

## Vic (LKKAUTO)

---

**From:** Vic (LKKAUTO)  
**Sent:** Monday, 30 July, 2018 5:38 PM  
**To:** Chong Boon Sen  
**Cc:** Hsiao Tong (LKKAUTO); Admin A; Thin Thin (LKKAUTO); Vic (LKKAUTO); Claims Dept of CTI  
**Subject:** RE: Direct Settlement - Accident Involving SJC8807C (OI : SNM17D07232C02/7) AND SHC8684M (TP : LKK REF - CC3/CTI17024279/K1ys3) on 21/12/2017  
**Attachments:** AMENDED DV.pdf

Dear Boon Sen,

We refer to your below email.

Please find attached copy of the amended signed DV for your reference. Hard copy will be forwarded to your good office soon. The correct settlement amount is still \$844.98.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contains confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** Chong Boon Sen [mailto:[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)]  
**Sent:** Wednesday, 4 July, 2018 10:33 AM  
**To:** Bevan Lim (LKK Auto); Admin A; Thin Thin (LKKAUTO); Vic (LKKAUTO)  
**Cc:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: Direct Settlement - Accident Involving SJC8807C (OI : SNM17D07232C02/7) AND SHC8684M (TP : LKK REF - CC3/CTI17024279/K1ys3) on 21/12/2017  
**Importance:** High

Dear Bevan,

We note the signed DV is \$844.98, but understand after counting it should be \$871.98.

Pls assist to reprovide signed DV with correct amount for us to process payment.

Thank you.

Regards,

**Chong Boon Sen**

Claims Executive  
Claims

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 63896171

Fax: 62247175

Email: [boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)

Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

*Disclaimer :*

*This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.*

---

**From:** Claims Dept of CTI

**Sent:** Tuesday, 8 May, 2018 2:31 PM

**To:** Bevan Lim (LKK Auto) <[bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJC8807C (OI : SNM17D07232C02/7) AND SHC8684M (TP : LKK REF - CC3/CTI17024279/K1ys3) on 21/12/2017

**LKK REF - CC3/CTI17024279/K1ys3**

**CTI REF – SNM17D07232C02/7 (SJC8807C)**

Dear Bevan

We refer to the above matter.

Please proceed to resolve the property damage claim at \$844.98.

We await your payment advice to enable Irene to act accordingly.

**Best Regards**

**Alfred Toh**

**Senior Executive**

**Claims Department**

**China Taiping Insurance (Singapore) Pte. Ltd.**

**3 Anson Road #16-00 Springleaf Tower Singapore 079909**

**DID: +65 6389 6183**

**FAX: +65 6224 7478/6224 7175**

**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**

**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

**[www.sg.cntaiping.com](http://www.sg.cntaiping.com)**



*Disclaimer :*

*This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.*

---

**From:** Bevan Lim (LKK Auto) [<mailto:bevanlim@lkkauto.com>]

**Sent:** Thursday, May 03, 2018 5:25 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Hwang Shiang Yi <[shiangyi.hwang@sg.cntaiping.com](mailto:shiangyi.hwang@sg.cntaiping.com)>; Susan Teo <[susan.teo@sg.cntaiping.com](mailto:susan.teo@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJC8807C (OI : SNM17D07232C02/7) AND SHC8684M (TP : LKK REF - CC3/CTI17024279/K1ys3) on 21/12/2017

**Importance:** High

Dear Sir/Madam,

We refer to our email dated 6 April 2018.

Kindly advise if your good office have contacted OI.

TP repairer have been chasing us for settlement.

Kindly let us have your instruction for our necessary action.

Thank you .

Best Regards,

Bevan Lim | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [BevanLim@lkkauto.com](mailto:BevanLim@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

---

**From:** Bevan Lim (LKK Auto)

**Sent:** Tuesday, 24 April 2018 10:11 AM

**To:** 'claimsdept@sg.cntaiping.com' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>; 'irene.tay@sg.cntaiping.com' <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; 'Chee So Chow' <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; 'Alfred Toh' <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; 'Hwang Shiang Yi' <[shiangyi.hwang@sg.cntaiping.com](mailto:shiangyi.hwang@sg.cntaiping.com)>; 'susan.teo@sg.cntaiping.com' <[susan.teo@sg.cntaiping.com](mailto:susan.teo@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJC8807C (OI : SNM17D07232C02/7) AND SHC8684M (TP : LKK REF - CC3/CTI17024279/K1ys3) on 21/12/2017

**Importance:** High

Dear Sir/Madam,

We refer to our email dated 06/04/2018.

Kindly advise if your good office have contact insured to answer his enquiry on the body injuries claim.

Kindly let us have your instruction on an urgent basis as TP repairer is chasing us for settlement.

Thank you.

Best Regards,

Bevan Lim | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [BevanLim@lkkauto.com](mailto:BevanLim@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

---

**From:** Bevan Lim (LKK Auto)

**Sent:** Thursday, 12 April 2018 2:54 PM

**To:** 'claimsdept@sg.cntaiping.com' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>; 'irene.tay@sg.cntaiping.com' <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; 'Chee So Chow' <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; 'Alfred Toh' <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; 'Hwang Shiang Yi' <[shiangyi.hwang@sg.cntaiping.com](mailto:shiangyi.hwang@sg.cntaiping.com)>; 'susan.teo@sg.cntaiping.com' <[susan.teo@sg.cntaiping.com](mailto:susan.teo@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJC8807C (OI : SNM17D07232C02/7) AND SHC8684M (TP : LKK REF - CC3/CTI17024279/K1ys3) on 21/12/2017

Dear Sir/Madam,

We further to our email dated 6/04/2018.

Kindly let us have your instruction as TP repairer is chasing us for settlement.

Thank you.

Best Regards,

Bevan Lim | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [BevanLim@lkkauto.com](mailto:BevanLim@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

**From:** Bevan Lim (LKK Auto)  
**Sent:** Friday, 6 April 2018 1:59 PM  
**To:** 'claimsdept@sg.cntaiping.com' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>; 'irene.tay@sg.cntaiping.com' <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Hwang Shiang Yi <[shiangyi.hwang@sg.cntaiping.com](mailto:shiangyi.hwang@sg.cntaiping.com)>; 'susan.teo@sg.cntaiping.com' <[susan.teo@sg.cntaiping.com](mailto:susan.teo@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving SJC8807C (OI : SNM17D07232C02/7) AND SHC8684M (TP : LKK REF - CC3/CTI17024279/K1ys3) on 21/12/2017  
**Importance:** High

Dear Mr Alfred,

We further to our email dated 18/01/2018

We have spoken to OI Mr Andy (hp:93286588) and updated him on the final breakdown pay out to TP for property damages and Mr Andy replied. Attached Email for your reference.

Cost of Repair (w/gst)	\$ 478.93
Loss of Rental (\$129.28x 2 recommended days)	\$ 258.56
Loss of Income (\$50x 2 recommended days)	\$ 100.00
LTA Search Fee	\$ 7.49
<b>TOTAL</b>	<b>\$ 844.98</b>

Please advise if receive any injury claim. TP's repairer confirmed the client is making injury claim.

Kindly assist to contact insured if there is any injury claim as per insured's request.

Thank you.

Best Regards,

Bevan Lim | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [BevanLim@lkkauto.com](mailto:BevanLim@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

---

**From:** Jas Khine (LKKAuto)  
**Sent:** Thursday, 18 January 2018 10:00 AM  
**To:** Claims Dept of CTI  
**Cc:** Irene Tay; Chee So Chow; Alfred Toh; Chee So Chow; Hwang Shiang Yi; Susan Teo; Shirley Hiew (LKK Auto); Thin Thin (LKKAuto); Admin A; KKLau; Hsiao Tong (LKKAuto); Olivia Lau (LKKAuto)  
**Subject:** RE: Direct Settlement - Accident Involving SJC8807C (OI : SNM17D07232C02/7) AND SHC8684M (TP : LKK REF - CC3/CTI17024279/K1ys3) on 21/12/2017

Dear Mr Alfred,

We will forward the inspection photographs to insured and await his reply first.

If there is any further issue, we will revert to you accordingly.

Thank you.

Best Regards,

Jas Khine | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: [jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

**Sent:** Thursday, 18 January 2018 9:21 AM

**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>; Jas Khine (LKKAuto) <[jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com)>; Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; KK Lau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>

**Cc:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Hwang Shiang Yi <[shiangyi.hwang@sg.cntaiping.com](mailto:shiangyi.hwang@sg.cntaiping.com)>; Susan Teo <[susan.teo@sg.cntaiping.com](mailto:susan.teo@sg.cntaiping.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJC8807C (OI : SNM17D07232C02/7) AND SHC8684M (TP : LKK REF - CC3/CTI17024279/K1ys3) on 21/12/2017

**LKK REF - CC3/CTI17024279/K1ys3**

**CTI REF – SNM17D07232C02/7 (SJC8807C)**

Dear Jas

We refer to our telephone conversation last evening pertaining to the above matter.

As advised, **mutual client refused to acknowledge the findings by M/s LKK Auto Consultants and refused to provide email to your good office to enable you to “prove” to them on the damages.**

It is unfortunate to note that email was NOT obtained during the reporting of accident at NAC.

However, we have pleased to note that email address was obtained during the first (1<sup>st</sup>) accident reporting (also at NAC).

Attach herewith the extract of the accident reporting for your attention and necessary action.

You may want to seek Mr Yu's assistance if mutual client is adamant there is NO damage to third party vehicle. (challenging LKK's assessment)

We await your further advice in due course.

**Regards**

**Alfred Toh  
Senior Executive**

**Claims Department**  
**China Taiping Insurance (Singapore) Pte Ltd**  
**3 Anson Road**  
**#15-00 Springleaf Tower**  
**Singapore 079909**  
**Co. Reg. No. 200208384E**  
**DID : +65 6389 6183**  
**FAX: +65 6224 7175/6224 7478**  
**Email: [claimsdept@sq.cntaiping.com](mailto:claimsdept@sq.cntaiping.com)**  
**[alfred.toh@sq.cntaiping.com](mailto:alfred.toh@sq.cntaiping.com)**  
**Website: [www.sq.cntaiping.com](http://www.sq.cntaiping.com)**

*Disclaimer :*

*This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.*

---

This email has been scanned by the Symantec Email Security.cloud service.  
For more information please visit <http://www.symanteccloud.com>

---