

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 3 April, 2018 5:20 PM
To: 'Claims Dept of CTI'; Admin A
Cc: Alfred Toh; Hwang Shiang Yi; Jess Kong; Angie Foo; janice@oddsneven.com.sg; Chai Chui Ai
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving PA7881H (OI : SNM17D07241C02/1) AND SHC6016E (TP : LKK REF - CC3/CTI17024280/K1hs3) on 20/12/2017
Attachments: POLICY SCHEDULE - PA7881H.PDF

Dear Alfred,

We refer further to our below email.

Please be informed that we had settled the matter at global sum (all in) **\$4,520.00**.

We will forward all relevant documents to your good office in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]

Sent: Monday, 26 March, 2018 3:25 PM

To: Vic (LKKAUTO); Admin A

Cc: Alfred Toh; Hwang Shiang Yi; Jess Kong; Angie Foo; janice@oddsneven.com.sg; Chai Chui Ai

Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving PA7881H (OI : SNM17D07241C02/1) AND SHC6016E (TP : LKK REF - CC3/CTI17024280/K1hs3) on 20/12/2017

LKK REF - CC3/CTI17024280/K1hs3

CTI REF – SNM17D07241C02/1 (PA7881H)

Dear Vic

Attach herewith the policy schedule for your attention.

Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road
#15-00 Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
DID : +65 6389 6183
FAX: +65 6224 7175/6224 7478
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alfred.toh@sg.cntaiping.com
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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]
Sent: Monday, March 26, 2018 12:14 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving PA7881H (OI : SNM17D07241C02/1) AND SHC6016E (TP : LKK REF - CC3/CTI17024280/K1hs3) on 20/12/2017

Dear Alfred,

We thank you for the below email.

We may request for the Insured's Policy Number.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]
Sent: Monday, 26 March, 2018 11:43 AM
To: Vic (LKKAuto); Admin A; Angie Foo
Cc: Chong Boon Sen; Alfred Toh; Hwang Shiang Yi; Chee So Chow; KKLau; Hsiao Tong (LKKAuto); Jess Kong; janice@oddsneven.com.sg
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving PA7881H (OI : SNM17D07241C02/1) AND SHC6016E (TP : LKK REF - CC3/CTI17024280/K1hs3) on 20/12/2017

LKK REF - CC3/CTI17024280/K1hs3
CTI REF – **SNM17D07241C02/1** (PA7881H)

Dear Vic

We refer to your email of even date pertaining to the above matter.

Please proceed to resolve the property damage claim at \$4,526.77.

We await your payment advice to enable Boon Sen to act accordingly.

Aside to Angie, please follow up on the recovery of Section II Excess.

Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road
#15-00 Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
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Website: www.sg.cntaiping.com

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]
Sent: Friday, March 23, 2018 12:38 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving PA7881H (OI : SNM17D07241C02/1) AND SHC6016E (TP : LKK REF - CC3/CTI17024280/K1hs3) on 20/12/2017

CTI REF – SNM17D07241/C02/1
LKK REF – CC3/CTI17024280/Khs3

Dear Boon Sen,

ACCIDENT INVOLVING VEHICLES PA 7881H (OI) AND SHC 6016E (TP) ON 20/12/2017

We refer to the above matter.

It was reported that the Insured vehicle was making a right turn and need a wider space. While turning, Insured vehicle collided to TP vehicle travelling within its lane.

We tried to contact the Insured company and the Insured driver Mr Zhang Bin several times but to no avail. As such, a letter dated 03/20/18 was sent out to the Insured to notify them of the TP claim. No feedback from OI/OID till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **PREMIER AUTOMOTIVE SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 6,574.29	\$ 3,852.00
Loss of Rental (\$96.11 x 7 days)	\$ 672.77	\$ 672.77
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 7,249.06	\$ 4,526.77

Breakdown of days is as follows:

Recommended Days	4 days
Weekends / Downtime / Holiday	3 days
TOTAL	7 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Vic (LKKAuto)

Sent: Friday, 23 March, 2018 12:07 PM

To: Chong Boon Sen; Shirley Hiew (LKK Auto)

Cc: Asher Sng (LKKAuto); Admin A; Claims Dept of CTI; Vic (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving PA7881H (OI : SNM17D07241/C02/1) AND SHC6016E (TP : LKK REF - CC3/CTI17024280/K1hs3) on 20/12/2017

Dear Boon Seng,

We refer to your below email.

Please be informed that we are currently preparing report mandate approval.

We will expedite the matter.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]

Sent: Friday, 23 March, 2018 12:00 PM

To: Shirley Hiew (LKK Auto); Vic (LKKAuto)

Cc: Asher Sng (LKKAuto); Admin A; Claims Dept of CTI

Subject: RE: Direct Settlement - Accident Involving PA7881H (OI : SNM17D07241/C02/1) AND SHC6016E (TP : LKK REF - CC3/CTI17024280/K1hs3) on 20/12/2017

Dear Vic/Shirley,

Kindly provide update on matter.

Thank you.

Regards,

Chong Boon Sen

Claims Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 63896171

Fax: 62247175

Email: boonsen.chong@sg.cntaiping.com

Website: www.sg.cntaiping.com

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From: Jowyn Tay

Sent: Tuesday, 26 December, 2017 3:42 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jowyn Tay <jowyn.tay@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving PA7881H (OI : SNM17D07241/C02/1) AND SHC6016E (TP : LKK

Importance: High

Dear Vic &/or Shirley,

Please refer to the attachments.

Thank you.

Regards,

Jowyn Tay

Deputy Claims Executive

Motor Division

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Tuesday, 26 December, 2017 9:48 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving PA7881H (OI : CTI - TBA) AND SHC6016E (TP : LKK REF - CC3/CTI17024280/K1hs3) on 20/12/2017

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 6016E at M/s Premier Automotive Services Pte Ltd - Changi South.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler , you may contact the undersigned.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

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