

## Jas Khine (LKKAuto)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Wednesday, 21 February 2018 11:03 AM  
**To:** Jas Khine (LKKAuto); Admin A  
**Cc:** Irene Tay; Alfred Toh; Chee So Chow; KKLau; Olivia Lau (LKKAuto)  
**Subject:** RE: PENDING MANDATE APPROVAL.... SNM17D07226C02/6 - Accident Involving SLM1686D and SHB5387X (TP : LKK REF -CC3/CTI17024272/Syb3) on 20.12.2017

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

LKK REF -CC3/CTI17024272/Syb3  
CTI REF – SNM17D07226C02/6 (SLM1686D)

Dear Jas

We refer to your emails pertaining to the above matter.

**Please proceed to resolve the property claim at \$7,045.24.**

We await your payment advice to enable Irene to act accordingly.

Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road  
#15-00 Springleaf Tower  
Singapore 079909  
Co. Reg. No. 200208384E  
DID : +65 6389 6183  
FAX: +65 6224 7175/6224 7478  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

*Disclaimer :*

*This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.*

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**From:** Jas Khine (LKKAuto) [mailto:jaskhine@lkkauto.com]  
**Sent:** Wednesday, February 21, 2018 9:47 AM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Alfred Toh <alfred.toh@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>  
**Subject:** PENDING MANDATE APPROVAL.... SNM17D07226C02/6 - Accident Involving SLM1686D (OI : CAI - TBA) and SHB5387X (TP : LKK REF -CC3/CTI17024272/Syb3 ) on 20.12.2017

Dear Sir,

We refer to our email dated 07/02/18.

Kindly advise your mandate approval for our further negotiating and settlement as TP repairer is chasing us.

Thank you.

Best Regards,

Jas Khine | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: [jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jas Khine (LKKAuto)

**Sent:** Wednesday, 7 February 2018 12:10 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** 'alfred.toh@sg.cntaiping.com' <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>

**Subject:** RE: CTP REF NO. SNM17D07226C02 - Accident Involving SLM1686D (OI : CAI - TBA) and SHB5387X (TP : LKK REF -CC3/CTI17024272/Syb3 ) on 20.12.2017

Dear Sir,

Further to the below matter.

This is a case of where OI rear ended to TP vehicle. (BOLA 27 APPLIES)

We did clarify with OI the nature of accident, he agreed to settle and aware of NCD issue.

Summary to offer to repairer "SMRT AUTOMOTIVE SERVICES PTE LTD" is as follows:

	Claimed Amount	Revised Amount	
Cost of Repairer (W/GST)	\$ 13,718.20	\$ 5,750.00	
Loss of rental (\$111.28 x 8 days)	\$ 890.24	\$ 890.24	
Los of income (\$60.00 x 8 days)	\$ 480.00	\$ 400.00	(\$50 x 8 days)
LTA Search Fee	\$ 5.00	\$ 5.00	
<b>Total</b>	<b>\$ 15,093.44</b>	<b>\$ 7,045.24</b>	

Surveyor recommended 5 working days + 1 day inspection + 1 weekend + 1 Public Holiday.

Kindly let us have your instruction/approval/comments if any.

Thank you.

Best Regards,

Jas Khine | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: [jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Irene Tay [<mailto:irene.tay@sg.cntaiping.com>]

**Sent:** Wednesday, 27 December 2017 2:17 PM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Cc:** Jas Khine (LKKAuto) <[jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com)>; Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** CTP REF NO. SNM17D07226C02 - Accident Involving SLM1686D (OI : CAI - TBA) and SHB5387X (TP : LKK REF - CC3/CTI17024272/Syb3 ) on 20.12.2017

**WITHOUT PREJUDICE**

Dear Sir/Mdm,

We refer to the above matter and your email dated 26 December 2017.

We enclosed herewith a copy of our Insured GIA Report & Letter to our Insured for your attention.

Regards,

**Irene Tay**

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3, Anson Road, #16-00

Springleaf Tower,

Singapore 079909

Co. Reg. No. 200208384E

DID: 6389-6192

Fax: 6224 7175

Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

Email: [irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)

Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

**Sent:** Tuesday, 26 December, 2017 9:20 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Jas Khine (LKKAuto) <[jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com)>; Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SLM1686D (OI : CAI - TBA) and SHB5387X (TP : LKK REF - CC3/CTI17024272/Syb3 ) on 20.12.2017

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHB 5387X at M/s SMRT Automotive Services Pte Ltd – Woodlands.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jas and she can be contacted at DID: 6841 2928.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



AR REGISTERED

SMRT AUTOMOTIVE SERVICES PTE LTD  
60 Woodlands Industrial Park E4  
Singapore 757705  
Tel : 65 6866 2652  
Fax : 65 6368 7421  
www.smrt.com.sg

China Taiping Insurance  
c/o LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1  
#01-25 Paya Ubi Industrial Park  
Singapore 408933

Date: 16 JAN 2018

Our Ref.: TAX/12/17/2121/EB

Your Ref.: TBA

Dear Sirs,

ACCIDENT INVOLVING SHB5387X AND SLM1686D  
ON 20/12/17 ALONG Parliament Place

LETTER OF CLAIM

We claim on behalf of SMRT TAXIS PTE LTD, owner/hirer of the vehicle Reg.  
No.: SHB5387X. Your driver's negligent driving has caused the above accident. As a result, my  
client has suffered the following losses:-

1. Cost of Repair	:	<u>\$5750.00</u>
2. Loss of Use for _____ days @ S\$ _____/day	:	<u>-</u>
3. Loss of Rental for <u>8</u> days @ S\$ <u>111.28</u> /day	:	<u>\$890.24</u>
4. Loss of Income for <u>8</u> days @ S\$ <u>60.00</u> /day	:	<u>\$480.00</u>
5. Police Report/ SAS Report/ LTA Search Fee	:	<u>35.00</u>
6. Survey Fee	:	<u>-</u>
7. Others	:	<u>-</u>
Total Claims :		<u>\$7,125.24</u>


We enclose the following documents :

- |  |   |
|--|---|
| <input checked="" type="checkbox"/> Repair Invoice                         | <input checked="" type="checkbox"/> Letter of Authorisation |
| <input type="checkbox"/> Survey Report                                     | <input checked="" type="checkbox"/> LTA Search result       |
| <input type="checkbox"/> Photographs _____ pcs                             | <input checked="" type="checkbox"/> Others :                |
| <input type="checkbox"/> Investigation results                             | 1. <u>Laid-up Report</u>                                    |
| <input checked="" type="checkbox"/> Proof of Loss of Use/Rental/Income     | 2. _____  |
| <input checked="" type="checkbox"/> Police / SAS report of <u>SHB5387X</u> | 3. _____  |

We look forward to your confirmation to settle our claims within 15 days from the date of this  
letter. Payment by cheque shall be crossed and made payable to SMRT TAXIS PTE LTD.

Yours sincerely,  
**SMRT AUTOMOTIVE SERVICES PTE LTD**

c.c

  
Eileen Bay  
For Manager, Claims  
Claims Department  
Email: eileenbay@smrt.com.sg

FR-AS-CLM-02 REV 2

## Jas Khine (LKKAUTO)

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**From:** Jas Khine (LKKAUTO)  
**Sent:** Wednesday, 17 January 2018 1:39 PM  
**To:** 'SEE.PETER@GMAIL.COM'  
**Subject:** ACCIDENT INVOLVING SLM 1686D & SHB 5387X ALONG/AT T-JUNC PARLIAMENT PLACE/ ST ANDREW'S ROAD ON 20/12/2017

Our Ref: CC3/CTI17024272/Syb3

17 JANUARY 2018

**SEE KIM SIONG PETER**  
BLK 205 JALAN EUNOS  
#10-04  
SINGAPORE 419535

Dear Sir/Madam,

**ACCIDENT INVOLVING SLM 1686D & SHB 5387X ALONG/AT T-JUNC PARLIAMENT PLACE/ ST ANDREW'S ROAD ON 20/12/2017**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter/email.

Please call us if you have further queries.

Thank you.

Best Regards,  
Jas Khine | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Date: 21/12/2017

Our Ref. No.:

### Letter of Authorisation

I, Name TAN CHIN LEONG (NRIC No.: S7434222A) the registered hirer / relief driver / contract hirer of SMRT taxi registration number SHB 5387 X hereby authorise **SMRT Automotive Services Pte Ltd** ("**AutoSvs**") to deal with all matters arising out of the accident between my taxi and SLM 1686D happened on 20/12/2017 (1800HR) along OLD PARLIAMENT LANE

(the "**Accident**") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name

TAN CHIN LEONG

Signature:

NRIC No.

S7434222A

Tel No.

96246367

Address

87 DAWSON ROAD #36-25 SINGAPORE 141087

## **AUTHORISATION TO ACT**

I/We, SMRT TAXIS PTE LTD ("the third party claimant") of 60 WOODLANDS INDUSTRIAL PARK E4, SINGAPORE 757705 (address), owner of SHB 5387X (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SHB 5387X was damaged pursuant to the accident which occurred on 20/12/2017 (date) along PARLIAMENT PLACE SLIP ROAD TO ST.ANDREW'S ROAD (location) involving vehicle no/s SLM 1686D ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 21 (day) of Feb (month) 2018 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)



MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3035061700  
Claimant : SMRT TAXIS PTE LTD

Claim No : SNM17D07226/C02/6

Amount : S\$7,040.00  
Singapore Dollars Seven Thousand And Forty Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHB 5387X  
Insured Vehicle No. : SLM 1686D

Date of Loss : 20/12/2017  
Place of Accident : T-JUNCTION PARLIAMENT PLACE/ST ANDREW'S ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SEE KIM SIONG PETER  
Driver Name : SEE KIM SIONG PETER

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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Global Sum : S\$7,040.00  
Total : S\$7,040.00

Claimant Name : \_\_\_\_\_

NRIC No : \_\_\_\_\_

Signature : \_\_\_\_\_

Date : \_\_\_\_\_

21 FEB 2018





Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV180100076  
Date : 04.01.2018  
Vehicle No. : SHB5387X  
Your Ref No. : TAX/12/17/2121  
Our Ref No. : 24093753  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 5,750.00
GRAND TOTAL					\$ 5,750.00

Remark :

Make/Model : CHEVROLET EPICA 2.0  
Accident Date : 20.12.2017

N.B. Payment by cheque should be crossed and  
made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

Authorised Signature  
for SMRT Automotive Services Pte Ltd



Our Ref : TAX/12/17/2121/EB

Date : 03/01/2018

To : Claims Department

From : SMRT Taxis Pte Ltd

**ACCIDENT INVOLVING SHB5387X AND SLM1686D ON 20/12/2017 ALONG  
PARLIAMENT PLACE SLIP RD TO ST ANDREW'S RD**

**CONFIRMATION OF TAXI RENTAL**

This is to confirm the hirer of **SHB5387X** is **FONG FOCK CHOY** (S2008542H).

The daily taxi rental rate for taxi registration no. **SHB5387X** is S\$111.28/day.

Kindly proceed to recover any rental loss from the third party as a result of this accident.

Thank you.



For Manager  
SMRT Taxis Pte Ltd



# Accident Vehicle Laid-Up Report

Registration No. : SHB5387X      Accident Case No. : TAX/12/17/2121

Make / Model : CHEVROLET EPICA 2.0 VCDi      Ref. No. : 24093753

Date and Time Vehicle off-road for Accident Repair : 20.12.2017 19:30:00

Date and Time Repair Completed : 28.12.2017 13:37:49

Remarks :

Generated by : POHSUAN

Printed on : 29.12.2017

**Enquire Transaction History****Transaction History Details**

Log Date/Time:	21 Dec 2017 / 12:01:23	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SLM1686D		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20171221120123279204

Search Date / Time: 20 Dec 2017 18:00:00

Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)[Back to List](#)