

Khanchna (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Thursday, 26 December 2019 10:36 AM
To: Khanchna (LKK Auto); Admin A
Cc: Chee So Chow; Alfred Toh; Hsiao Tong (LKKAuto)
Subject: Request to reject third party claim - Accident Involving SKU6910T (OI : SNM17D07188C02/0(ock/bt) AND SHD426P (TP : LKK REF - CC3/CTI17024283/Khs3) on 19/12/2017
Attachments: LKK Survey Photos.pdf

LKK REF - CC3/CTI17024283/Khs3
CTPIS REF - SNM17D07188C02/0(ock/at)

Dear Khanchna

We refer to your email pertaining to the above matter.

Please proceed to reject the third party property claim in the first instance based on Insured's version of accident.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Tuesday, 24 December, 2019 1:15 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Request to reject third party claim - Accident Involving SKU6910T (OI : SNM17D07188/C02/0) AND SHD426P (TP : LKK REF - CC3/CTI17024283/Khs3) on 19/12/2017

Your ref : SNM17D07188/C02/0

Dear Sirs,

We refer to the above matter.

Both parties have given conflicting versions. Insured alleged that Third party swerved into his lane. Whereas Third party alleged front to rear collision.

There are no supporting documents from both.

We did clarify with insured the nature of the accident and Insured informed that he had withdrawn his third party claim.

In the absence of any supporting documents and the damage profile, we suggest to reject third party's claim.

Your approval please.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Monday, 6 January 2020 3:18 PM
To: Ng Wai Yin
Cc: Admin A
Subject: Reject claim - RE: Accident involving SHD 426P & SKU 6910T (CTI) on 19/12/2017 -- AAD1712-203

WITHOUT PREJUDICE

Dear Sir/Madam,

The above matter refers.

We append below our Insured's sketch for your easy reference:

Sketch Plan #2 Pg. 1



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 19 Dec 2017 at about 10am, while travelling along Alexandra Road, a taxi (TransCab) with I plates no SHD 426P ~~was~~ did a sudden swerve to the left. I was driving on the extreme left lane. The taxi was on my right lane. Due to the sudden swerve left, I did not have the opportunity to brake in time to give way to him. The above incident causes a collision. The left corner of the taxi bumper and my car right corner (headlamp). We exchanged both driving licence & i/c. Taxi driver made an agreement with me that he will claim himself & myself will do my own claim. I will proceed with 3rd Party Claim if I felt uncomfortable after the collision happened.

Based on the documents at hand, both parties have given conflicting versions. Insured alleged that Third party swerved into his lane. Whereas Third party alleged front to rear collision.

In the absence of any supporting documents from third party and the damage profile (below), we opine that our Insured's version is more probable.



As such, we opine that liability is down against your client and we have our principal's instruction to reject the claim and we are unable to look into your client's claim.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Sent: Monday, 6 January 2020 11:51 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving SHD 426P & SKU 6910T (CTI) on 19/12/2017 -- AAD1712-203

Without Prejudice

Dear Khanchna

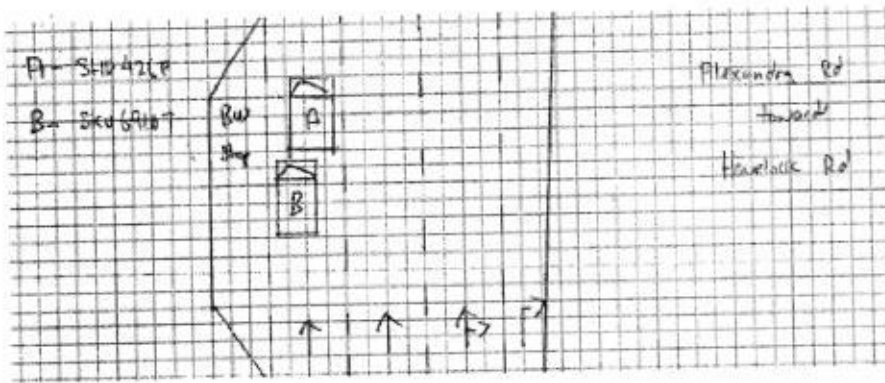
We regret to inform that we do not have video/ photos or PIR for this case.

Enclosed is our driver statement report for your action. Our taxi's was slow down the speed due to in front vehicle apply brake, your client had hit onto our taxi's rear portion.

Hope you can review this matter and let us have your best offer.

Circumstances of Accident

On the 19.12.2017 at about 1000hours, I was travelling straight along the most left lane of Alexandra Road Towards Ha Rd. When Vehicle in front me slow down and I follow suit. Suddenly, I felt an impact and alighted to check and realised Vehicle B(SKU6910T) front portion had hit onto my taxi's rear portion.



Thank You
 Best Regards,
 Ng Wai Yin
 Finance Department
 TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg

TRANS-CAB SERVICES PTE LTD
 No. 2 Ang Mo Kio Street 63
 Singapore 569111
 Tel: 6287 6666 Fax: 6287 7764

From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]
Sent: Friday, 27 December, 2019 9:42 AM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Accident involving SHD 426P & SKU 6910T (CTI) on 19/12/2017 -- AAD1712-203

WITHOUT PREJUDICE

Dear Sir/Madam,

The above matter refers.

Pease let us have the accident video/scene photos/witness statement (if any).

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Sent: Wednesday, 11 December 2019 10:50 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: Accident involving SHD 426P & SKU 6910T (CTI) on 19/12/2017 -- AAD1712-203

WITHOUT PREJUDICE

Dear Khanchna

Enclosed is our amended LOD for your action.

Original hard copy will pass to Kenneth's to bring back your office.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

**** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg*

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

Sent: Tuesday, 10 December, 2019 10:43 AM

To: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Subject: RE: Accident involving SHD 426P & SKU 6910T (CTI) on 19/12/2017 -- AAD1712-203

Without Prejudice

Dear Ng Wai Yin,

Please send us the amended LOD as the amount for COR (w/GST) should be \$3,738.39.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Sent: Friday, 15 November 2019 3:57 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'claims' <claims@transcab.com.sg>

Subject: RE: Accident involving SHD 426P & SKU 6910T (CTI) on 19/12/2017 -- AAD1712-203

WITHOUT PREJUDICE

Dear Khanchna

Enclosed is our LOD for your action.

Original hard copy will pass to Kenneth's to bring back your office.

Hope to receive your offer soon.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

**** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg*

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

Sent: Thursday, 14 November, 2019 11:56 AM

To: Ng Wai Yin <waiyin.ng@transcab.com.sg>; 'claims' <claims@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Accident involving SHD 426P & SKU 6910T (CTI) on 19/12/2017

WITHOUT PREJUDICE

Dear Sir/Madam,

The above matter refers.

Kindly let us know whether your good office are still pursuing the claim and if yes, kindly let us have a copy of your LOD.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

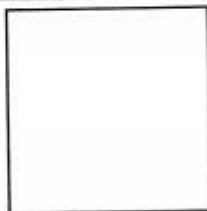
Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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