

INS. CASE OWNER:

Inre

CC 3 / CTI170 242791 K1443

LKK:

IDAC:

Surveyor:

KALVIN

DOI:

21/2/17

Date / Time:

21/2/17

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJC 8807C

Claim No.:

SNM17007232C02

Name of Insured:

AIRTRANS

Policy No.:

DMHCEN1738581700

Insured Tel No.:

HP: 9528 6588

Make / Model:

NISSAN LATO 1.5L A

Excess Sec II :SS

D.O.A: 21/2/17

Place of Accident:

ALONG TPE REPAIRS UPPER  
CHANGI RD NORTH EAST

Is driver the owner?

(YES / ☒ NO)

Nature of Accident:

If NO, Driver Name / Age: ANG MEI MEI (HONG MEI MEI)

OI GIA REPORT: ☒ YES / NO; TP GIA REPORT: ☒ YES / NO

Driver Tel No.: 9188 7299

(V/L: ☒ YES / NO)

Insured Liability: % Final ? Yes / No

SHC 8684M



INSRS:

WSP: CDGE (loop)

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

SHC 8684M - CC3/17017006845/HIS33W2 DVA: 02/04/12

STAGE

DATE / PIC

- CC3/17017002401/HIM332 DVA: 01/02/13

Non-Reporting ltr (1st):

- CC4/1701700805/17043 DVA: 01/05/16

Non-Reporting ltr (2nd):

- CC4/17017005234/17043 DVA: 11/03/17

Non-Reporting ltr (Final):

- CC3/17017002365/1703W2 DVA: 27/01/14

Notification ltr (if non-pickup):

- NA/CTI17024232/24 DVA: 21/2/17

Call OI:

- NA/CTI17014992/24 DVA: 27/03/11

After call ltr to OI:

SHC

SJC 8807C - NA/CTI17015130/13 DVA: 04/03/17

Documentation Check List: Handler Typist

- NA/CTI17024232/24 DVA: 21/2/17

Notification ltr (if non-pickup)

After call ltr to OI: SHC

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

22/2/17 (Gae)

RECEIVED 19 JUN 2018

16/01/18 @ 5:30

Spoken with OT. Strongly disputed on liability as he mentioned that very minor damages and not register to claim. If we settle the matter, He will go &amp; kick the front desk of CDGE.

- ON APPROVED WORKS.

- TP RECEIVED OFFER.

- ALL WORKS IN ORDER.

- TO CLOSE.

19/06/18

PRELIMINARY ADVICE

Date/Time: 26/2/17

Sent By:

Shirley Heng

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

101

SS

478.60 (2 days) Reduction: 81 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

SS

478.93

COLD KONE - BOLD TP

Loss of Rental (LOR):

SS

258.56 (2 days) 129.28

Loss of Use (LOU):

SS

100 (\$50 x 2 days)

Loss of Income (LOI):

SS

- (\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☒

[Tick only one]

GIA/LTA Search

SS

7.79

Medical:

SS

-

1) Claim status: Normal/Reject/Private Settle

Disbursement:

SS

-

(e.g. Tow/Independent)

2) Report Format:

Legal Cost

SS

-

3) Survey fee:

4400.00

Total:

SS

844.98

Global Sum SS:

-

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS

844.98

Name 1:

COMPTON ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

SS

-

Name 2:

Payee 3: (Strike if N.A.)

SS

-

Name 3:






# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile                                                                         |                                                                          |                 |                             |                                                                                     |
|-------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------|-----------------|-----------------------------|-------------------------------------------------------------------------------------|
| CHINA TAIPING INSURANCE (S) PTE LTD                                                                                                       |                                                                          |                 | Ref : CC3/CTI17024279/K1ys3 |                                                                                     |
| 3 ANSON ROAD #16-00<br>SPRINGLEAF TOWERS SINGAPORE 079909                                                                                 |                                                                          |                 | Date : 22-12-2017           |  |
|                                                                                                                                           |                                                                          |                 | Code : CTI                  |                                                                                     |
| <b>1. Policy Particulars :- THIRD PARTY CLAIM</b>                                                                                         |                                                                          |                 |                             |                                                                                     |
| Insured Veh.                                                                                                                              | SJC 8807C                                                                | Veh. Inspected  | SHC 8684M                   |                                                                                     |
| Policy No.                                                                                                                                | DMHCSN1738581700                                                         | Coverage (\$)   | 0.00                        |                                                                                     |
| Claim No.                                                                                                                                 | SNM17D07232C02                                                           | Excess (\$)     | 0.00                        |                                                                                     |
| Assign From                                                                                                                               |                                                                          | Assign Date     | 22/12/2017                  |                                                                                     |
| <b>2. Vehicle Particulars &amp; Condition</b>                                                                                             |                                                                          |                 |                             |                                                                                     |
| Make & Model                                                                                                                              |                                                                          | c.c             | 0                           |                                                                                     |
| Engine No.                                                                                                                                | HIDDEN                                                                   | Year of Reg.    |                             |                                                                                     |
| Chassis No.                                                                                                                               |                                                                          | Colour          |                             |                                                                                     |
| Odometer                                                                                                                                  | -                                                                        | Steering        |                             |                                                                                     |
| Brakes                                                                                                                                    |                                                                          | Modification    |                             |                                                                                     |
| General                                                                                                                                   |                                                                          |                 |                             |                                                                                     |
| <b>3. Conditions of Tyres</b>                                                                                                             |                                                                          |                 |                             |                                                                                     |
|                                                                                                                                           | Size                                                                     | Make            | Balance                     |                                                                                     |
| R/H Front Tyre                                                                                                                            |                                                                          |                 | mm                          |                                                                                     |
| L/H Front Tyre                                                                                                                            |                                                                          |                 | mm                          |                                                                                     |
| R/H Rear Tyre                                                                                                                             |                                                                          |                 | mm                          |                                                                                     |
| L/H Rear Tyre                                                                                                                             |                                                                          |                 | mm                          |                                                                                     |
| <b>4. Description of Damages</b>                                                                                                          |                                                                          |                 |                             |                                                                                     |
|                                                                                                                                           |                                                                          |                 |                             |                                                                                     |
| <b>5. General Information</b>                                                                                                             |                                                                          |                 |                             |                                                                                     |
| Accident Date                                                                                                                             | 21/12/2017                                                               | Inspection Date | 21/12/2017                  |                                                                                     |
| Survey held at                                                                                                                            | COMFORTDELGRO ENGINEERING PTE LTD<br>59 LOYANG DRIVE<br>SINGAPORE 508969 |                 |                             |                                                                                     |
| <b>5a. Remarks</b>                                                                                                                        |                                                                          |                 |                             |                                                                                     |
| A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.<br>B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |                                                                          |                 |                             |                                                                                     |



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA  
Our ref: CC3/CTI17024279/K1ys3

Date: 26.12.2017

The Motor Claims Department  
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SHC 8684M**

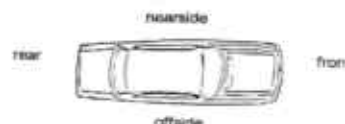
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 21.12.2017 at the premises of M/s ComfortDelGro Engineering Pte Ltd (Loyang) and have the following to report:-

|                          |       |          |
|--------------------------|-------|----------|
| Workshop Estimate Amount | : S\$ | 2,461.58 |
| Revised Estimate Amount  | : S\$ | 447.60   |
| "Check" Items Amount     | : S\$ | 845.40   |
| Market Value             | : S\$ | -        |
| LTA Reimbursement Value  | : S\$ | -        |
| Nett Value               | : S\$ | -        |

**Description of Damage:**

The vehicle sustained damages at the  
Rear Portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 2.0 days

Yours faithfully,

KALVIN ANG  
Licensed Appraiser

# COMFORTDELGRO ENGINEERING

Our Job Ref No : 305100049

Date : 27.12.2017

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

## FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SHC8684M

Date of Accident: 21.12.2017

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: CHINA SJC8807C

2. The finalized amount shall be:

(a) Spare Parts after List discount \$67.60

(b) Labour Charges \$380.00

Total for Part-By-Part Repair Cost \$447.60

(c.) Lumpsum Repair (if applicable)

Total for Lumpsum repair cost after Less: \_\_\_\_\_

Final Lumpsum Repair cost \_\_\_\_\_

3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : Larry Ng

Tel : 6214 8316

Fax : 6546 8156

Signature : 

Name : Kelvin

Date : 27/12/17

## For Official Use Only

| Item                                                 | Amount | Document Attached Yes or No | Confirm By (Signature) | Remarks |
|------------------------------------------------------|--------|-----------------------------|------------------------|---------|
| 1. Rental Rate P/Day                                 |        | YES                         |                        |         |
| 2. Loss of Income Paid                               |        |                             |                        |         |
| 3. Survey Fees                                       |        |                             |                        |         |
| 4. LTA Search Fee                                    |        |                             |                        |         |
| 5. Medical Fees (on behalf of driver, if applicable) |        |                             |                        |         |
| 6. Overrun                                           |        |                             |                        |         |

Remarks:

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

Date: 27.12.2017

Time: 09:32:24

Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS : COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305100049  
REGN NO : SHC8684M  
MILEAGE : 0000000000  
MAKE : HYUNDAI  
MODEL : I-40  
DATE OF REGN : 07.04.2016  
DATE/TIME IN : 21.12.2017 09:45  
ACCIDENT DATE : 21.12.2017

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0101-0111-G HYUNDAI BUMPER COVER CLIP 10 L 22.00 20.00 17.60

0002 04-01-0103-1150-A I40VC PROTECTOR MAT 1 50.00 50.00

SUB-TOTAL : 67.60

JOB NATURE

0000 L PANEL BEATING 200.00

0001 23-502 SPRAYPAINT ON AFFECTED AREA 180.00

SUB-TOTAL : 380.00

TOTAL : 447.60

MVA NAME & SIGNATURE

DATE :

SURVEYOR NAME & SIGNATURE

DATE :

AUTHORISED : YES / NO

Chem A

DATE 21/12/2017 10:23

DATA: 21.12.17

[illegible]

Larry Ng

Kalin ICKN  
N 21/12/12 1540hrs  
2 Digs  
P/P  
After Repair photo

**KK Auto Consultants hence notify the Repairer of the following:**

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

*Saccharum* Burm.

Cluster:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Date/Time: 21.12.2017 15:00

Page : 1

Team: ARC Repair TP(CLSO)1

**JOB CARD** Sales Order:

JC NO:305100049

|                                |                            |                   |                      |
|--------------------------------|----------------------------|-------------------|----------------------|
| CUSTOMER                       |                            | REGN NO:          | MILEAGE              |
| COMFORT TRANSPORTATION PTE LTD |                            | SHC8684M          |                      |
| 3/MS                           | 7010045                    | MAKE:             | FUEL                 |
| CUSTOMER NO                    |                            | HYUNDAI           | E.....1/2.....F      |
| ADDRESS                        | 383 SIN MING DRIVE         | MODEL             | DATE/TIME IN         |
|                                | Singapore SINGAPORE 575717 | I-40              | 21.12.2017 09:45     |
| L (R)                          | 65508755                   | YR OF MANU        | TARGET DATE          |
| (P)                            |                            | 07.04.2016        |                      |
| SCOUT CARD NO.                 |                            | CHASSIS CODE      | COMPLETION DATE/TIME |
|                                |                            | KMHLB41UMGU086886 |                      |

JOB DESCRIPTION

Accident Date: 21.12.2017

NATURE: 3P 21.12.2017

| Q / NO | LABOR CODE               | DESCRIPTION |
|--------|--------------------------|-------------|
|        | CHINA - Taxi Rear Damage |             |
|        | LPIC / Admin -           |             |

CHECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Acknowledgement Slip

Exit Pass

Signature: LARRY NG  
Vehicle No.: SHC8684M

Vehicle No.: SHC8684M

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard



Chemist

DATE 21/12/2017 10:23

DOA: 21.12.17

DOA: 21.12.17

| Qty | Parts Description/ Labour                   | Type | Unit Price | Amount      |
|-----|---------------------------------------------|------|------------|-------------|
|     | Rear Bumper X repair                        |      |            | \$ 603.60   |
|     | Rear Bumper Reinforcement ?                 |      |            | \$ 504.35   |
|     | Rear Bumper Reinforcement Bracket (LH/RH) ? |      | \$ 180.00  | \$ 360.00   |
|     | Rear Bumper Side Bracket ?                  |      |            | \$ 49.00    |
|     | Rear Bumper Clips ✓                         |      |            | \$ 22.00    |
|     | Rear Bumper Sponge ?                        |      |            | \$ 143.40   |
|     | Rear Bumper Under Cover X                   |      |            | \$ 225.00   |
|     | SUB TOTAL                                   |      |            | \$ 1,907.35 |
|     | LESS 20%                                    |      |            | \$ 381.47   |
|     | DISCOUNTED TOTAL                            |      |            | \$ 1,525.88 |
|     | Rear Bumper Reverse Sensor X                |      |            | \$ 135.70   |
|     | Rear Bumper Rubber Mat ✓                    |      |            | \$ 50.00    |
|     |                                             |      |            | \$ 185.70   |
|     | Labour Charge                               |      |            | 200         |
|     | Panel Beating                               |      |            | \$ 380.00   |
|     | Spray Painting Charge                       |      |            | \$ 200.00   |
|     | Wiring Charge                               |      |            | \$ 50.00    |
|     | R/Refix Reverse Sensor                      |      |            | \$ 120.00   |
|     | TOTAL LABOUR                                |      |            | \$ 750.00   |
|     | ESTIMATE TOTAL                              |      |            | \$ 2,461.58 |

Larry Ng

Kalvin ICKN  
 21/12/12 1540hrs  
 2 Digs  
 P/P  
 After Repair photo

KK Auto Consultants hereby notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature:  
 Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

## Bevan Lim (LKK Auto)

---

**From:** Bevan Lim (LKK Auto)  
**Sent:** Thursday, 5 April 2018 10:41 AM  
**To:** 'andy.koh74@gmail.com'  
**Cc:** 'ANDY@AIRTRANS.COM.SG'; Vic (LKKAuto)  
**Subject:** RE: ACCIDENT INVOLVING SJC 8807C & SHC 8684M ALONG/AT TPE BEFORE UPPER CHANGI ROAD NORTH EXIT ON 21/12/2017

Without Prejudice

Dear Andy,

We refer further to your below email and our telephone conversation earlier.

We had just received the letter of demand from the claimant.

Please find below the adjusted breakdown of the proposed amount for settlement to the claimant for your reference.

|                                               |                  |
|-----------------------------------------------|------------------|
| Cost of Repair (w/gst)                        | \$ 478.93        |
| Loss of Rental (\$129.28x 2 recommended days) | \$ 258.56        |
| Loss of Income (\$50x 2 recommended days)     | \$ 100.00        |
| LTA Search Fee                                | \$ 7.49          |
| <b>TOTAL</b>                                  | <b>\$ 844.98</b> |

Our surveyor is in the opinion that based on the damages sustained to the claimant's vehicle and the adjusted amount is already fair and reasonable.

We hope the above matter clarifies.

Thank you.

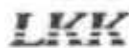
Best Regards,

Bevan Lim | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [BevanLim@lkkauto.com](mailto:BevanLim@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

---

**From:** Andy Koh <[andy.koh74@gmail.com](mailto:andy.koh74@gmail.com)>

**Sent:** Tuesday, 23 January 2018 3:55 PM

**To:** Jas Khine (LKKAuto)

**Cc:** [ANDY@AIRTRANS.COM.SG](mailto:ANDY@AIRTRANS.COM.SG)

**Subject:** RE: ACCIDENT INVOLVING SJC 8807C & SHC 8684M ALONG/AT TPE BEFORE UPPER CHANGI ROAD NORTH EXIT ON 21/12/2017

Dear Jas,

Kindly refer to our conversation on 16 Jan 2018 wrt the same topic. I must stressed that we are not absolving liabilities from the outset. If so, we will not have made the report at the earliest opportunity.

Your email below did not provide me an understanding on the liabilities, if any, and/or what will be negotiated. I have no visibility on what the other party is claim as well, and the amount, if reasonably assessed.

Over at my end, I have stressed that it was a clear case of just my number plate cracked and nothing else. Had the impact been greater, my bumper would have suffered more damages, and so will the affected party.

I am citing this as we do not wish to be fraudulent accused and cause our insurers to be overly penalised for inflated claims as we all know is a phenomenon causing premiums to increase. If the amount exceed excess, I believe I ought also be informed.

Thanks.

Best regards,  
Andy Koh

---

**From:** Jas Khine (LKKAUTO) [<mailto:jaskhine@lkkauto.com>]

**Sent:** Thursday, 18 January 2018 10:27 AM

**To:** [ANDY@AIRTRANS.COM.SG](mailto:ANDY@AIRTRANS.COM.SG); [andy.koh74@gmail.com](mailto:andy.koh74@gmail.com)

**Subject:** ACCIDENT INVOLVING SJC 8807C & SHC 8684M ALONG/AT TPE BEFORE UPPER CHANGI ROAD NORTH EXIT ON 21/12/2017

Our Ref: CC3/CTI17024279/K1ys3

18 JANUARY 2017

**AIRTRANS**

18 KEW CRESCENT  
SINGAPORE 466245

Dear Sir/Madam,

**ACCIDENT INVOLVING SJC 8807C & SHC 8684M ALONG/AT TPE BEFORE UPPER CHANGI ROAD NORTH EXIT ON 21/12/2017**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

This also refers to our tele-conversation on 16/01/2018.

Enclosed herewith damaged photos of Third Party vehicle taken by our surveyor at the time of the physical inspection.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **28/01/2018**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Thank you.

Best Regards,

Jas Khine | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: [jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Kindly let us have your instruction on an urgent basis as TP repairer is chasing us for settlement.

Thank you.

Best Regards,

Bevan Lim | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [BevanLim@lkkauto.com](mailto:BevanLim@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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---

**From:** Bevan Lim (LKK Auto)

**Sent:** Thursday, 12 April 2018 2:54 PM

**To:** 'claimsdept@sg.cntaiping.com' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>; 'irene.tay@sg.cntaiping.com' <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; 'Chee So Chow' <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; 'Alfred Toh' <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; 'Hwang Shiang Yi' <[shiangyi.hwang@sg.cntaiping.com](mailto:shiangyi.hwang@sg.cntaiping.com)>; 'susan.teo@sg.cntaiping.com' <[susan.teo@sg.cntaiping.com](mailto:susan.teo@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJC8807C (OI : SNM17D07232C02/7) AND SHC8684M (TP : LKK REF - CC3/CTI17024279/K1ys3) on 21/12/2017

Dear Sir/Madam,

We further to our email dated 6/04/2018.

Kindly let us have your instruction as TP repairer is chasing us for settlement.

Thank you.

Best Regards,

Bevan Lim | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [BevanLim@lkkauto.com](mailto:BevanLim@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

---

**From:** Bevan Lim (LKK Auto)

**Sent:** Friday, 6 April 2018 1:59 PM

**To:** 'claimsdept@sg.cntaiping.com' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Cc: Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>; 'irene.tay@sg.cntaiping.com' <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Hwang Shiang Yi <[shiangyi.hwang@sg.cntaiping.com](mailto:shiangyi.hwang@sg.cntaiping.com)>; 'susan.teo@sg.cntaiping.com' <[susan.teo@sg.cntaiping.com](mailto:susan.teo@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving SJC8807C (OI : SNM17D07232C02/7) AND SHC8684M (TP : LKK REF - CC3/CTI17024279/K1ys3) on 21/12/2017  
**Importance:** High

Dear Mr Alfred,

We further to our email dated 18/01/2018

We have spoken to OI Mr Andy (hp:93286588) and updated him on the final breakdown pay out to TP for property damages and Mr Andy replied. Attached Email for your reference.

|                                               |                  |
|-----------------------------------------------|------------------|
| Cost of Repair (w/gst)                        | \$ 478.93        |
| Loss of Rental (\$129.28x 2 recommended days) | \$ 258.56        |
| Loss of Income (\$50x 2 recommended days)     | \$ 100.00        |
| LTA Search Fee                                | \$ 7.49          |
| <b>TOTAL</b>                                  | <b>\$ 844.98</b> |

Please advise if receive any injury claim. TP's repairer confirmed the client is making injury claim.

Kindly assist to contact insured if there is any injury claim as per insured's request.

Thank you.

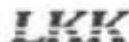
Best Regards,

Bevan Lim | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [BevanLim@lkkauto.com](mailto:BevanLim@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK  
Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

---

**From:** Jas Khine (LKKAuto)

**Sent:** Thursday, 18 January 2018 10:00 AM

**To:** Claims Dept of CTI

**Cc:** Irene Tay; Chee So Chow; Alfred Toh; Chee So Chow; Hwang Shiang Yi; Susan Teo; Shirley Hiew (LKK Auto); Thin Thin (LKKAuto); Admin A; KKLau; Hsiao Tong (LKKAuto); Olivia Lau (LKKAuto)

**Subject:** RE: Direct Settlement - Accident Involving SJC8807C (OI : SNM17D07232C02/7) AND SHC8684M (TP : LKK REF - CC3/CTI17024279/K1ys3) on 21/12/2017

Dear Mr Alfred,

We will forward the inspection photographs to insured and await his reply first.

If there is any further issue, we will revert to you accordingly.

Thank you.

Best Regards,

Jas Khine | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: [jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

**Sent:** Thursday, 18 January 2018 9:21 AM

**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>; Jas Khine (LKKAuto) <[jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com)>; Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>

**Cc:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Hwang Shiang Yi <[shiangyi.hwang@sg.cntaiping.com](mailto:shiangyi.hwang@sg.cntaiping.com)>; Susan Teo <[susan.teo@sg.cntaiping.com](mailto:susan.teo@sg.cntaiping.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJC8807C (OI : SNM17D07232C02/7) AND SHC8684M (TP : LKK REF - CC3/CTI17024279/K1ys3) on 21/12/2017

LKK REF - CC3/CTI17024279/K1ys3

CTI REF – SNM17D07232C02/7 (SJC8807C)

Dear Jas

We refer to our telephone conversation last evening pertaining to the above matter.

As advised, mutual client refused to acknowledge the findings by M/s LKK Auto Consultants and refused to provide email to your good office to enable you to "prove" to them on the damages.

It is unfortunate to note that email was NOT obtained during the reporting of accident at NAC.

However, we have pleased to note that email address was obtained during the first (1<sup>st</sup>) accident reporting (also at NAC).

Attach herewith the extract of the accident reporting for your attention and necessary action.

You may want to seek Mr Yu's assistance if mutual client is adamant there is NO damage to third party vehicle. (challenging LKK's assessment)

We await your further advice in due course.

Regards

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte Ltd**  
**3 Anson Road**  
**#15-00 Springleaf Tower**  
**Singapore 079909**  
**Co. Reg. No. 200208384E**  
**DID : +65 6389 6183**  
**FAX: +65 6224 7175/6224 7478**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**  
**Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)**

*Disclaimer :*

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**Jas Khine (LKKAUTO)**

---

**From:** Andy Koh <andy.koh74@gmail.com>  
**Sent:** Tuesday, 23 January 2018 3:55 PM  
**To:** Jas Khine (LKKAUTO)  
**Cc:** ANDY@AIRTRANS.COM.SG  
**Subject:** RE: ACCIDENT INVOLVING SJC 8807C & SHC 8684M ALONG/AT TPE BEFORE UPPER CHANGI ROAD NORTH EXIT ON 21/12/2017

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear Jas,

Kindly refer to our conversation on 16 Jan 2018 wrt the same topic. I must stressed that we are not absolving liabilities from the outset. If so, we will not have made the report at the earliest opportunity.

Your email below did not provide me an understanding on the liabilities, if any, and/or what will be negotiated. I have no visibility on what the other party is claim as well, and the amount, if reasonably assessed.

Over at my end, I have stressed that it was a clear case of just my number plate cracked and nothing else. Had the impact been greater, my bumper would have suffered more damages, and so will the affected party.

I am citing this as we do not wish to be fraudulent accused and cause our insurers to be overly penalised for inflated claims as we all know is a phenomenon causing premiums to increase. If the amount exceed excess, I believe I ought also be informed.

Thanks.

Best regards,  
Andy Koh

---

**From:** Jas Khine (LKKAUTO) [mailto:jaskhine@lkkauto.com]  
**Sent:** Thursday, 18 January 2018 10:27 AM  
**To:** ANDY@AIRTRANS.COM.SG; andy.koh74@gmail.com  
**Subject:** ACCIDENT INVOLVING SJC 8807C & SHC 8684M ALONG/AT TPE BEFORE UPPER CHANGI ROAD NORTH EXIT ON 21/12/2017

Our Ref: CC3/CTI17024279/K1ys3

18 JANUARY 2017

**AIRTRANS**  
18 KEW CRESCENT  
SINGAPORE 466245

Dear Sir/Madam,

**ACCIDENT INVOLVING SJC 8807C & SHC 8684M ALONG/AT TPE BEFORE UPPER CHANGI ROAD NORTH EXIT ON 21/12/2017**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

This also refers to our tele-conversation on 16/01/2018.

Enclosed herewith damaged photos of Third Party vehicle taken by our surveyor at the time of the physical inspection.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **28/01/2018**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Thank you.

Best Regards,  
Jas Khine | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6841-2928 | email: [jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## LKK Auto Consultants Pte Ltd

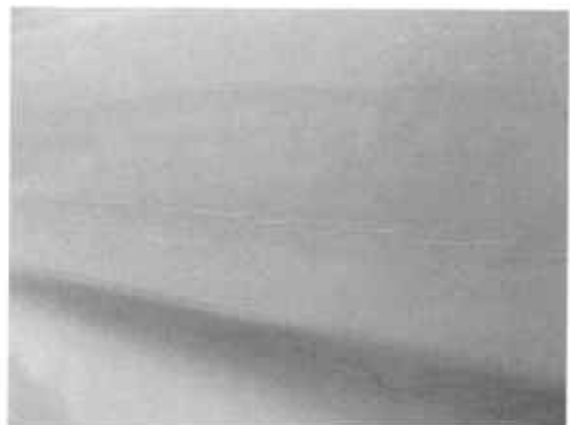
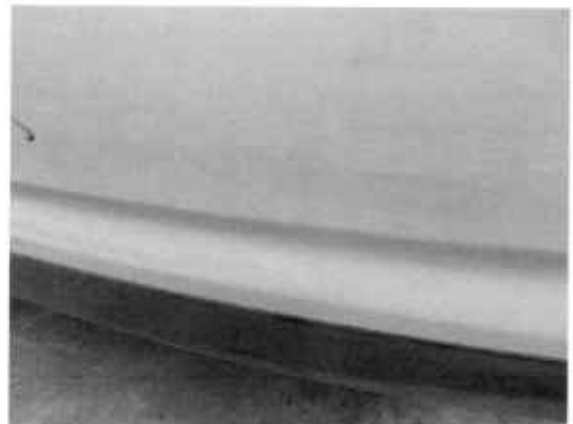
51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

PHOTOGRAPHS FOR VEHICLE NO. SHC 8684M

INSPECTION



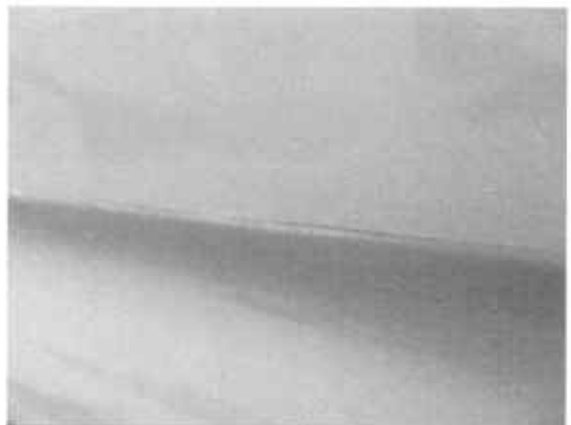
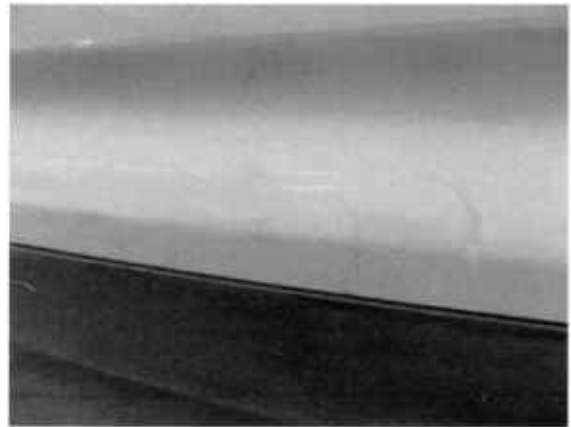
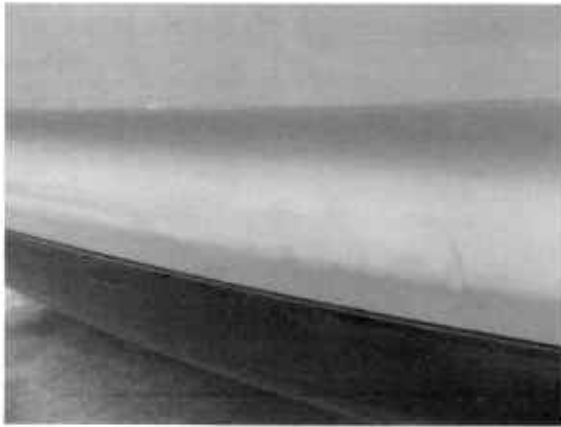


## **LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R



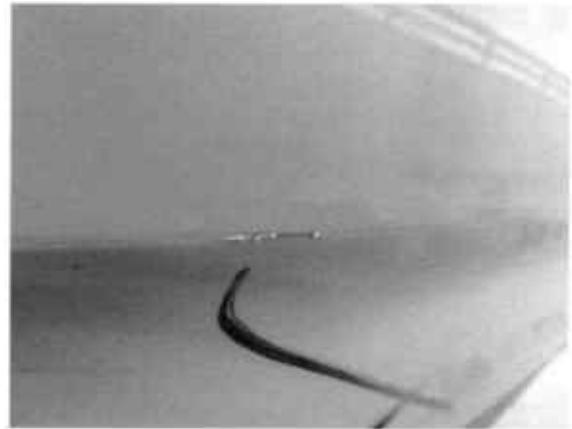


## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R



## Jas Khine (LKKAuto)

---

**From:** Jas Khine (LKKAuto)  
**Sent:** Thursday, 18 January 2018 10:01 AM  
**To:** 'Claims Dept of CTI'  
**Cc:** Irene Tay; Chee So Chow; Alfred Toh; Chee So Chow; Hwang Shiang Yi; Susan Teo; Shirley Hiew (LKK Auto); Thin Thin (LKKAuto); Admin A; KKLau; Hsiao Tong (LKKAuto); Olivia Lau (LKKAuto)  
**Subject:** RE: Direct Settlement - Accident Involving SJC8807C (OI : SNM17D07232C02/7) AND SHC8684M (TP : LKK REF - CC3/CTI17024279/K1ys3) on 21/12/2017

Dear Mr Alfred,

We will forward the inspection photographs to insured and await his reply first.

If there is any further issue, we will revert to you accordingly.

Thank you.

Best Regards,  
Jas Khine | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]  
**Sent:** Thursday, 18 January 2018 9:21 AM  
**To:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>; KKLau <kklau@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>  
**Cc:** Irene Tay <irene.tay@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Hwang Shiang Yi <shiangyi.hwang@sg.cntaiping.com>; Susan Teo <susan.teo@sg.cntaiping.com>  
**Subject:** RE: Direct Settlement - Accident Involving SJC8807C (OI : SNM17D07232C02/7) AND SHC8684M (TP : LKK REF - CC3/CTI17024279/K1ys3) on 21/12/2017

LKK REF - CC3/CTI17024279/K1ys3  
CTI REF - SNM17D07232C02/7 (SJC8807C)

Dear Jas

We refer to our telephone conversation last evening pertaining to the above matter.

As advised, mutual client refused to acknowledge the findings by M/s LKK Auto Consultants and refused to provide email to your good office to enable you to "prove" to them on the damages.

It is unfortunate to note that email was NOT obtained during the reporting of accident at NAC.

However, we have pleased to note that email address was obtained during the first (1<sup>st</sup>) accident reporting (also at NAC).

Attach herewith the extract of the accident reporting for your attention and necessary action.

You may want to seek Mr Yu's assistance if mutual client is adamant there is NO damage to third party vehicle. (challenging LKK's assessment)

We await your further advice in due course.

**Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte Ltd**  
**3 Anson Road**  
**#15-00 Springleaf Tower**  
**Singapore 079909**  
**Co. Reg. No. 200208384E**  
**DID : +65 6389 6183**  
**FAX: +65 6224 7175/6224 7478**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**  
**Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)**

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## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report 07/08/2017 09:14  
Date Of Accident 04/08/2017 13:45 *1st accident*  
Exact Location Of Accident JUNC OF TANGLIN RD & CHARTSWORTH AVE  
Country/State of Loss SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number SJC8807C  
**Insured/Policyholder**  
Name Of Registered Owner AIRTRANS  
Co Reg No -  
Email Address ANDY@AIRTRANS.COM.SG  
Mobile Phone No  
Alternative Phone No OFFICE-93286588

### Vehicle Particulars

Manufacturer NISSAN  
Model LATIO  
Exact Purpose for which vehicle was being used at time of accident GRAB  
Are you claiming under your own insurance policy for repair to your vehicle? NO  
If No, Please state action to be taken THIRD PARTY  
Vehicle Category PRIVATE HIRE

### Insurance Company

Name of Insurance Company CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.  
Type Of Coverage COMPREHENSIVE  
Fleet Policy NO  
Policy Number DMHCSN1738581700  
Cover Note Number

### Driver

Name of Driver TAN BOON SIN, CHRISTOPHER  
NRIC No S8541678B  
Date Of Birth 25/12/1985  
Occupation OUTDOOR  
Date Of Driving Pass 25/09/2007  
Driving Experience 9 YEARS AND 10 MONTHS  
Gender MALE  
Mobile Number  
Fax Number  
Contact Number  
Email Address XXXCHRISTOPHERTANXXX@GMAIL.COM



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report 07/08/2017 09:14  
Date Of Accident 04/08/2017 13:45 *1st accident*  
Exact Location Of Accident JUNC OF TANGLIN RD & CHARTSWORTH AVE  
Country/State of Loss SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number SJC8807C  
**Insured/Policyholder**  
Name Of Registered Owner AIRTRANS  
Co Reg No  
Email Address ANDY@AIRTRANS.COM.SG  
Mobile Phone No  
Alternative Phone No OFFICE-93286588

### Vehicle Particulars

Manufacturer NISSAN  
Model LATIO  
Exact Purpose for which vehicle was being used at time of accident GRAB

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE HIRE

### Insurance Company

Name of Insurance Company CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.  
Type Of Coverage COMPREHENSIVE  
Fleet Policy NO  
Policy Number DMHCSN1738581700  
Cover Note Number

### Driver

Name of Driver TAN BOON SIN, CHRISTOPHER  
NRIC No S8541678B  
Date Of Birth 25/12/1985  
Occupation OUTDOOR  
Date Of Driving Pass 25/09/2007  
Driving Experience 9 YEARS AND 10 MONTHS  
Gender MALE  
Mobile Number  
Fax Number  
Contact Number  
Email Address XXXCHRISTOPHERTANXXX@GMAIL.COM

## Bevan Lim (LKK Auto)

---

**From:** Bevan Lim (LKK Auto)  
**Sent:** Tuesday, 8 May 2018 2:48 PM  
**To:** 'William Tan Thoo Seng'  
**Cc:** Vic (LKKAuto); Admin A  
**Subject:** RE: Yr re : N.A. (SJC 8807 C) VS SHC 8684 M D.O.A. 21.12.17. China

Without Prejudice

Dear William,

We refer to your email below.

we propose settlement as follows:

|                                               |                  |
|-----------------------------------------------|------------------|
| Cost of Repair (w/gst)                        | \$ 478.93        |
| Loss of Rental (\$129.28x 2 recommended days) | \$ 258.56        |
| Loss of Income (\$50x 2 recommended days)     | \$ 100.00        |
| LTA Search Fee                                | \$ 7.49          |
| <b>TOTAL</b>                                  | <b>\$ 844.98</b> |

Kindly Confirm.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Bevan Lim | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [BevanLim@lkkauto.com](mailto:BevanLim@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

**From:** William Tan Thoo Seng [mailto:[williamtan@cdge.com.sg](mailto:williamtan@cdge.com.sg)]  
**Sent:** Friday, 6 April 2018 12:12 PM  
**To:** Bevan Lim (LKK Auto) <[bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)>  
**Cc:** KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: Yr re : N.A. (SJC 8807 C) VS SHC 8684 M D.O.A. 21.12.17. China

**BOLA : 100%**

**Without Prejudice**

Dear Bevan

Preceding emails refer.

Kindly be informed that our driver had proceeded with his injury claim.

Kindly forward your offer and settle this clear-cut liability case, amicably.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: "Bevan Lim (LKK Auto)" <[bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)>  
To: William Tan Thoo Seng <[williamtan@cdge.com.sg](mailto:williamtan@cdge.com.sg)>  
Cc: KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>, "Vic (LKKAuto)" <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
Date: 06/04/2018 10:34 AM  
Subject: RE: Yr re : N.A. (SJC 8807 C) VS SHC 8684 M D.O.A. 21.12.17. China

---

**Without Prejudice**

Dear William

We refer to your email below.

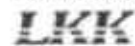
Kindly advise if your client is make any injury claim.

Thank you.

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In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,  
Bevan Lim | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6749-4274 | email: [BevanLim@lkkauto.com](mailto:BevanLim@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

**From:** William Tan Thoo Seng [<mailto:williamtan@cdge.com.sg>]

**Sent:** Tuesday, 27 March 2018 3:31 PM  
**To:** Bevan Lim (LKK Auto) <[bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)>  
**Cc:** KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>  
**Subject:** Yr re : N.A. (SJC 8807 C) VS SHC 8684 M D.O.A. 21.12.17. China

Without Prejudice.

Dear Bevan

Understand that you are the new case handler.

On 01.03.18, Jas told us that liability is not an issue. Kindly forward your offer and settle this matter amicably.

Thank you.

Best Regards  
William Tan  
Claims Department | ComfortDelgro Engineering Pte Ltd  
Off : 62148737 | Fax : 62141843

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

# COMFORTDELGRO ENGINEERING

Our Ref : T 1217 / SHC8684M /WT(st)

Your Ref :

Date : 05-Jan-18

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6260 9755

www.cdge.com.sg

Company Registration No: 199506048W

CHINA INSURANCE CO LTD  
3 ANSON ROAD  
#16-00 SPRINGLEAF TOWER  
SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC8684M YOUR INSURED SJC8807C  
AND OTHER \_\_\_\_\_ ON 21.12.17

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHC8684M which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SJC8807C we are submitting these claims for your consideration on behalf of the claimants.

## TAXI OWNER'S CLAIM

|             |                                           |           |
|-------------|-------------------------------------------|-----------|
| 1           | Cost of Repair                            | \$ 478.93 |
| 2           | 2 days Loss of Rental @ \$ 129.28 per day | \$ 258.56 |
| 3           | Survey Report Fees (Surveyed by M/s LKK)  | \$ -      |
| 4           | LTA Search Fees                           | \$ 7.49   |
| 5           | GIA / Police Report Fees                  | \$ -      |
| 6           | Towing / Medical / Transportation Fees    | \$ -      |
| Sub Total : |                                           | \$ 744.98 |

## HIRER'S CLAIM

|                |                                           |           |
|----------------|-------------------------------------------|-----------|
| 7              | 2 days Loss of Income @ \$ 80.00 per days | \$ 160.00 |
| Total Claims : |                                           | \$ 904.98 |

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photostat photographs : 8 pcs.
- b) LTA search slip/s of : SJC8807C
- c) GIA / Police report/s of : SHC8684M
- d) Letter of authority from owner / hirer / operator
- ( ) Traffic Compound ( ) Towing/Medical bill/receipts ( ) Certificate of Insurance
- ( X ) Photograph/s of Accident Scene ( x ) Downtime/Mileage record ( x ) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully  
William Tan

Deputy Manager  
CDGE Claims Department  
Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO



## Vic (LKKAuto)

---

**From:** Andy Koh <andy.koh74@gmail.com>  
**Sent:** Thursday, 5 April, 2018 12:34 PM  
**To:** Bevan Lim (LKK Auto)  
**Cc:** ANDY@AIRTRANS.COM.SG; Vic (LKKAuto)  
**Subject:** Re: ACCIDENT INVOLVING SJC 8807C & SHC 8684M ALONG/AT TPE BEFORE UPPER CHANGI ROAD NORTH EXIT ON 21/12/2017

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear Bevan,

If this amount is accepted, are there any more incidental cost that we should be aware of?

Or is this the full and final settlement amount and the matter shall be treated as closed.

Best regards,  
Andy Koh

On 5 Apr 2018, at 10:40 AM, Bevan Lim (LKK Auto) <[bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)> wrote:

Without Prejudice

Dear Andy,

We refer further to your below email and our telephone conversation earlier.

We had just received the letter of demand from the claimant.

Please find below the adjusted breakdown of the proposed amount for settlement to the claimant for your reference.

|                                               |                  |
|-----------------------------------------------|------------------|
| Cost of Repair (w/gst)                        | \$ 478.93        |
| Loss of Rental (\$129.28x 2 recommended days) | \$ 258.56        |
| Loss of Income (\$50x 2 recommended days)     | \$ 100.00        |
| LTA Search Fee                                | \$ 7.49          |
| <b>TOTAL</b>                                  | <b>\$ 844.98</b> |

Our surveyor is in the opinion that based on the damages sustained to the claimant's vehicle and the adjusted amount is already fair and reasonable.

We hope the above matter clarifies.

Thank you.

Best Regards,  
Bevan Lim | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [BevanLim@lkkauto.com](mailto:BevanLim@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

---

**From:** Andy Koh <[andy.koh74@gmail.com](mailto:andy.koh74@gmail.com)>

**Sent:** Tuesday, 23 January 2018 3:55 PM

**To:** Jas Khine (LKKAuto)

**Cc:** [ANDY@AIRTRANS.COM.SG](mailto:ANDY@AIRTRANS.COM.SG)

**Subject:** RE: ACCIDENT INVOLVING SJC 8807C & SHC 8684M ALONG/AT TPE BEFORE UPPER CHANGI ROAD NORTH EXIT ON 21/12/2017

Dear Jas,

Kindly refer to our conversation on 16 Jan 2018 wrt the same topic. I must stressed that we are not absolving liabilities from the outset. If so, we will not have made the report at the earliest opportunity.

Your email below did not provide me an understanding on the liabilities, if any, and/or what will be negotiated. I have no visibility on what the other party is claim as well, and the amount, if reasonably assessed.

Over at my end, I have stressed that it was a clear case of just my number plate cracked and nothing else. Had the impact been greater, my bumper would have suffered more damages, and so will the affected party.

I am citing this as we do not wish to be fraudulent accused and cause our insurers to be overly penalised for inflated claims as we all know is a phenomenon causing premiums to increase. If the amount exceed excess, I believe I ought also be informed.

Thanks.

Best regards,  
Andy Koh

---

**From:** Jas Khine (LKKAuto) [<mailto:jaskhine@lkkauto.com>]

**Sent:** Thursday, 18 January 2018 10:27 AM

**To:** [ANDY@AIRTRANS.COM.SG](mailto:ANDY@AIRTRANS.COM.SG); [andy.koh74@gmail.com](mailto:andy.koh74@gmail.com)

**Subject:** ACCIDENT INVOLVING SJC 8807C & SHC 8684M ALONG/AT TPE BEFORE UPPER CHANGI ROAD NORTH EXIT ON 21/12/2017

Our Ref: CC3/CTI17024279/K1ys3

18 JANUARY 2017

**AIRTRANS**

18 KEW CRESCENT  
SINGAPORE 466245

Dear Sir/Madam,

**ACCIDENT INVOLVING SJC 8807C & SHC 8684M ALONG/AT TPE BEFORE UPPER CHANGI ROAD NORTH EXIT ON 21/12/2017**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

This also refers to our tele-conversation on 16/01/2018.

Enclosed herewith damaged photos of Third Party vehicle taken by our surveyor at the time of the physical inspection.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **28/01/2018**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Thank you.

Best Regards,  
Jas Khine | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6841-2928 | email: [jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING  
ALONGi 40 SHC8684M , SJC8807C  
TPE TWDS AIRPORT B4 EXIT 1 NEAR LAMP POST 29

ON 21-Dec-17 08:15

I / We

ALIMAN BIN SA'ADON

(Hirer) NRIC No.: S8123012I

and/or

(Relief) NRIC No.:

Taxi Number

SHC8684M

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

21-Dec-2017

Name of Hirer  
Hirer NRICALIMAN BIN SA'ADON  
S8123012I

Signature :



Address

622B PUNGGOL CENTRAL #02-280  
822622

Contact No.

91014585

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSN1738581700 Claim No : SNM17D07232C02

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$844.98  
DOLLARS EIGHT HUNDRED FORTY FOUR AND CENTS NINETY EIGHT ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 8684M  
Insured Vehicle No. : SJC 8807C

Date of Loss : 21/12/2017  
Place of Accident : TPE > AIRPORT B4 EXIT 1 NEAR LAMP POST 29

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : AIRTRANS  
Driver Name : ANG MEI MEI (HONG MEI MEI)

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

|                                                              |     |        |
|--------------------------------------------------------------|-----|--------|
| (1) General Damages                                          | S\$ |        |
| (2) Cost of Repair/ <del>Excess</del>                        | S\$ | 478.93 |
| (3) Loss of <del>Use</del> /Rental/Earning                   | S\$ | 385.56 |
| (4) GIA/Police Reports/<br>Investigation Results/Search Fees | S\$ | 7.49   |
| (5) Medical Reports/Expenses                                 | S\$ |        |
| (6) Survey Fees/P.T. Fees                                    | S\$ |        |
| (7) Cost including Disbursement                              | S\$ |        |
| TOTAL . . . . .                                              | S\$ | 844.98 |

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD

Claimant Name : SEI CHANG GONG  
SINGAPORE 509663

NRIC No : \_\_\_\_\_

Signature : 

Date : 12.6.18

"The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
 Page: 1

8010012

CHINA TAIPING INSURANCE CO(S) PTE L  
 SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
 SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
 SHC8684M

MAKE  
 HYUNDAI

MODEL  
 I-40

DATE OF REG  
 07.04.2016

CHASSIS CODE  
 KMHLB41UMGU086886

INV. NO/DATE  
 91348667 29.12.2017

JOB NO.  
 305100049

ODOMETER READING

DATE/TIME IN  
 21.12.2017 09:45

Description : 3P 21.12.2017

S/No Part No.

Qty Unit Price %Disc Net

### PART REQUISITION

|           |                 |                           |    |       |       |       |
|-----------|-----------------|---------------------------|----|-------|-------|-------|
| 0001      | 04-01-0101-0111 | HYUNDAI BUMPER COVER CLIP | 10 | 2.20  | 20.00 | 17.60 |
| 0002      | 04-01-0103-1150 | I40VC PROTECTOR MAT       | 1  | 50.00 | 0.00  | 50.00 |
| SUB-TOTAL |                 |                           | :  |       |       | 67.60 |

### JOB NATURE

|           |        |                             |        |  |        |        |
|-----------|--------|-----------------------------|--------|--|--------|--------|
| 0001      | L      | PANEL BEATING               | 200.00 |  | 200.00 |        |
| 0002      | 23-502 | SPRAYPAINT ON AFFECTED AREA | 180.00 |  | 180.00 |        |
| SUB-TOTAL |        |                             | :      |  |        | 380.00 |

ComfortDelGro Engineering Pte Ltd  
 member of COMFORTDELGRO

Head Office:  
 35 Braddell Road  
 Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

| ACCOUNT No. | INVOICE No. | AMOUNT | BANK/CHQ No |
|-------------|-------------|--------|-------------|
| 8010012     | 91348667    | 478.93 |             |

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010012

CHINA TAIPING INSURANCE CO(S) PTE L  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SHC8684M

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
07.04.2016

CHASSIS CODE  
KMHLB41UMGU086886

INV. NO/DATE  
91348667 29.12.2017

JOB NO.  
305100049

ODOMETER READING

DATE/TIME IN  
21.12.2017 09:45

|                   |        |
|-------------------|--------|
| Items total       | 447.60 |
| Add GST @ 7.000 % | 31.33  |
| Invoice amount    | 478.93 |

Issued by : CHEWBEELENG 29.12.2017 09:19:56  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
05 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

| ACCOUNT No. | INVOICE No. | AMOUNT | BANK/CHQ No. |
|-------------|-------------|--------|--------------|
| 8010012     | 91348667    | 478.93 |              |

Our Ref: CT17120731

Date: 28 December 2017



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON                      21/12/2017    @   08:15 hrs  
ALONG                                TPE > AIRPORT B4 EXIT 1 NEAR LAMP POST 29  
INVOLVING                        SJC8807C

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC8684M** (the "Taxi"). The Taxi was hired to **ALIMAN BIN SA'ADON IC NO S8123012I** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$129.28** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

5HC8684M

[illegible]

SJC 8634M

**Enquire Vehicle Insurer****Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name**

SJC8807C 21 Dec 2017 / 08:15:00 Successful C01

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

[Previous](#) [OK](#)

## Bevan Lim (LKK Auto)

---

**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Tuesday, 8 May 2018 2:31 PM  
**To:** Bevan Lim (LKK Auto); Admin A; Thin Thin (LKKAuto); Vic (LKKAuto)  
**Cc:** Alfred Toh; Hsiao Tong (LKKAuto)  
**Subject:** RE: Direct Settlement - Accident Involving SJC8807C (OI : SNM17D07232C02/7) AND SHC8684M (TP : LKK REF - CC3/CTI17024279/K1ys3) on 21/12/2017

LKK REF - CC3/CTI17024279/K1ys3  
CTI REF - SNM17D07232C02/7 (SJC8807C)

Dear Bevan

We refer to the above matter.

Please proceed to resolve the property damage claim at \$844.98.

We await your payment advice to enable Irene to act accordingly.

Best Regards

**Alfred Toh**  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: +65 6389 6183  
FAX: +65 6224 7478/6224 7175  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)  
[www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** Bevan Lim (LKK Auto) [mailto:bevanlim@lkkauto.com]  
**Sent:** Thursday, May 03, 2018 5:25 PM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>



Cc: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hwang Shiang Yi <shiangyi.hwang@sg.cntaiping.com>; Susan Teo <susan.teo@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>  
**Subject:** RE: Direct Settlement - Accident Involving SJC8807C (OI : SNM17D07232C02/7) AND SHC8684M (TP : LKK REF - CC3/CTI17024279/K1ys3) on 21/12/2017  
**Importance:** High

Dear Sir/Madam,

We refer to our email dated 6 April 2018.

Kindly advise if your good office have contacted OI.

TP repairer have been chasing us for settlement.

Kindly let us have your instruction for our necessary action.

Thank you .

Best Regards,

Bevan Lim | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [BevanLim@lkkauto.com](mailto:BevanLim@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

---

**From:** Bevan Lim (LKK Auto)

**Sent:** Tuesday, 24 April 2018 10:11 AM

**To:** 'claimsdept@sg.cntaiping.com' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>; 'irene.tay@sg.cntaiping.com' <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; 'Chee So Chow' <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; 'Alfred Toh' <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; 'Hwang Shiang Yi' <[shiangyi.hwang@sg.cntaiping.com](mailto:shiangyi.hwang@sg.cntaiping.com)>; 'susan.teo@sg.cntaiping.com' <[susan.teo@sg.cntaiping.com](mailto:susan.teo@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJC8807C (OI : SNM17D07232C02/7) AND SHC8684M (TP : LKK REF - CC3/CTI17024279/K1ys3) on 21/12/2017

**Importance:** High

Dear Sir/Madam,

We refer to our email dated 06/04/2018.

Kindly advise if your good office have contact insured to answer his enquiry on the body injuries claim.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC3/CTI17024279/K1ha3q2

3 ANSON ROAD #16-00  
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 20-06-2018



Code : CTI

**1. Policy Particulars :- THIRD PARTY CLAIM**

|              |                  |                |            |
|--------------|------------------|----------------|------------|
| Insured Veh. | SJC 8807C        | Veh. Inspected | SHC 8684M  |
| Policy No.   | DMHCSN1738581700 | Coverage (\$)  | 0.00       |
| Claim No.    | SNM17D07232C02   | Excess (\$)    | 0.00       |
| Assign From  |                  | Assign Date    | 21/12/2017 |

**2. Vehicle Particulars & Condition**

|              |                   |              |                    |
|--------------|-------------------|--------------|--------------------|
| Make & Model | HYUNDAI I40       | c.c          | 1685               |
| Engine No.   | HIDDEN            | Year of Reg. | 2016               |
| Chassis No.  | KMHLB41UMGU086886 | Colour       | BLUE               |
| Odometer     | 219580            | Steering     | IN ORDER           |
| Brakes       | IN ORDER          | Modification | STANDARD ALLOY RIM |
| General      | FAIR              |              |                    |

**3. Conditions of Tyres**

|                | Size       | Make    | Balance |
|----------------|------------|---------|---------|
| R/H Front Tyre | 205/60 R16 | HANKOOK | 7 mm    |
| L/H Front Tyre | 205/60 R16 | HANKOOK | 7 mm    |
| R/H Rear Tyre  | 205/60 R16 | HANKOOK | 7 mm    |
| L/H Rear Tyre  | 205/60 R16 | HANKOOK | 7 mm    |

**4. Description of Damages**

|                                                                            |
|----------------------------------------------------------------------------|
| THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.<br>DAMAGES SEE DETAILS. |
|----------------------------------------------------------------------------|

**5. General Information**

|                |                                                                          |                 |            |
|----------------|--------------------------------------------------------------------------|-----------------|------------|
| Accident Date  | 21/12/2017                                                               | Inspection Date | 21/12/2017 |
| Survey held at | COMFORTDELGRO ENGINEERING PTE LTD<br>59 LOYANG DRIVE<br>SINGAPORE 508969 |                 |            |

**5a. Remarks**

|                                                                                                                                           |
|-------------------------------------------------------------------------------------------------------------------------------------------|
| A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.<br>B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |
|-------------------------------------------------------------------------------------------------------------------------------------------|

**5b. Estimate Days of Repair**

|                                     |                       |
|-------------------------------------|-----------------------|
| ESTIMATED NORMAL PERIOD FOR REPAIR: | <b>2 Working Days</b> |
|-------------------------------------|-----------------------|

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 8684M**

| Qty | Description of Parts                                   | Condition            | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----|--------------------------------------------------------|----------------------|---------------------------|-------------------|
|     | <b><u>REPLACEMENT OF PARTS</u></b>                     |                      |                           |                   |
| 1   | REAR BUMPER                                            | TO REPAIR SEE LABOUR | 603.60                    | -                 |
| 1   | REAR BUMPER REINFORCEMENT                              | SERVICEABLE          | 504.35                    | -                 |
| 2   | REAR BUMPER REINFORCEMENT BRACKET (LH/RH) @\$180.00    | SERVICEABLE          | 360.00                    | -                 |
| 1   | REAR BUMPER SIDE BRACKET                               | SERVICEABLE          | 49.00                     | -                 |
| 1   | REAR BUMPER CLIPS                                      | NECESSARY            | 22.00                     | 22.00             |
| 1   | REAR BUMPER SPONGE                                     | SERVICEABLE          | 143.40                    | -                 |
| 1   | REAR BUMPER UNDER COVER                                | SERVICEABLE          | 225.00                    | -                 |
|     | LESS 20% DISCOUN                                       |                      | -381.47                   | -4.40             |
|     |                                                        |                      | 1,525.88                  | 17.60             |
|     | <b><u>SPECIAL NETT ITEMS</u></b>                       |                      |                           |                   |
| 1   | REAR BUMPER REVERSE SENSOR (SN)                        | NOT NECESSARY        | 135.70                    | -                 |
| 1   | REAR BUMPER RUBBER MAT (SN)                            | NECESSARY            | 50.00                     | 50.00             |
|     |                                                        |                      | 185.70                    | 50.00             |
|     | <b><u>LABOUR</u></b>                                   |                      |                           |                   |
|     | PANEL BEATING INCLUSIVE OF THE REPAIR OF REAR BUMPER . |                      | 380.00                    | 200.00            |
|     | SPRAY PAINTING CHARGE .                                |                      | 200.00                    | 180.00            |
|     | WIRING CHARGE .                                        | NOT NECESSARY        | 50.00                     | -                 |
|     | R/REFIX REVERSE SENSOR .                               | NOT NECESSARY        | 120.00                    | -                 |
|     |                                                        |                      | 750.00                    | 380.00            |
|     | <b>GRAND TOTAL</b>                                     |                      | <b>2,461.58</b>           | <b>447.60</b>     |
|     | <b>RECOMMENDED COST OF REPAIRS</b>                     |                      |                           | <b>447.60</b>     |

Report Ref No. CC3/CTI17024279/K1ha3q2

**KALVIN ANG WEI KUN**

Automotive Assessor / Investigator

**HO LEONG CHUAN**

Automotive Assessor

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