

ASS: REC BY:

REF: CS/SM017024209/4qd3 n2 Special Instruction:

Surveyor: Marcus ASSIGNMENT (Office)From (Person): Grace Teo of SMO Date/Time: 20/12/17 @ 5.45pm

Estimated Cost: Bill to:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV / CSTo Inspect Vehicle No: SJP 8083E Insured: SBH 81882at Workshop m/s: Fastech Auto Tel: 6746 5405of 1 Kaki Bkt Ave 6 # 01-46 / 48 AutobayPolicy No: Claim No: CMTD1704615 / THE

Sum Insured: Excess:

Make of Veh: D.O.A. 20/12/2017

(Client's Record)

CA / REV / REP. / REV 24 HRS

lwp

R.O.D. Endorsement:

Date/Time: 8.59am @ 21/12/17 Person Contacted: Nancy Vehicle: IN/OUT

Date/Time Action/Instruction (✓) Estimate

SJP 8083E - X

SBH 81882 - X

21/12/17 @ 5.14pm Informed Grace Teo, we are pending estimate from repairer.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

SOMPO INSURANCE SINGAPORE PL

Ref : CS/SMO17024209/Uqd3

50 RAFFLES PLACE

#05-01/06

SINGAPORE LAND TOWERS SINGAPORE 048623

Date : 21-12-2017



Code : SMO

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SBH 8188Z	Veh. Inspected	SJP 8083E
Policy No.		Coverage (\$)	0.00
Claim No.	CMTD1704615/THE	Excess (\$)	0.00
Assign From	GRACE TEO	Assign Date	21/12/2017

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	20/12/2017	Inspection Date	21/12/2017
Survey held at	FASTECH AUTO PTE LTD 1 KAKI BUKIT AVENUE 6 #01-46/48/50 AUTOBAY SINGAPORE 417883		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

Survey Department Check List (Case Handler)

Reference No. : C9/5M017024209/11943
Policy Type: OD TP / TP RES / TL / EVA

SJP 8083E

Case Handler

Typist

Admin (Nirutha): Case handler to make sure all Information created by the assignment team are ACCURATE.

(1) Office Assign Form

- C Reference No.
- C Customer Code
- N Assign From
- C Assign Date
- C Veh No (Inspected)
- C Veh No (Insured)
- C D.O.A
- C Policy No
- C Claim No
- C Insurance Authorisation (CA /REV/REP)
- C Report Type
- C Weekend Charges
- N Survey held at/Repairer
- C Excess

Y-Date	N-Date	Y-Date	N-Date
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

Surveyor (Murug): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

- C Vehicle No
- C Regn Month/Year
- N Vehicle Type
- N Make & Model
- C Engine Capacity. (C.C)
- N Colour
- C Odometer. (Sp.Reading)
- C Chassis No
- N General Condition
- N Steering
- N Brake
- N Modification (Modi)
- C Tyre Size
- N Tyre Make
- C Tyre Balance
- C Date of Inspection
- N Survey held
- N Des.of Damages

✓			
✓			
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✓			
✓			
✓			
✓			
✓			

(2) System - (Views/Merimen)

- C Damaged Vehicle Photographs Uploaded

✓		
---	--	--

(3) Workshop Estimate/Assignment Form

- N ALL Parts condition
- C Market Value for OD cases
- C Estimate Repair Cost for PRI (RSI, TMI, MSIG)
- C Days of repair
- C Finalised Amount
- C Re-inspection Cases to Finalize within 5 Days

✓		
✓		

(4) System - (Views/Merimen)

- C Resurvey photo Uploaded

✓		
---	--	--

Check By: [Signature] 08/11/18
Case Handler Date

Nivitha (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Wednesday, 20 December, 2017 5:45 PM
To: admin-d@lkkauto.com; assignments@lkkauto.com
Cc: Nancy Lam; Choo, Thelma; Henry, Irene James
Subject: RE: CMTD1704615/THE - Accident invlg SBH8188Z & SJP8083E on 20.12.2017

Dear Sir/Madam,

Please make arrangement to conduct the survey for SJP8083E.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147



A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Nancy Lam [mailto:nancy.lam@fastechauto.com.sg]

Sent: Wednesday, December 20, 2017 5:30 PM

To: Teo, Grace

Subject: RE: CMTD1704615/THE - Accident invlg SBH8188Z & SJP8083E on 20.12.2017

Your Reference: SJP8083E

Our Reference: CMTD1704615/THE

Without Prejudice

Please arrange LKK Auto Consultants to survey the car.

Regards,

Nancy Lam

Fastech Auto Pte Ltd

Tel: 6746 5405

Fax: 6745 8520

From: Teo, Grace [mailto:grace.teo@sompo.com.sg]

Sent: Wednesday, December 20, 2017 5:29 PM

To: Nancy Lam <nancy.lam@fastechauto.com.sg>

Cc: Choo, Thelma <thelma.choo@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>
Subject: CMTD1704615/THE - Accident invlg SBH8188Z & SJP8083E on 20.12.2017

Your Reference: SJP8083E
Our Reference: CMTD1704615/THE

Without Prejudice

Date: 20th December 2017

Attention:
M/S FASTECH AUTO PTE LTD

Accident invlg SBH8188Z & SJP8083E on 20.12.2017

Dear Nancy,

We refer to your Notice of Accident dated 20/12/2017.

Please be informed that Thelma Choo the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffery Ong	
4	JP Knights Adjusters & Surveyors	Jason Lek	
5	In House surveyor	Teo See Ling	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Yours faithfully,

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147



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Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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From: Nancy Lam [<mailto:nancy.lam@fastechauto.com.sg>]

Sent: Wednesday, December 20, 2017 4:45 PM

To: Claims - Motor Survey

Subject: REQUEST FOR PRE-REPAIR INSPECTION OUR REF:SJP8083E

Hi Sir

My client claiming your insured SBH 8188Z.

Please kindly arrange PRS for SJP 8083E .

Date of accident 20.12.2017

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, you are require to provide a list of at least 10 motor surveyors within 2 days of the notice.

Regards,

Nancy Lam

Fastech Auto Pte Ltd

Tel: 6746 5405

Fax: 6745 8520

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 22 December, 2017 5:19 PM
To: 'Teo, Grace'; assignments
Cc: 'Choo, Thelma'; 'Henry, Irene James'; SUR
Subject: RE: CMTD1704615/THE - Accident invlg SBH8188Z & SJP8083E on 20.12.2017

Dear Grace,

Please be informed that we have inspected the vehicle SJP 8083E on 21/12/2017.

We are pending for estimate from repairer.

Wishes you a Merry Christmas & Happy New Year 2018

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Thursday, 21 December, 2017 9:24 AM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Choo, Thelma' <thelma.choo@sompo.com.sg>; 'Henry, Irene James' <irene.henry@sompo.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: CMTD1704615/THE - Accident invlg SBH8188Z & SJP8083E on 20.12.2017

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace [<mailto:grace.teo@sompo.com.sg>]
Sent: Wednesday, 20 December, 2017 5:45 PM
To: admin-d@lkkauto.com; assignments@lkkauto.com
Cc: Nancy Lam; Choo, Thelma; Henry, Irene James
Subject: RE: CMTD1704615/THE - Accident invlg SBH8188Z & SJP8083E on 20.12.2017

Dear Sir/Madam,

Please make arrangement to conduct the survey for SJP8083E.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	3970J
Vehicle Details	
Vehicle No.:	SJP8083E
Vehicle to be Exported:	No
Intended De-registration Date:	20 Dec 2017
Vehicle Make:	HYUNDAI
Vehicle Model:	CM SANTA FE 2.7 A
Primary Colour:	Black
Manufacturing Year:	2008
Engine No.:	G6EA8A170330
Chassis No.:	KMHS81DR8U394937
Maximum Power Output:	139.3 kW (186 bhp)
Open Market Value:	\$22,110.00
Original Registration Date:	13 Apr 2009
First Registration Date:	13 Apr 2009
Transfer Count:	1
Actual ARF Paid:	\$22,110.00 11055
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	12 Apr 2019
PARF Rebate Amount:	\$12,160.00
Intended COE Rebate Details	
COE Expiry Date:	12 Apr 2019
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$5,700.00
COE Rebate Amount:	\$669.00
Total Rebate Amount:	\$12,829.00

The information contained herein is correct as at 20 Dec 2017

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Search Selection	Santa Fe		Any	Any	2009	Any	Any	Any	Available
	Hyundai	Santa Fe 2.7A Sunroof	\$29,800	\$10,380 /yr	03-Oct-2009	2,656 cc	82,000 km	SUV	Available
	1 Owner, Beautiful Original Condition. Mileage Only 82000Km. 100% Accident Free. Fully Serviced By Komoco. Well Maintained By Previous Owner. Good For Short Term/COE Renewal. Value For Money. Reasonab...								
	Posted: 19-Dec-2017 Tags: 2009 Hyundai Santa, 2009 Hyundai Santa, Hyundai Santa, Hyundai Santa, Hyundai, Santa, Santa, Used Hyundai								Details
	Hyundai	Santa Fe 2.7A	\$27,800	\$10,700 /yr	24-Jul-2009	2,656 cc	138,088 km	SUV	Available
	1 Owner Only,only \$10.5K Depreciation For A Full Size SUV! Fully Maintained By Komoco, Big And Spacious 7 Seater SUV, Well Maintained, Excellent Condition! Minimum Down Payment With Bank Or In House L...								
	Posted: 18-Dec-2017 Tags: 2009 Hyundai Santa, 2009 Hyundai Santa, Hyundai Santa, Hyundai Santa, Hyundai, Santa, Santa, Used Hyundai								Details
	Hyundai	Santa Fe 2.7A Sunroof	\$30,000	\$12,700 /yr	12-Jun-2009	2,656 cc	94,400 km	SUV	Available
	The Santa Fe Is, A Comfortable, Spacious, Safe And Powerful SUV. Its Fully Capable To Seat 7 People Comfortably With Dedicated Seatbelts And Aircon For All Three Rows. Has Protected From The Elements ...								
	Posted: 16-Dec-2017 Tags: 2009 Hyundai Santa, 2009 Hyundai Santa, Hyundai Santa, Hyundai Santa, Hyundai, Santa, Santa, Used Hyundai								Details

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Date of Accident: 20 12 2017	Accident Time: 11:53 am	
Vehicle (A) No: SJP 8083 E	Make Model: Hyundai	
Location: Orchard Road towards Bras Basah		
Owner Name: Roland Fiesta Ruedas		
Owner Address: B1K 485A Choa Chu Kang Ave 5 #07-102 (S) 681485		
Owner NRIC: S2733970 J	Email: rolandruedas@gmail.com	
HP: 9113 3311	Home:	Office:
Insurance Company: AXA (Comprehensive / Third Party / Third Party Fire & Theft)		Insurance Policy No: GA 064150
Driver Name: Roland Fiesta Ruedas		
Driver NRIC: S2733970 J	Date of Birth: 4/11/1966	
Driver Contact No: 9113 3311	Occupation: teacher	
Driving License Pass Date: 26 July 2006	Relationship With Owner: owner	

Video
1am

Claiming Under: (Own Damage Claim / Third Party Claim / Reporting Only)

Weather Condition: (Clear / Raining / Drizzling / After Rained)

Road Surface: (Wet / Dry)

Damage Portion of Vehicle(A): Rear / Front / Right Side / Left Side / Chain Collision

Anyone Injured: YES / NO	Name: Roland Fiesta Ruedas	
Police Report: YES / NO	If YES, Where:	
Passenger In Vehicle (A):		
Witness Name:	NRIC:	HP:

Vehicle (B) No: SBH 8188 Z	Vehicle (C) No: GBC 5963 Z 1st
Driver Name:	Driver Name: Myint
Driver NRIC:	Driver NRIC:
Contact No:	Contact No: 9023 2141
Insurance: Sampo	Insurance:
Damage portion of vehicle(B):	Damage portion of vehicle(C):

Vehicle (D) No: SJB 5509 M	Vehicle (E) No: SJO 6945 B
Driver Name:	Driver Name:
Driver NRIC:	Driver NRIC:
Contact No: 8295575	Contact No: 8477 3280
Insurance:	Insurance:
Damage portion of vehicle(D):	Damage portion of vehicle(E):

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "**Purposes**")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:



Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN

Vehicle A: SJP 8083E

Vehicle B: SBH 8188Z

Vehicle C: GBC 5963Z

Vehicle D: SJB 5509M

Vehicle E: SJQ 6945B

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT


On the stated date & time, I was driving on the stated venue. The traffic light was Red so the front vehicles stopped & I stopped. Vehicle B (SBH 8188Z) that was behind me hit onto my car (SJP 8083E). The great impact pushes my car to move forward & hit onto the front vehicle. I stopped & alighted from my car & I realized I was involved in a 5 cars chain collision.

Video is submitted for accident reporting.

DECLARATION

I/We declare the foregoing particulars are true in every respect.


Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	21/12/2017 11:13
Date Of Accident	20/12/2017 11:55
Exact Location Of Accident	ORCHARD RD TOWARDS BRAS BASAH
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJP8083E
Insured/Policyholder	
Name Of Registered Owner	ROLAND FIESTA RUEDAS
NRIC No	S2733970J
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-91133311
Alternative Phone No	OTHERS-91133311

Vehicle Particulars

Manufacturer	HYUNDAI
Model	CM SANTA FE 2.7 A
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	GA064150/1
Cover Note Number	

Driver

Name of Driver	ROLAND FIESTA RUEDAS
NRIC No	S2733970J
Date Of Birth	04/11/1966
Occupation	INDOOR
Date Of Driving Pass	26/07/2006
Driving Experience	11 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91133311
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	BLK 465A CHOA CHU KANG AVE 5 #07-102
Postcode	681485
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	5
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	VIDEO SUBMITTED TO WORKSHOP
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SBH8188Z
Vehicle Make/Model/Colour	HONDA CIVIC 1.8L A
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number	GBC5963Z
-----------------------------	----------

Vehicle Make/Model/Colour	TOYOTA HIACE MANUAL
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

DETAILS OF OTHER VEHICLE PROPERTY 3

Vehicle Registration Number	SJB5509M
Vehicle Make/Model/Colour	CHEVROLET OPTRA 1.6MT MY7.5 FACELIFT
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

DETAILS OF OTHER VEHICLE PROPERTY 4

Vehicle Registration Number	SJQ6945B
Vehicle Make/Model/Colour	CHEVROLET AVEO 1.4MT 5DR T255
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

DETAILS OF INJURED PERSON 1

Name	ROLAND FIESTA RUEDAS
Approximate Age	
Injuries Sustain	
Injured person in which vehicle?	SJP8083E
Were seat belts worn?	YES
Was this injured conveyed to hospital by ambulance?	NO
Address	
Postcode	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the **claims process**.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers to the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available **as set out**.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the making of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same or well as on the external cover of envelopes/mail packages), and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders


Policyholder's Signature
Date & Time: _____


Driver's Signature
(If driver is not the policyholder)
Date & Time: _____


Reporting Centre Personnel's Signature
Name: Shirley
NRE/ID No. 58043333

Sketch Plan #2

SKETCH PLAN

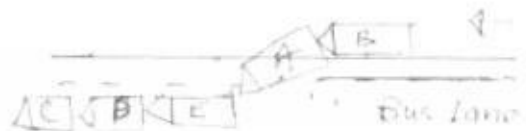
Vehicle A: SJP 8083E

Vehicle B: SBH 8188Z

Vehicle C: GBC 5963Z

Vehicle D: SJB 5509M

Vehicle E: SJQ 6945B



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT


On the stated date 3-11-16, I was driving on the stated venue. The traffic light was Red so the front vehicles stopped & I stopped. Vehicle B (SBH 8188Z) that was behind me hit onto my car (SJP 8083E). The great impact pushes my car to move forward & it hit onto the front vehicle. I stopped & alighted from my car & I realized I was involved in a 5 cars chain collision.

Video is submitted for accident reporting

DECLARATION

I/We declare the foregoing particulars are true in every respect


Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name: J. K. W. S.
NRIC/ID No: JAK 173A

Not. Followed
Habit
2/5 @ 12.00
12 hr.

AMOUNT S\$

PARTICULAR

1PCS
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2PCS
1PCS
2PCS
1SET

REAR WINDSCREEN MOULDING *rec*
TAILGATE *no/berf 1566.20*
TAILGATE REAR LOGO *rec*
TAILGATE 'HYUNDAI' EMBLEM *rec*
TAILGATE 'SANTEFE' EMBLEM *rec*
TAILGATE 'V6' EMBLEM *rec*
TAILGATE 'AWD' EMBLEM *rec*
TAILGATE INNER LOCK *cur*
TAILGATE INNER TRIM BOARD *de/one*
TAILGATE INNER TRIM BOARD CLIPS *rec*
TAILGATE OUTER LICENSE PLATE GARNISH *1.1*
REAR BUMPER *D.S*
REAR BUMPER SPONGE *To.1*
REAR BUMPER REINFORCEMENT *no*
REAR BUMPER SIDE RETAINERS @\$38 *berf*
REAR BUMPER REFLECTOR @\$65 *o/s one*
REAR BUMPER TOP PROTECTOR *D.S*
REAR BUMPER CLIPS *rec*
REAR END PANEL *Bud/300*
REAR END PANEL TOP GARNISH *cur*
REAR FLOOR PANEL *rec*
REAR FLOOR PANEL TOP BOARD TRAY *de/cur*
REAR FLOOR PANEL INSULATOR *1.1*
REAR BUMPER SPLASH SHEILDS @\$62 *de/To.1*
REAR EXHAUST SILENCERS @\$1100 *o/s no/berf*
REAR EXHAUST HEAT SHEILDS @\$121 *rec*
TAILLAMPS @\$480 *one*
REAR FENDERS @\$975 *rec*
REAR FENDER INNER TRIM BOARDS @\$366 *1.1*
BONNET *rec*
BONNET LOCK *1.1*
FRONT GRILLE *one*
FRONT GRILLE LOGO *rec*
FRONT BUMPER *no/de*
FRONT BUMPER SPONGE *To.1*
FRONT BUMPER BEAM *DD*
FRONT BUMPER SIDE RETAINER @\$35 *berf*
FRONT BUMPER CENTRE MESH *To.1*
FRONT BUMPER FOG LAMPS @\$185 *N/s one*
FRONT BUMPER CLIPS *rec*

\$66.20	/
<u>\$1,668.30</u>	/
\$25.00	/
\$28.00	/
\$29.20	/
\$26.50	/
\$28.00	/
\$95.00	/
\$348.20	/
\$50.00	/
\$197.20	X
\$650.00	/
\$112.00	/
\$392.00	/
\$76.00	/
\$130.00	X
\$82.00	/
\$50.00	/
\$660.00	/
\$82.00	/
\$1,120.00	X
\$366.00	/
\$150.00	X
\$124.00	/
\$2,200.00	100
\$242.00	X
\$960.00	/
\$1,950.00	X
\$732.00	X
\$1,569.00	X
\$49.00	X
\$389.00	/
\$25.00	/
\$650.00	/
\$113.00	/
\$336.00	/
\$70.00	/
\$65.00	/
\$370.00	100
\$50.00	/

16325-60

20%

1PCS	FRONT BUMPER LICENSE PLATE HOLDER GARNISH	400	\$48.00	—
2PCS	HEADLAMPS @\$1200	0/5 one 1085.50	\$2,400.00	1/2
1PCS	FRONT SUPPORT PANEL	300/one	\$981.00	—
1PCS	AIRCON CONDENSER	best/one 1185.30	\$1,400.00	—
1PCS	AIRCON SUCTION HOSE	11	\$320.00	X
1PCS	AIRCON DISCHARGE HOSE	11	\$330.00	X
1PCS	RADIATOR	best/one 20%	\$1,251.00	—
1PCS	RADIATOR FAN ASSY	11	\$1,100.00	X 7898
1PCS	FRONT HORN UNIT	11	\$68.00	X
1PCS			TOTAL : \$23,981.60	24223.6

SPECIAL NETT ITEMS :

1SET	REAR BUMPER REVERSE SENSOR	shut	\$280.00	200
1PCS	REAR LICENCE PLATE W/HOLDER	Best	\$50.00	40
1PCS	REAR WINDSCREEN SEALANT	ru	\$50.00	40
1PCS	REAR WINDSCREEN INNER SEAL	ru	\$50.00	30
1PCS	REAR END PANEL SEALANT	ru	\$50.00	✓
1SET	FRONT BUMPER PARKING SENSOR	shut	\$280.00	200
1PCS	FRONT LICENCE PLATE W/HOLDER	Best	\$50.00	40
1BOLS	RADIATOR COOLANT	ru	\$80.00	30

LABOUR CHARGES :

TOWING CHARGE	\$65.00	50
TO CHECK WIRING	\$80.00	30
TO DISMENTLE & REPLACING PARKING SENSOR	\$80.00	50
TO REFILL AIRCON GAS	\$150.00	100
TO SPRAY RUST PROOFING	\$150.00	80
TO DISMENTLE & REFIX SEAT , CUSHION , UPHOLSTERY	\$200.00	80
TO DISMENTLE & REPLACING REAR EXHAUST	\$150.00	80
TO TRANSFER TAILGATE MECHANISM	\$150.00	80
TO DISMENTLE & REFIX PETROL TANK	11 \$150.00	X
TO MOUNT VEHICLE ON CAR O-LINER	11 \$380.00	X
TO CONDUCT WHEEL ALIGNMENT	11 \$120.00	X
LABOUR FOR PANEL BEATING , CUT , WELD , STRAIGHTEN & REPLACING PARTS	\$3,000.00	1500
TO PUTTY & SPRAAY PAINTING	\$3,000.00	1600
	TOTAL : \$32,546.60	32788.60

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

4260



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

SOMPO INSURANCE SINGAPORE PL

Ref : CS/SMO17024209/Uqd3n2

50 RAFFLES PLACE

#05-01/06

SINGAPORE LAND TOWERS SINGAPORE 048623

Date : 15-01-2018



Code : SMO

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SBH 8188Z	Veh. Inspected	SJP 8083E
Policy No.		Coverage (\$)	0.00
Claim No.	CMTD1704615/THE	Excess (\$)	0.00
Assign From	GRACE TEO	Assign Date	20/12/2017

2. Vehicle Particulars & Condition

Make & Model	HYUNDAI SANTA FE (A)	c.c	2656
Engine No.	HIDDEN	Year of Reg.	2009
Chassis No.	KMHS81DR8U394937	Colour	BLACK
Odometer	66561	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	235/65 R17	DUNLOP	6 mm
L/H Front Tyre	235/65 R17	DUNLOP	6 mm
R/H Rear Tyre	235/65 R17	DUNLOP	6 mm
L/H Rear Tyre	235/65 R17	DUNLOP	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR AND FRONT PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	20/12/2017	Inspection Date	21/12/2017
Survey held at	FASTECH AUTO PTE LTD 1 KAKI BUKIT AVENUE 6 #01-46/48/50 AUTOBAY SINGAPORE 417883		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	12 Working Days
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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJP 8083E

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR WINDSCREEN MOULDING	NECESSARY	66.20	66.20
1	TAILGATE	DENTED / BENT	1,668.30	1,566.20
1	TAILGATE REAR LOGO	NECESSARY	25.00	25.00
1	TAILGATE "HYUNDAI" EMBLEM	NECESSARY	28.00	28.00
1	TAILGATE "SANTEFE" EMBLEM	NECESSARY	29.20	29.20
1	TAILGATE "V6" EMBLEM	NECESSARY	26.50	26.50
1	TAILGATE "AWD" EMBLEM	NECESSARY	28.00	28.00
1	TAILGATE INNER LOCK	TWISTED	95.00	95.00
1	TAILGATE INNER TRIM BOARD	DEFORMED / CRACKED	348.20	348.20
1	SET TAILGATE INNER TRIM BOARD CLIPS	NECESSARY	50.00	50.00
1	TAILGATE OUTER LICENSE PLATE GARNISH	NOT NECESSARY	197.20	-
1	REAR BUMPER	DISTORTED	650.00	650.00
1	REAR BUMPER SPONGE	TORN	112.00	112.00
1	REAR BUMPER REINFORCEMENT	DENTED	392.00	392.00
2	REAR BUMPER SIDE RETAINERS @\$38.00	BENT	76.00	76.00
2	REAR BUMPER REFLECTOR @\$65.00	O/S CRACKED	130.00	65.00
1	REAR BUMPER TOP PROTECTOR	DISTORTED	82.00	82.00
1	SET REAR BUMPER CLIPS	NECESSARY	50.00	50.00
1	REAR END PANEL	BADLY DENTED	660.00	660.00
1	REAR END PANEL TOP GARNISH	TWISTED	82.00	82.00
1	REAR FLOOR PANEL	TO REPAIR SEE LABOUR	1,120.00	-
1	REAR FLOOR PANEL TOP BOARD TRAY	DEFORMED / TWISTED	366.00	366.00
1	REAR FLOOR PANEL INSULATOR	NOT NECESSARY	150.00	-
2	REAR BUMPER SPLASH SHIELDS @\$62.00	DEFORMED / TORN	124.00	124.00
2	REAR EXHAUST SILENCERS @\$1100.00	O/S DENTED / BENT	2,200.00	1,100.00
2	REAR EXHAUST HEAT SHIELDS @\$121.00	TO REPAIR SEE LABOUR	242.00	-
2	TAILLAMPS @\$480.00	CRACKED	960.00	960.00

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
2	REAR FENDERS @\$975.00	TO REPAIR SEE LABOUR	1,950.00	-
2	REAR FENDER INNER TRIM BOARDS @\$366.00	NOT NECESSARY	732.00	-
1	BONNET	TO REPAIR SEE LABOUR	1,569.00	-
1	BONNET LOCK	NOT NECESSARY	49.00	-
1	FRONT GRILLE	CRACKED	389.00	389.00
1	FRONT GRILLE LOGO	NECESSARY	25.00	25.00
1	FRONT BUMPER	DENTED / DEFORMED	650.00	650.00
1	FRONT BUMPER SPONGE	TORN	113.00	113.00
1	FRONT BUMPER BEAM	DENTED	336.00	336.00
2	FRONT BUMPER SIDE RETAINERS @\$35.00	BENT	70.00	70.00
1	FRONT BUMPER CENTRE MESH	TORN	65.00	65.00
2	FRONT BUMPER FOG LAMPS @\$185.00	N/S CRACKED	370.00	185.00
1	SET FRONT BUMPER CLIPS	NECESSARY	50.00	50.00
1	FRONT BUMPER LICENSE PLATE HOLDER GARNISH	BROKEN	48.00	48.00
2	HEADLAMPS @\$1200.00	O/S CRACKED	2,400.00	1,085.50
1	FRONT SUPPORT PANEL	BENT / CRACKED	981.00	981.00
1	AIRCON CONDENSER	BENT / PUNCTURE	1,400.00	1,185.30
1	AIRCON SUCTION HOSE	NOT NECESSARY	320.00	-
1	AIRCON DISCHARGE HOSE	NOT NECESSARY	330.00	-
1	RADIATOR	BENT / PUNCTURE	1,251.00	1,251.00
1	RADIATOR FAN ASSY	NOT NECESSARY	1,100.00	-
1	FRONT HORN UNIT	NOT NECESSARY	68.00	-
	LESS 20% DISCOUNT		-	-2,683.02
			24,223.60	10,732.08
	SPECIAL NETT ITEMS			
1	SET REAR BUMPER REVERSE SENSOR (SN)	SHORTED	280.00	200.00
1	REAR LICENCE PLATE W/HOLDER (SN)	BENT	50.00	40.00
1	REAR WINDSCREEN SEALANT (SN)	NECESSARY	50.00	40.00
1	REAR WINDSCREEN INNER SEAL (SN)	NECESSARY	50.00	30.00
1	REAR END PANEL SEALANT (SN)	NECESSARY	50.00	50.00
1	SET FRONT BUMPER PARKING SENSOR (SN)	SHORTED	280.00	200.00

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	FRONT LICENCE PLATE W/HOLDER (SN)	BENT	50.00	40.00
1	BOLS RADIATOR COOLANT (SN)	NECESSARY	80.00	30.00
			890.00	630.00
	LABOUR			
	TOWING CHARGE.		65.00	50.00
	TO CHECK WIRING.		80.00	30.00
	TO DISMENTLE & REPLACING PARKING SENSOR.		80.00	50.00
	TO REFILL AIRCON GAS.		150.00	100.00
	TO SPRAY RUST PROOFING.		150.00	80.00
	TO DISMENTLE & REFIX SEAT,CUSHION,UPHOLSTERY.		200.00	80.00
	TO DISMENTLE & REPLACING REAR EXHAUST.		150.00	80.00
	TO TRANSFER TAILGATE MECHANISM.		150.00	80.00
	TO DISMENTLE & REFIX PETROL TANK.	NOT NECESSARY	150.00	-
	TO MOUNT VEHICLE ON CAR O-LINER.	NOT NECESSARY	380.00	-
	TO CONDUCT WHEEL ALIGNMENT.	NOT NECESSARY	120.00	-
	LABOUR FOR PANEL BEATING,CUT,WELD,STRAIGHTEN & REPLACING PARTS.INCLUSIVE OF THE REPAIR OF REAR FLOOR PANEL,REAR EXHAUST HEAT SHIELDS,REAR FENDERS AND BONNET.		3,000.00	1,500.00
	TO PUTTY & SPRAY PAINTING.		3,000.00	1,600.00
			7,675.00	3,650.00
	GRAND TOTAL		32,788.60	15,012.08
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			12,000.00

Report Ref No. CS/SMO17024209/Uqd3n2

CHUA KANG SENG

Licensed Appraiser

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