

15/2/2018

INS. CASE OWNER:

Clara

CC 4/FWD17024277 IKES3

LKK:

IDAC:

Surveyor:

Finneth

DOI:

ASSIGNMENT

21/1/18

Date / Time:

22/12/17

Registered in Merimen:

22/12/17

Pre-assign / CCU / FTE



Insured Vehicle No.:

PKS 6902C

Name of Insured:

NG CHOR YONG DAWN

Insured Tel No.:

HP: 9732 0709

Excess Sec II : S\$

D.O.A: 20/12/17

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

1201700009580

Policy No.:

PNPV2-17-0002252

Make / Model:

VOLKSWAGEN JETTA-1.4CA7

Place of Accident:

INSIDE SCH CAR PARK H LENE

4

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

STV 9406U



INSRS:

WSP: Hua Eng

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

02/01/18 (Mshw)

STV 9406U - CC3/15A1200949/16/3/2 DOA 20/12/17

PKS 6902C - X

TO VIDEO WITH KEMERIN

8/1/18

RECD TO VIDEO GIVE IN (V: ASHER: 20/12/17)

21/1/18

FORWARDED TO FWD FOR TO ADVISE ON THE LIABILITY.

21/1/18

FWD ADVISE TO OFFER 20%.

12/3/18

FILE PASS TO TYPST PREPARE REPORT.

RECEIVED 12 APR 2018

RECEIVED 12 APR 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorization To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

HB

Confirm by:

KSC

Repair Cost:

45 S\$ 3,400

(5 days)

Reduction:

36

%

Email

Call

FINAL SETTLEMENT

Date/Time:

6/4/18

Confirm with:

BOON

Email

Call

Final Liability:

110

%

20

(Agreed / Assessed) BOLA S/N No.:

HL

If NO or B 28, Ass. Lia:

Repair Cost: + 3,400.00

S\$ 680.00

TP UPSIDE, OI FROM PREVIOUS LOT BEHIND THE SLOPE.

Loss of Rental (LOR):

S\$ -

(days)

Loss of Use (LOU): + 240

S\$ 48.00

(\$ 60 x 4 days)

Loss of Income (LOI):

S\$ -

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search + 7.45

S\$ 7.45

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost

S\$ -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

+ 500

Total:

+ 3,647.45

Global Sum S\$:

FINAL PAYMENT

Date/Time:

6/4/18

Confirm with:

BOON

Email

Call

Payee 1:

S\$ 135.45

Name 1:

HUA JONG SPRAY PAINTING COMPANY

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop n/s _____

of _____

Insured: _____

Policy No. _____

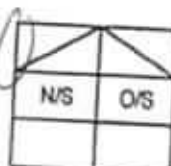
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 05 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SJV 940604 Yr Regn: 02, 10

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: KIA Cerato cc 1591

Colour: White A/C: Insured / Std / NI / NA

Sp. Reading: 117116 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KNAFU41MASI 88850

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rlm / STD / A/Rlm or

Tyre Size: F: 195/55R15

R: _____

BS / BUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

R/Bal: P mm

L/Bal: P mm

D.O.A: 20/12/17

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

N/S R/L & UIC

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

3/1 File pass to Corbin

40 93,400 (REQ: 91933.90 26%)

Date/Time, File Pass to?

☐ : Prel. Report☐ : Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech Invs (\$☐ : Weekend (\$

Survey Fee:

Transportation:

\$ - RS - SI

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

HWA SENG SPRAY PAINTING COMPANY
 160 Sin Ming Drive, #05-11,
 Sin Ming AutoCity
 Singapore 575722
 (Registration no :095744/00B)
 Tel : 64533100, Fax 62669932

1 of 1

DATE OF ACCIDENT : 20/12/2017

YOUR INSURED

VEHICLE NO : SKS 6902C

Estimate repair cost to KIA CERATO FORTE reg no : SJV 9406 U

1pc front bumper	SS	CMS	597.00	—
1pc front bumper n/s retainer		CMS	23.00	—
1pc n/s front headlamp		CMS	560.00	—
1pc n/s/f fender		B	485.00	—
1pc n/s/f fender inner shield		DI	73.00	—
1pc n/s/f shock absorber		B	338.00	3
1pc n/s/f knuckle arm		B	382.00	2
1pc n/s/f wheel hub		BT	186.00	2
1pc n/s/f wheel bearing		HC	159.00	2
1pc n/s/f lower arm		DI	482.00	2
1pc n/s/f stabilizer link		SL	86.00	X
			3371.00	
	Less 10%		337.10	
			3033.90	

Labour & misc charges

Panel knocking	700.00	400
Spray painting	800.00	400
1pc n/s/f sport rim	450.00	2800
Computer wheel alignment	90.00	60
Labour to remove and refix left under carriage	250.00	780
	5323.90	

HWA SENG SPRAY PAINTING COMPANY

Not Withheld
 1/1 Surp @ 3400
 Repair After Paint

1/1 Surp @ 3400
 4 days

LKK Auto Consultants hence notify
 the Repairer of the following:
 • To resurvey before/after spray painting
 • To display damaged part(s) during resurvey
 • Parts prices are subject to confirmation
 • Third party survey is on a "Without Prejudice" basis
 • No illegal modification(s) is allowed
 • Supplementary item(s) must be resurveyed and
 is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FWD SINGAPORE PTE LTD			Ref : CC4/FWD17024277/Kes3	
6 TEMASEK BOULEVARD #18-01 SUNTEC TOWER 4SINGAPORE 038986			Date : 22-12-2017	
			Code : FWD	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKS 6902C	Veh. Inspected	SVJ 9406U	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	22/12/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	20/12/2017	Inspection Date	02/01/2018	
Survey held at	HWA SENG SPRAY PAINTING COMPANY 160 SIN MING DRIVE #05-11 SIN MING AUTOCITY SINGAPORE 575722			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

• • HWA SENG SPRAY PAINTING COMPANY
 160 Sin Ming Drive, #05-11,
 Sin Ming AutoCity
 Singapore 575722
 (Registration no :095744/008)
 Tel : 64533100, Fax 62669932

1 of 1

DATE OF ACCIDENT : 20/12/2017

YOUR INSURED
 VEHICLE NO : SKS 6902C

<u>Estimate repair cost to KIA CERATO FORTE reg no : SJV 9406 U</u>		
1pc front bumper	S\$	CMA 597.00 —
1pc front bumper n/s retainer		CMA 23.00 —
1pc n/s front headlamp		CMA 560.00 —
1pc n/s/f fender		B 485.00 —
1pc n/s/f fender inner shield		W 73.00 —
1pc n/s/f shock absorber		338.00 ?
1pc n/s/f knuckle arm		382.00 ?
1pc n/s/f wheel hub		186.00 ?
1pc n/s/f wheel bearing		159.00 ?
1pc n/s/f lower arm		482.00 ?
1pc n/s/f stabilizer link		SL 86.00 X
		3371.00
	Less 10%	337.10
		3033.90
<u>Labour & misc charges</u>		
Panel knocking		700.00 400
Spray painting		800.00 400
1pc n/s/f sport rim		W 450.00 2800
Computer wheel alignment		90.00 60
Labour to remove and refix left under carriage		250.00 ?
		5323.90

HWA SENG SPRAY PAINTING COMPANY



Not Noted
 6/1/2018
 Penny Ate Pong

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.
6 Temasek Boulevard
#18-01 Suntec Tower 4
Singapore 038986

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Clara Li Zi Rong

Date: 04 Jan 2018

Preliminary Advice

Insured Vehicle No	: SKS6902C	Accident Date	: 20/12/2017
TP Vehicle No	: SJV9406U	Assignment Date	: 22/12/2017
Make	: KIA CERATO FORTE	Est. Duration of Repair	: 5 days
Date of Inspection	: 02/01/2018		
Inspection At	: Hwa Seng Spray Painting Co (160 SIN MING) 160 SIN MING DRIVE, #05-11 SIN MING AUTOCITY Singapore 575722		

Point of Impact / General Description of Damages

The vehicle sustained impact / damagesN/S front & U/C...., portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	5,323.90
Revised Amount	:S\$	2,704.20
Check Items (Estimated)	:S\$	1,642.30
Total	:S\$	4,346.50

Lump Sum Repair	:S\$
-----------------	------

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : We have not authorized repairs.

Land Transport Authority

Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 21 Dec 2017 / 11:31:27

Receipt Date/Time : 21 Dec 2017 / 11:31:27

Ta Invoice/Receipt

Receipt No. : ITNET-00000-171221-000695

Previous Receipt No. :

S/N Item Description/
Business Transaction Reference
No.

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
-------------------------------	------------------------	------------------------------

Result of Insurance Enquiry - SKS8902C

As at 20 Dec 2017/17:40:00

Insurance Co: FWD SINGAPORE PTE. LTD.

1 Insurance Enquiry - SKS8902C
Enquiry Fee
20171221112932431990

7.00 0.49 7.49

Sub-Total

7.00 0.49 7.49

Total Before Rounding

7.00 0.49 7.49

Rounding Difference

0.04

Total Amount Payable

7.45

Paid By

xxxxxxxxxxxx6419

Credit Card:
Visa/MasterCard

7.45

Total

7.45

Cash Change

0.00

Tendered Amount

7.45

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Catherine Chong (LKK Auto)

From: clara.li@fwd.com
Sent: Thursday, 21 December, 2017 2:52 PM
To: assignments@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com; sur@lkkauto.com
Cc: AsherSng@lkkauto.com
Subject: FW: FW: Date of accident 20/12/2017 at SGH multi-storey carpark H
Attachments: Scan_20171221.pdf

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

Attached is the repair estimate, TP GIA report. Our insured has yet to lodge accident report and we will forward you a copy upon receipt.

Please create the case in Merimen.

Thank you.

Kind Regards

Clara Li
Senior Executive, Claims

FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722
E clara.li@fwd.com
W fwd.com.sg



21.12.2017 @ 3:17pm
Ah Boon veh not in

	Endowment Plan Get the biggest guaranteed return for a 3 year plan available online. Limited time offer!		2.02% p.a. fwd.com.sg SAVE NOW
---	--	--	--

From: Painter Hsh [mailto:hsh.painter@yahoo.com]
Sent: Thursday, 21 December, 2017 2:50 PM
To: Clara Li Zirong - SGUser
Subject: Re: FW: Date of accident 20/12/2017 at SGH multi-storey carpark H

dear clara,

kindly arrange LKK AUTO CONSULTANTS PTE LTD.

hwee boon

hwa seng spray painting co
hp 98630678

On Thursday, December 21, 2017, 2:33:35 PM GMT+8, <clara.li@fwd.com> wrote:

WITHOUT PREJUDICE

Dear Sir/ Madam,

We refer to your letter dated 21 December 2017 of the PRI Notice of your client's vehicle SJV9406U.

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. Appraisals Associates Pte Ltd
5. VICOM Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T: (65) 6727 5722

E: clara.li@fwd.com

W: fwd.com.sg





Endowment Plan
Get the biggest guaranteed return for a 3
year plan available online.
Limited time offer!



2.02% p.a.
fwd.com.sg
save now

From: Painter Hsh [<mailto:hsh.painter@yahoo.com>]

Sent: Thursday, 21 December, 2017 12:25 PM

To: Motor Claims SG - SG Common

Subject: Date of accident 20/12/2017 at SGH multi-storey carpark H

Dear sir,

Your insured vehicle no : SKK 6902 C

Kindly arrange your surveyor to conduct survey

on vehicle SJV 9406 U

Attach with GIA report , LTA search , estimate and insurance cert.

We are look at direct settlement.

Please let us have your list of surveyor

hwee boon

hwa seng spray painting co

hp 98630678

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

Date: 02/01/2018

Chang Chuan Shyan Danny

160 Bin Ming Drive, #05-11

Bin Ming Authority

S'pore 545222

Attn: Motor Claim Dept

Your Ref:

FWD Singapore Pte Ltd

6 Temasek Boulevard

#18-01, Suntec Tower Four

S'pore 088986

Attn: Motor Claims Dept

Clara Li

Dear Sirs /Madam,

Direct Settlement

Accident on 20/12/2017 Involving vehicle no.: SJV9406U & SKS6902C
At SGH Multi-Storey Carpark H

I/We refer to my /our letter date

Arising out of the above accident, as a assessment on the damaged to my/our vehicle no:
SJV9406U was being conducted by your appointed panel surveyor.

Due to the negligence/fault of your insured/driver of vehicle no: SKS6902C. I/We
am/are now claiming against you for the repair and other consequential suffered by me/us.

For the purpose of a amicable settlement, I/We quantified my/our claim as follow:-

a) Cost of repair at	S\$3,400.00
b) Loss of use for 4 days at rate of \$60/day	S\$ 240.00
c) Police/Rov fee -	S\$ -
d) Others LTA Search Fee	S\$ 7.45

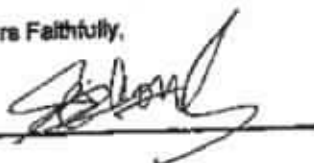
Total Cost S\$ 3,647.45

I/We enclose herewith copies of all relevant documents for your perusal.

Kindly also direct all correspondence or liaise with my repairer's Messrs
Hua Seng Spray Painting Co relating to the said accident without any
further reference to me/us.

Thanking you and awaiting your favourable response.

Yours Faithfully,




Letter of Authorization

To whom it may Concern

Accident on 20/12/2017 involving SJV 946U & SKS 6902C
along SGT Multi Storey Carpark
I/We Chang Chuan Shyan Dany NRIC NO S1146674E of
86K 610, #11-182 Jalan Tanjong Pagar 410 660
owner of motor vehicle registration no SJV 946U insured by
of NTUC Income Insurance Co.-Op Ltd under policy no 5088093819
do hereby authorize M/s Hwa Seng Spray Painting Co. as my/our
representative with full authority to write, negotiate and settle claim for damages on my/our
behalf against the owner and/or driver of Motor Vehicle No SKS 6902C
in regard to the above mentioned accident.

I/We also consent to the agreed settlement sum be made in favour of my/our representative,
M/s Hwa Seng Spray Painting Co. and the said
payment be forwarded to them to be construed as full and final discharge of my/our claim.


Owner Signature & Company Stamp

02/01/2018
Date

RELEASE

Claim Reference:	1201700009580
Surveyor's Reference:	CC4/FWD17024277/Keb3
TP Reference:	SJV 9406U

We, **HWA SENG SPRAY PAINTING COMPANY** ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle **SJV 9406U** ("Vehicle") to accept the sum of **\$735.45**, being the amount claimed for **\$680.00** (repair costs), **\$48.00** (loss of rental/ use), **\$ -** (loss of income), **\$7.45** (search fees) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on **20/12/2017** (date of accident) at / along **SGH MULTI-STOREY CARPARK H** (location) involving vehicle no/s. **SJV 9406U** and **SKS 6902C**.

This is pursuant to the inspection conducted on **02/01/2018** (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of **SKS 6902C** be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 11 day of 01 2018

CLAIMANT



For and on behalf of the "Workshop" with Co. Stamp]
For and on behalf of the "Claimant"



KSC

[FWD's appointed surveyor with Co. Stamp]
For and on behalf of FWD Singapore Pte. Ltd.

HWA SENG SPRAY PAINTING CO.

160 Sin Ming Drive, #05-11, Sin Ming Autocity

Singapore 575722

Tel No. : 64533100 Fax No. : 62689932

Bus. Reg. No. : 095744/00B

CHONG CHUAN SHYAN DANNY
 BLK 660, #11-132, JALAN TENAGA
 410660

Attention : Motor Claim Department

Contact : 96229233

Final Repair Bill : H00004

Date : 09/02/2018

Vehicle Num. : SJV 9408 U

Make/Model : KIA CERATO

Chassis/Eng# :

Accident Date : 20/12/2017

Claim No. :

Reference :

Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
<hr/>				
		LABOUR :		
		On lump sum basis repair inclusive of spare parts, panel knocking, spray painting and misc charges.....		3,400.00
		Labour Total S\$:		3,400.00

E. & O.E.

Total S\$: 3,400.00

for HWA SENG SPRAY PAINTING CO.

12/21/2017

Receipt



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0005529-2

Print Date/Time : 21 Dec 2017 / 11:31:27

Receipt Date/Time : 21 Dec 2017 / 11:31:27

Tax Invoice/Receipt

Receipt No. : TTNET-00000-171221-000695

Previous Receipt No. :

S/N Item Description/
Business Transaction Reference
No.

Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
------------------------------	-----------------------	-----------------------------

Result of Insurance Enquiry - SKS6902C

As at 20 Dec 2017/17:40:00

Insurance Co: FWD SINGAPORE PTE. LTD.

1 Insurance Enquiry - SKS6902C
Enquiry Fee
20171221112932431990

	7.00	0.49	7.49
Sub-Total	7.00	0.49	7.49
Total Before Rounding	7.00	0.49	7.49
Rounding Difference			0.04
Total Amount Payable			7.45

Paid By

xxxxxxxxxxxx5419	Credit Card: Visa/MasterCard	7.45
------------------	---------------------------------	------

Total	7.45
Cash Change	0.00
Tendered Amount	7.45
Excess Refundable Amount	0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 Dec 2017 Edit Reg		02 Jan 2018 00:00 Edit Adj Rpt	S\$3,400.00 Edit Estimates	S\$3,400.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: Ng Chor Yong Dawn , ID: S1743120Z									
Main Claimant: CHONG CHUAN SHYAN DANNY , ID: S1146674E									
Vehicle Reg. No.: SJV9406U		Date of Loss: 20/12/2017 17:00 - :59 [93 Months and 26 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 1201700009580		Policy/Cover Note No.: PNPV2017-00002352 (Comprehensive)							
Vehicle Reg. No. (Insured): SKS6902C		Policy No. (Claimant): 5088093819							
		Excess: S\$500.00							
Repairer: Hwa Seng Spray Painting Co (160 SIN MING) 160 SIN MING DRIVE, #05-11 SIN MING AUTOCITY, 575722 Sin Ming - Tel:									
Handling Insurer: FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Clara Li Zi Rong]									
Claimant's Insurer: NTUC Income Insurance Co-operative Ltd (HQ) - Tel:									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 04/01/2018]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• FWD_SG (27/03/2018): Alert - Adj Mandate Approved (S\$735.45) - SJV9406U - Claim Handler: Clara Li Zi ...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJV9406U (1201700009580)
[SKS6902C]
TP
CHONG CHUAN SHYAN DANNY
Dec 20 2017 5:00PM
[Ng Chor Yong Dawn]
Hwa Seng Spray Painting Co

Upload Documents			Upload Photos		Compose New Letter		View		View in Browser	
Letters/Correspondences							1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print	
1	(Draft)	Third Party Express Settlement – Payment Breakdown					1	Edit		
Assessment Reports							1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print	
1	04/01/18 17:35	Adjuster Immediate Advice					1	Load HTM		
Photos/Images							3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print	
1	12/01/18 09:52	General View					1	Load JPG	<input checked="" type="checkbox"/>	
2	12/01/18 09:52	General View					1	Load JPG	<input checked="" type="checkbox"/>	
3	12/01/18 09:52	General View					1	Load JPG	<input checked="" type="checkbox"/>	
4	12/01/18 09:52	General View					1	Load JPG	<input checked="" type="checkbox"/>	
5	12/01/18 09:52	General View					1	Load JPG	<input checked="" type="checkbox"/>	
6	12/01/18 09:52	General View					1	Load JPG	<input checked="" type="checkbox"/>	
7	12/01/18 09:52	General View					1	Load JPG	<input checked="" type="checkbox"/>	
8	12/01/18 09:52	General View					1	Load JPG	<input checked="" type="checkbox"/>	
9	12/01/18 09:52	General View					1	Load JPG	<input checked="" type="checkbox"/>	
10	12/01/18 09:52	General View					1	Load JPG	<input checked="" type="checkbox"/>	
11	12/01/18 09:52	General View					1	Load JPG	<input checked="" type="checkbox"/>	
12	12/01/18 09:52	Odometer Reading					1	Load JPG	<input checked="" type="checkbox"/>	
13	12/01/18 09:52	Chassis Number					1	Load JPG	<input checked="" type="checkbox"/>	
Documentation							1 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print	
1	26/12/17 12:49	ACKNOWLEDGEMENT EMAIL TO FWD DD 21.12.2017					1	Load PDF		
2	26/12/17 12:49	TP ESTIMATE + TP GIA REPORT + LTA SEARCH					1	Load PDF		
3	03/01/18 09:32	ACCIDENT LOCATION					1	Load PDF		
4	04/01/18 17:41	TP ESTIMATE- MARKED					1	Load PDF		
5	20/03/18 16:34	WORKSHOP INVOICE					1	Load PDF		
6	20/03/18 16:34	LTA SEARCH					1	Load PDF		
7	20/03/18 16:34	LOD					1	Load PDF		
8	13/04/18 14:53	AUTHORISATION TO ACT FORM					1	Load PDF		
9	13/04/18 14:53	Release Voucher					1	Load PDF		
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)						Thumbnail	Print	
1	27/12/17 19:00	OI GIA Report					1	Load PDF		

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKS6902C (Insd veh)	Model:	KIA CERATO FORTE 1.6 A/T
	SJV9406U (TP veh)		ABS AB 2WD 4DR (A)
Date of Accident:	20/12/2017		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	5,323.90
Final Repair Cost	:	\$	680.00
Loss of Use	:	\$	48.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	7.45
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	735.45

4.00 days at \$60.00 per day
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____20____(%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Hwa Seng Spray Painting Co	:	\$ 735.45
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

13 Apr
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD17024277/KEB3Q2

Date: 13/04/2018

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2017-00002352

Claimant Vehicle No: SJV9406U Insured Vehicle No: SKS6902C

Date of Loss: 20/12/2017 Nature of Claim: TP Claim No: 1201700009580

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJV9406U**
 Make & Model: KIA CERATO FORTE, 1.6 A/T ABS AB 2WD 4DR (A) Engine No: G4FC9H352802
 Reg. Date: 24/02/2010 (Man. Year: 2009) Chassis No: KNAFU411MA5188850
 Colour: White Odometer: 117116 km
 Engine Capacity: 1591 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 195/55 R15 Rear Tyre Size: 195/55 R15
 Front Left Side: Dunlop 8 mm Rear Left Side: Dunlop 8 mm
 Front Right Side: Dunlop 8 mm Rear Right Side: Dunlop 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,483.90	3,236.50	247.40	7.10
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,840.00	1,040.00	800.00	43.48
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	5,323.90	4,276.50	1,047.40	19.67
Approved Total (Overridden) (S\$)		3,400.00		
Nett Amount (S\$)	5,323.90	3,400.00	1,923.90	36.14
+ Loss of Use (4.0 x S\$60.00/day) (S\$)		240.00		
		(S\$)		
		3,640.00		
Liab Amount (20.00%) (S\$)		728.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		735.45		

INSPECTION

Date of Assignment: 02/01/2018

Date Inspected: 02/01/2018 Inspected At:

Hwa Seng Spray Painting Co (160 SIN MING)

160 SIN MING DRIVE, #05-11 SIN MING
AUTOCITY
Singapore 575722

Estimated Period of Repair: 5.0 days

Adjuster: KENNETH KONG

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 20 Mar 2018)
Parts:	143	KIA CERATO FORTE 1.6 A/T ABS AB 2WD 4DR (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SJV9406U)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Cracked	597.00 FL	*597.00 FL
2	1		*FRONT BUMPER N/S RETAINER	Cracked	23.00 FL	*23.00 FL
3	1		*N/S FRONT HEADLAMP	Cracked	560.00 FL	*560.00 FL
4	1		*N/S/F FENDER	Bent	485.00 FL	*485.00 FL
5	1		*N/S/F FENDER INNER SHIELD	Distorted	73.00 FL	*73.00 FL
6	1		*N/S/F SHOCK ABSORBER	Bent	338.00 FL	*338.00 FL
7	1		*N/S/F KNUCKLE ARM	Bent	382.00 FL	*382.00 FL
8	1		*N/S/F WHEEL HUB	Bent	186.00 FL	*186.00 FL
9	1		*N/S/F WHEEL BEARING	Necessary	159.00 FL	*159.00 FL
10	1		*N/S/F LOWER ARM	Distorted	482.00 FL	*482.00 FL
11	1		*N/S/F STABILIZER LINK	Serviceable	86.00 FL	*- FL
12	1		*N/S/F SPORT RIM	Dented	450.00 FS	*280.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	3,821.00	3,565.00
- List Item Discount on L Items 10.00/10.00% (\$\$)	337.10	328.50
Total Parts (\$\$)	3,483.90	3,236.50

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL KNOCKING	New	700.00	400.00
2	SPRAY PAINTING	New	800.00	400.00
3	COMPUTER WHEEL ALIGNMENT	New	90.00	60.00
4	LABOUR TO REMOVE AND REFIX LEFT UNDER CARRIAGE	New	250.00	180.00
Gross Labour Cost (S\$)			1,840.00	1,040.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >