

INS. CASE OWNER:

CC 6/AIG1702 4215, Tjib

LKK:  
IDAC:

Surveyor:

Tjib

DOI:

ASSIGNMENT

2/1/17

Date / Time:

2/1/17

Registered in Merimen:

2/1/17

Pre-assign / CCU / FTE



Insured Vehicle No.:

SFS 34655

Claim No.:

22602867484

Name of Insured:

PIMON COMMERCIAL CORP PTE

Policy No.:

710508294

Insured Tel No.:

HP:

Make / Model:

TOYOTA

Excess Sec II :SS

D.O.A:

18/1/17

Place of Accident:

TURN OF ORCHARD AND  
PATERSON RD

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: THIRUNAVUKKARASIN / 10 RANAYAN

OI GIA REPORT: YES / NO: TP GIA REPORT: YES / NO

Driver Tel No.: 96656944

(V/L: YES / NO)

Insured Liability: % Final? Yes / No

SJT 31498

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:Carrotte  
9673 2050INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/Time

20/1/17  
70401 HIT TP FROM REAR.  
CALLED, NO ANSWER.

STAGE

DATE / PIC

Non-Reporting ltr (1st):  
Non-Reporting ltr (2nd):  
Non-Reporting ltr (Final):  
Notification ltr (if non-pickup):  
Call OI:  
After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
After call ltr to OI	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Authorisation To Act:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Release Voucher:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Final Repair Bill:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Car Rental Invoice:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Towing Invoice	<input checked="" type="checkbox"/>	<input type="checkbox"/>
LTA / GIA	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Medical Bill:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
PIR:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Mandate/Reject Instruction:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
LOD	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Payment Breakdown Form:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Post-Repair Photos:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Others:	<input checked="" type="checkbox"/>	<input type="checkbox"/>

26.12.17 @ 305 PM W/OI & OIC, CONFIRMED ACC.  
MR. ROGER. AWARE NCD ISSUES.  
TO FAX HIM OUR LETTER.

FOR MANDATE

NOTE: L/S COST & FINAL BILL IS BASED  
ON FINALIZED BY T1 @ \$12K  
SETTLEMENT, COR CUT BY AIG  
TO L/S \$9.7K. MANDATE BELOW  
9700 GST = 10379 + 800 = 11,179.22

PRELIMINARY ADVICE Date/Time:

Sent By:

LTA SETTLEMENT

Date/Time:

Confirm with:

Confirm by:

Excess Cost:

SS

( days)

Reduction:

%

Email

Call

LTA SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Liability:

%

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Rental Cost:

SS

12,840

of Rental (LOR):

SS

800 (5100 x 8 days)

of Use (LOU):

SS

800 (5100 x 8 days)

of Income (LOI):

SS

(5 x days)

only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/Independent)

Cost

SS

13,640

Global Sum SS:

11,179.22

AL PAYMENT

Date/Time:

Confirm with:

Email

Call

1:

SS

11,179.22

Name 1:

CARROTTE SINGAPORE PTE LTD

2: (Strike if N.A.)

SS

Name 2:

X

3: (Strike if N.A.)

SS

Name 3:

X

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Tayfah

REF: AIG

## ASSIGNMENT

From: \_\_\_\_\_ Date: 27/12/17

Estimated Cost: \_\_\_\_\_

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SJ2 3149E

at Workshop/s: Car Crafters

of 48 Toh Guan Rd East #05-155

Insured \_\_\_\_\_

Policy No \_\_\_\_\_

Claims No \_\_\_\_\_

Sum Insured \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

10-11 am

Make of Veh \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_

IDAO Accident Report: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 8 days Res: Yes or No

Lump Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS 'wp'

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Van No: SJ2 3149E V Reg: 2910 NW

Type: Motor / M Cycle / Bus / Van / Lorry / Taxi / Prime Mover:

Truck / Trailer or

Make: Audi A5

CC: 1984

Colour: white

A/C: Insured / Std / NI / NA

So Reading: 72184

T Radio: Insured / Std / NI / NA

Eng No \_\_\_\_\_

C No: W4Y 22281211A067157

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 255/55R19

R: 255/55R19

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

6

Rear

6

R Bal

mm

R Bal

mm

L Bal

6

mm

L Bal

6

mm

D.O.A.

D.O.I.

27/12/17ellan

Survey held at: Car Crafters

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

L/S \$12,000

R (\$10,305.22/46.)

Date/Time File Pass to:

☐

Preli. Report

☐

Final Report

Date/Time File Return to:

2.

Add Fee:

☐

Site Insp: \$

☐

Inter. Insp: \$

☐

Tech. Insp: \$

☐

Vehicle No: \$

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee:

Transporter:

E-RE: \$

Phone:

Other:

TOTAL:

Report Format: \_\_\_\_\_

Lump Sum / I.B.R: \$



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

## Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC6/AIG17024215/jb3

78 SHENTON WAY #08-16  
CHARTIS BUILDING  
SINGAPORE 079120

Date : 21-12-2017



Code : AIG

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKS 3465S	Veh. Inspected	SJZ 3149E
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	21/12/2017

### 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

### 4. Description of Damages

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### 5. General Information

Accident Date	18/12/2017	Inspection Date	
Survey held at	CARCRAFTERS SINGAPORE PTE LTD 48 TOH GUAN ROAD EAST #05-155 ENTERPRISE HUB SINGAPORE 608586		

### 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--



CarCrafters Singapore Pte Ltd

48 Toh Guan Road East

#05-155, Enterprise Hub

Singapore 608586

## Repair Estimate

Tel: 6267 9916

Fax: 6267 9313

www.carcrafters.sg

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16

Singapore 079120

Date : 21/12/2017

Vehicle Num : SJZ 3149 E

Make/Model : AUDI A5 2.0 QUATTRO

Chassis No : WAUZZZ8T2AA067157

Our Client,

MS CHIA HING EE VALERIE

Accident Date : 18/12/2017 @ 1300HRS

### COST

S/N	PARTS	QTY	PRICE	TOTAL
1	REAR BUMPER	1 pc	\$ 1,102.00	\$ <i>de</i> ✓ 1,102.00
2	REAR BUMPER GUIDE PIECE LH	1 pc	\$ 58.00	\$ <i>de</i> ✓ 58.00
3	REAR BUMPER GUIDE PIECE RH	1 pc	\$ 58.00	\$ <i>de</i> ✓ 58.00
4	LOWER SPOILER	1 pc	\$ 190.00	\$ <i>de</i> ✓ 190.00
5	REAR REINFORCEMENT	1 pc	\$ 380.00	\$ <i>bt</i> ✓ 380.00
6	REINFORCEMENT BRACKET LH	1 pc	\$ 162.00	\$ <i>? bt</i> ✓ 162.00
7	REINFORCEMENT BRACKET RH	1 pc	\$ 162.00	\$ <i>? bt</i> ✓ 162.00
8	TOW EYE COVER	1 pc	\$ 38.00	\$ <i>? de</i> ✓ 38.00
9	ATTACHMENT STRIP	1 pc	\$ 20.00	\$ <i>de</i> ✓ 20.00
10	REAR SENSOR	2 pcs	\$ <i>324</i> 162.00	\$ <i>my</i> ✓ 648.00
11	TAIL LIGHT LH OUTER	1 pc	\$ 895.00	\$ <i>? am</i> ✓ 895.00
12	TAIL LIGHT RH OUTER	1 pc	\$ 895.00	\$ <i>? am</i> ✓ 895.00
13	LED TAIL LIGHT LH	1 pc	\$ 590.00	\$ <i>ant</i> ✓ 590.00
14	LED TAIL LIGHT RH	1 pc	\$ 590.00	\$ <i>? am</i> ✓ 590.00
15	SPARE WHEEL WELL	1 pc	\$ 2,052.00	\$ <i>am</i> ✓ 2,052.00 <i>buc</i>
16	FLOOR PAN	1 pc	\$ 1,045.00	\$ <i>RY</i> ✓ 1,045.00
17	TRUNK LID	1 pc	\$ 1,577.00	\$ <i>bt</i> ✓ 1,577.00
18	DAMPER	1 pc	\$ 95.00	\$ <i>RY</i> ✓ 95.00
19	FLAP HINGE LH	1 pc	\$ 190.00	\$ <i>x bt</i> ✓ 190.00
20	FLAP HINGE RH	1 pc	\$ 190.00	\$ <i>x HV</i> ✓ 190.00
21	DECKLID WEATHERSTRIP	1 pc	\$ 152.00	\$ <i>am</i> ✓ 152.00
22	LICENSE PLATE LIGHT	2 pcs	\$ 35.00	\$ <i>? </i> 70.00
23	HOOD LATCH	1 pc	\$ 162.00	\$ <i>? </i> 162.00 <i>nn</i>
24	COVER LOCK	1 pc	\$ 20.00	\$ <i>? </i> 20.00
25	STRIKER	1 pc	\$ 40.00	\$ <i>? bt</i> ✓ 40.00
26	REAR EXHAUST SILENCER	1 pc	\$ 1,064.00	\$ <i>am</i> ✓ 1,064.00
27	CLAMP	1 pc	\$ 86.00	\$ <i>x nn</i> ✓ 86.00
28	DUAL CLAMP	1 pc	\$ 67.00	\$ <i>x nn</i> ✓ 67.00
29	MIDDLE EXHAUST MUFFLER	1 pc	\$ 1,065.00	\$ <i>am</i> ✓ 1,065.00
30	REAR APRON	1 pc	\$ 646.00	\$ <i>am</i> ✓ 646.00 <i>bt</i> ✓
31	END PANEL	1 pc	\$ 628.00	\$ <i>bt</i> ✓ 628.00

32	END PANEL REINFORCEMENT	1 pc	\$	760.00	\$ 760.00
33	REAR TOP GARNISH	1 pc	\$	124.00	\$ 124.00
	TOTAL PARTS				\$ 15,821.00
	MISCELLANEOUS ITEMS				
1	CAR PLATE NUMBER WITH CASING	1 pc	\$	35.00	\$ 35.00
	TOTAL AMOUNT				\$ 15,856.00
	LABOUR COST				
1	TO REMOVE/REPLACE/REFIT & PANEL BEAT OF REAR BUMPER, REAR REINFORCEMENT, RH/LH TAILLIGHTS, END PANEL, BONNET REAR FENDERS LH/RH, LOWER SPOILER, FLOOR PANEL & OTHER AFFECTED AREAS				\$ 1,000 2,000.00
2	TO REMOVE/REPLACE/REFIT EXHAUST SILENCER				\$ 100 300.00
3	TO PUTTY & RESPRAY OF REAR BUMPER, REAR FENDERS RH & LH, BONNET, END PANEL, FLOOR PANEL & OTHER AFFECTED AREAS				\$ 750 2,000.00
4	TO CHECK ACCIDENT AFFECTED WIRING SYSTEM & RECOVER				\$ 30 50.00
5	TO RECODE & DECODE ENGINE MANAGEMENT SYSTEM & FAULT CODE CLEARING AFTER REPAIR WORKS				\$ 100.00
	TOTAL				\$ 20,306.00
	GST 7%				\$ 1,421.42
	GRAND TOTAL				\$ 21,727.42

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

Tanjin 97495747  
-WP-

27/12/17 @ 11am

6 days

lumpsum

Please after repair

gar

tanjin @ lkkauto.com

sur @ lkkauto.com



## Finalised Repair Estimate

CarCrafters Singapore Pte Ltd  
48 Toh Guan Road East  
#05-155, Enterprise Hub  
Singapore 608588

Tel: 6267 9916  
Fax: 6267 9313  
www.carcrafters.sg

AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way  
#07-16  
Singapore 079120

Date: 21/12/2017  
Vehicle Num: SJZ 3149 E  
Make/Model: AUDI A5 2.0 QUATTRO  
Chassis No: WAUZZZ8T2AA067157

Our Client,  
MS CHIA HING EE VALERIE

Accident Date: 18/12/2017 @ 1300HRS

COST				
S/N	PARTS	QTY	PRICE	TOTAL
1	REAR BUMPER	1 pc	\$ 1,102.00	\$ 1,102.00
2	REAR BUMPER GUIDE PIECE LH	1 pc	\$ 58.00	\$ 58.00
3	REAR BUMPER GUIDE PIECE RH	1 pc	\$ 58.00	\$ 58.00
4	LOWER SPOILER	1 pc	\$ 190.00	\$ 190.00
5	REAR REINFORCEMENT	1 pc	\$ 380.00	\$ 380.00
6	REINFORCEMENT BRACKET LH	1 pc	\$ 162.00	\$ 162.00
7	REINFORCEMENT BRACKET RH	1 pc	\$ 162.00	\$ 162.00
8	TOW EYE COVER	1 pc	\$ 38.00	\$ 38.00
9	ATTACHMENT STRIP	1 pc	\$ 20.00	\$ 20.00
10	REAR SENSOR	2 pcs	\$ 162.00	\$ 324.00
11	TAIL LIGHT LH OUTER	1 pc	\$ 895.00	\$ 895.00
12	TAIL LIGHT RH OUTER	1 pc	\$ 895.00	\$ 895.00
13	LED TAIL LIGHT LH	1 pc	\$ 590.00	\$ 590.00
14	LED TAIL LIGHT RH	1 pc	\$ 590.00	\$ 590.00
15	SPARE WHEEL WELL	1 pc	\$ 2,052.00	\$ 2,052.00
16	TRUNK LID	1 pc	\$ 1,577.00	\$ 1,577.00
17	FLAP HINGE LH	1 pc	\$ 190.00	\$ 190.00
18	FLAP HINGE RH	1 pc	\$ 190.00	\$ 190.00
19	DECKLID WEATHERSTRIP	1 pc	\$ 152.00	\$ 152.00
20	STRIKER	1 pc	\$ 40.00	\$ 40.00
21	REAR EXHAUST SILENCER	1 pc	\$ 1,064.00	\$ 1,064.00
22	REAR APRON	1 pc	\$ 646.00	\$ 646.00
23	END PANEL	1 pc	\$ 628.00	\$ 628.00
24	END PANEL REINFORCEMENT	1 pc	\$ 760.00	\$ 760.00
25	REAR TOP GARNISH	1 pc	\$ 124.00	\$ 124.00
	TOTAL PARTS			\$ 12,887.00
	SUPPLEMENTARY PARTS			
1	TAIL LAMP PANEL INNER LH	1 pc	\$ 190.00	\$ 190.00
	TOTAL AMOUNT			\$ 13,077.00

13,077.00 x 10% = 1,307.70  
13,077.00 + 1,307.70 = 14,384.70

	LABOUR COST			
1	TO REMOVE/REPLACE/REFIT & PANEL BEAT OF REAR BUMPER, REAR REINFORCEMENT, RH/LH TAILLIGHTS, END PANEL, BONNET REAR FENDERS LH/RH, LOWER SPOILER, FLOOR PANEL & OTHER AFFECTED AREAS			\$ 1,000.00
2	TO REMOVE/REPLACE/REFIT EXHAUST SILENCER			\$ 100.00
3	TO PUTTY & RESPRAY OF REAR BUMPER, REAR FENDER LH, BONNET, END PANEL, FLOOR PANEL & OTHER AFFECTED AREAS			\$ 1,000.00
4	TO CHECK ACCIDENT AFFECTED WIRING SYSTEM & RECOVER			\$ 30.00
5	TO RECODE & DECODE ENGINE MANAGEMENT SYSTEM & FAULT CODE CLEARING AFTER REPAIR WORKS			\$ 100.00
	SUPPLEMENTARY LABOUR			
1	TO CONDUCT CHASSIS ALIGNMENT			\$ 250.00
2	TO REMOVE/REPLACE/REFIT & PANEL BEAT OF INNER TAIL LAMP PANEL LH			\$ 100.00
	TOTAL			\$ 15,657.00
	GST 7%			\$ 1,095.99
	GRAND TOTAL			\$ 16,752.99

2580.

11767.30  
 - 2580  
 14349.30  
 4/5 \$ 12,000 #  
 8 days

TRANSMISSION VERIFICATION REPORT

TIME : 26/12/2017 03:08  
NAME :  
FAX : 67414108  
TEL :  
SER.# : E69899L3N245962

DATE, TIME	26/12 03:07
FAX NO./NAME	66941230
DURATION	00:00:16
PAGE(S)	01
RESULT	OK
MODE	STANDARD ECM



**Joy Irene (LKKAuto)**

---

**From:** Taufikh (LKKAuto)  
**Sent:** Wednesday, 2 May 2018 6:20 PM  
**To:** 'Tony Ong'; 'Farez - CarCrafters Singapore'  
**Cc:** Joy Irene (LKKAuto)  
**Subject:** RE: FINALISE REPAIR ESTIMATE & PHOTO AFTER PAINT SJZ3149E  
**Attachments:** SJZ3149E.PDF

Hi Tony/Farez,

COR I/s \$12,000 , 8 DAYS.

Regards  
Taufikh  
Lkk Auto

---

**From:** Tony Ong [mailto:tony@carcrafters.sg]  
**Sent:** Wednesday, 2 May 2018 3:43 PM  
**To:** taufikh@lkkauto.com; Farez - CarCrafters Singapore  
**Subject:** Fwd: FINALISE REPAIR ESTIMATE & PHOTO AFTER PAINT SJZ3149E

Dear Taufikh

It has taken us too long to finalize the above case.

Hope you can spare some time to scrutinize the repair and revert us your favourable reply.

Hope to hear from you soon.

--

Best Regards  
Tony Ong  
Manager  
Motor Claims Dept  
CarCrafters Singapore Pte Ltd  
48 Toh Guan Road East #05-15  
Enterprise Hub  
Singapore 608586  
Tel : (65) 6267 9916  
Fax : (65) 6267 9313  
Towing: (65) 6747 7400

[www.carcrafters.sg](http://www.carcrafters.sg)

----- Forwarded Message -----

**Subject:** FINALISE REPAIR ESTIMATE & PHOTO AFTER PAINT SJZ3149E

**Date:** Mon, 29 Jan 2018 14:20:57 +0800

**From:** Farez - CarCrafters Singapore <[farez@carcrafters.sg](mailto:farez@carcrafters.sg)>

**To:** [taufikh@lkkauto.com](mailto:taufikh@lkkauto.com)

**CC:** Tony - CarCrafters Singapore <[tony@carcrafters.sg](mailto:tony@carcrafters.sg)>, Faisal - CarCrafters Singapore  
<[faisal@carcrafters.sg](mailto:faisal@carcrafters.sg)>

Dear Taufikh,

Please find attached finalized repair amount and photos after repair.

Please do revert to me your favorable **lump sum amount** with **8 working days** repaired.

Appreciate your fast confirmation.

Thanks.

Regards,

**Muhammad Farez Bin Zaini**



CarCrafters Singapore Pte Ltd  
48 Toh Guan Road East, #05-155 Enterprise Hub  
Singapore 608586

Tel: (65) 6267 9916  
Fax: (65) 6267 9313  
Towing: (65) 6795 5005  
Spray Paint & Bodywork Specialist  
[www.carcrafters.sg](http://www.carcrafters.sg)

Joy Irene (LKKAUTO)

---

**From:** Farez - CarCrafters Singapore <farez@carcrafters.sg>  
**Sent:** Thursday, 3 May 2018 9:50 AM  
**To:** Taufikh (LKKAUTO)  
**Cc:** Tony Ong; Joy Irene (LKKAUTO)  
**Subject:** Re: FINALISE REPAIR ESTIMATE & PHOTO AFTER PAINT SJZ3149E

Hi Taufikh,

We accept the COR \$12000.00 (before GST) with 8 working days.

Thank You.

On Wed, May 2, 2018 at 6:19 PM, Taufikh (LKK Auto) <taufikh@lkkauto.com> wrote:

Hi Tony/Farez,

COR i/s \$12,000 , 8 DAYS.

Regards

Taufikh

Lkk Auto

---

**From:** Tony Ong [mailto:tony@carcrafters.sg]  
**Sent:** Wednesday, 2 May 2018 3:43 PM  
**To:** taufikh@lkkauto.com; Farez - CarCrafters Singapore  
**Subject:** Fwd: FINALISE REPAIR ESTIMATE & PHOTO AFTER PAINT SJZ3149E

Dear Taufikh

It has taken us too long to finalize the above case.

Hope you can spare some time to scrutinize the repair and revert us your favourable reply.

Hope to hear from you soon.

--

Best Regards  
Tony Ong  
Manager



**CarCrafters Singapore Pte Ltd**

48 Toh Guan Road East  
#05-155 Enterprise Hub  
Singapore 608586

Tel: +65 62679916  
Fax: +65 6267 9313  
www.carcrafters.sg

Our Ref: File 203 – SJZ 3149 E

WITHOUT PREJUDICE

Date: 3<sup>RD</sup> May 2018 (AR Registered)

Attention: Motor Claim Department

AIG Asia Pacific Insurance Pte. Ltd.  
78 Shenton Way  
#07-16  
Singapore (079120)

Dear Sir / Ma'am,

**TRAFFIC ACCIDENT INVOLVING SJZ3149E & SKS3465S ALONG SCOTTS RD/ORCHARD ROAD JUNCTION DATED ON 18/12/2017 @ 1300HRS**

We have been authorized by CHIA HING EE VALERIE, the owner of vehicle number: SJZ 3149 E, to claim against the party/parties responsible for the damages arising from the above-mention accident.

Our record show that you are the insurer of vehicle number: SKS 3465 S, at the material time of the accident with the driver of our client's vehicle, SJZ 3149 E.

As a result of the accident caused by your Insured Driver's negligent and/or management of your insured vehicle Number: SKS 3465 S, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of Repairs (Including GST)	\$12,840.00
(2) Loss of Use - 8 Days	\$880.00
	<b><u>\$13,720.00</u></b>

A Copy of each of the following supporting documents are enclosed:

- (1) Repairer Invoice & Discharged voucher

Our Ref: File 203 – SJZ 3149 E



**CarCrafters Singapore Pte Ltd**

48 Toh Guan Road East  
#05-155 Enterprise Hub  
Singapore 608586

Tel: +65 62679916  
Fax: +65 6267 9313  
[www.carcrafters.sg](http://www.carcrafters.sg)

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please made payment to **"CarCrafters Singapore Pte Ltd"**

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

Claims Department – Md Farez Bin Zaini (HP: 9150 1548)

Email: [farez@carcrafters.sg](mailto:farez@carcrafters.sg)

NB: We encourage all parties to liaise with us via email or phone call to expedite all matters

PS: Please quote our reference number when replying

c.c Client – CHIA HING EE VALERIE



CarCrafters Singapore Pte Ltd  
48 Toh Guan Road East  
#05-155, Enterprise Hub  
Singapore 608586  
( Co. Reg No.: 201405620M )

Tel: 6267 9916  
Fax: 6267 9313  
www.carcrafters.sg

## SATISFACTION CUM DISCHARGE VOUCHER

Claim No:

T/P/ OD Invoice No:

☐ COMPREHENSIVE ☒ THIRD PARTY ☐ OD CLAIM ☐ WINDSCREEN

Messrs: CHIA HING EE VALERIE

I/We hereby declare that the repairs to my/our motor vehicle model: AUDI A5 2.0  
Vehicle Registration No. SJZ 3149 E have been completed by CarCrafters Singapore  
Pte Ltd at 48 Toh Guan Road East, #05-155, Enterprise Hub, Singapore 608586 to my/our  
satisfaction. I/We agree that the payment of their account for such repairs shall be in full  
settlement and discharge of all claims under Policy No. \_\_\_\_\_ in view of the  
damage caused to My/Our said motor vehicle's accident on 18/12/2017

Driver's Signature: [Signature]

Name: KOH KOK LIANG

NRIC: S7913130Z

Witness Signature: [Signature]

CarCrafters Singapore Pte Ltd

Owner's Signature: \_\_\_\_\_

Name: \_\_\_\_\_

NRIC: \_\_\_\_\_

Dated: 13/01/2018

Time Discharged: 1000 Hrs

### Note:

Upon conclusion with the Third Party claim, the Discharge Voucher has to be signed by you. In the event you refuse to sign the DV, you are liable for the repair cost and other disbursement incurred.



## ISLAND RECOVERY SERVICES

Blk 3026, Ubi Road 1 #04-146 Singapore 408719

Telephone: 6747 7400

Email: islandrecovery@ymail.com

Facsimile: 6844 7233

Web: www.islandrecovery.com.sg

GST Reg.No: M90370499P

Co. Reg. 53120055L

Cash Sales/ Work Order

NO. 1167367

Date: 18/12

M/S:

VAG

Vehicle No: 552 31492

Model: Audi A5

From: Orchard - Downtown

Time Start:

To: at Tanjong Rd Est HAS-155

Time End:

Remarks:

☐ Change Tyres / Jump Start

☒ Accident

☐ Use Car Carrier

☒ Basement / Multi Carpark

☐ Crane Up / Winch Out

☐ Open Door

☒ Using King Dolly

☐ Dismantle Shaft / Brake

☐ Loaded

AMOUNT S\$ 120

GST S\$ 8.40

TOTAL S\$ 128.40

Received By

**bizSAFE<sub>3</sub>**

Important Note:

Island Recovery Services

Vehicle is transported at owner's risk. The company accepts no responsibility for damaged or other misdemeanour to your vehicle whilst being transported.

## Print Received Message

This mail is associated with :

**\*SJZ3149E (2260286224SG)  
[SKS3465S]**

TP

CHIA HING EE VALERIE

Dec 18 2017 1:00PM

[Pinion Commercial Corp Pte Ltd]

CarCrafters Singapore Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 15/08/2018 09:50 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$11179.00) - SJZ3149E - Claim Handler: MdNoor, Norsiah

Approved:11179.00;Please offer as follows: COR \$10,379.00 (with GST) LOU \$800.00 (8Dx\$100)



## Joy Irene (LKKAUTO)

---

**From:** Md Noor, Norsiah <Norsiah.MdNoor@aig.com>  
**Sent:** Monday, 3 September 2018 10:06 AM  
**To:** Joy Irene (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: TP / 2260286224SG ( SKS 3465S ON 18.12.18 / CARCRAFTERS SJZ 3149E)

Dear Joy,

### Recommended Parts

No.12 – Not consistent  
No.14 – Not Consistent  
No.25 – No Damage  
No.30 – Not Necessary  
No.35 – Repair

Please advise. Thank you

Norsiah Md Noor  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way #08-16 Singapore 079120  
Tel +(65) 6419-1606 | Fax +(65) 6835-7417  
[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

### IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

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**From:** Joy Irene (LKKAUTO) [mailto:JoyIrene@lkkauto.com]  
**Sent:** Friday, August 31, 2018 2:12 PM  
**To:** Md Noor, Norsiah  
**Cc:** Admin A  
**Subject:** RE: TP / 2260286224SG ( SKS 3465S ON 18.12.18 / CARCRAFTERS SJZ 3149E)

Dear Nor,

APPROVAL AT \$11,179 REJECTED. TP COUNTERED FOR \$12,840.00 FOR THE COR.

KINDLY REVIEW FOR CONSIDERATION AND APPROVAL IN MERIMEN.

THANK YOU.



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC6/AIG17024215/jb3**

26 DECEMBER 2017

**BY FAX 6694 1230**

**PINION COMMERCIAL CORP PTE LTD**

Policy Holder

**ATTENTION: MR. ROGER**

Dear Sir,

**ACCIDENT INVOLVING SKS 3465S AND SJZ 3149E ON 18/12/2017**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,



Joy Irene

Case Handler

DD: 6749 5792

FAX: 6741 4108

Email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

**AUTHORIZATION, ASSIGNMENT AND INDEMNITY**

To: CarCrafters Singapore Pte Ltd  
48 Toh Guan Road East #05-155  
Singapore Hub  
Singapore 608586

ACCIDENT INVOLVING MY/OUR VEHICLE NO. SJZ 3149E AND SKS 34655 ON 18/12/2017  
AT ALONG SCOTTS ROAD

1. I/WE, CHIA HING EE VALERIE, the owner of motor vehicle no. SJZ 3149E ("my vehicle") hereby appoint you and authorize you to commence repairs to my vehicle. Except for cases where direct settlement is made with the opposite party's insurers, you will only commence repairs only upon receipt of notification from my/our appointed solicitors that I/we have appointed to act for me/us in the claim in respect of the above caption.
2. Pending notification by my/our solicitors to you, I/we authorize you to appoint a surveyor to survey the damage to my vehicle and to do all necessary work ("the preliminaries") with a view to expediting the repairs to my vehicle. In the event that I/we decide not to proceed with the repairs to my vehicle after the preliminaries were done and/or arranged by you, I/we agree to pay for all the expenses incurred for the preliminaries.
3. You shall not be liable for any delay in the repairs to my vehicle for delays occasioned by the delay in notification by my/our appointed solicitors that I/we have appointed them to act for me/us in the claim in respect of the above caption.
4. I/we also authorize you to liaise with and give all necessary instructions to my/our solicitors as if the instructions are given by me/us with respect to the conduct of my/our claim against the third party driver and/or his insurers including, if necessary, to commence legal proceedings in my/our name against the third party. Further, I/we have authorized my/our solicitors to direct all correspondence including documents in support of my/our claim and court documents to you as my/our nominated representative to facilitate the settlement of my/our claim.
5. In consideration of you agreeing not to collect from me/us the repair costs, rental fees for another vehicle (if applicable) and surveyor's fees now, I/we agree to assign the whole proceeds of my/our third party claim to you. In this regard, I/we shall authorize my/our solicitors to receive the settlement sum from the third party's insurers and for our solicitors to release all the balance of the settlement funds less the legal costs and disbursements, directly to you whom I/we have so authorized and I/we hereby absolve you and the third party's insurers of any and all liability during your/their course of following any/or all of my/our instructions. My/Our solicitors shall accept this as my/our irrevocable authority to pay the compensation amount in my/our third party claim directly to you after deducting of their costs on a solicitor and client basis. In the event that the third party insurers should make payment to the settlement sum directly to me/us, we will notify you and/or our solicitors of same and make payment to my/our solicitors the settlement sum so received by me/us for my solicitors' necessary action.
6. In the event that my/our claim or suit for damages against the third party is unsuccessful or is dismissed for whatever reasons, I/we understand that I/we shall be liable to pay the legal costs of the third party and the sum of monies due to you including the survey fee and any other costs and disbursements and incidentals incurred by you.
7. If my/our claim against the third party and/or his insurers is unsuccessful or cannot be proceeded with and/or if any judgment or settlement is not honoured or satisfied by the third party, I/we authorize you to make a claim under my own motor comprehensive policy for the repair costs and other losses recoverable under the policy. In this respect, I/we understand and accept that the excess amount under the policy shall be borne by me/us.
8. If for whatever reason, my/our insurers reject my/our claim for indemnity for the repair costs and/or other losses recoverable under the policy or offer to pay less than the amount claimed by you, I/we agree and undertake to pay the full amount of your repair bill, survey fee and other expenses reasonably incurred on my/our behalf or to pay you the difference in amount as the case may be.
9. I/we further understand that I/we may receive communications from the third party's insurers including but not limited to statements to be signed by me/us confirming that all items being claimed were caused by the accident or letter of offer/proposal at settlement enclosing discharge voucher. I/we undertake that we will not communicate with the third party's insurers or sign any documents whatsoever or do any act which will jeopardize my/our claim; but rather I/we will direct all communications and forward all documents received by me/us to you or to our solicitors.

Dated this 28 day of Dec. 2019

  
Signature / Company stamp  
Nric: S7828816G

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, CarCrafters Singapore Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 11,179.00 (Global Sum) for vehicle no. SJZ 3149E that was damaged pursuant to the accident which occurred on 18/12/2017 (date) along ORCHARD RD TWDS PATERSON RD (location) involving vehicle no/s SKS 3465S.

This is pursuant to the inspection conducted on 27/12/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Chia Hing Ee Valerie ("the third party claimant") of vehicle no. SJZ 3149E make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".



We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJZ 3149E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 9 (day) of October (month) 2018 (year)

  
Signed by appointed surveyor

  
  
Signed by "the workshop" (with chop)

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

## CLAIM SUBFOLDER TRACKING



















































Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	19 Dec 2017 <a href="#">Edit Reg</a>		27 Dec 2017 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$512,000.00</b> <a href="#">Edit Estimates</a>	<b>\$512,000.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>Pinion Commercial Corp Pte Ltd</b> , Co. Reg. No.: 2100508694								
Main Claimant:	<b>CHIA HING EE VALERIE</b> , ID: S7828816G								
Vehicle Reg. No.:	<b>SJZ3149E</b>	Date of Loss:	18/12/2017 13:00 - :59 [85 Months and 3 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 2260286224SG</b>	Policy/Cover Note No.:	2100508694 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SKS34655</b>	Policy No. (Claimant):							
		Excess:							
Repairer:	<b>CarCrafters Singapore Pte Ltd (HQ)</b> 48 Toh Guan Road East, #05-155 Enterprise Hub, 608586 Jurong East - Tel: 6267 9916								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>MdNoor, Norsiah</b> ] Norsiah.MdNoor@aig.com								
Claimant's Insurer:	<b>AXA Insurance Pte Ltd (HQ)</b> - Tel: 6338 7288								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD TAUFIKH BIN HAMID</b> ] ... [Final Rpt due 03/01/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG_EXPRESS (20/09/2018): Alert - Adj Mandate Maintained - SJZ3149E - Claim Handler: MdNoor, Norsiah</li> <li>AIG_SG_EXPRESS (15/08/2018): Alert - Adj Mandate Approved (\$11179.00) - SJZ3149E - Claim Handler: MdNoor, No...</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

































## Claim Documents

\*SJZ3149E (2260286224SG)  
[SKS3465S]  
TP  
CHIA HING EE VALERIE  
Dec 18 2017 1:00PM  
[Pinion Commercial Corp Pte Ltd]  
CarCrafters Singapore Pte Ltd

<a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>   <a href="#">Upload Video</a>   <a href="#">Upload Audio</a>			<b>View</b> <a href="#">View in Browser</a>	
<b>Letters/Correspondences</b>			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Edit
<b>Assessment Reports</b>			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	22/12/17 09:46	<b>Accident Statement</b> <small>From: OD - Reg. No: SKS3465S, Claimant: PINION COMMERCIAL CORP PTE. LTD.</small>		Load HTM
<b>Photos/Images</b>			3 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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2	20/07/18 11:29	General View		Load JPG <input checked="" type="checkbox"/>
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4	20/07/18 11:29	General View		Load JPG <input checked="" type="checkbox"/>
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29	20/07/18 11:29	General View		Load JPG <input checked="" type="checkbox"/>
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Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
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80	20/07/18 11:29	Reinspection Photo		<input checked="" type="checkbox"/>



Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
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105	20/07/18 11:29	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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2	21/12/17 15:17	TP POLICE REPORT	 Load PDF	
3	28/12/17 17:05	TP ESTIMATE- MARKED	 Load PDF	
4	18/10/18 14:22	WORKSHOP INVOICE	 Load PDF	
5	18/10/18 14:22	AUTHORISATION TO ACT FORM	 Load PDF	
6	18/10/18 14:22	Release Voucher	 Load PDF	
7	18/10/18 14:22	LETTER TO OI	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

ResetSavePrint

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.



NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKS3465S (Insd veh)	Model:	AUDI A5 2.0 TFSI QUATTRO
	SJZ3149E (TP veh)		(A)
Date of Accident:	18/12/2017		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	22,305.22
Final Repair Cost	:	\$	11,179.00
Loss of Use	:	\$	8.00 days at \$100.00 per day
Rental (if any)	:	\$	days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	11,179.00

**Is Third Party Workshop GIA Registered?**    ☐ YES    ☒ NO    (Kindly indicate below)

**A) For Non GIA Registered Workshop:**    Agreed Liability \_\_\_\_ 100 \_\_\_\_ (%)

**B) For GIA Registered Workshop:**    BOLA Applicable: Yes/ No    BOLA Scenario No: \_\_\_\_

BOLA Liability: \_\_\_\_ (%)    Assessed Liability (\*): \_\_\_\_ (%)

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	CarCrafters Singapore Pte Ltd	: \$	11,179.00
2)		: \$	

JOANNE LEE KHANG MIN

18 Oct  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG17024215/T1JB3Q2

Date: 18/10/2018

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No: 2100508694
<b>Claimant Vehicle No :</b> SJZ3149E	<b>Insured Vehicle No :</b> SKS3465S
Date of Loss: 18/12/2017	Nature of Claim: TP Claim No: 2260286224SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	<b>SJZ3149E</b>	Engine No:	CDN113245
Make & Model:	AUDI A5, 2.0 TFSI QUATTRO (A)	Chassis No:	WAUZZZ8T2AA067157
Reg. Date:	15/11/2010 (Man. Year: 2010)	Odometer:	72184 km
Colour:	White		
Engine Capacity:	1984 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size:	255/35 R19	Rear Tyre Size:	255/35 R19
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	16,046.00	11,769.30	4,276.70	26.65
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,800.00	2,580.00	2,220.00	46.25
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>20,846.00</b>	<b>14,349.30</b>	<b>6,496.70</b>	<b>31.17</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>12,000.00</b>		
(S\$)	20,846.00	12,000.00	8,846.00	42.43
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,459.22</b>	<b>840.00</b>	<b>619.22</b>	<b>42.43</b>
<b>Nett Amount (S\$)</b>	<b>22,305.22</b>	<b>12,840.00</b>	<b>9,465.22</b>	<b>42.43</b>
<b>+ Loss of Use (8.0 x S\$100.00/day) (S\$)</b>		<b>800.00</b>		
<b>Nett Liability (S\$)</b>		<b>13,640.00</b>		
<b>Global Sum Settlement (S\$)</b>		<b>11,179.00</b>		

### INSPECTION

Date of Assignment:	27/12/2017	
Date Inspected:	27/12/2017 Inspected At:	CarCrafters Singapore Pte Ltd (HQ) 48 Toh Guan Road East, #05-155

Enterprise Hub  
Singapore 608586

Estimated Period of Repair: 8.0 days

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**Adjuster:** MOHD TAUFIKH BIN HAMID

**Manager:** Joy Irene Bascao

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,102.00 F	*1,102.00 FL
2	1		*REAR BUMPER GUIDE PIECE LH	Necessary	58.00 F	*58.00 FL
3	1		*REAR BUMPER GUIDE PIECE RH	Necessary	58.00 F	*58.00 FL
4	1		*LOWER SPOILER	Deformed	190.00 F	*190.00 FL
5	1		*REAR REINFORCEMENT	Bent	380.00 F	*380.00 FL
6	1		*REINFORCEMENT BRACKET LH	Bent	162.00 F	*162.00 FL
7	1		*REINFORCEMENT BRACKET RH	Bent	162.00 F	*162.00 FL
8	1		*TOW EYE COVER	Deformed	38.00 F	*38.00 FL
9	1		*ATTACHMENT STRIP	Necessary	20.00 F	*20.00 FL
10	4		*REAR SENSOR	Missing (2 PCS ONLY)	648.00 F	*324.00 FL
11	1		*TAIL LIGHT LH OUTER	Cracked	895.00 F	*895.00 FL
12	1		*TAIL LIGHT RH OUTER	Cracked	895.00 F	*895.00 FL
13	1		*LED TAIL LIGHT LH	Cut	590.00 F	*590.00 FL
14	1		*LED TAIL LIGHT RH	Cracked	590.00 F	*590.00 FL
15	1		*SPARE WHEEL PANEL	Buckled	2,052.00 F	*2,052.00 FL
16	1		*FLOOR PAN	Repair	1,045.00 F	*- FL
17	1		*TRUNK LID	Bent	1,577.00 F	*1,577.00 FL
18	1		*DAMPER	Repair	95.00 F	*- FL
19	1		*FLAP HINGE LH	Bent	190.00 F	*190.00 FL
20	1		*FLAP HINGE RH	Bent	190.00 F	*190.00 FL
21	1		*DECKLID WEATHERSTRIP	Twisted	152.00 F	*152.00 FL
22	2		*LICENSE PLATE LIGHT	Not Necessary	70.00 F	*- FL
23	1		*HOOD LATCH	Not Necessary	162.00 F	*- FL
24	1		*COVER LOCK	Not Necessary	20.00 F	*- FL
25	1		*STRIKER	Bent	40.00 F	*40.00 FL
26	1		*REAR EXHAUST SILENCER	Bent	1,064.00 F	*1,064.00 FL
27	1		*CLAMP	Not Necessary	86.00 F	*- FL
28	1		*DUAL CLAMP	Not Necessary	67.00 F	*- FL
29	1		*MIDDLE EXHAUST MUFFLER	Not Necessary	1,065.00 F	*- FL
30	1		*REAR APRON	Bent	646.00 F	*646.00 FL
31	1		*END PANEL	Bent	628.00 F	*628.00 FL
32	1		*END PANEL REINFORCEMENT	Bent	760.00 F	*760.00 FL
33	1		*REAR TOP GARNISH	Deformed	124.00 F	*124.00 FL
34	1		*CAR PLATE NUMBER WITH CASING	Not Necessary	35.00 FS	*- FS
35	1		*TAIL LAMP PANEL INNER LH	Bent	190.00 F	*190.00 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	16,046.00	13,077.00
- List Item Discount on L Items 0.00/10.00% (\$\$)	0.00	1,307.70
Total Parts (\$\$)	16,046.00	11,769.30

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE/REPLACE/REFIT & PANEL BEAT OF REAR BUMPER,REAR REINFORCEMENT ,RH/LH TAILLIGHTS ,END PANEL ,BONNET REAR FENDERS LH/RH,LOWER SPOILER ,FLOOR PANEL & OTHER AFFECTED AREAS	New	2,000.00	1,000.00
2	TO REMOVE/REPLACE /REFIT EXHAUST SILENCER	New	300.00	100.00
3	TO PUTTY & RESPRAY OF REAR BUMPER ,REAR FENDER RH/LH ,BONNET ,END PANEL ,FLOOR PANEL & OTHER AFFECTED AREAS	New	2,000.00	1,000.00
4	TO CHECK ACCIDENT AFFECTED WIRING SYSTEM & RECOVER	New	50.00	30.00
5	TO RECODE & DECODE ENGINE MANAGEMENT SYSTEM & FAULT CODE CLEARING AFTER REPAIR WORKS	New	100.00	100.00
6	TO CONDUCT CHASSIS ALIGNMENT	New	250.00	250.00
7	TO REMOVE/REPLACE /REFIT & PANEL BEAT OF INNER TAIL LAMP PANEL LH	New	100.00	100.00
<b>Gross Labour Cost (S\$)</b>			<b>4,800.00</b>	<b>2,580.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >