

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 23 July 2019 12:22 PM
To: Cheng Hoe Motor Pte Ltd (Yishun-June)
Subject: RE: ENQUIRY OF LIABILITY - SJL6300M, doa 7/12/17 *** LKK REF: CC4/AIG17024289/js3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us **(LKK)** to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>
Sent: Tuesday, 9 July 2019 10:59 AM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: Re: ENQUIRY OF LIABILITY - SJL6300M, doa 7/12/17 *** LKK REF: CC4/AIG17024289/js3

Hi Asher,

Attached the mark estimate as per your request.

Thank you.

Rgds
June Phua
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719

From: [Cheng Hoe Motor Pte Ltd \(Yishun-June\)](#)
Sent: Thursday, March 15, 2018 6:05 PM
To: [Joy Irene \(LKKAuto\)](#)
Cc: [Vivian Lau \(LKKAuto\)](#) ; [Admin A](#)
Subject: Re: ENQUIRY OF LIABILITY - SJL6300M, doa 7/12/17 *** LKK REF: CC4/AIG17024289/js3

Hi Joy,

Your surveyor's Mr Kenneth had conducted the survey of our client's veh on 30/01/2018.

Pls advise on the outcome of your investigation asap.

Thank you.

Rgds
June Phua
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719

Thank you.

Rgds
June Phua
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719

From: [Joy Irene \(LKKAuto\)](#)
Sent: Thursday, March 15, 2018 5:42 PM
To: [Cheng Hoe Motor Pte Ltd \(Yishun-June\)](#)
Cc: [Vivian Lau \(LKKAuto\)](#) ; [Admin A](#)
Subject: ENQUIRY OF LIABILITY - SJL6300M, doa 7/12/17 *** LKK REF: CC4/AIG17024289/js3

"WITHOUT PREJUDICE"

Dear June,

With reference to the subject.

Please be informed that solely basing on the accident scenario reported by the parties involved, the liability is under BOLA 27 scenario, front-to-rear.

Please note that this e-mail is on without prejudice basis and does not amount to an authorisation of repair to your client's vehicle. Further, contents herein should not be construed as an admission of any liability, and no admission or confirmation of damages whatsoever to our Insured's part.

We wish to high-light to you that there is an issue raised by our insured "no damage". This is subject to further investigation and confirmation of the consistencies of the damages.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: <mailto:joyirene@lkkauto.com> Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: Cheng Hoe Motor Pte Ltd (Yishun-June) [<mailto:chmotor@singnet.com.sg>]

Sent: Thursday, 15 March 2018 4:47 PM

To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: REMINDER (1) ENQUIRY OF LIABILITY - SJL6300M, doa 7/12/17 *** LKK REF: CC4/AIG17024289/js3

re-send

Thank you.

Rgds

June Phua

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719

From: [Cheng Hoe Motor Pte Ltd \(Yishun-June\)](#)

Sent: Friday, March 02, 2018 4:21 PM

To: [Joy Irene \(LKKAuto\)](#)

Cc: [Vivian Lau \(LKKAuto\)](#) ; [Admin A](#)

Subject: Re: ENQUIRY OF LIABILITY - SJL6300M, doa 7/12/17 *** LKK REF: CC4/AIG17024289/js3

Hi,

Pls advise status asap.

Thank you.

Rgds

June Phua

Cheng Hoe Motor Pte Ltd

Tel :67556142
Fax : 67557719

From: [Cheng Hoe Motor Pte Ltd \(Yishun-June\)](#)
Sent: Thursday, February 08, 2018 11:28 AM
To: [Joy Irene \(LKKAuto\)](#)
Cc: [Vivian Lau \(LKKAuto\)](#) ; [Admin A](#)
Subject: Re: ENQUIRY OF LIABILITY - SJL6300M, doa 7/12/17 *** LKK REF: CC4/AIG17024289/js3

Hi Joy,

Pls advise on status.

Thank you.

Rgds
June Phua
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719

From: [Cheng Hoe Motor Pte Ltd \(Yishun-June\)](#)
Sent: Tuesday, January 30, 2018 5:10 PM
To: [Joy Irene \(LKKAuto\)](#)
Cc: [Vivian Lau \(LKKAuto\)](#) ; [Admin A](#)
Subject: Re: ENQUIRY OF LIABILITY - SJL6300M, doa 7/12/17 *** LKK REF: CC4/AIG17024289/js3

Hi Joy,

Kenneth had conducted the survey of our client's veh. Pls check with him and advise further.

Thank you.

Rgds
June Phua
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719

From: [Joy Irene \(LKKAuto\)](#)
Sent: Tuesday, January 30, 2018 4:35 PM
To: [Cheng Hoe Motor Pte Ltd \(Yishun-June\)](#)
Cc: [Vivian Lau \(LKKAuto\)](#) ; [Admin A](#)
Subject: RE: ENQUIRY OF LIABILITY - SJL6300M, doa 7/12/17 *** LKK REF: CC4/AIG17024289/js3

WITHOUT PREJUDICE

Dear June,

Our insured has reported.

Attach statement for your reference.

Insured is raising a no damage issue.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6749-5792 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: Cheng Hoe Motor Pte Ltd (Yishun-June) [<mailto:chmotor@singnet.com.sg>]
Sent: Tuesday, 30 January 2018 4:07 PM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: ENQUIRY OF LIABILITY - SJL6300M, doa 7/12/17 *** LKK REF: CC4/AIG17024289/js3

Hi Joy,

any update?

Thank you.

Rgds
June Phua
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719

From: [Cheng Hoe Motor Pte Ltd \(Yishun-June\)](#)
Sent: Wednesday, January 24, 2018 4:01 PM
To: [Joy Irene \(LKKAuto\)](#)
Cc: [Vivian Lau \(LKKAuto\)](#) ; [Admin A](#)
Subject: Re: ENQUIRY OF LIABILITY - SJL6300M, doa 7/12/17 *** LKK REF: CC4/AIG17024289/js3

Hi Joy,

Has you got the report?

Thank you.

Rgds
June Phua

Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719

From: [Joy Irene \(LKKAuto\)](#)
Sent: Wednesday, January 17, 2018 1:07 PM
To: [Cheng Hoe Motor Pte Ltd \(Yishun-June\)](#)
Cc: [Vivian Lau \(LKKAuto\)](#) ; [Admin A](#)
Subject: RE: ENQUIRY OF LIABILITY - SJL6300M, doa 7/12/17 *** LKK REF: CC4/AIG17024289/js3

Hi June,

There is no insured report yet available in Merimen system.

We had called our insured driver and advised him to lodge report.

Please be informed that our insured is disputing this claim per our telephone conversation.

Kindy hold s we follow-up on his GIA report.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6749-5792 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: Cheng Hoe Motor Pte Ltd (Yishun-June) [<mailto:chmotor@singnet.com.sg>]
Sent: Wednesday, 17 January 2018 12:36 PM
To: Joy Irene (LKKAuto) <joyirene@lkkauto.com>
Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: ENQUIRY OF LIABILITY - SJL6300M, doa 7/12/17 *** LKK REF: CC4/AIG17024289/js3

Hi Joy,

Pls advise has the driver of SKS7475L reported the accident? If not, can you help to call the driver with the handphone no. provided in the report?

Thank you.

Rgds
June Phua
Cheng Hoe Motor Pte Ltd

Tel :67556142
Fax : 67557719

From: [Mei Kwan \(LKKAUTO\)](#)
Sent: Friday, January 05, 2018 11:53 AM
To: [Cheng Hoe Motor Pte Ltd \(Yishun-June\)](#) ; [Joy Irene \(LKKAUTO\)](#)
Cc: [Vivian Lau \(LKKAUTO\)](#) ; [Admin A](#)
Subject: RE: ENQUIRY OF LIABILITY - SJL6300M, doa 7/12/17 *** LKK REF: CC4/AIG17024289/js3

Dear June,

We refer to the above matter.

Please be informed that our insured haven't reporting the said accident till date.

We had sent letter to our insured and informed him to fill the accident report as soonest possible.

Kindly note that for liability, claim negotiation and settlement, please contact Joy at 6749 5792.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

"Wishing you a Happy New Year 2018"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheng Hoe Motor Pte Ltd (Yishun-June) [<mailto:chmotor@singnet.com.sg>]
Sent: Friday, 5 January, 2018 11:37 AM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Shu Pei (LKKAUTO) <shupeil@lkkauto.com>
Subject: ENQUIRY OF LIABILITY - SJL6300M, doa 7/12/17

Dear Sir,

OUR CLIENT – SJL6300M
DOA - 07/12/17 @7am
AIG INSURED : SKS7475L

We refer to the above.

1) Please advise who is the claim handler?

2) Please advise on LIABILITY and are you agree on **DIRECT SETTLEMENT?**

3) Kindly let us have a copy of report/ sketch plan of SKS7475L.

Thank you.

Regards

June

Cheng Hoe Motor Pte Ltd

Blk 1019 Yishun Ind Park A

01-374, Singapore 768761

Tel :67556142

Fax : 67557719