

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	10/01/2018 10:43
Date Of Accident	19/12/2017 11:30
Exact Location Of Accident	BUKIT BATOK CENTRAL
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJQ73G
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Insured/Policyholder

Name Of Registered Owner	VICTORIA GOH SIEW SIEW
NRIC No	S7348069H
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-90700770
Alternative Phone No	Office-90700770

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	GLE400
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	REPORTING ONLY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100449185-02000
Cover Note Number	

Driver

Name of Driver	POH WEE BOON (FU WEI WEN)
NRIC No	S8904141D
Date Of Birth	03/02/1989
Occupation	INDOOR
Date Of Driving Pass	21/09/2010
Driving Experience	7 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96513063
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	2 STEVENS CLOSE #04-06
Postcode	257940
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	FRIEND
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	TRAFFIC POLICE DIVISION HQ - SINGAPORE CITY
Police Station Address	ROAD: 10 UBI AVENUE 3 , POSTCODE: 408865 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 65470000 - FAX NO:
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REPORT NO: T/20180105/7001

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLS8878P
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time



Driver's Signature
(If driver is not the policyholder)
Date & Time



Reporting Centre Personnel's
Name: Alan Quok
NRIC/FIN No.:

SKETCH PLAN

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer police report for detail.

DECLARATION


I/We declare the foregoing particulars are true in every respect.

Please note that you have 14 calendar days to revert and file the claim under your own policy. Failing to do so, your insurance company will not allow nor accept the claim.

(Please contact your insurance company for any further details)



Policyholder's Signature
Date & Time



Driver's Signature
(If driver is not the policyholder)
Date & Time



Reporting Centre Personnel's
Name: Alan Quak
NRIC/FIN No.:



**SINGAPORE
POLICE FORCE**

Police Station Of Origin:
Traffic Police Division HQ
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000



T/20180105/7001

1 of 4

Report No. T/20180105/7001

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 05/01/2018 00:06		Vide Report No.:	Station Diary No.:
Informant's Particulars			
Name of Informant: VICTORIA GOH SIEW SIEW		Address: 2 STEVENS CLOSE #04-06 SINGAPORE 257940	
ID Type / ID No.: NRIC NO / S7348069H		Contact No.: Home/Office:	Mobile: 90700770
Nationality: SINGAPORE CITIZEN		Email: victoriavgss@gmail.com	
Sex: Female	Age: 44	Date of Birth: 26/12/1973	Type of Informant: Car owner
Race: Chinese		Language: English	Institution / School Name:
Occupation: HOME MAKER		Driving Licence Information: Class: 3	
		Date of Expiry:	

General Information of the Accident

Type of Accident:	Non-Injury Hit and Run	Drink Drive: No	Date/Time of Accident: 19/12/2017 11:30	Type of Location: Car Park
Location: BUKIT BATOK CENTRAL Open space carpark				
Weather:		Road Surface:	Road Speed Limit:	
Traffic Flow:		Traffic Control:	Traffic Volume:	
Type of Collision: Moving Vehicle Against - Parked Vehicle				Anyone conveyed by ambulance: No

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SJQ73G	Car	MERCEDES BENZ	GLE	Black	No Damage	0
SLS8878P	Car	HONDA	freed hybrid	White	Slightly Damaged	0

Details of Vehicle Insurance

Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
SJQ73G	AIG ASIA PACIFIC INSURANCE PTE. LTD.	2100449185-0	26/01/2017	25/01/2018

Sketch Plan #5



**SINGAPORE
POLICE FORCE**



T/20180105/7001

Police Station Of Origin:
Traffic Police Division HQ
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

3 of 4

Report No. T/20180105/7001

CONTINUATION OF REPORT

I was not aware of any accident during the period where I drove her car.
I immediately made calls to the claim company to verify the incident on the next working day. On one of the days, I came across the car mentioned in the letter as the involved party, and left a note on the windscreen requesting to speak to the owner with the intention of settling it privately.
He then quoted an invoice of 1.8k from the workshop to replace his bumper and a time lost compensation of 2k to settle it privately to which I rejected as I have no evidence of the said accident and the evidence to prove of my involvement.
I then made calls to the workshop to verify the cost of repair, and found out that the exact same car model with exact same replacement (front bumper, labour cost and spray paint) only cost 800-1000SGD.
It was then I refused to settle it in private, as I felt he's trying to rip me off. I recorded the teleconversation between Mr. Ronn (Car sales person from Optimus werks Pte Ltd - the workshop he engaged) and I regarding the cost of repair and had it saved in my laptop.
The involved party then blocked me and refused to communicate with me.
As of today, I'm still waiting for the video evidence of the said accident to be sent to my email since I've no idea what happened. Only seen damages on his car, and zero damage on our end.

Sketch Plan #6



**SINGAPORE
POLICE FORCE**

Police Station Of Origin:
Traffic Police Division HQ
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000



T/20180105/7001

4 of 4

Report No. T/20180105/7001

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

Signature Of Officer Recording The Report:
Not applicable

Signature Of Interpreter:
Not applicable

Officer In Charge Of Case:
TP / TPIB /
KALESWARI PALANI
Contact No.: 65476902

Authentication Stamp
NP168

Signature Of Informant:
The identity of the person making this report has
been authenticated by SingPass. No signature is
required.

Date/Time:
05/01/2018 00:06

Classification Of Case:

Accident Sketch Plan



CERTIFICATE OF INSURANCE

MERCEDES-BENZ MOTOR INSURANCE PRIVATE VEHICLE

Name of Policyholder : Victoria Goh Siew Siew (Wu Xiuxiu)
Period of Insurance : 26 Jan 2018 To 25 Jan 2019
Engine No. : 27682130222180
Chassis No. : WDC2923562A002817

Vehicle No. : SJQ73G
Policy No. : 2100449185-02
Endorsement No. :
Issued Date : 12 Dec 2017

ABOUT THE COVER

Make/Model : MERCEDES Benz GLE400 Coupe
Engine Capacity/Tonnage : 2,996.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2016
Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 3 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 2000cc

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$2000 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

Victoria Goh Siew Siew (Wu Xiuxiu) - \$2000 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Sunco Service Center (For accident reporting only) Add: 330 Ubi Road 3 Singapore 408650 67412338

2. Pandan Loop Service Center - Body Care & Repair (For accident repair & accident reporting) Add: 186 Pandan Loop Singapore 128376 67778388

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MERCEDES-BENZ FINANCIAL SERVICES (S) LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504380233

CYCLE & CARRIAGE - JULI
239 ALEXANDRA ROAD
SINGAPORE 150039

Janile

Accident Sketch Plan

REPUBLIC OF SINGAPORE **DRIVING LICENCE**

Licence Number: **S8904141D**
Name: **POH WEE BOON
(FU WEIWEN)**

Birth Date: 03 Feb 1989
Issue Date: 30 Jan 2014

002264554C

FOR C&C USE ONLY

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3 Motor Cars $\leq 3000\text{kg}$ with ≤ 7 passengers, exclusive of the driver; and other motor vehicles $\leq 2500\text{kg}$ 21 Sep 2010

FOR C&C USE ONLY

NP 428A



Accident Sketch Plan



**SINGAPORE
POLICE FORCE**



T/20180105/7001

Police Station Of Origin:
Traffic Police Division HQ
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Tel No: 65470000

2 of 4

Report No. T/20180105/7001

CONTINUATION OF REPORT

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Driver			
Name	POH WEE BOON	ID No.	S8904141D
Related Vehicle	SJQ73G (Car)	Contact No.	96513063
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL
Car owner			
Name	VICTORIA GOH SIEW SIEW	ID No.	S7348069H
Related Vehicle	SJQ73G (Car)	Contact No.	90700770
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

I was away for holiday between 15th to 22th December. My car(SJQ73G) was under the care of Mr. Poh Wee Boon(S8904141D).

We were unaware of any accident involved until we receive the claim letter from LKK auto consultants pte ltd dated on the 27th December 2017.

I(Victoria) then contact Mr. Poh Wee Boon to query on the vailidity of the accident, to which he claimed that he has no knowledge of.

Mr. Poh Wee Boon then chanced upon the car involved in the accident and let a note on the windscreen of the car involved, requesting for any video evidence of the accident as he's unaware of what happened. What was observed on the car involved was a minor scratch on the bumper with no other visible damages on other parts of the car, whereas for my car(SJQ73G) substain zero damage on all ends.

Mr Poh Wee Boon then spoke to the owner of the car involved in request for further evidence, and contacted the claim company to request for video evidence on the incident as there is no recollection of any bumps in the period that he drove my car.

The involved party has yet gotten back to us regarding video evidence and we then receive the letter from the Traffic police to lodge a formal report on the said accident to which we were about to do so.

As of today, we are totally unaware of what's going on, and is still trying to figure what actually happened.

Below is the account of Mr Poh on what happened

I(Poh Wee Boon), received a call from Ms Goh on the accident and was totally caught off surprise by it as

Accident Photo



Accident Photo



Accident Photo



Accident Photo

