

INS. CASE OWNER:

Norsiah

CC 4 / AIG 17024289

LKK

IDAC

Surveyor:

KGL

DOI:

ASSIGNMENT

20/1/18

Date / Time:

22/2/17

Registered in Merimen:

22/2/17

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKS 747SL

Claim No.:

510359819189

Name of Insured:

KANG BEE LENG

Policy No.:

2100410748

Insured Tel No.:

HP: 9838 5282

Make / Model:

Excess Sec II : SS

D.O.A: 07/2/17

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO , TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

STL 6200M



INSRS:

WSP: Clay Hoe (Kishun)

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

27/2/17 (Joy)

STL 6200M - X ; SKS 747SL - X
OI NR - SEND FIRST LETTER TO OI.

5-1-18

NO OI GIA IN MERIMEN

25-4-18

OI GIA UPLOADED

12-1-18

01312 SPOKEN W/OI.
DISPUTE NO DAMAGE

25-4-18

emailed OI our survey
photos - Solomon fan

DAMAGE DISPUTE

14-11-18

Called June 2nd times to send us the estimate in order to explain
to %.

21-11-18

PENDING EIT / DAMAGE DISPUTE

10-1-19

TP HAD RENEGED OOE AND WOULD PROCEED TO CLAIM, WOULD EMAIL
US REQUISITE DOCUMENTS

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

S\$650

(2 days)

Reduction:

46 %

Confirm by: KGL

FINAL SETTLEMENT

Date/Time:

Confirm with: JUNE

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

27

Repair Cost:

S\$650

Loss of Rental (LOR):

S\$ -

(3 days)

Loss of Use (LOU):

S\$650

(\$30 x 3 days)

Loss of Income (LOI):

S\$ -

(\$ x 3 days)

LOR only ☐ LOU only ☒

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

S\$8.00

Medical:

S\$ -

Disbursement:

S\$ -

Legal Cost

S\$ -

(e.g. Tow/Independent)

Total:

S\$163.50

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with: JUNE

Payee 1:

S\$163.50

Name 1:

CHENG HOE MOORE PTE LTD

Payee 2: (Strike if N.A.)

S\$ -

Name 2:

Payee 3: (Strike if N.A.)

S\$ -

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: +330

Email ☒ Call ☐

Кейлетх

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

QD/TP/WS/TP RES/QD RES/EVA/INV/MV

To Inspect Vehicle No:

at Workshop m/s *Eden House*

of

Insured: _____

Policy No. _____

Claims No. _____

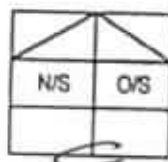
Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bar. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Soon: Consistent? : Yes or No

Est. Repairs: 20 days Res.: Yes or No

Turn Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____ Vehicle: IN / OUT _____

Date / Time	Action / Instruction
-------------	----------------------

31/1 File pass to Catherine, est not ready

~~DISPUTE - NO DAMAGE~~

4/5: +6.50 (880: +328.15 46%)

Date/Time, File Path to?

☐: Prel. Report

11 ☐ : Final Report

DataTime, File Return to?

24

Report Format :

Lump Sum / I.B.I: (\$

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ : Site Insp (\$

Interview (\$

Tech. invs. (\$

☐ Weekend (\$

Survey Fee

Transportation		
$S = RS$	S	

Phenanthrene

Others

2022



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC4/AIG17024289/Kjs3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 22-12-2017



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKS 7475L	Veh. Inspected	SJL 6300M
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	22/12/2017

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	07/12/2017	Inspection Date	30/01/2018
Survey held at	CHENG HOE MOTOR PL BLK 1019 YISHUN IND. PARK A #01-374/382 SINGAPORE 768761		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

SJL6300M
7P/41G

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type	Singapore NRIC
Owner ID	2637H

Vehicle Details

Vehicle No.	SJL6300M
Vehicle to be Exported	Yes
Intended De-registration Date	07 Dec 2017
Vehicle Make	TOYOTA
Vehicle Model	COROLLA AXIO 1.5X A
Primary Colour	Silver
Manufacturing Year	2008
Engine No.	1NZD178732
Chassis No.	NZE1416095465
Maximum Power Output	81.0 kW (108 bhp)
Open Market Value	\$12,552.00
Original Registration Date	04 Dec 2008
First Registration Date	04 Dec 2008
Transfer Count	1
Actual ARF Paid	\$6,541.00

OPC Cash Rebate Details

OPC Cash Rebate Eligibility	No
OPC Cash Rebate Eligibility Expiry Date	-
OPC Cash Rebate Amount	-

Intended PARF Rebate Details

PARF Eligibility	Yes
PARF Eligibility Expiry Date	03 Dec 2018
PARF Rebate Amount	\$3,270.00

Intended COE Rebate Details

COE Expiry Date	03 Dec 2018
COE Category	A - Car (1600cc & below)
COE Period(Years)	10
QP Paid	\$0.00
COE Rebate Amount	\$0.00
Total Rebate Amount	\$3,270.00

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
 TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@chingnet.com.sg
 GST:201001158E RCB NO:201001158E

SJL 6300M
TP/AIG

M/S: AIG ASIA PACIFIC INSURANCE PTE LTD
 78 SHENTON WAY
 #07-16 AIG BUILDING
 SINGAPORE 079120

TEL: 64193000

FAX: 64153727

ATTN: Motor Claim Department

Estimate No: ES1991031/YISHUN

Date: 31 Jan 2018

Policy No: 5045152097

Veh Reg No: SJL6300M

Make/Model: TOYOTA COROLLA
 AXIO 1.5X A

Chassis No: NZE1416095465

Engine No: 1NZZ178732

Reg. Date: 04/12/2008

WS Ref: TP/AIG/YS

Claim Type: Third Party

Accident Date: 07/12/2017

TP Veh Reg No: SKS7475L

Not Authorised

11 by BT

Recovery After 10int 2 day

Estimate Repair Cost to Vehicle No :SJL6300M

Description	U/Price	Quantity	List Price	Amount
List Price			S\$	S\$
1 REAR BUMPER	483.20	1 PC	483.20	—
2 REAR BUMPER CLIPS	3.50	6 PCS	21.00	—
			304.20	
		Less 25%	126.05	378.15
Labour				
3 REMOVE & REFIX REAR BUMPER,KNOCK & REPAIR REAR PANEL,BOOT & REALIGN THE SAME	350.00	1 LA	350.00	200
4 PUTTY & RESPRAY PAINTING ON REAR BUMPER,REAR PANEL,BOOT	480.00	1 LA	480.00	220
			830.00	830.00
		Total		S\$ 1,208.15
		Add GST @ 7%		84.57
		Total Amount Payable		S\$ 1,292.72

For Cheng Hoe Motor Pte Ltd

[Signature]
 AUTHORIZED SIGNATURE

Joy Irene (LKKAUTO)

From: Solomon Fang <solfang@gmail.com>
Sent: Monday, 22 January 2018 4:00 PM
To: Joy Irene (LKKAUTO)
Subject: Fwd: CC4/AIG17024289/js3
Attachments: IMG-5201.JPG

Dear mdm,

I refer to my letter dated 22/01/18 referencing captioned matter and attached herewith a copy of the photograph of vehicle SJL6300M. As mentioned in my letter there are no visible evidence of damages that would warrant a Third Party claim against my insurers.

Regards,
Solomon Fang Chang Chhun

----- Forwarded message -----

From: Solomon Fang <solfang@gmail.com>
Date: Mon, 22 Jan 2018 at 3:52 PM
Subject: CC4/AIG17024289/js3
To: <JoyIrene@lkkauto.com>

--
Solomon Fang
Email: solfang@gmail.com



Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Tuesday, 19 June 2018 9:50 AM
To: 'Solomon Fang'
Cc: Admin A; CS A Team; Kenneth Kong (LKKAuto)
Subject: RE: Accident SKS7475L and SJL6300M ON 07/12/2017
Attachments: EMAIL CORRESPONDENCE.pdf

WITHOUT PREJUDICE

Dear Sir,

We refer to your e-mail dated 14 June 2018 and our e-mail correspondence (attached).

Our update to you on 09 May 2018 is pending estimation of cost from Third Party claimant's repairer.

Please note that our technical expert have inspected the claimant's vehicle and is prepared to do the necessary adjustment (in accordance to the inspection done) once the estimation is submitted to us. There is no final cost yet. We will highlight your issues on damages to our experts for their review.

We understand that you have rendered the services of a lawyer, we would like to confirm if you will not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence.

Kindly let us know and we will inform our principal M/s AIG of your undertaking. We would like to highlight to you that the once you signed the undertaking letter, all the third party claim for this particular accident will go directly to you. You may handle this case at your own cost and AIG will not be involved. Hence, your policy will not be affected.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Solomon Fang [<mailto:solfang@gmail.com>]
Sent: Thursday, 14 June 2018 5:34 PM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: Accident SKS7475L and SJL6300M

Dear Joy- Irene,

WITHOUT PREJUDICE

Since I last communicated with you a few months ago, I noted that there were no further developments. I was expecting to receive a reply from you stating the cost of repairs of the "damages" to SJL6300M. That was your advice.

I have made further investigations as regards the reported damages to the rear bumper of SJL6300M. In my investigations I visited several second hand car dealers and had the opportunity to carefully review many similar cars (model and make) how it was possible for "alleged damages" to be caused by my Mercedes car star-shaped badge on the front grill. In my view it was simply not possible.

In fact if you study the front of the car, you will notice that the car's license plate mounted on the bumper would have been the first to impact the rear bumper, and not the Mercedes Logo which is recessed as was alleged.

Furthermore I measured the relative height of the logo and the "top edge of the rear bumper" in the location as marked in your report. It is impossible for the logo to have made the damage - a slight indentation.

If the other party would like to proceed further, kindly inform them that I have retained the services of a lawyer to challenge their claim in the the court of law. It will also attract a counter suit for damages and costs.

To further protect my interest, I shall be submitting to my Underwriters a comprehensive report to refute the allegations. It is a matter of principle that I find it necessary to defend my interests as the liabilities of this case will affect my ability to enjoy my no claim bonus which I have carefully preserved over the years.

Kindly make the necessary representations to the involved parties, as needed.

Thank you for your kind attention.

Yours truly,
Fang Chang Chhun Solomon
Insured party - driver of SKS7475L

--
Solomon Fang
Email: solfang@gmail.com

Asher Sng (LKKAUTO)

From: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>
Sent: Tuesday, 24 September 2019 3:06 PM
To: Asher Sng (LKKAUTO)
Subject: ACCEPANCE -LOD- SJL6300M, doa 7/12/17 *** LKK REF: CC4/AIG17024289/js3

Hi Asher,

Your offer as below is accepted.

Pls process payment to be made payable to "CHENG HOE MOTOR PTE LTD"

Thank you.

Rgds
June Phua
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719

From: Asher Sng (LKKAUTO)
Sent: Tuesday, September 24, 2019 2:48 PM
To: Cheng Hoe Motor Pte Ltd (Yishun-June)
Subject: RE: LOD- SJL6300M, doa 7/12/17 *** LKK REF: CC4/AIG17024289/js3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair(w/GST)	\$ 695.50
2. Loss of Use (2 days x \$30)	\$ 60.00 (OPC VEHICLE)
3. LTA/GIA search fee	\$ 8.00
TOTAL	<u>\$ 763.50</u>

Kindly let us have your acceptance.

Thank You.

Best Regards,

Asher Sng | Case Handler
LKK Auto Consultants Pte Ltd

PAYMENT ADVICE

Your Ref : AIG Vehicle no.	:	SKS7475L
Claimant Vehicle No.	:	SJL6300M
Date of Accident	:	07/12/2017
Traffic Accident involving vehicle/s No.	:	PIE TOWARDS AYE ROUNDABOUT

BREAKDOWN OF PAYMENT/S

<u>S/No.</u>	<u>Items</u>	<u>Amount</u>	<u>Remark</u>
1	Repair cost	\$ 695.50	
2	Loss of Use	\$ 120.00	(\$60 x 2 days)
3	LTA Search	\$ 8.00	
TOTAL		\$ 823.50	

All payment should be made payable to Cheng Hoe Motor Pte Ltd.

Service Adviser : LKK
Contact No. : 6256 3561

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 9 July 2019 11:12 AM
To: Solomon Fang
Subject: RE: Accident SKS7475L and SJL6300M ON 07/12/2017

Hi Mr Solomon,

We refer to your email dated on 14.06.2018.

Enclosed a copy of the third party vehicle estimate for your persual.

Estimate Repair Cost to Vehicle No :SJL6300M

Description	U/Price	Quantity	List Price	Amount
List Price			S\$	S\$
1 REAR BUMPER	483.20	1 PC <i>Bu</i>	483.20 ✓	
2 REAR BUMPER CLIPS	3.50	6 PCS <i>m</i>	21.00 ✓	
			504.20	
		Less 25%	126.05	378.15
Labour				
3 REMOVE & REFIX REAR BUMPER,KNOCK & REPAIR REAR PANEL,BOOT & REALIGN THE SAME	350.00	1 LA	350.00 <i>200</i>	
4 PUTTY & RESPRAY PAINTING ON REAR BUMPER,REAR PANEL,BOOT	480.00	1 LA	480.00 <i>220</i>	
			830.00	830.00
		Total		S\$ 1,208.15
		Add GST @ 7%		84.57
		Total Amount Payable		S\$ 1,292.72

Our surveyor have recommended the cost repair to third party vehicle at about \$798.15 excluding GST.

We wish to stress that our offer of settlement is strictly made on a without prejudice basis with a view to close this matter amicably.

If you still do not wish us to settle the third party claim and/or if you wish to take over conduct of the third party claim without seeking indemnity under the motor insurance policy so as to protect the No Claims Discount (this entails that you would have to conduct your own defense and bear the full costs), you may consider undertaking the claim.

Kindly let us have your final decision by 15/07/2019. If we do not hear from you by then, our principal will proceed to handle and decide how the claim is settled as per the terms and conditions of the policy. Under the Terms and

Conditions 6.3 entitled "Conduct of Proceedings" under his Motor Policy, it is clearly stated that "AIG shall have full discretion in the conduct of any proceedings and/or how a claim is settled."

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joy Irene (LKKAuto)

Sent: Tuesday, 19 June 2018 9:50 AM

To: Solomon Fang <solfang@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>

Subject: RE: Accident SKS7475L and SJL6300M ON 07/12/2017

WITHOUT PREJUDICE

Dear Sir,

We refer to your e-mail dated 14 June 2018 and our e-mail correspondence (attached).

Our update to you on 09 May 2018 is pending estimation of cost from Third Party claimant's repairer.

Please note that our technical expert have inspected the claimant's vehicle and is prepared to do the necessary adjustment (in accordance to the inspection done) once the estimation is submitted to us. There is no final cost yet. We will highlight your issues on damages to our experts for their review.

We understand that you have rendered the services of a lawyer, we would like to confirm if you will not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence.

Kindly let us know and we will inform our principal M/s AIG of your undertaking. We would like to highlight to you that the once you signed the undertaking letter, all the third party claim for this particular accident will go directly to you. You may handle this case at your own cost and AIG will not be involved. Hence, your policy will not be affected.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

AUTHORISATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)


I, Ho Joo Hai (the third party claimant) of Blk 322 #07-191
Woodlands St 32 S 730322 (address), owner of SJL6300M (vehicle no.) hereby
authorize CHENG HOE MOTOR PTE LTD ("the workshop") to act for me with respect to
my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SJL6300M that
was damaged pursuant to the accident which occurred on 7/12/2017 (date) along PIE towards
AYE Roundabout (location) involving vehicle no/s SKS7475L ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the
workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s
being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice
and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is
concerned.

Dated this 7 (day) of December (month) 2017 (year)

Ho Joo Hai
Signed by "the third party claimant"
(with chop if applicable)


Signed by "the workshop"
(with chop)

RELEASE VOUCHER

(AIG Asia Pacific - EXPRESS THIRD PARTY CLAIM)

"We/I, CHENG HOE MOTOR PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$695.50 (Repair Cost), S\$60.00 (Loss of Use), S\$8.00 (Disbursement), for vehicle no SJL6300M that was damaged pursuant to the accident which occurred 7/12/2017 (date) along PIE towards AYE Roundabout (location) involving vehicle no/s SKS7475L. This is pursuant to the inspection conducted on 30/1/2018 (date) at "the workshop".


We/I confirm that we/I are/am authorized by the owner Ho Joo Hai ("the third party claimant") of vehicle no. SJL6300M make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

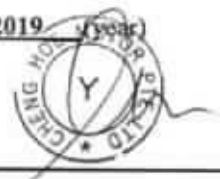
We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage SJL 6300M (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 26 (day) of August (month) 2019 (year)


Signed by appointed surveyor


Signed by "the workshop" (with chop)

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
GST:201001158E RCB NO:201001158E

TAX INVOICE

M/S : AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY
#07-16 AIG BUILDING
SINGAPORE 079120
TEL: 64193000 FAX: 64153727
ATTN: Motor Claim Department

WS Ref: TP/AIG/YS
Claim Type: Third Party
Accident Date: 07/12/2017
TP Veh Reg No: SKS7475L

NO: CL8190894
Date: 26 Aug 2019
Policy No: 5045152097
Veh Reg No: SJL6300M
Make/Model: TOYOTA COROLLA
AXIO 1.5X A
Job No: JC1600368

Description	Quantity	List Price	PAGE:1
			Amount
To Supply all replaced parts, all necessary and agreed labour & miscellaneous charges. (As recommended by your appointed surveyor)	1 PC	SS 650.00	SS 650.00

Total	SS 650.00
Add GST @ 7%	45.50
Total Amount payable	SS 695.50

For Cheng Hoe Motor Pte Ltd



E. & O. E.

AUTHORISED SIGNATURE

Enquire Vehicle & Owner Information (Vehicle No. SKS7475L As At 07 Dec 2017 / 07:00:00)**Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident
Law Firm Case No.: CHM-SJL6300

Current Owner Details

Owner ID Type: Singapore NRIC
Owner ID: S1475096G
Owner Name: KANG BEE LENG
Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes
Registered Block/House No.: 5
Registered Street Name: LEEDON HEIGHTS
Registered Unit No.: # 07 - 08
Registered Building Name: -
Registered Postal Code: 267952

Current Vehicle Details

Vehicle No.: SKS7475L
Make Description/Model: MERCEDES BENZ / C180 AVANTGARDE (R17 LED)
Insurance Company Name: AIG ASIA PACIFIC INSURANCE PTE. LTD.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	22 Dec 2017 Edit Reg		22 Dec 2017 00:00 Edit Adj Rpt	\$650.00 Edit Estimates	\$650.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS		[Created by adjuster]
Insured:	Kang Bee Leng, ID: -	
Main Claimant:	HO JOO HAI, ID: S7072637H	
Vehicle Reg. No.:	SJL6300M	Date of Loss: 07/12/2017 00:00 - :59 [108 Months and 3 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 5103588191SG	Policy/Cover Note No.: 2100410748
Vehicle Reg. No. (Insured):	SKS7475L	Policy No. (Claimant): 5045152097
		Excess:
Repairer:	Cheng Hoe Motor Pte Ltd (Yishun) Blk 1019 #01-374/382, Yishun Industrial Park A, 768761 Yishun - Tel: 6755 6142	
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com	
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:	
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 04/01/2018]	

ASSOCIATED MAIL RECEIVED	View All	Compose Case Mail
• AIG_SG (26/12/2017): NO OI GIA REPORT		

ALL ASSOCIATED TASKS										View All	Search Tasks	Create New Task	Complete
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?				
No results.													

Claim Documents

*SJL6300M (5103588191SG)
[SKS7475L]
TP
HO JOO HAI
Dec 7 2017 12:00AM
[Kang Bee Leng]
Cheng Hoe Motor Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences			1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Edit
Assessment Reports			1 per page <input type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	25/04/18 11:18	Accident Statement <small>From: SC - Reg. No: SKS7475L, Claimant: KANG BEE LENG</small>		Load HTM
Photos/Images			3 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	04/12/18 16:17	General View		Load JPG <input checked="" type="checkbox"/>
2	04/12/18 16:17	General View		Load JPG <input checked="" type="checkbox"/>
3	04/12/18 16:17	General View		Load JPG <input checked="" type="checkbox"/>
4	04/12/18 16:17	General View		Load JPG <input checked="" type="checkbox"/>
5	04/12/18 16:17	General View		Load JPG <input checked="" type="checkbox"/>
6	04/12/18 16:17	General View		Load JPG <input checked="" type="checkbox"/>
7	04/12/18 16:17	General View		Load JPG <input checked="" type="checkbox"/>
8	04/12/18 16:17	General View		Load JPG <input checked="" type="checkbox"/>
9	04/12/18 16:17	General View		Load JPG <input checked="" type="checkbox"/>
10	04/12/18 16:17	General View		Load JPG <input checked="" type="checkbox"/>
11	04/12/18 16:17	General View		Load JPG <input checked="" type="checkbox"/>
Documentation			1 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/12/17 11:57	ACKNOWLEDGEMENT EMAIL TO AIG DD 21.12.2017		Load PDF
2	26/12/17 11:57	TP GIA REPORT		Load PDF
3	27/12/17 12:05	SKS 7475L - NON REPORTING LETTER		Load PDF
4	22/01/18 17:23	RECEIVED FROM OID ON 22.1.18		Load JPG <input checked="" type="checkbox"/>
5	23/07/19 12:21	FINAL LETTER TO OI		Load PDF
6	24/09/19 14:12	EMAIL FROM OI DD 240719		Load PDF
7	09/10/19 10:06	WORKSHOP INVOICE		Load PDF
8	09/10/19 10:06	AUTHORISATION TO ACT FORM		Load PDF
9	09/10/19 10:06	Release Voucher		Load PDF
10	09/10/19 10:06	LTA SEARCH		Load PDF
11	09/10/19 10:06	LOD		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST		Reset Save Print
There are no document checklists configured.		
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; width: 100%;"></div>		
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>		

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKS7475L (Insd veh)	Model:	TOYOTA COROLLA 1.5 X
	SJL6300M (TP veh)		AXIO (A)
Date of Accident:	07/12/2017		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	1,292.72
Final Repair Cost	:	\$	695.50
Loss of Use	:	\$	60.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	8.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	763.50

2.00 days at \$30.00 per day
days

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop:** Agreed Liability _____(%)

B) For **GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: _____
 BOLA Liability: _____100_____(%) Assessed Liability (*): _____(%)
 * Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Cheng Hoe Motor Pte Ltd	:	\$ 763.50
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

09 Oct
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
 (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
 Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG17024289/KEB3Q2

Date: 09/10/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100410748
Claimant
Vehicle No : SJL6300M **Insured Vehicle No :** SKS7475L
Date of Loss: 07/12/2017 **Nature of Claim:** TP **Claim No:** 5103588191SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJL6300M**
 Make & Model: TOYOTA COROLLA, 1.5 X AXIO (A) Engine No: 1N2D178732
 Reg. Date: 04/12/2008 (Man. Year: 2008) Chassis No: NZE1416095465
 Colour: Metallic Silver Odometer: 106535 km
 Engine Capacity: 1496 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/60 R15 Rear Tyre Size: 195/60 R15
 Front Left Side: Hankook 9 mm Rear Left Side: Hankook 9 mm
 Front Right Side: Hankook 9 mm Rear Right Side: Hankook 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	378.15	378.15	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	830.00	420.00	410.00	49.40
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	1,208.15	798.15	410.00	33.94
Approved Total (Overridden) (S\$)		650.00		
(S\$)	1,208.15	650.00	558.15	46.20
+ GST 7.00/7.00% (S\$)	84.57	45.50	39.07	46.20
Nett Amount (S\$)	1,292.72	695.50	597.22	46.20
+ Loss of Use (2.0 x S\$30.00/day) (S\$)		60.00		
+ Doc/Search Fee (S\$)		8.00		
Nett Liability (S\$)		763.50		

INSPECTION

Date of Assignment: 22/12/2017
 Date Inspected: 30/01/2018 Inspected At: Cheng Hoe Motor Pte Ltd (Yishun)
 Blk 1019 #01-374/382, Yishun
 Industrial Park A
 Singapore 768761

Estimated Period of Repair: 2.0 days

Adjuster: KENNETH KONG**Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Buckled	483.20 FL	*483.20 FL
2	6		*REAR BUMPER CLIPS	Necessary	21.00 FL	*21.00 FL
				Sub Total (\$\$)	504.20	504.20
				- List Item Discount on L Items 25.00/25.00% (\$\$)	126.05	126.05
				Total Parts (\$\$)	378.15	378.15

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	REMOVE & REFIX REAR BUMPER ,KNOCK & REPAIR REAR PANEL BOOT & REALIGN THE SAME	New	350.00	200.00
2	PUTTY & RESPRAY PAINTING ON REAR BUMPER ,REAR PANEL, BOOT	New	480.00	220.00
Gross Labour Cost (S\$)			830.00	420.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >