

INS. CASE OWNER:

CC 4 / LPC170 24259, G pa3n2

LKK:
IDAC:

ASSIGNMENT

Surveyor:

XGQ

DOI:

24/12/17

Date / Time:

21/12/17

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

PC 3958L

Name of Insured:

Confatdelgro Marine Eng. P/L

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

17/12/17

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Ng 8th Son

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

17/17/18/VC30/020290

Policy No.:

2/17/VC30/00375

Make / Model:

Honda

Place of Accident:

Queen Street

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SLS 5773C



INSRS:

WSP:

Tel:

Liability:

RMKS:

0048 Bradden



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

24/12/17
0649

SLS 5773C - X ; PC3958L - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: S\$ (days) Reduction: % Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability: % (Agreed / Assessed) BOLA S/N No. NIL

Repair Cost: S\$ 1682.62

Loss of Rental (LOR): S\$ (days)

Loss of Use (LOU): S\$ 120.00 x 3 days

Loss of Income (LOI): S\$ (\$ x days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search S\$ 2.00

Medical: S\$ -

Disbursement: S\$ - (e.g. Tow/ Independent)

Legal Cost S\$ -

Total: S\$ 963.31 Global Sum S\$: 950.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1: S\$ 950.00

Payee 2: (Strike if N.A.) S\$

Payee 3: (Strike if N.A.) S\$

Name 1:

Name 2:

Name 3:

Confatdelgro Engineering Pte Ltd

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

450.00



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: 17/17/18/VC30/020290
Our ref: CC4/LPC17024259/Gpa3

Date: 26.12.2017

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SLS 5773C

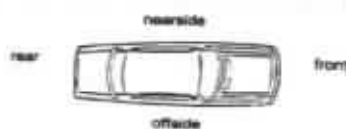
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 22.12.2017 at the premises of M/s ComfortDelGro Engineering Pte Ltd (Braddell) have the following to report:-

Workshop Estimate Amount	: S\$	5,191.44
Revised Estimate Amount	: S\$	1,572.54
"Check" Items Amount	: S\$	2,988.90
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Front O/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3.0 day

Yours faithfully,

XING GUO QIANG
Licensed Appraiser



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
LONPAC INSURANCE BHD		Ref : CC4/LPC17024259/pa3	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Date : 22-12-2017	
		Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	PC 3958L	Veh. Inspected	SLS 5773C
Policy No.	Z/17/VC30/100375	Coverage (\$)	0.00
Claim No.	17/17/18/VC30/020290	Excess (\$)	0.00
Assign From		Assign Date	22/12/2017
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	17/12/2017	Inspection Date	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 205 BRADDELL ROAD Blk C, 3rd Floor SINGAPORE 579701.		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

Enquire Transfer Fee

Vehicle Details	
Vehicle No. :	SLS5773C
Vehicle Type :	R11 - Private Hire (Self-Drive) Station Wagon/Jeep/Land Rover
Vehicle Attachment 1 :	No Attachment
Vehicle Scheme :	Normal
Vehicle Make :	NISSAN
Vehicle Model :	QASHQAI 1.2 DIG-T CVT
Chassis No. :	SJNFEAJ11U2009282
Propellant :	Petrol
Engine No. :	HRA2477688A
Engine Capacity :	1197 cc
Maximum Power Output :	85.0 kW (113 bhp)
Maximum Laden Weight :	1790 kg
Unladen Weight :	1325 kg
Year Of Manufacture :	2017
Original Registration Date :	28 Sep 2017
Lifespan Expiry Date :	-
COE Category :	A - Car up to 1600cc & 97kW (130bhp)
Quota Premium :	\$36,001.00
COE Expiry Date :	27 Sep 2027
Road Tax Expiry Date :	27 Sep 2018
PARF Eligibility Expiry Date :	27 Sep 2027
Inspection Due Date :	27 Sep 2020



ComfortDelGro Engineering

205 Braddell Road S(579701)

ACCIDENT REPAIR ESTIMATE

Our Ref.

Type of Claim : **TP**
 Vehicle No. : **SLS5773C**
 Make & Model : **NISSAN QASHQAI 1.2 DIG-T CVT**
 Year of Manufacture : **2017**
 Chassis No. : **SJNFEAJ11U2009282**
 Ins Company : **III VS LONPAC**
 Engine No. : **HRA2477688A**
 Excess : **-**
 Policy No. : **-**
 Date of Accident : **17.12.2017**
 Time of Accident : **15:30**
 Suggested Days of Repair : _____
 In-house Vehicle Assessor : _____

Repair Estimate

Parts (a) Cost / List Price Items \$ -
 Plus/Less 30% \$ -
 Total of Cost / List \$ -
 (b) Nett Price Items \$ **4,501.60**
 Less 10% \$ **450.16**
 Total of Nett Item \$ **4,051.44**
 (c) Special Nett Items \$ -
Total Parts Cost (Appendix A) \$ 4,051.44
Labour (Appendix B) \$ 1,140.00
Total Repair Cost \$ 5,191.44

Case Owner : **WILLIAM**
 Signature : _____

Contact No
Frt Counter Operation
 63837466 - Patrick Tia
 63837730 - Brenda Ng
 63837890 - Rohani
braddell_cr@sparkcarcare.com

Workshop Operation
 63837656 - Ngo Toh Wee
 63837362 -
 63838115 - William Wang
 63838115 - Andrew Goh
braddell_operation@sparkcarcare.com

The above total will be subjected to 7% G.S.T.

Name of Surveyor : Guo Qiang - 82880282
 Company : LKK
 Survey conducted on : 22/12/17 at _____

Remarks By Surveyor

(a) The repair of this vehicle is authorized / is not authorized until further notice.

(b) Recommended Days of Repair : 2-3 day(s)(c) Resurvey : Required / Not Required

(d) Excess \$ _____

(e) Signature of surveyor : _____ Date: _____

part by part
 before part photos

Spark Car Care

ComfortDelGro Engineering Pte Ltd

205 Braddell Road S (579701)

Tel: 63837168 / 63837466 Fax: 62844284, 62815767

Spare Parts

Vehicle No : SLS5773C Case Owner : WILLIAM

Make & Model : NISSAN QASHQAI 1.2 DIG Year Manufacture : 2017

Chassis No : SJNFEAJ11U2009282 Engine No : HRA2477688A

Sales Order : _____ Supplier : _____

Order By : _____ Type of Claim : TP

S/No	Part Description	QTY	Cost Price	List Price	Nett Price	S/N	Disposition By Surveyor
1	0	1					
2	Front bumper / cut	1			\$ 614.60		
3	Front bumper cover RH ? ?	1			\$ 102.00		
4	Front bumper fog lamp RH ? ✓ NN	1			\$ 258.00		
5	Front bumper retainer LH /	1			\$ 21.00		
6	Front bumper retainer RH /	1			\$ 21.00		
7	Front bumper clips /	1			\$ 41.00		
8	RH headlamp ? X NN	1			\$ 2,961.00		
9	RH front fender arch garnish / ee.	1			\$ 483.00		
10	0	1					
11	0	1					
12	0	1					
13	0	1					
14	0	1					
15	0	1					
16	0	1					
17	0	1					
18	0	1					
19	0	1					
20	0	1					
21	0	1					
22	0	1					
23	0	1					
24	0	1					
25	0	1					
26	0	1					
27	0	1					
28	0	1					
29	0	1					
30	0	1					

LKK Auto Components hence notify the Repairer of the following:

- To remove before/after spray painting
- To display damaged parts during recovery
- Parts prices are subject to confirmation
- Third party survey is on a "Without prejudice" basis
- No illegal modifications is allowed
- Supplemental work must be surveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature: _____

Date: _____

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Tel: 63837168 / 63837466 Fax: 62844284, 62815767

Vehicle No.	: <u>SLS5773C</u>	Case Owner	: <u>WILLIAM</u>
Make & Model	: SAN QASHQAI 1.2 DIG-T CVT	Year of Manufacture	: 2017

Let's Auto Consultants hence notify the Repairer of the following:

- To resurvey damaged/ spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification/s is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

Spark Car Care
ComfortDelgro Engineering Pte Ltd
 205 Braddell Road S (579701)
 Tel: 63837168 / 63837466 Fax:62815767

Finalization Form

Bill To : LONPAC **Vehicle Number** : SLS5773C
Attn to : MR. GUO QIANG **Type Of Claim** : TP

A. Spare parts \$ <u>-</u> B. Supplementary \$ <u>-</u> C. Nett Price \$ <u>1,180.60</u> D. Supp Nett Price \$ <u>-</u> E. S/Nett \$ <u>-</u>	F. Total Parts \$ <u>1,062.54</u> G. Total Labour \$ <u>510.00</u> H. Total Repair \$ <u>1,572.54</u> I. Excess _____ P/P Total <u>1,572.54</u>
--	--

Total Spare Parts Price	\$ -
Cost plus / List Down	-
Total	-

Total Nett Price	\$ 1,180.60
Nett Price Less 10%	\$ 118.06
Total	1,062.54

Lump Sum Less _____ \$ -

Lump Sum Rounding _____

Total Finalized \$ 1,572.54

N.B. If we DO NOT receive your reply within 2 weeks, we shall treat the above finalized amount as confirmed & correct.

Remarks : Please confirm and revert by Fax or Email

Date In : _____	Total Repair Day : _____
Date Survey : _____	LOU/ Day : _____
Date Out : _____	Total LOU : _____
Sat/Sun/Ph. : _____	Rental/Day : _____
Authorized Repair Day : <u>2</u>	Total Rental : _____

Submitted By / Date :
 WILLIAM WANG
 18.01.2018

Confirmed By / Date : _____

Spark Car Care

ComfortDelGro Engineering Pte Ltd

205 Braddell Road S (579701)

Tel: 63837168 / 63837466 Fax: 62844284, 62815767

Spare Parts

Vehicle No : SLS5773C Case Owner : WILLIAM

Make & Model : NISSAN QASHQAI 1.2 DIG Year Manufacture : 2017

Chassis No : SJNFEAJ11U2009282 Engine No : HRA2477688A

Sales Order : _____ Supplier : _____

Order By : _____ Type of Claim : TP

S/No	Part Description	QTY	Cost Price	List Price	Nett Price	S/N	Disposition By Surveyor
1	0	1					
2	Front bumper	1			\$ 614.60		
3	Front bumper cover RH	1					
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7	Front bumper clips	1			\$ 41.00		
8	RH headlamp	1					
9	RH front fender arch garnish	1			\$ 483.00		
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16	0	1					
17	0	1					
18	0	1					
19	0	1					
20	0	1					
21	0	1					
22	0	1					
23	0	1					
24	0	1					
25	0	1					
26	0	1					
27	0	1					
28	0	1					
29	0	1					
30	0	1					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Tel: 63837168 / 63837466 Fax: 62844284, 62815767

2017

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 21 February 2018 3:00 PM
To: 'CDGE Braddell Private Cars Crash Repair Operation';
'choobenghai@sparkcarcare.com'
Cc: braddell_op_admin@sparkcarcare.com; Denis Teo Chin Chye; Guo Qiang (LKKAuto);
Admin A; Zaini (LKK Auto)
Subject: RE: SLS5773C DOA17122017 TO FINALIZE SECOND REMINDER

Without Prejudice

Hi Sirs,

We refer to the above matter.

Finalised as follows: -

Vehicle No. SLS5773C
Final Repair Costs (before GST): \$1,572.54
Repair Period*(Working Day): 2days

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CDGE Braddell Private Cars Crash Repair Operation [mailto:braddell_operation@sparkcarcare.com]
Sent: Tuesday, 20 February 2018 9:43 AM
To: Zaini (LKK Auto) <Zaini@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; braddell_operation@sparkcarcare.com;
braddell_op_admin@sparkcarcare.com; Denis Teo Chin Chye <denisteo@sparkcarcare.com>; Choo Beng Hai
<choobenghai@sparkcarcare.com>
Subject: Fw: SLS5773C DOA17122017 TO FINALIZE SECOND REMINDER

Hi Zaini,

As requested, kindly refer to the email below.

Thanks,

Best Regards

William Wang
External Business | ComfortDelGro Engineering Pte Ltd
Off: 6383 8115 | Fax: 6281 5767
www.SPARKcarcare.com

----- Forwarded by CDGE Braddell Private Cars Crash Repair Operation/sparkcarcare/cdge/delgronotes on 02/20/2018 09:39 AM -----

From: CDGE Braddell Private Cars Crash Repair Operation/sparkcarcare/cdge/delgronotes
To: guoqiang@lkkauto.com
Cc: chewht@lkkauto.com, braddell_operation@sparkcarcare.com, braddell_op_admin@sparkcarcare.com, Denis Teo Chin Chye/sparkcarcare/cdge/delgronotes@delgronotes, Choo Beng Hai/sparkcarcare/cdge/delgronotes@delgronotes
Date: 02/13/2018 10:53 AM
Subject: Fw: SLS5773C DOA17122017 TO FINALIZE SECOND REMINDER

Dear Sir / Madam,

This is a second reminder, please reply to the email below.

Thanks.

Best Regards
William Wang
External Business | ComfortDelGro Engineering Pte Ltd
Off: 6383 8115 | Fax: 6281 5767
www.SPARKcarcare.com

----- Forwarded by CDGE Braddell Private Cars Crash Repair Operation/sparkcarcare/cdge/delgronotes on 02/13/2018 10:51 AM -----

From: CDGE Braddell Private Cars Crash Repair Operation/sparkcarcare/cdge/delgronotes
To: guoqiang@lkkauto.com
Cc: braddell_operation@sparkcarcare.com, braddell_op_admin@sparkcarcare.com, Denis Teo Chin Chye/sparkcarcare/cdge/delgronotes@delgronotes
Date: 02/06/2018 02:18 PM
Subject: Fw: SLS5773C DOA17122017 TO FINALIZE REMINDER

Dear Sir / Madam,

This is a kind reminder, please reply to the email below.

Thanks.

Best Regards
William Wang
External Business | ComfortDelGro Engineering Pte Ltd
Off: 6383 8115 | Fax: 6281 5767
www.SPARKcarcare.com

----- Forwarded by CDGE Braddell Private Cars Crash Repair Operation/sparkcarcare/cdge/delgronotes on 02/06/2018 02:17 PM -----

From: CDGE Braddell Private Cars Crash Repair Operation/sparkcarcare/cdge/delgronotes
To: guoqiang@lkkauto.com
Cc: braddell_operation@sparkcarcare.com, braddell_op_admin@sparkcarcare.com, Denis Teo Chin Chye/sparkcarcare/cdge/delgronotes@delgronotes
Date: 01/18/2018 01:44 PM
Subject: SLS5773C DOA17122017 TO FINALIZE

Dear Sir,

Kindly see attachment and finalize the COR.
2 working days to repair.
We will appreciate if you could reply to us as soon as possible.

Thanks.

Best Regards
William Wang
External Business | ComfortDelGro Engineering Pte Ltd
Off: 6383 8115 | Fax: 6281 5767
www.SPARKcarcare.com

Hsiao Tong (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Monday, 26 February 2018 7:21 PM
To: Cecilia Lee Peng Geok; Hsiao Tong (LKKAuto)
Cc: Admin A; Zaini (LKK Auto)
Subject: RE: LOD against LPC - SLS5773C / PC3958L DOA 17/12/17 *** LKK REF: CC4/LPC17024259/Gpa3
Attachments: img-226150622.pdf

Dear Cecilia,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

By copy to Hsiao Tong,

FYI and necessary action please.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok [mailto:cecilialee@sparkcarcare.com]

Sent: Monday, 26 February, 2018 3:01 PM

To: Admin A <admin-a@lkkauto.com>

Subject: LOD against LPC - SLS5773C / PC3958L DOA 17/12/17

Without Prejudice

Dear Sir/Madam

Attached our LOD dated 26/2/18 for your attention.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax:

6214 1843

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 18 January 2018 8:49 AM
To: CDGE Braddell Private Cars Crash Repair Operation
Cc: Admin A
Subject: ACCIDENT INVOLVING PC 3958L(LONPAC) & SLS 5773C ON 17/12/2017 *Our Ref: CC4/LPC17024259/Gpa3
Attachments: STATEMENT OF PC 3958L.pdf

Your Ref: **SLS 5773C** Without Prejudice
Our Ref: CC4/LPC17024259/Gpa3

Dear Sirs,

ACCIDENT INVOLVING PC 3958L(LONPAC) & SLS 5773C ON 17/12/2017

We refer to the above matter.

Attached here with a copy of our insured driver accident report for your easy reference.

We would like to request a copy of video footage as stated in your client accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Monday, 26 February 2018 7:21 PM
To: Cecilia Lee Peng Geok; Hsiao Tong (LKKAUTO)
Cc: Admin A; Zaini (LKK Auto)
Subject: RE: LOD against LPC - SLS5773C / PC3958L DOA 17/12/17 *** LKK REF: CC4/LPC17024259/Gpa3
Attachments: img-226150622.pdf

Dear Cecilia,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

By copy to Hsiao Tong,

FYI and necessary action please.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok [mailto:cecilialee@sparkcarcare.com]

Sent: Monday, 26 February, 2018 3:01 PM

To: Admin A <admin-a@lkkauto.com>

Subject: LOD against LPC - SLS5773C / PC3958L DOA 17/12/17

Without Prejudice

Dear Sir/Madam

Attached our LOD dated 26/2/18 for your attention.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax:

6214 1843

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 14 April 2018 2:52 PM
To: cecilialee@sparkcarcare.com
Subject: RE: LOD against LPC - SLS5773C / PC3958L DOA 17/12/17 *** LKK REF: CC4/LPC17024259/Gpa3
Attachments: img-226150622.pdf

Without Prejudice

Hi Cecilia,

We refer to the above matter.

Kindly let us have a copy of full LOD with all the relevant documents for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Monday, 26 February 2018 7:21 PM
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>
Subject: RE: LOD against LPC - SLS5773C / PC3958L DOA 17/12/17 *** LKK REF: CC4/LPC17024259/Gpa3

Dear Cecilia,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

By copy to Hsiao Tong,

FYI and necessary action please.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

Sent: Monday, 26 February, 2018 3:01 PM

To: Admin A <admin-a@lkkauto.com>

Subject: LOD against LPC - SLS5773C / PC3958L DOA 17/12/17

Without Prejudice

Dear Sir/Madam

Attached our LOD dated 26/2/18 for your attention.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off. 6214 8354 | Fax:

6214 1843

INDIA INTERNATIONAL INSURANCE PTE LTD
 170, 170A & 170B, ROBINSON ROAD, SINGAPORE 049711
 3rd FLOOR, 170B ROBINSON ROAD, SINGAPORE 049711
 TEL: 6347 6100 FAX: 6224 4174 • 6225 7743
 POSTAL ADDRESS: ROBINSON ROAD P. O. BOX NO. 738 SINGAPORE 901435

ORIGINAL *Red*

Motor Dept: 5th Level *R1*

This cover note is valid for
 Singapore Registered Vehicles only.

Cover Note No. **100221**

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
 MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1966
 ROAD TRANSPORT ACT, 1967 (MALAYSIA)
 MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

Cover note not valid if issued on or after _____ Date: 21 September 2017

COMFORTDEIGRO RENT-A-CAR PTE LTD

..... having proposed for insurance in
 respect of the Motor Vehicle described in the Schedule below the risk is hereby **HELD COVERED** in
 the terms of the Company's usual form of Comprehensive
 Policy applicable thereto for the period from 28 Sept 2017 a.m./p.m.
 to midnight on 27 Sept 2018 unless the cover be terminated by the Company by notice
 in writing in which case the insurance will thereupon cease and a proportionate part of the
 annual premium otherwise payable for such insurance will be charged for the time the Company
 has been on risk and provided that an insurance covering the aforesaid liability has not been
 effected with other authorised insurers.

SCHEDULE

Make and Type of Body	Year of Manufacturer	Cubic Capacity/ Carrying Capacity/ Tonnage	Proposer's estimate of present value including accessories	TYPE	Petrol/Diesel Eng.
NISSAN GRAND 1.2 AUTO	2017	1197 cc	\$104,000	<input checked="" type="radio"/> Private Car	PETROL
				<input type="radio"/> Commercial Vehicle	Registration No.
				<input checked="" type="radio"/> Motor Cycle	X
	Engine No:	HRA2477688A		Chassis No:	SJNFEAJ11U2009282
Use	Authorised Driver				Excess

CERTIFICATE OF INSURANCE

I/WE HEREBY CERTIFY that this cover note is issued in accordance with the provisions
 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of
 the Road Transport Act, 1967 (Malaysia).

Hire Purchase:

Approved insurers

for INDIA INTERNATIONAL INSURANCE PTE LTD

IMPORTANT NOTE:
 Please note that this Cover Note should be replaced by a Certificate of Insurance
 as soon as possible.

Authorised Signatory

Hsiao Tong (LKKAuto)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Wednesday, 18 April 2018 10:42 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: LOD against LPC - SLS5773C / PC3958L DOA 17/12/17 *** LKK REF: CC4/LPC17024259/Gpa3
Attachments: 2017_1217_152933_101A.avi; 2017_1217_152933_102B.avi

Without Prejudice

Dear Sir/Madam

Attached video footage. Please note that the video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off. 6214 8354 | Fax:
6214 1843

From: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Date: 16/04/2018 05:32 PM
Subject: RE: LOD against LPC - SLS5773C / PC3958L DOA 17/12/17 *** LKK REF: CC4/LPC17024259/Gpa3

Without Prejudice

Hi Cecilia,

We refer to the above matter.

Attached here with a copy of our Insured driver accident report for your easy reference.

We would like to request a copy of **video footage** as stated in your client accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4168
11k 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S408933

From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

Hsiao Tong (LKKAuto)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Monday, 24 June 2019 8:31 AM
To: Hsiao Tong (LKKAuto)
Subject: Re: <LKK/LPC TO REVIEW> - SLS5773C / PC3958L DOA 17/12/17 *** LKK REF: CC4/LPC17024259/Gpa3
Attachments: img-624083427-0001.pdf

Without Prejudice

Dear Sir/Madam

Strictly without admission of any liability and solely for quick amicable settlement, we confirm settlement at \$950.00 for property damage only. Please note that the contents of this document apply to vehicle damages only. It is condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

The duly completed discharge voucher is enclosed for your attention. Original copy will follow. Please arrange to let us have your payment made in favor of ComfortDelGro Engineering Pte Ltd within the next seven (7) days.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 19 June 2019 9:46 AM
To: Cecilia Lee Peng Geok
Subject: RE: <LKK/LPC TO REVIEW> - SLS5773C / PC3958L DOA 17/12/17 *** LKK REF: CC4/LPC17024259/Gpa3

Without Prejudice

Dear Cecilia,

As spoken, we maintain our offer at \$950.00(all-in).

If our offer is acceptable by your client, please duly sign the DV enclosed and return to us for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 19 June 2019 9:15 AM

To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Subject: RE: <LKK/LPC TO REVIEW> - SLS5773C / PC3958L DOA 17/12/17 *** LKK REF: CC4/LPC17024259/Gpa3

Without Prejudice
(save as to costs)

Dear Cecilia,

We refer to our email dated 04/05/2019.

Kindly confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 1 June 2019 10:10 AM

To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Subject: RE: <LKK/LPC TO REVIEW> - SLS5773C / PC3958L DOA 17/12/17 *** LKK REF: CC4/LPC17024259/Gpa3

Without Prejudice
(save as to costs)

Dear Cecilia,

We refer to our email dated 04/05/2019.

Kindly confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 6 May 2019 4:11 PM

To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Subject: RE: <LKK/LPC TO REVIEW> - SLS5773C / PC3958L DOA 17/12/17 *** LKK REF: CC4/LPC17024259/Gpa3

Without Prejudice

Dear Sirs/Mdm,

No video footage from our insured.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Monday, 6 May 2019 12:19 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: <LKK/LPC TO REVIEW> - SLS5773C / PC3958L DOA 17/12/17 *** LKK REF: CC4/LPC17024259/Gpa3

Without Prejudice

Dear Hsiao Tong

Does your driver have video footage?

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Saturday, 4 May 2019 9:30 AM

To: Cecilia Lee Peng Geok

Subject: RE: <LKK/LPC TO REVIEW> - SLS5773C / PC3958L DOA 17/12/17 *** LKK REF: CC4/LPC17024259/Gpa3

Without Prejudice
(save as to costs)

Dear Cecilia,

We refer to the above matter.

We have spoken to our driver Mr Ng on this matter, according to him, your client asked him to pay for the damages. However our driver refused and asked your client to report the accident.

We have reviewed the matter and we are of the view that the video footage (after the accident) submitted by your client is inconclusive. Nevertheless, we have our principal instruction to offer at a global sum of **\$950.00(all-in)** to resolve the matter amicably.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Monday, 29 April 2019 11:42 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: <LKK/LPC TO REVIEW> - SLS5773C / PC3958L DOA 17/12/17 *** LKK REF: CC4/LPC17024259/Gpa3

Importance: High

Without Prejudice

Dear Hsiao Tong

Our earlier conversation refers. Please assist to expedite.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok

Sent: Thursday, 7 March 2019 12:17 PM

To: Hsiao Tong (LKKAUTO)

Subject: Re: <LKK/LPC TO REVIEW> - SLS5773C / PC3958L DOA 17/12/17 *** LKK REF: CC4/LPC17024259/Gpa3

Without Prejudice

Dear Hsiao Tong

Our client is chasing, please revert.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok

Sent: Friday, 4 January 2019 2:19 PM

To: Hsiao Tong (LKKAUTO)

Subject: <LKK/LPC TO REVIEW> - SLS5773C / PC3958L DOA 17/12/17 *** LKK REF: CC4/LPC17024259/Gpa3

Without Prejudice

Dear Sir/Madam

Our client is chasing. Please review your position and revert.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok

Sent: Wednesday, 26 December 2018 3:01 PM

To: Hsiao Tong (LKKAUTO)

Subject: Re: <REJECTION> 3RD REMINDER: LOD against LPC - SLS5773C / PC3958L DOA 17/12/17 *** LKK

REF: CC4/LPC17024259/Gpa3

Without Prejudice

Dear Sir/Madam

Please review and revert.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok

Sent: Tuesday, 20 November 2018 9:03 AM

To: Hsiao Tong (LKKAUTO)

Subject: Re: <REJECTION> 3RD REMINDER: LOD against LPC - SLS5773C / PC3958L DOA 17/12/17 *** LKK

REF: CC4/LPC17024259/Gpa3

Without Prejudice

Dear Sir/Madam

Your rejection is not acceptable to our client. He was adamant that he is not at fault and your driver did offer to private settle the case. Attached is the video to show that your driver offered for private settlement but our driver refused to accept because he was not the owner of the car.

Please review your position and revert.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Tuesday, 10 July 2018 3:39 PM

To: Cecilia Lee Peng Geok

Subject: RE: <REJECTION> 3RD REMINDER: LOD against LPC - SLS5773C / PC3958L DOA 17/12/17 *** LKK

REF: CC4/LPC17024259/Gpa3

Without Prejudice

Hi Cecilia,

As requested.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 6 July 2018 2:28 PM

To: 'Cecilia Lee Peng Geok' <cecilialee@sparkcarcare.com>

Subject: <REJECTION> 3RD REMINDER: LOD against LPC - SLS5773C / PC3958L DOA 17/12/17 *** LKK REF: CC4/LPC17024259/Gpa3

Without Prejudice

Hi Cecilia,

We refer to the above matter.

From your client video, it shows that your client filtered into 2nd lane after he turned out from carpark exit and collided with our insured vehicle who passed by his car. We are of the view that your client should exercise caution while he filtered to his right lane.

In view of this, we regret to inform your that we have our principal instruction to deny liability and unable to look into your client claim.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

Sent: Thursday, 21 June 2018 9:55 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: 3RD REMINDER: LOD against LPC - SLS5773C / PC3958L DOA 17/12/17 *** LKK REF: CC4/LPC17024259/Gpa3

Importance: High

Without Prejudice

Dear Hsiao Tong

Please advise status. Our client is chasing for settlement again. Please expedite.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Date: 06/06/2018 09:58 AM
Subject: RE: 2ND REMINDER: LOD against LPC - SLS5773C / PC3958L DOA 17/12/17 *** LKK REF: CC4/LPC17024259/Gpa3

Without Prejudice

Hi Cecilia,

We refer to your below email.

We are looking into the matter and will get back to you asap.

Kindly bear with us for time being.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]
Sent: Wednesday, 6 June 2018 9:47 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: 2ND REMINDER: LOD against LPC - SLS5773C / PC3958L DOA 17/12/17 *** LKK REF: CC4/LPC17024259/Gpa3
Importance: High

2ND REMINDER

Without Prejudice

Dear Sir/Madam

Our client is chasing for settlement again. Please respond.

Attached herewith Rental Agreement & Vehicle Replacement Voucher for your attention.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok/sparkcarcare/cdgc/delgronotes
To: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>
Date: 30/05/2018 08:51 AM
Subject: REMINDER: LOD against LPC - SLS5773C / PC3958L DOA 17/12/17 *** LKK REF: CC4/LPC17024259/Gpa3

Without Prejudice

Dear Sir/Madam

This matter has been long protracted. Please look into the matter and revert with your offer without further delay.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes

To: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>

Date: 18/04/2018 10:42 AM

Subject: RE: LOD against LPC - SLS5773C / PC3958L DOA 17/12/17 *** LKK REF: CC4/LPC17024259/Gpa3

Without Prejudice

Dear Sir/Madam

Attached video footage. Please note that the video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

[attachment "2017_1217_152933_101A.avi" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes]

[attachment "2017_1217_152933_102B.avi" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes]

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>

To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Date: 16/04/2018 05:32 PM

Subject: RE: LOD against LPC - SLS5773C / PC3958L DOA 17/12/17 *** LKK REF: CC4/LPC17024259/Gpa3

Without Prejudice

Hi Cecilia,

We refer to the above matter.

Attached here with a copy of our insured driver accident report for your easy reference.

We would like to request a copy of **video footage** as stated in your client accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

Sent: Monday, 16 April 2018 9:19 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: LOD against LPC - SLS5773C / PC3958L DOA 17/12/17 *** LKK REF: CC4/LPC17024259/Gpa3

Without Prejudice

Dear Sir/Madam

Attached LOD for your attention.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>

To: "cecilialee@sparkcarcare.com" <cecilialee@sparkcarcare.com>

Date: 14/04/2018 02:52 PM

Subject: RE: LOD against LPC - SLS5773C / PC3958L DOA 17/12/17 *** LKK REF: CC4/LPC17024259/Gpa3

Without Prejudice

Hi Cecilia,

We refer to the above matter.

Kindly let us have a copy of full LOD with all the relevant documents for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Monday, 26 February 2018 7:21 PM

To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>

Subject: RE: LOD against LPC - SLS5773C / PC3958L DOA 17/12/17 *** LKK REF: CC4/LPC17024259/Gpa3

Dear Cecilia,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

By copy to Hsiao Tong,

FYI and necessary action please.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

Sent: Monday, 26 February, 2018 3:01 PM

To: Admin A <admin-a@lkkauto.com>

Subject: LOD against LPC - SL55773C / PC3958L DOA 17/12/17

Without Prejudice

Dear Sir/Madam

Attached our LOD dated 26/2/18 for your attention.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843 [attachment "img-226150622.pdf" deleted by Cecilia Lee Peng

Geok/sparkcarcare/cdge/delgronotes] [attachment "STATEMENT OF PC 3958L.PDF" deleted by Cecilia Lee Peng

Geok/sparkcarcare/cdge/delgronotes]

Without Prejudice

Your Ref : 17/17/18/VC30/020290

Our Ref : CDGE/DS/SLS5773C/CL

Date : 24/06/2019

By Fax & Post



ComfortDelGro Engineering Pte Ltd

Corporate Office
205 Braddell Road Singapore 579701
Mobile +65 6383 6280
Facsimile +65 6280 8755

Company Registration No. 19970100000

Car Care Centres

Braddell
205 Braddell Road
Singapore 579701
Tel 6383 6110

Loyang
89 Loyang Drive
Singapore 508969
Tel 6214 8300

Pandan
45 Pandan Road
Singapore 609286
Tel 6338 8778

Serango
24 Serango Loop
Singapore 758156
Tel 6757 8760

Sin Ming
383 Sin Ming Drive
Singapore 575717
Tel 6553 0400

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791
Tel 6369 7369

Ubi
320 Ubi Road 3
Singapore 408648
Tel 6848 5721

www.SPARKcarcare.com

M/s Lompac Insurance Berhad
300 Beach Road
#17-04/07, The Concourse
Singapore 199555

Attn: Hsiao Tony (UKF)
Motor Claims Department

Dear Sir / Madam
ACCIDENT ON 17/12/2017 INVOLVING SLS5773C & PC3958L
ALONG QUEEN STREET

☒ We refer to the above matter and your ^{email} letter dated 12/6/2019.

☐ We refer to the telephone conversation between our _____ and your _____
on _____.

☐ We regret we are unable to accept your offer of \$ _____.

☒ Strictly on the basis of without admission of any liability and without prejudice to any other claims arising out of this accident, we confirm acceptance of your offer/are prepared to resolve the claim at global/lump sum of \$ 9500/-. Please note that this settlement/our offer is only in relation to the claim of vehicle damages. It shall not include other claims which the driver and/or the passenger(s) may have against you and/ or your insured for their damages in relation to their bodily injuries arising out of this accident, even if the medical expenses claimed herewith formed part of the settlement reached.

☒ Please let us have your discharge voucher/ cheque payment within the next two weeks.

☐ Please let us have your reply or settlement offer by _____.

☒ Enclosed herewith is the duly completed discharge voucher issued by Third party insurer.
Note: You may forward this to your insurer for the reinstatement of your NCD.

Thank you.

Yours faithfully

Cecilia Lee
CDGE Claims Department
59 Loyang Drive S(508969)
DID: 6214 8354 FAX: 6214 1843 Email: cecilialee@sparkcarcare.com

CC: M/s ComfortDelGro Rent-A-Car Pte Ltd
205 Braddell Road
Singapore 579701

A member of

COMFORTDELGRO



ISO 9001
CERTIFIED

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CC4/LPC17024259/Gpa3n2	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555			Date : 02-07-2019	
			Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	PC 3958L	Veh. Inspected	SLS 5773C	
Policy No.	Z/17/VC30/100375	Coverage (\$)	0.00	
Claim No.	17/17/18/VC30/020290	Excess (\$)	0.00	
Assign From	ONG LI LI	Assign Date	21/12/2017	
2. Vehicle Particulars & Condition				
Make & Model	NISSAN QASHQAI	c.c	1197	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	SJNFEAJ11U2009282	Colour	RED	
Odometer	6456	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/60 R17	CONTINENTAL	8 mm	
L/H Front Tyre	215/60 R17	CONTINENTAL	8 mm	
R/H Rear Tyre	215/60 R17	CONTINENTAL	8 mm	
L/H Rear Tyre	215/60 R17	CONTINENTAL	8 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	17/12/2017	Inspection Date	22/12/2017	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 205 BRADDELL ROAD Blk C, 3rd Floor SINGAPORE 579701.			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLS 5773C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT BUMPER (N)	CUT	614.60	614.60
1	FRONT BUMPER COVER RH (N)	NOT NECESSARY	102.00	-
1	FRONT BUMPER FOG LAMP RH (N)	NOT NECESSARY	258.00	-
1	FRONT BUMPER RETAINER LH (N)	NECESSARY	21.00	21.00
1	FRONT BUMPER RETAINER RH (N)	NECESSARY	21.00	21.00
1	FRONT BUMPER CLIPS (N)	NECESSARY	41.00	41.00
1	RH HEADLAMP (N)	NOT NECESSARY	2,961.00	-
1	RH FRONT FENDER ARCH GARNISH (N)	DEFORMED	483.00	483.00
	LESS 10% DISCOUNT		-450.16	-118.06
			4,051.44	1,062.54
LABOUR				
	LABOUR CHARGES TO REPAIR AND PANEL BEAT THE RH FRONT FENDER AND REPLACE DAMAGED PARTS.		600.00	240.00
	TO CHECK WIRING FUNCTIONS AND FOCUS HEADLAMPS.		40.00	20.00
	TO PUTTY,APPLY PRIMER & SPRAY-PAINT THE FRONT BUMPER,RH FRONT FENDER AND AFFECTED AREAS.		500.00	250.00
			1,140.00	510.00
GRAND TOTAL			5,191.44	1,572.54
RECOMMENDED COST OF REPAIRS				1,572.54

Report Ref No. CC4/LPC17024259/Gpa3n2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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