

Surveyor:

Taufik

ASSIGNMENT (Office)

From (Person):

Catherine Chia

of

MSIG

Date/Time:

21/12/17 @ 3.01pm

Estimated Cost:

Bill to:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

MBU 5353

Insured:

SBV 3366 K

at Workshop m/s

Gold Auto Works

Tel:

87789382

of

48, Toh Guan Rd East #01-119

Policy No:

10112761

Claim No:

541819

Sum Insured:

Excess:

Make of Veh:

D.O.A.

19/12/2017

(Client's Record)

22/12/17

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

4.19pm @ 21/12/17

Person Contacted:

jess

Vehicle ☒ IN ☐ OUT

Date/Time Action/Instruction (X) Estimate

MBU 5353 - X

SBV 3366 K - X

Dismantle: 27/12/2017

After repair: 4/1/2018

Signature: *Tang JH*

REF: MSIG

### ASSIGNMENT

From: \_\_\_\_\_ Date: **22/12/17**

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: **MBU 5353**  
at Workshop m/s **Gold Auto Works**  
of **48 Joh Guan Rd East #01-119**

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

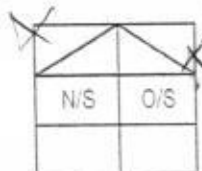
Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bel. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS *(wp)*

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: **MBU 5353** Yr Regn: \_\_\_\_\_

Type: ☒ M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: **Toyota** C.C. **1998**

Colour: **White** A/C: Insured / Std / NI / NA

Sp. Reading: **96473** T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: **MRO 53BK4107046612**

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: ☒ Inorder / Jammed / Leaked / Burnt or

Brake: ☒ Inorder / Jammed / Leaked / Burnt or

Modl: ☒ Nil / S/Rim / STD A/Rim or

Tyre Size: F: **205/55R17**

R: **205/55R17**

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or **Hankook**

Front

R/Bal. **6** mm R/Bal. **6** mm

L/Bal. **6** mm L/Bal. **6** mm

D.O.A. \_\_\_\_\_ D.O.I. **22/12/17 @ 1155**

Survey held at **Gold Auto Works**

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

**Frt/O/S, Frt N/S, U/C**

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Repair Estimate: **S\$ 6000 - 6500**

**\* 5 days**

**16/12 Submit PRE report.**

RECEIVED 16 APR 2018

Date/Time. File Pass to?

☐ : Preli. Report  
☐ : Final Report

1)

Date/Time. File Return to?

2)

Days Of Repair: **5**

Resurvey No. of Trip: **2**

Survey Fee:

Transportation:

Add Fee: ☐ : Site Insp. (\$ \_\_\_\_\_) \$ + RS \$ \_\_\_\_\_

☐ : Interview (\$ \_\_\_\_\_) Photos

☐ : Tech. Invs (\$ \_\_\_\_\_) Other

☐ : Weekend (\$ \_\_\_\_\_)

Report Format: **PRE**

Lump Sum / I.B.I.: (\$ \_\_\_\_\_)

TOTAL

120
50
10
180

## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Dec 2017		21 Dec 2017 15:01 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

[Main](#)[Reference](#)[Claim Details](#)[Documents](#)[Show All](#)

### CLAIM SUBFOLDER DETAILS

[\[Created by insurer\]](#)

Insured:	HAN MEI LIN, ID: S2195456Z		
Main Claimant:	NGAU CHUNG KEONG, ID: G7796976X		
Vehicle Reg. No.:	MBU5353	Date of Loss:	19/12/2017 17:00 - :59
Claim Type:	TP / 541819	Policy/Cover Note No.:	10112761 (Comprehensive) Coverage: 26/02/2017 - 25/02/2018
Vehicle Reg. No. (Insured):	SBV3366K	Policy No. (Claimant):	
		Excess:	\$750.00
Repairer:	Gold Auto Works Pte Ltd (HQ) 48 Toh Guan Rd East #01-119, Enterprise Hub, 608586 Jurong East - Tel: 96199144/ 87789382		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Catherine Thia Shi Yi - 6594 2545]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 22/12/2017]		
Driver/Custodian (Insured):	HAN MEI LIN (), NRIC: S2195456Z		

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
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No results.



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSIG INSURANCE (SINGAPORE) PTE LTD

Ref : CS3/MSG17024243/T1d3

16 RAFFLES QUAY  
#24-01 HONG LEONG BLDG SINGAPORE 048581

Date : 21-12-2017



Code : MSG

## 1. Policy Particulars :- (THIRD PARTY CLAIM)

Insured Veh.	SBV 3366K	Veh. Inspected	MBU 5353
Policy No.	10112761	Coverage (\$)	0.00
Claim No.	541819	Excess (\$)	0.00
Assign From	MERIMEN (CATHERINE THIA)	Assign Date	21/12/2017

## 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

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## 5. General Information

Accident Date	19/12/2017	Inspection Date
Survey held at	GOLD AUTOWORKS PTE LTD 48 TOH GUAN ROAD EAST #01-119 ENTERPRISE HUB SINGAPORE 608586	

## 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.
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# SINGAPORE POLICE FORCE



T/20171220/2099

1 of 4

Police Station Of Origin:  
Ang Mo Kio South N.P.C  
81 Ang Mo Kio Avenue 3 SINGAPORE  
569929  
Tel No: 1800-4519999

Report No. T/20171220/2099

## REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 20/12/2017 15:44		Vide Report No.: F/20171219/0188		Station Diary No.: 107	
<b>Informant's Particulars</b>					
Name of Informant: NGAU CHUNG KEONG			Address: APT BLK 368 WOODLANDS AVENUE 1 #05-811 SINGAPORE 730368		
ID Type / ID No.: FIN NO / G7796976X			Contact No.: Home/Office: Mobile: 81317977		
Nationality: MALAYSIAN			Email:		
Sex: Male	Age: 30	Date of Birth: 14/04/1987	Type of Informant: Driver		
Race: Chinese			Language: English		Institution / School Name:
Occupation: Hair stylist/Hairdresser			Driving Licence Information: Class: Date of Expiry:		

<b>General Information of the Accident</b>				
Type of Accident:	Non-Injury Foreign Vehicle	Drink Drive: No	Date/Time of Accident: 19/12/2017 17:20	Type of Location: Car Park
Location: Along Road 1 ANG MO KIO AVENUE 3  BLOCK 202 ANG MO KIO OPEN SPACE CARPARK LOT NUMBER 124				
Weather: Clear		Road Surface: Dry	Road Speed Limit:	
Traffic Flow: One Way		Traffic Control:	Traffic Volume: No Traffic	
Type of Collision: Moving Vehicle Against - Parked Vehicle			Anyone conveyed by ambulance: No	

Details of Vehicle Involved						
Vehicle No.	Type	Make	Model	Color	Condition	No. of Passenger
MBU5353	Car				Seriously Damaged	0
SBV3366K	Car				Slightly Damaged	1
SJA7323Z	Car				Slightly Damaged	0



**SINGAPORE  
POLICE FORCE**



T/20171220/2099

3 of 4

Report No. T/20171220/2099

Police Station Of Origin:  
Ang Mo Kio South N.P.C  
81 Ang Mo Kio Avenue 3 SINGAPORE  
569929  
Tel No: 1800-4519999

**CONTINUATION OF REPORT**

The Traffic Police came and advised all parties to lodge a traffic accident report. Due to the accident, the front, right, left and rear portion of my vehicle was damaged. No one sustained any injuries.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	21 Dec 2017		21 Dec 2017 15:01 <a href="#">Edit Adj Rpt</a>	<b>S\$0.00</b> <a href="#">Edit Estimates</a>	<b>S\$0.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured: <b>HAN MEI LIN</b> , ID: S2195456Z									
Main Claimant: <b>NGAU CHUNG KEONG</b> , ID: G7796976X									
Vehicle Reg. No.:	<b>MBU5353</b>	Date of Loss:	19/12/2017 17:00 - :59						
Claim Type:	<b>TP / 541819</b>	Policy/Cover Note No.:	10112761 (Comprehensive) Coverage: 26/02/2017 - 25/02/2018						
Vehicle Reg. No. (Insured):	<b>SBV3366K</b>	Policy No. (Claimant):							
		Excess:	S\$750.00						
Repairer: <b>Gold Auto Works Pte Ltd (HQ)</b> 48 Toh Guan Rd East #01-119, Enterprise Hub, 608586 Jurong East - Tel: 96199144/ 87789382									
Handling Insurer: <b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888 ... [Handled by <b>Catherine Thia Shi Yi</b> - 6594 2545]									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD TAUFIKH BIN HAMID</b> ] ... [Imm.Advice due 22/12/2017]									
Driver/Custodian (Insured): <b>HAN MEI LIN ()</b> , NRIC: S2195456Z									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



































































































## Claim Documents

\*MBU5353 (541819)  
[SBV3366K]  
TP  
NGAU CHUNG KEONG  
Dec 19 2017 5:00PM  
[HAN MEI LIN]  
Gold Auto Works Pte Ltd

<a href="#">Upload Documents</a> <a href="#">Upload Photos</a> <a href="#">Compose New Letter</a>		<b>View</b> <a href="#">View in Browser</a>		
<b>Assessment Reports</b>		1 per page <input checked="" type="checkbox"/>		
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	22/12/17 15:42	<b>Accident Statement</b> From: OD - Reg. No: SBV3366K, Claimant: HAN MEI LIN	1   Load HTM	
<b>Photos/Images</b>		3 per page <input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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115	16/04/18 12:35	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
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117	16/04/18 12:35	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
118	16/04/18 12:35	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
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120	16/04/18 12:35	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
121	16/04/18 12:35	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
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123	16/04/18 12:35	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
124	16/04/18 12:35	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
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128	16/04/18 12:35	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
129	16/04/18 12:35	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
130	16/04/18 12:35	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
131	16/04/18 12:35	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail Print
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail Print
1	22/12/17 10:43	PRI REQUEST		Load PDF
2	28/03/18 18:59	LOD-Police Report - GIA Search		Load PDF

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	<a href="#">Reset</a>	<a href="#">Save</a>	<a href="#">Print</a>
There are no document checklists configured.			

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**

**Show Remarks To:** ☐ Handling Insurer  
Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG17024243/T1D3E2

Date: 17/04/2018

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 10112761

Claimant Vehicle No : MBU5353

Insured Vehicle No : SBV3366K

Date of Loss: 19/12/2017

Nature of Claim: TP

Claim No: 541819

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: MBU5353

Make &amp; Model: TOYOTA ALPHARD, 3.5 S (A)

Engine No: HIDDEN

Reg. Date: (Man. Year: )

Chassis No: MR053BK4107046612

Colour: White

Odometer: 96473 km

Engine Capacity: 1998 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/55 R17

Rear Tyre Size: 215/55 R17

Front Left Side: Hankook 6 mm

Rear Left Side: Hankook 6 mm

Front Right Side: Hankook 6 mm

Rear Right Side: Hankook 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	

INSPECTION

Date of Assignment: 21/12/2017

Date Inspected: 22/12/2017 Inspected At:

Gold Auto Works Pte Ltd (HQ)  
48 Toh Guan Rd East #01-119, Enterprise Hub  
Singapore 608586

Estimated Period of Repair: 0.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Nivitha Govindasamy

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

A)THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.

B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.  
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.

C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$6,000.00 -\$6,500.00

## REPAIR DETAILS

### Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 17 Apr 2018)
<b>Parts:</b>	M1-MPV	TOYOTA ALPHARD 3.5 S (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for MBU5353)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >