lane when suddenly a bus on the inner lane went slightly towards my lane upon the bend. I was in my lane and did not have any where to go, the bus eventually hit me on the left rear passenger seat. The driver refuse to exchange particulars and insist that i called his boss. No injury involved.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	CB555U
Vehicle Make/Model/Colour	TOYOTA/COASTER SUPER LWB/GREY
Details Of Properties	MINI BUS
Vehicle Category	BUS
Name of Driver	UNKNOWN
NRIC/Passport Number	
Contact Number	UNKNOWN
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**
 - (a) I understand, acknowledge, agree and consent that:
 - (i) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may be permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
 - (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may be permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
 - (c) my Personal Information may be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be based outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date & Time

20/12/17

VERIFIED BY AJAX MARS
REPORTING OFFICER
Mohammad Azaly Bin Abdullah

Witnessed by Reporting Centre Personnel

Sketch Plan

A-STY4720D

B-CB555U

EXIT
CLEMENT
AVE. 6

ACCIDENT STATEMENT (2000 characters)

I was exiting from AYE Clementi Ave. 6 on the outer lane when suddenly a bus on the inner lane went slightly towards my lane upon the bend. I was in my lane and did not have any where to go, the bus eventually hit me on the left rear passenger seat .

The driver refuse to exchange particulars and insist that i called his boss.

No injury involved.

Taxi Voucher No.:

DECLARATION

I/We declare that the above particulars & information provided above are true in every aspect.

VERIFIED BY AJAX MARS REPORTING OFFICER -
MOHAMMAD AZALY BIN ABDULLAH

MARS Officer



Registered Owner or Driver's Signature



Job Complete Date/Time

20 December 2017 at 3:32 PM

Date/Time:

20 December 2017 at 3:32 PM



PRE-REPAIR INSPECTION REPORT			
SOMPO INSURANCE SINGAPORE PL		Ref: CS3/SMO17024291/T1d3e2	
50 RAFFLES PLACE #05-01/06		Date: 05-04-2018	
SINGAPORE LAND TOWERS SINGAPORE 048623		Code: SMO	
1. Policy Particulars :- (THIRD PARTY CLAIM)			
Insured Veh.	CB 555U	Veh. Inspected	SJY 4720D
Policy No.		Coverage (\$)	0.00
Claim No.	CMTD1704282/AGC	Excess (\$)	0.00
Assign From	AGNES CHAN	Assign Date	22/12/2017
2. Vehicle Particulars & Condition			
Make & Model	KIA CERATO	c.c	1591
Engine No.	HIDDEN	Year of Reg.	2009
Chassis No.	KNAFW611LA5165732	Colour	WHITE
Odometer	78261 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	225/45 R17	DUNLOP	6 mm
L/H Front Tyre	225/45 R17	DUNLOP	6 mm
R/H Rear Tyre	225/45 R17	DUNLOP	6 mm
L/H Rear Tyre	225/45 R17	DUNLOP	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE N/S REAR PORTION.			
5. General Information			
Accident Date	20/12/2017	Inspect Date / Time	26/12/2017 (03:55 PM)
Survey held at	JD MOTORSPORTS PTE LTD 25 KAKI BUKIT ROAD 4 #06-38 SYNERGY @ KB S 417800		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS. D) THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$4,300-\$5,800			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:			7 Working Days

Report Ref No. CS3/SMO17024291/T1d3e2

Inspected By



MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor



K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE, MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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