

INS. CASE OWNER:

CC 6 / EQ1170

LKK:

IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

TP REAR ENDED OI

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

RECEIVED 30 JAN 2018

Reject Case	
By (staff):	He
Approved by:	VW
Date:	26-01-18

30/1/18



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC6/EQI17024276/ea3	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 22-12-2017	
			Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKQ 61D	Veh. Inspected	SJG 5573A	
Policy No.	DMPPHQ17-001134	Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	22/12/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	21/12/2017	Inspection Date		
Survey held at	AUTOMOTIVE REPAIR CENTRE PTE LTD 38 WOODLANDS INDUSTRIAL PARK E1 # 05-18 SINGAPORE 757700			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

ARC

Automotive Repair Centre Pte Ltd
CO. Reg. No. : 201312913C
GST Reg. No. : 201312913C

Estimate

38 Woodlands Industrial Park E1
#05-18, Singapore 757700
Tel: 64688834 Fax: 64622278
E-mail: Info@automotiverepaircentre.com.sg

ESTIMATE NO. : EST1712-111
DATE : 22-Dec-2017
POLICY NO. : AVIVA 10735708
VEHICLE REG. NO. : SJG5573A
VEHICLE MAKE : MITSUBISHI LANCER 1.6 A

TO Motor Claim Department
EQ Insurance Company Limited
22 Gemmill Lane, Singapore 069257
Tel: 6223 9433
Fax: 6224 3903

FOR SURVEYOR

ESTIMATE REPAIR COST

NO.	DESCRIPTION	QUANTITY	UNIT COST	TOTAL COST
SPARE PARTS				
1	Front Bumper ✓ Deform	1	\$ 720.00	\$ 720.00
2	Front Bumper Clips ✓ NEC	10	\$ 4.00	\$ 40.00
3	Front Retainer RH ✓ NEC	1	\$ 40.00	\$ 40.00
4	Front Fender RH ✓ DT	1	\$ 480.00	\$ 480.00
5	Front Fender Shield RH ✓ TN	1	\$ 120.00	\$ 120.00
6	Front Fender Signal RH ? X NV	1	\$ 40.00	\$ 40.00
7	Front Fender Clip ✓ NEC	10	\$ 4.00	\$ 40.00
8	Front Head lamp RH ✓ CRX	1	\$ 480.00	\$ 480.00
9	Front Foglamp RH ? X NV	1	\$ 380.00	\$ 380.00
10	Front Foglamp Garnish RH ✓ CRX	1	\$ 40.00	\$ 40.00
11	Front Undercover RH ? NV	1	\$ 60.00	\$ 60.00
12	Front Undercover Clip ?	10	\$ 4.00	\$ 40.00
Total Spare Parts				\$ 2,480.00
SPECIAL NETT				
Total Special Nett				\$
LABOUR				
13	S-painting Frt Bumper&Skirt, Fender RH, Door RH & Support	1	\$ 800.00	\$ 800.00
14	Repair, Replace and Refill Affected Accident Area & Support	1	\$ 800.00	\$ 800.00
15	Check and rectify electrical wiring	1	\$ 30.00	\$ 30.00
Total Labour				\$ 1,630.00

Estimate prepared by: Raymond Tan

The above is an estimate based on our inspection and does not cover any additional parts or labour which may be required after work has been started. Occasionally, worn or damaged parts are discovered which may not be evident on the first inspection. Because of this, the above price are not guaranteed. Quotation on parts and labour are current and subject to change.

Please arrange this vehicle to be surveyed soonest possible.

Sebastian 22/12/2017

- Lump Sum Repair.
- Question Mark Item Photo
- Photo After Paint.

90036121

Sebastian.yang@lkkauto.com
Page 1 of 1

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer
Signature:
Date:

1960
- 70%
17568

700
700
2) 1430

4250

**Automotive Repair Centre Pte Ltd**CO. Reg. No. : 201312913C
GST Reg. No. : 201312913C

38 Woodlands Industrial Park E1

#05-18, Singapore 757700

Tel: 64688834 Fax: 64622278

E-mail: info@automotiverepaircentre.com.sg

**Supplementary
Estimate**

ESTIMATE NO. : EST1712-111 (SUP)

DATE : 26-Dec-2017

POLICY NO. : AVIVA 10735708

VEHICLE REG. NO. : SJG5573A

VEHICLE MAKE : MITSUBISHI LANCER 1.6 A

TO Motor Claim Department
EQ Insurance Company Limited
22 Germill Lane, Singapore 069257
Tel: 6223 9433
Fax: 6224 3903

FOR SURVEYOR

ESTIMATE REPAIR COST

NO.	DESCRIPTION	QUANTITY	UNIT COST	TOTAL COST
SPARE PARTS				
1	Wiper Tank <i>✓ Defective</i>	1	\$ 140.00	\$ 140.00
Total Spare Parts				\$ 140.00
SPECIAL NETT				
Total Special Nett				\$ -
LABOUR				
Total Labour				\$ -

Estimate prepared by: Raymond Tan

The above is an estimate based on our inspection and does not cover any additional parts or labour which may be required after work has been started. Occasionally, worn or damaged parts are discovered which may not be evident on the first inspection. Because of this, the above price are not guaranteed. Quotation on parts and labour are current and subject to change.

Total Labour	\$ -
Amount Before Excess	\$ 140.00
Add GST @ 7%	9.80
Total Amount Payable	\$ 149.80

Please arrange this vehicle to be surveyed soonest possible. Thank you.

1) Parts : \$ 1568
 2) Labour : \$ 1430
 3) Supplementing : \$ 112

 3110
 Lump Sum - 20%

 2488

Lump Sum : \$ 2500 @ 5 days

**Automotive Repair Centre Pte Ltd**

CO. Reg. No. : 201312913C

GST Reg. No. : 201312913C

Estimate

38 Woodlands Industrial Park E1

#05-18, Singapore 757700

Tel: 64688834 Fax: 64622278

E-mail: info@automotiverepaircentre.com.sg

ESTIMATE NO. : EST1712-111

DATE : 22-Dec-2017

POLICY NO. : AVIVA 10735708

VEHICLE REG. NO. : SJG5573A

VEHICLE MAKE : MITSUBISHI LANCER 1.6 A

TO Motor Claim Department
 EQ Insurance Company Limited
 22 Gemmill Lane, Singapore 069257
 Tel: 6223 9433
 Fax: 6224 3903

FOR SURVEYOR

ESTIMATE REPAIR COST

NO.	DESCRIPTION	QUANTITY	UNIT COST	TOTAL COST
SPARE PARTS				
1	Front Bumper ✓ Deform	1	\$ 720.00	\$ 720.00
2	Front Bumper Clips ✓ NEC	10	\$ 4.00	\$ 40.00
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12	Front Undercover Clip ?	10	\$ 4.00	\$ 40.00
Total Spare Parts				\$ 2,480.00
SPECIAL NETT				
Total Special Nett				\$ -
LABOUR				
13	S-painting Frt Bumper&Skirt, Fender RH, Door RH & Support	1	\$ 800.00	\$ 800.00
14	Repair, Replace and Refill Affected Accident Area & Support	1	\$ 800.00	\$ 800.00
15	Check and rectify electrical wiring	1	\$ 30.00	\$ 30.00
Total Labour				\$ 1,630.00
Amount Before Excess				\$ 4,110.00
Add GST @ 7%				287.70
Total Amount Payable				\$ 4,397.70

Estimate prepared by: Raymond Tan

The above is an estimate based on our inspection and does not cover any additional parts or labour which may be required after work has been started. Occasionally, worn or damaged parts are discovered which may not be evident on the first inspection. Because of this, the above price are not guaranteed. Quotation on parts and labour are current and subject to change.

Please arrange this vehicle to be surveyed soonest possible. Thank you.

Sebastian 22/12/2017
 - Lump Sum Repair.
 - Question Mark Item Photo
 - Photo After Paint.
 90036121
 Sebastian.yang@lkkauto.com

Page 1 of 1

LKK Auto Consultants hence notify the Reparer of the following:

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- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Reparer
 Signature:
 Date:



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC6/EQI17024276/Sea3

Date: 27.12.2017

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

PRELIMINARY ADVICE OF VEHICLE NO.

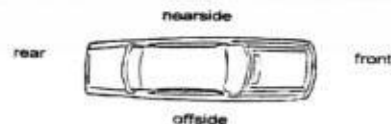
SJG 5573A

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 22.12.2017 at the premises of M/s Automotive Repair Centre Pte Ltd - Woodlands and have the following to report:-

Workshop Estimate Amount	: S\$	4,110.00
Revised Estimate Amount	: S\$	3,390.00
"Check" Items Amount	: S\$	520.00
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:
The vehicle sustained damages at the
Front O/S Portion



Comments/Present Status:
Damages Consistent
Estimated normal period for repairs: tba days

Yours faithfully,

SEBASTIAN YEANG
Licensed Appraiser

Nivitha (LKK Auto)

From: raymond@automotiverepaircentre.com.sg
Sent: Friday, 22 December, 2017 12:44 PM
To: assignments@lkkauto.com
Cc: 'Lin Shu Juan'
Subject: SJG5573A - TP Claim against SKQ61D
Attachments: GIA REPORT - SJG5573A.PDF; EST1712-111 SJG5573A.pdf

Dear claim officer in charge,

My client of vehicle **SJG5573A** wants to make a third party claim against **SKQ61D** insured by **EQ Insurance Company Ltd.**

Attached are the accident report and estimate of repair , please let us know the **liability detail and e.g. validity of the policy holder.**

Please arrange survey soonest possible as vehicle at our workshop.

Thank you!

Best Regards,
Raymond Tan
Automotive Repair Centre Pte Ltd
38 Woodlands Industrial Park E1
#05-18, Singapore 757700
Tel: +65 64688834
Fax: +65 64622278

2.10pm @ 22/12/17
vehicle in
person @ su chen
sur @ sebastian

Mei Kwan (LKKAuto)

From: Bazlin Ahmad <bazlin.ahmad@eqinsurance.com.sg>
Sent: Tuesday, 26 December, 2017 1:23 PM
To: Mei Kwan (LKKAuto)
Cc: Asher Sng (LKKAuto); Vic (LKKAuto); Admin A
Subject: RE: Direct Settlement - Accident Involving SKQ61D (OI : EQI - TBA) AND SJG5573A (TP : LKK REF - CC6/EQI17024276/ea3) on 21/12/2017
Attachments: SKQ61D 21.122017.pdf
Follow Up Flag: Follow up
Flag Status: Completed
Categories: HMK

Dear Mei Kwan

Please find attached our insured GIA report.

Thank You.

Regards,

Lynn Ahmad

Executive | Claims

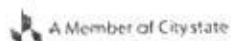


EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Friday, December 22, 2017 2:50 PM
To: Bazlin Ahmad
Cc: Asher Sng (LKKAuto); Vic (LKKAuto); Admin A
Subject: Direct Settlement - Accident Involving SKQ61D (OI : EQI - TBA) AND SJG5573A (TP : LKK REF - CC6/EQI17024276/ea3) on 21/12/2017

WITHOUT PREJUDICE

Dear Lynn,

We refer to the above matter.

This is a TP direct settlement case from M/s Automotive Repair Centre Pte Ltd – Woodlands.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC6/EQ17024276/Sea3s2

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 02-02-2018



Code : EQI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKQ 61D	Veh. Inspected	SJG 5573A
Policy No.	DMPPHQ17-001134	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	22/12/2017

2. Vehicle Particulars & Condition

Make & Model	MITSUBISHI LANCER	c.c	1584
Engine No.	HIDDEN	Year of Reg.	2008
Chassis No.	JMYSTCS3A8U008968	Colour	BLACK
Odometer	177696	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/40ZR17	HANKOOK	6 mm
L/H Front Tyre	215/40ZR17	HANKOOK	6 mm
R/H Rear Tyre	205/45ZR17	HANKOOK	6 mm
L/H Rear Tyre	205/45ZR17	HANKOOK	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	21/12/2017	Inspection Date	22/12/2017
Survey held at	AUTOMOTIVE REPAIR CENTRE PTE LTD 38 WOODLANDS INDUSTRIAL PARK E1 # 05-18 SINGAPORE 757700		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
-------------------------------------	-----------------------

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJG 5573A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	FRONT BUMPER	DEFORMED	720.00	720.00
10	FRONT BUMPER CLIPS @ \$4.00	NECESSARY	40.00	40.00
1	FRONT RETAINER RH	NECESSARY	40.00	40.00
1	FRONT FENDER RH	DENTED	480.00	480.00
1	FRONT FENDER SHIELD RH	TORN	120.00	120.00
1	FRONT FENDER SIGNAL RH	NOT NECESSARY	40.00	-
10	FRONT FENDER CLIP @ \$4.00	NECESSARY	40.00	40.00
1	FRONT HEAD LAMP RH	CRACKED	480.00	480.00
1	FRONT FOGLAMP RH	NOT NECESSARY	380.00	-
1	FRONT FOGLAMP GARNISH RH	CRACKED	40.00	40.00
1	FRONT UNDERCOVER RH	NOT NECESSARY	60.00	-
10	FRONT UNDERCOVER CLIP @ \$4.00	NOT NECESSARY	40.00	-
1	WIPER TANK (ADDITIONAL)	DEFORMED	140.00	140.00
	LESS 20% DISCOUNT		-	-420.00
			2,620.00	1,680.00
<u>LABOUR</u>				
	S-PAINTING FRT BUMPER & SKIRT, FENDER RH, DOOR RH & SUPPORT.		800.00	700.00
	REPAIR, REPLACE AND REFILL AFFECTED ACCIDENT AREA & SUPPORT.		800.00	700.00
	CHECK AND RECTIFY ELECTRICAL WIRING.		30.00	30.00
			1,630.00	1,430.00
GRAND TOTAL			4,250.00	3,110.00
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,500.00

Report Ref No. CC6/EQ117024276/Sea3s2

YEANG WAI KEEN
Automotive AssessorHO LEONG CHUAN
Automotive Assessor

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