

## Asher Sng (LKKAuto)

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**From:** Asher Sng (LKKAuto)  
**Sent:** Monday, 22 January 2018 5:57 PM  
**To:** 'raymond@automotiverepaircentre.com.sg'  
**Cc:** Vic (LKKAuto); Admin A; 'Lin Shu Juan'  
**Subject:** RE: SJG5573A - TP Claim against SKQ61D \*\*\* LKK REF: CC6/EQI17024276/ea3  
**Attachments:** VidTrim\_8415.mp4; OI SKETCH PLAN.pdf

Without Prejudice

Hi Raymond,

We refer to the email below.

We attached here with a copy of our insured's accident statement for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client did not slow down upon seeing our insured intention and collided into the rear left portion of our insured vehicle.

We are of the opinion that BOLA 27 shall be applied and our insured is not liable for this accident.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** raymond@automotiverepaircentre.com.sg [mailto:raymond@automotiverepaircentre.com.sg]  
**Sent:** Thursday, 28 December 2017 3:48 PM  
**To:** Sebastian Yeang (LKK Auto) <SebastianYeang@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Cc:** Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>; 'Lin Shu Juan' <shujuan@automotiverepaircentre.com.sg>  
**Subject:** RE: SJG5573A - TP Claim against SKQ61D \*\*\* LKK REF: CC6/EQI17024276/ea3

Dear Sebastian,

Please find completion photos and supplementary for our finalisation.

Dear Mei Kwan / Asher,

Further as per our client's video footage sent on 26/12/2017.

Please help us to update the outcome of investigation soonest before we discharge the vehicle on 29/12/2017.

Appreciated your help. Thank you.

Best Regards,

Raymond Tan

**Automotive Repair Centre Pte Ltd**

**38 Woodlands Industrial Park E1**

**#05-18, Singapore 757700**

**Tel: +65 64688834**

**Fax: +65 64622278**

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**From:** [raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg) [<mailto:raymond@automotiverepaircentre.com.sg>]

**Sent:** Tuesday, 26 December 2017 2:58 PM

**To:** 'Mei Kwan (LKKAUTO)' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; 'Asher Sng (LKKAUTO)' <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** 'Vic (LKKAUTO)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Lin Shu Juan'

<[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>

**Subject:** RE: SJG5573A - TP Claim against SKQ61D \*\*\* LKK REF: CC6/EQI17024276/ea3

Dear Mei Kwan,

Please find attached video footage provided by our client SJG5573A.

Kindly update soonest possible.

Thank you.

Best Regards,

Raymond Tan

**Automotive Repair Centre Pte Ltd**

**38 Woodlands Industrial Park E1**

**#05-18, Singapore 757700**

**Tel: +65 64688834**

**Fax: +65 64622278**

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**From:** Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Tuesday, 26 December 2017 1:46 PM

**To:** [raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg); Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Lin Shu Juan'

<[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>

**Subject:** RE: SJG5573A - TP Claim against SKQ61D \*\*\* LKK REF: CC6/EQI17024276/ea3

Dear Raymond,

We refer to the below email.

Please be informed that basing on the accident statements submitted by both party, the liability is unclear for the above mentioned case. Enclosed herewith is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request the CCTV / evidence in order to seek further instruction from our principal.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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**From:** Mei Kwan (LKKAuto)

**Sent:** Tuesday, 26 December, 2017 10:19 AM

**To:** [raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg); Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Lin Shu Juan' <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>

**Subject:** RE: SJG5573A - TP Claim against SKQ61D \*\*\* LKK REF: CC6/EQI17024276/ea3

Dear Raymond,

Duly noted.

We will send a chaser to our principal.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg) [<mailto:raymond@automotiverepaircentre.com.sg>]

**Sent:** Tuesday, 26 December, 2017 9:34 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Lin Shu Juan' <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>

**Subject:** RE: SJG5573A - TP Claim against SKQ61D \*\*\* LKK REF: CC6/EQI17024276/ea3

Dear Mei Kwan / Asher,

Please update us for your insured's report from your principal and liability detail, so we can advise our insured accordingly in order to expedite his vehicle repair.

Appreciated, Thank you.

Best Regards,

Raymond Tan  
Automotive Repair Centre Pte Ltd  
38 Woodlands Industrial Park E1  
#05-18, Singapore 757700  
Tel: +65 64688834  
Fax: +65 64622278

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Friday, 22 December 2017 2:54 PM  
**To:** [raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg)  
**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SJG5573A - TP Claim against SKQ61D \*\*\* LKK REF: CC6/EQI17024276/ea3

Dear Raymond,

We refer to the below email.

Please be informed that we are currently pending for our insured's report from our principal.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

*To check availability of the case handler, you may contact the undersigned.*

*"Wishes you a Merry Christmas & Happy New Year 2018"*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Admin-D (LKKAuto)  
**Sent:** Friday, 22 December, 2017 2:15 PM  
**To:** [raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg); assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SJG5573A - TP Claim against SKQ61D

Dear Sir/Mdm,

Thank you for the assignment.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <mailto:assignments@lkkauto.com> | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: <mailto:raymond@automotiverepaircentre.com.sg> [<mailto:raymond@automotiverepaircentre.com.sg>]  
Sent: Friday, 22 December, 2017 12:44 PM  
To: <mailto:assignments@lkkauto.com>  
Cc: 'Lin Shu Juan'  
Subject: SJG5573A - TP Claim against SKQ61D

Dear claim officer in charge,  
My client of vehicle SJG5573A wants to make a third party claim against SKQ61D insured by EQ Insurance Company Ltd.

Attached are the accident report and estimate of repair , please let us know the liability detail and e.g. validity of the policy holder.

Please arrange survey soonest possible as vehicle at our workshop.

Thank you!

Best Regards,  
Raymond Tan  
Automotive Repair Centre Pte Ltd  
38 Woodlands Industrial Park E1  
#05-18, Singapore 757700  
Tel: +65 64688834  
Fax: +65 64622278