

Vivian Lau (LKKAuto)

From: Vivian Lau (LKKAuto)
Sent: Friday, 9 March, 2018 3:39 PM
To: 'Janet Tan'
Cc: Mei Kwan (LKKAuto); Zaini (LKK Auto)
Subject: RE: Direct Settlement - Accident Involving SJS7526K (OI : EQI - DM17HO02937/JT) AND SHC4073C (TP : LKK REF - CC3/EQI17024236/Swa3) on 16/12/2017
Attachments: SJS 7526K.mp4

Your Ref : DM17HO02937/J
Our Ref : CC3/EQI17024236/Swa3

Dear Janet,

ACCIDENT INVOLVING SJS 7526K (Insured) & SHC 4073C (Third Party) ON 16/12/2017 ALONG SENGKANG EAST

We refer to the above matter

The third party reported that he was travelling on the 3rd lane from the left towards Punggol. OI attempted to cut into TP lane, OI too close and collided onto the right side of TP.

Insured reported that he was driving straight on the left most lane when TP moved out from the bus stop, TP suddenly jammed brakes , OI need to lane change back to the left, while OI was overtaking TP resulting a minor side swipe.

We tried to call OI several time but we do not get a response for him. Letter was sent to him till date no response.

Based on the circumstances of both parties and available information in hand. We are in the opinion that based on OI's video, TP did not moved out from bus stop. OI while overtaking TP , to avoided vehicle on the centre lane OI swerved to left lane thus caused. liability is not in our insured's favour.

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan [mailto:janet.tan@eqinsurance.com.sg]
Sent: Thursday, 4 January, 2018 10:15 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SJS7526K (OI : EQI - DM17HO02937/JT) AND SHC4073C (TP : LKK REF - CC3/EQI17024236/Swa3) on 16/12/2017

Dear Mei Kwan/Vivian

Video as attached.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Janet Tan

Sent: Thursday, January 4, 2018 9:29 AM

To: 'Meikwan@lkkauto.com' <Meikwan@lkkauto.com>

Cc: 'Vivian Lau (LKKAuto)' <vivianlau@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving SJS7526K (OI : EQI - DM17HO02937/JT) AND SHC4073C (TP : LKK REF - CC3/EQI17024236/Swa3) on 16/12/2017

Dear Mei Kwan,

OI report as attached.

Regards,

Janet Tan

Senior Executive | Claims



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, December 21, 2017 5:22 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJS7526K (OI : EQI - TBA) AND SHC4073C (TP : LKK REF - CC3/EQI17024236/Swa3) on 16/12/2017

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHC 4073C at M/s SMRT Automotive Services Pte Ltd (Woodlands).

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

To check availability of the case handler, you may contact the undersigned.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)