

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 3 April, 2018 5:20 PM
To: 'Claims Dept of CTI'; Admin A
Cc: Alfred Toh; Hwang Shiang Yi; Jess Kong; Angie Foo; janice@oddsneven.com.sg; Chai Chui Ai
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving PA7881H (OI : SNM17D07241C02/1) AND SHC6016E (TP : LKK REF - CC3/CTI17024280/K1hs3) on 20/12/2017
Attachments: POLICY SCHEDULE - PA7881H.PDF

Dear Alfred,

We refer further to our below email.

Please be informed that we had settled the matter at global sum (all in) **\$4,520.00**.

We will forward all relevant documents to your good office in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]
Sent: Monday, 26 March, 2018 3:25 PM
To: Vic (LKKAUTO); Admin A
Cc: Alfred Toh; Hwang Shiang Yi; Jess Kong; Angie Foo; janice@oddsneven.com.sg; Chai Chui Ai
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving PA7881H (OI : SNM17D07241C02/1) AND SHC6016E (TP : LKK REF - CC3/CTI17024280/K1hs3) on 20/12/2017

LKK REF - CC3/CTI17024280/K1hs3
CTI REF - SNM17D07241C02/1 (PA7881H)

Dear Vic

Attach herewith the policy schedule for your attention.

Regards

Vic (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 26 March, 2018 11:43 AM
To: Vic (LKKAUTO); Admin A; Angie Foo
Cc: Chong Boon Sen; Alfred Toh; Hwang Shiang Yi; Chee So Chow; KKLau; Hsiao Tong (LKKAUTO); Jess Kong; janice@oddsneven.com.sg
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving PA7881H (OI : SNM17D07241C02/1) AND SHC6016E (TP : LKK REF - CC3/CTI17024280/K1hs3) on 20/12/2017
Attachments: TP LOD.pdf

LKK REF - CC3/CTI17024280/K1hs3
CTI REF - SNM17D07241C02/1 (PA7881H)

Dear Vic

We refer to your email of even date pertaining to the above matter.

Please proceed to resolve the property damage claim at \$4,526.77.

We await your payment advice to enable Boon Sen to act accordingly.

Aside to Angie, please follow up on the recovery of Section II Excess.

Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road
#15-00 Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
DID : +65 6389 6183
FAX: +65 6224 7175/6224 7478
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Friday, March 23, 2018 12:38 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Shirley Hiew (LKK AUTO) <ShirleyHiew@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving PA7881H (OI : SNM17D07241C02/1) AND SHC6016E (TP : LKK REF - CC3/CTI17024280/K1hs3) on 20/12/2017

Dear Boon Sen,

ACCIDENT INVOLVING VEHICLES PA 7881H (OI) AND SHC 6016E (TP) ON 20/12/2017

We refer to the above matter.

It was reported that the Insured vehicle was making a right turn and need a wider space. While turning, Insured vehicle collided to TP vehicle travelling within its lane.

We tried to contact the Insured company and the Insured driver Mr Zhang Bin several times but to no avail. As such, a letter dated 03/20/18 was sent out to the Insured to notify them of the TP claim. No feedback from OI/OID till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer PREMIER AUTOMOTIVE SERVICES PTE LTD is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 6,574.29	\$ 3,852.00
Loss of Rental (\$96.11 x 7 days)	\$ 672.77	\$ 672.77
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 7,249.06	\$ 4,526.77

Breakdown of days is as follows:

Recommended Days	4 days
Weekends / Downtime / Holiday	3 days
TOTAL	7 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAUTO)
Sent: Friday, 23 March, 2018 12:07 PM
To: Chong Boon Sen; Shirley Hiew (LKK Auto)
Cc: Asher Sng (LKKAUTO); Admin A; Claims Dept of CTI; Vic (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving PA7881H (OI : SNM17D07241/C02/1) AND SHC6016E (TP : LKK REF - CC3/CTI17024280/K1hs3) on 20/12/2017

Dear Boon Seng,

We refer to your below email.

Please be informed that we are currently preparing report mandate approval.

We will expedite the matter.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]
Sent: Friday, 23 March, 2018 12:00 PM
To: Shirley Hiew (LKK Auto); Vic (LKKAUTO)
Cc: Asher Sng (LKKAUTO); Admin A; Claims Dept of CTI
Subject: RE: Direct Settlement - Accident Involving PA7881H (OI : SNM17D07241/C02/1) AND SHC6016E (TP : LKK REF - CC3/CTI17024280/K1hs3) on 20/12/2017

Dear Vic/Shirley,

Kindly provide update on matter.

Thank you.

Regards,

Chong Boon Sen

Claims Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 63896171

Fax: 62247175

Email: boonsen.chong@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Jowyn Tay

Sent: Tuesday, 26 December, 2017 3:42 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jowyn Tay <jowyn.tay@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving PA7881H (OI : SNM17D07241/C02/1) AND SHC6016E (TP : LKK REF - CC3/CTI17024280/K1hs3) on 20/12/2017

Importance: High

Dear Vic &/or Shirley,

Please refer to the attachments.

Thank you.

Regards,

Jowyn Tay

Deputy Claims Executive

Motor Division

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6174

Fax: 6224 7175 / 6224 7478

Email: claimsdept@sg.cntaiping.com

jowyn.tay@sg.cntaiping.com

Website: www.sg.cntaiping.com

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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Tuesday, 26 December, 2017 9:48 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving PA7881H (OI : CTI - TBA) AND SHC6016E (TP : LKK REF - CC3/CTI17024280/K1hs3) on 20/12/2017

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 6016E at M/s Premier Automotive Services Pte Ltd - Changi South.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler , you may contact the undersigned.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL:65446671 FAX:62141511

CO. REG:200707743D GST REG:200707743D

Our Ref: SHC6016E/GS

WITHOUT PREJUDICE

15th January 2018

(By Email Only)

Attn: The Motor Claims Department

China Taiping Insurance (Singapore) Pte Ltd

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

K VIC

Dear Sir/Madam

ACCIDENT INVOLVING SHC6016E & PA7881H ALONG JOO CHIAT ROAD ON 20.12.17

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: SHC6016E, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: PA7881H at the material time of the accident with the driver of our client's vehicle, Mr Tng Toh Huat

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: PA7881H, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair	\$ 3852.00 (Incl. GST)
(2) Loss of Rental - 7Days @\$96.11per day	\$ 672.77
(3) GIA Search fee	\$ 2.00
	<u>\$ 4526.77</u>

A copy of each of the following supporting documents is enclosed:

- (1) Final Repair Bill, GIA report & sketch plan of SHC6016E
- (2) Driver's I/C and Driving Licence
- (3) Vehicle Registration card, Certificate of Insurance
- (4) Check In/Out Voucher, GIA search

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL:65446671 FAX:62141511
CO. REG:200707743D GST REG:200707743D

Our Ref: SHC6016E/GS

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,



Claims Department – Gary Shi

Email: gary.shi@premiertaxi.com

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/CTI17024280/K1hs3

03 JANUARY 2018

SIN ANN TRAVEL&COACH SERVICES PTE LTD
520B TAMPINES CENTRAL 8
#15-51
SINGAPORE 522520

Dear Sir/Madam,

ACCIDENT INVOLVING PA 7881H AND SHC 6016E ON 20/12/17

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Siti
Case Handler
DID: 6256 3561
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

AUTHORISATION TO ACT

I/We, **PREMIER TAXIS PTE LTD** ("the third party claimant") of **23 CHANGI SOUTH AVENUE 2 #03-02 SINGAPORE 486443** (address), owner of **SHC 6016E** (vehicle no.) hereby authorize **PREMIER AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. **SHC 6016E** that was damaged pursuant to the accident which occurred on **20/12/2017** (date) along **JOO CHIAT ROAD** (location) involving vehicle no/s **PA 7881H** ("the accident").

I/We further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of "the workshop".

I/We further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 3 (day) of April (month) 2018 (year).



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

klc
This Settlement excludes any
bodily injuries arising out of the
above said accident and pertains
to property damage only

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMB1SN1621781701 Claim No : SNM17D07241C02/1 (PA7881H)

Claimant : PREMIER TAXIS PTE LTD

Amount : S\$4,520.00
SINGAPORE DOLLARS FOUR THOUSAND FIVE HUNDRED TWENTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full &
final settlement of all claims, costs & disbursements for injuries / damages
sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 6016E
Insured Vehicle No. : PA 7881H

Date of Loss : 20.12.2017
Place of Accident : JOO CHIAT ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SIN ANN TRAVEL & COACH SERVICES PTE LTD
Driver Name : ZHANG BIN

from all claims, present or future in respect of all loss, injury or damage
sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum (all in) S\$ 4,520.00

TOTAL S\$ 4,520.00

Claimant Name :  NRIC No : 200304975H

Signature : _____ Date : 5/4/18




PREMIER AUTOMOTIVE SERVICES PTE LTD
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436676 / 65436689 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

PREMIER TAXIS PTE LTD
23 CHANGI SOUTH AVENUE 2 #03-02
SINGAPORE 486443

TAX INVOICE

DATE 15-Jan-2018
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR KIA OPTIMA REGN NO: SHC 6016 E			\$ 3,600.00
TOTAL LUMP SUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 3,600.00
GST @ 7%				\$ 252.00
GRAND TOTAL				\$ 3,852.00


for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



29 December 2017

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Tng Toh Huat of NRIC Number S1614293Z is a registered driver of SHC6016E. Tng Toh Huat is paying daily rental rate of \$96.11 (Inclusive of GST).

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "Chin Bee Lian".

Chin Bee Lian (Ms)
Assistant Vice President
Taxis Administration

Prepared By: SY

PREMIER TAXIS PTE LTD
23 Changi South Avenue 2
#03-02
Singapore 486443
Telephone: +65 6214 8880 Fax: +65 6214 0330
www.premiertaxi.com
Co. Reg. No. 200304975H



REPLACEMENT VEH GIVEN YES / NO

VEH NO. _____

JOB NO. _____

CHECK IN / OUT VOUCHER

DRIVER'S NAME TNG TOH HUAT	
NRIC S 1614293Z	HANDPHONE 84034471
TAXI REGN NO. SHC 6016E	MAKE / MODEL K02
DATE IN 201217	TIME IN 0900
DATE OUT 261217	TIME OUT 1440
KILOMETRES IN	FUEL IN
	E 1/4 1/2 3/4 F
KILOMETRES OUT	FUEL OUT
	E 1/4 1/2 3/4 F

TAXI METER DOWNLOADED

YES

NO

DATE / TIME TOWED IN TO WORKSHOP

D D M M Y Y H H M M

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION

D D M M Y Y H H M M

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

CHECK IN

Tng Toh Huat x

DRIVER'S NAME

Tng Toh Huat x

DRIVER'S SIGNATURE / DATE / TIME

CHECKED IN BY
(PREMIER'S AUTHORISED WORKSHOP)

CHECK OUT

Tng Toh Huat x

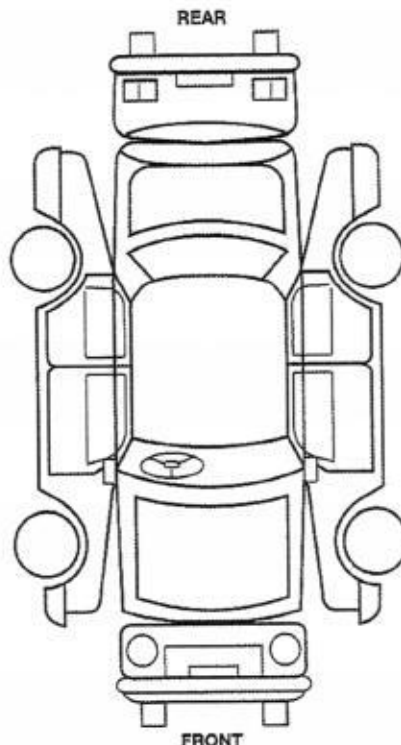
DRIVER'S NAME

Tng Toh Huat x

DRIVER'S SIGNATURE / DATE / TIME

CHECKED OUT BY
(PREMIER'S AUTHORISED WORKSHOP)

INDICATE AREA OF DAMAGE HERE:



BODY MARKINGS

- 1 - Light Dent
- 2 - Serious Dent
- 3 - Light Scratch
- 4 - Serious Scratch

- 5 - Damaged
- 6 - Chip
- 7 - Crack
- 8 - Peeling

SERVICE / REPAIRS DONE	DRIVER'S REMARKS
<input type="checkbox"/> SERVICING <input type="checkbox"/> T / BELT <input type="checkbox"/> AIRCON SYSTEM <input type="checkbox"/> TURBO <input type="checkbox"/> BRAKE SYSTEM <input type="checkbox"/> CLUTCH SYSTEM <input type="checkbox"/> BULB <input type="checkbox"/> UNDER CARRIAGE <input type="checkbox"/> CPF <input type="checkbox"/> BATTERY	<input type="checkbox"/> OTHERS: ACCIDENT: DATE / TIME of ACCIDENT: 201217 0655 TP/V

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-17-191784

Date of Request: 20/12/2017

Your Ref No: Online Purchase

Premier Automotive Services Pte Ltd
23 Changi South Ave 2
#01-02
Singapore 486443

Dear Sir/Madam,

Enquiry Date 20/12/2017
Enquiry By GOH WEE DEK
TP Vehicle No. PA7881H
Accident Date 20/12/2017

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
PA7881H	China Taiping Insurance (Singapore) Pte. Ltd.	13/04/2017-19/06/2018	6389 6111

Thank You.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-17-191784

Date of Request: 20/12/2017

Your Ref No: Online Purchase

Premier Automotive Services Pte Ltd
23 Changi South Ave 2
#01-02
Singapore 486443

Dear Sir/Madam,

Enquiry Date 20/12/2017
Enquiry By GOH WEE DEK
TP Vehicle No. PA7881H
Accident Date 20/12/2017

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque