

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 6 July 2018 2:28 PM  
**To:** 'Cecilia Lee Peng Geok'  
**Subject:** <REJECTION> 3RD REMINDER: LOD against LPC - SLS5773C / PC3958L DOA 17/12/17 \*\*\* LKK REF: CC4/LPC17024259/Gpa3

Without Prejudice

Hi Cecilia,

We refer to the above matter.

From your client video, it shows that your client filtered into 2<sup>nd</sup> lane after he turned out from carpark exit and collided with our insured vehicle who passed by his car. We are of the view that your client should exercise caution while he filtered to his right lane.

In view of this, we regret to inform your that we have our principal instruction to deny liability and unable to look into your client claim.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Cecilia Lee Peng Geok [mailto:[cecilialee@sparkcarcare.com](mailto:cecilialee@sparkcarcare.com)]  
**Sent:** Thursday, 21 June 2018 9:55 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** 3RD REMINDER: LOD against LPC - SLS5773C / PC3958L DOA 17/12/17 \*\*\* LKK REF: CC4/LPC17024259/Gpa3  
**Importance:** High

Without Prejudice

Dear Hsiao Tong

Please advise status. Our client is chasing for settlement again. Please expedite.

Thank you.

Best Regards  
Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd  
Off: 6214 8354 | Fax:  
6214 1843

From: "Hsiao Tong (LKKAuto)" <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
To: Cecilia Lee Peng Geok <[cecilialee@sparkcarcare.com](mailto:cecilialee@sparkcarcare.com)>  
Date: 06/06/2018 09:58 AM  
Subject: RE: 2ND REMINDER: LOD against LPC - SLS5773C / PC3958L DOA 17/12/17 \*\*\* LKK REF: CC4/LPC17024259/Gpa3

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Without Prejudice

Hi Cecilia,

We refer to your below email.

We are looking into the matter and will get back to you asap.

Kindly bear with us for time being.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,  
Hsiao Tong, Chew | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]  
**Sent:** Wednesday, 6 June 2018 9:47 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** 2ND REMINDER: LOD against LPC - SLS5773C / PC3958L DOA 17/12/17 \*\*\* LKK REF: CC4/LPC17024259/Gpa3  
**Importance:** High

## 2ND REMINDER

Without Prejudice

Dear Sir/Madam

Our client is chasing for settlement again. Please respond.

Attached herewith Rental Agreement & Vehicle Replacement Voucher for your attention.

Thank you.

Best Regards  
Cecilia Lee  
Claims Department | ComfortDelGro Engineering Pte Ltd  
Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes  
To: "Hsiao Tong (LKKAuto)" <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
Date: 30/05/2018 08:51 AM  
Subject: REMINDER: LOD against LPC - SLS5773C / PC3958L DOA 17/12/17 \*\*\* LKK REF: CC4/LPC17024259/Gpa3

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Without Prejudice

Dear Sir/Madam

This matter has been long protracted. Please look into the matter and revert with your offer without further delay.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes

To: "Hsiao Tong (LKKAuto)" <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

Date: 18/04/2018 10:42 AM

Subject: RE: LOD against LPC - SLS5773C / PC3958L DOA 17/12/17 \*\*\* LKK REF: CC4/LPC17024259/Gpa3

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Without Prejudice

Dear Sir/Madam

Attached video footage. Please note that the video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

[attachment "2017\_1217\_152933\_101A.avi" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes]

[attachment "2017\_1217\_152933\_102B.avi" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes]

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: "Hsiao Tong (LKKAuto)" <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

To: Cecilia Lee Peng Geok <[cecilialee@sparkcarcare.com](mailto:cecilialee@sparkcarcare.com)>

Date: 16/04/2018 05:32 PM

Subject: RE: LOD against LPC - SLS5773C / PC3958L DOA 17/12/17 \*\*\* LKK REF: CC4/LPC17024259/Gpa3

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**Without Prejudice**

Hi Cecilia,

We refer to the above matter.

Attached here with a copy of our insured driver accident report for your easy reference.

We would like to request a copy of [video footage](#) as stated in your client accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]  
**Sent:** Monday, 16 April 2018 9:19 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: LOD against LPC - SLS5773C / PC3958L DOA 17/12/17 \*\*\* LKK REF: CC4/LPC17024259/Gpa3

Without Prejudice

Dear Sir/Madam

Attached LOD for your attention.

Thank you.

Best Regards  
Cecilia Lee  
Claims Department | ComfortDelGro Engineering Pte Ltd  
Off: 6214 8354 | Fax: 6214 1843

From: "Hsiao Tong (LKKAuto)" <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
To: "[cecilialee@sparkcarcare.com](mailto:cecilialee@sparkcarcare.com)" <[cecilialee@sparkcarcare.com](mailto:cecilialee@sparkcarcare.com)>  
Date: 14/04/2018 02:52 PM  
Subject: RE: LOD against LPC - SLS5773C / PC3958L DOA 17/12/17 \*\*\* LKK REF: CC4/LPC17024259/Gpa3

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Without Prejudice

Hi Cecilia,

We refer to the above matter.

Kindly let us have a copy of full LOD with all the relevant documents for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Mei Kwan (LKKAuto)  
**Sent:** Monday, 26 February 2018 7:21 PM  
**To:** Cecilia Lee Peng Geok <[cecilialee@sparkcarcare.com](mailto:cecilialee@sparkcarcare.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Zaini (LKK Auto) <[Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)>  
**Subject:** RE: LOD against LPC - SLS5773C / PC3958L DOA 17/12/17 \*\*\* LKK REF: CC4/LPC17024259/Gpa3

Dear Cecilia,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

By copy to Hsiao Tong,

FYI and necessary action please.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

**Sent:** Monday, 26 February, 2018 3:01 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** LOD against LPC - SLS5773C / PC3958L DOA 17/12/17

Without Prejudice

Dear Sir/Madam

Attached our LOD dated 26/2/18 for your attention.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843 [attachment "img-226150622.pdf" deleted by Cecilia Lee Peng

Geok/sparkcarcare/cdge/delgronotes] [attachment "STATEMENT OF PC 3958L.PDF" deleted by Cecilia Lee Peng

Geok/sparkcarcare/cdge/delgronotes]