

INS. CASE OWNER:

vale

CC 4/AXA1702 4705, Flubby

LKK:
IDAC

Surveyor:

Falin

DOI:

ASSIGNMENT

20/12/18

Date / Time:

20/12/18

Registered in Merimen:

20/12/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKH 5732R

Claim No.:

10462652

Name of Insured:

MUKHADDIN BIN HAMID

Policy No.:

GAL 7134711

Insured Tel No.:

HP:

97454066

Make / Model:

MAYDA

Excess Sec II :S\$

D.O.A.:

18/12/18

Place of Accident:

KEA UP

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SHC 8470M



INSRS:

WSP:

Tel:

Liability:

RMKS:

LMP
WJ
(ARC)

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

20/12/18
TH

SHC 8470M - call to owner at 18/12/18
SHC 8470M - X
"pls check consistence."
called OJD no response.

5/1/18 @ 4:20

Spoke to OJD he confirmed the accident details. Informed TP claim and he agree to settle.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

21/12/18

Sent By:

VNL

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

17/1/18

Confirm with:

William.

Email ☐ Call ☐

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

NIL

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

3620.62

Loss of Rental (LOR):

S\$

375.00

(

3

days) x 125

Loss of Use (LOU):

S\$

150.00

(\$

50

x

3

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

S\$

5.35

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

S\$

4150.97

Global Sum S\$:

4150.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

S\$

4150.00

Name 1:

COMFORTDELGR ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/AXA17024205/K1ub3

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 21-12-2017



Code : AXA2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKH 5732R	Veh. Inspected	SHC 8470M
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	21/12/2017

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	18/12/2017	Inspection Date	20/12/2017
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

am: ARC Repair TP(CLS0)1 **JOB CARD** Sales Order: JC No.305099118

CUSTOMER COMFORT TRANSPORTATION PTE LTD 7010045 383 SIN MING DRIVE Singapore SINGAPORE 575717 65508755 (R) (O) (P)	REGN NO: SHC8470M	MILEAGE
	MAKE HYUNDAI	FUEL E 1/2 F
	MODEL I-40	DATE/TIME IN 19.12.2017 08:05
	YR OF MANU. 03.12.2015	TARGET DATE
	CHASSIS CODE KMHLE41UMGU080665	COMPLETION DATE/TIME

UNT CARD NO.

cident Date: 18.12.2017
TURE: 3P 18.12.17

JOB DESCRIPTION

NO	LABOR CODE	DESCRIPTION
----	------------	-------------

KEYED & PASSED OUT BY: _____

SERVICE ADVISOR	CUSTOMER'S SIGNATURE
-----------------	----------------------

Check-out Slip	Exit Pass
Vehicle No.: SHC8470M JU AXA	Vehicle No.: SHC8470M
Service Advisor	Name of Service Advisor
Signature/Date	Date
Returned to Service Reception upon collection	To be kept by Security Guard

Our Job Ref No : 305099118
Date : 21.12.17

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK
Attn : KALVIN


Fax :


Vehicle Reg No : SHC8470M Date of Accident : 18/12/2017

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

- The repair job shall bill to: AXA --- SKH5732R
###
- The finalized amount shall be:
 - Spare Parts after List discount \$2,013.76
 - Labour Charges ### \$1,370.00
 - Total for Part-By-Part Repair Cost \$3,383.76
 - Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20%
Final Lumpsum Repair cost
- Estimated normal period for repairs: 3 working days
- We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
- Thank you for your assistance.

We confirm the estimates and
finalized amount

Signature : 
Name : JUMANI
Tel : 6214 8315
Fax : 65468156

Signature : 
Name : Kabin
Date : 22/12/17

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

[illegible]

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

Date: 21.12.2017

Time: 18:08:07

Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)
 CUSTOMER: 7010045
 ADDRESS : COMFORT TRANSPORTATION PTE LTD
 383 SIN MING DRIVE
 SINGAPORE SINGAPORE 575717
 65508755

JOB NO : 305099118
 REGN NO : SHC8470M
 MILEAGE : 0000000000
 MAKE : HYUNDAI
 MODEL : I-40
 DATE OF REGN : 03.12.2015
 DATE/TIME IN : 19.12.2017 08:05
 ACCIDENT DATE : 18.12.2017

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001	04-01-0103-0573-G	I40VC PANEL-FENDER RH#	1	619.00	20.00	495.20
0002	04-01-0103-0592-G	I40VC PANEL ASSY-FR DR RH	1	1,403.05	20.00	1,122.44
0003	04-01-0103-0658-G	I40VC CAP ASSY-WHEEL HUB	1	150.70	20.00	120.56
0004	28-01-0103-0003-A	(I40)FRT DOOR LOGO SONATA	1 N	75.00	2.00-	75.00
0005	28-01-0103-2013-A	I40V3 APP LOGO REAR DOOR	1 N	80.00	0.20	80.00
0006	04-01-0103-0658-G	I40VC CAP ASSY-WHEEL HUB	1	150.70	20.00	120.56

SUB-TOTAL : 2,013.76

JOB NATURE

0000 L	PANEL BEATING- FRT.	400.00
0001 23-502	SPRAYPAINT ON AFFECTED AREA	900.00
0002 20-00	TUFF COAT ON AFFECTED PARTS.	20.00
0003 L	TRANSFER DOOR PARTS	50.00

SUB-TOTAL : 1,370.00

COMFORTDELGRO ENGINEERING PTE LTD

Date: 21.12.2017

REPAIR ESTIMATE

Time: 18:08:07

Page: 2

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305099118
REGN NO : SHC8470M
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 03.12.2015
DATE/TIME IN : 19.12.2017 08:05
ACCIDENT DATE : 18.12.2017

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

TOTAL : 3,383.76

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

$\mathbb{A}^1 \times \mathbb{A}^1$

DATE 19/12/2017 10:14

Juman

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Door (RH) x repair			\$ 1,351.10
	Front Door (RH) — pul			\$ 1,403.05
	Frt & Rear Wheel Hup-Cap (RH) — frontal		\$ 150.70	\$ 301.40
	Front Bumper x repair			
	Rear Bumper x repair			
	Rear Fender (RH) x repair			
	Front Bumper			
	Front RH Fender — pul \$69			
				SUB TOTAL \$ 3,055.55
				LESS 20% \$ 611.11
				DISCOUNTED TOTAL \$ 2,444.44
	Rear Bumper Rubber Mat x "			\$ 50.00 Nett
	Rear Door Comfortdelgro & Apps Sticker (RH) — "			\$ 80.00 Nett
	Front Door Coloured Comfort Logo (RH) — "			\$ 75.00 Nett
				\$ 205.00
	Labour Charge			
	Panel Beating- Repair Frt & Rear Fender			\$ 1,800.00 400
	Spray Painting Charge			\$ 1,000.00 900
	Wiring Charge			\$ 50.00 x "
	Tuff Kote			\$ 50.00 20
	Transfer of Door		\$ 120.00	\$ 240.00 50
	Four Wheel Alignment			\$ 120.00 x "
				TOTAL LABOUR \$ 3,260.00
				ESTIMATE TOTAL \$ 5,909.44 6404.64
	Kalvin KKLY 20/12/2 102.6 3 PAYS PIP Before Part pul			
				LKK Auto Consultants hence notify the Repaire of the following: • To resurvey before/after spray painting • To display damaged part(s) during resurvey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No illegal modification(s) is allowed • Supplemental claims must be resurveyed and is subject to final approval from Insurance Company Acknowledged by Repaire Signature: Date:
	This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.			

$A \times A -$

DATE 19/12/2017 10:14

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Door (RH) x repair			\$ 1,351.10
	Front Door (RH)			\$ 1,403.05
	Frt & Rear Wheel Hub-Cap (RH)		\$ 150.70	\$ 301.40
	Front Bumper x repair			
	Rear Bumper x repair			
	Rear Fender (RH) x repair			
	Front Bumper			
	SUB TOTAL			\$ 3,055.55
	LESS 20%			\$ 611.11
	DISCOUNTED TOTAL			\$ 2,444.44
	Rear Bumper Rubber Mat			\$ 50.00
	Rear Door Comfortdelgro & Apps Sticker (RH)			\$ 80.00
	Front Door Coloured Comfort Logo (RH)			\$ 75.00
				\$ 205.00
	Labour Charge			
	Panel Beating- Repair Frt & Rear Fender			\$ 1,800.00
	Spray Painting Charge			\$ 1,000.00
	Wiring Charge			\$ 50.00
	Tuff Kote			\$ 50.00
	Transfer of Door		\$ 120.00	\$ 240.00
	Four Wheel Alignment			\$ 120.00
	TOTAL LABOUR			\$ 3,260.00
	ESTIMATE TOTAL			\$ 5,909.44
	Kalvin Hkky 20/12/2024 3 PAYS PIP Beton Part pte			
	LKK Auto Consultants hence notify the Reparer of the following: • To resurvey before/after spray painting • To display damaged parts during resurvey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No illegal modification(s) is allowed • Supplementary items must be resurveyed and is subject to final approval from Insurance Company Acknowledged by Reparer Signature: Date:			
	This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.			

Our Ref : T1217/ SHC8470M /WT(st)

Your Ref :

Date : 27-Dec-17

AXA Insurance Pte Ltd
8 Shenton Way
#24-01, AXA Tower
Singapore 068811

Attn : Motor Claims Department

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 608286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 726791

Yishun
Yishun Industrial Park A
Singapore 768732

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC8470M YOUR INSURED SKH5732R
AND OTHER _____ ON 18.12.17**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor vehicle No : SHC8470M which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SKH5732R we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	3,620.62
2	<u>3</u> days Loss of Rental @ \$ <u>125.00</u> per day	\$	375.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	GIA / LTA Search Fee	\$	5.35
5	GIA / Police Report Fees	\$	-
6	Towing / Medical / Transporation Fees	\$	-
Sub Total :		\$	4,000.97

HIRER'S CLAIM

7	<u>3</u> days Loss of Income @ \$ <u>80.00</u> per days	\$	240.00
Total Claims:		\$	4,240.97

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photostat photographs 9 pcs
- b) LTA search slip/s of : SKH5732R
- c) GIA / Police report/s of : SHC8470M
- d) Letter of authority from owner / hirer / operator
 - (X) Photocopies of Accident Scene Photo/s () Traffic Compound () PIR
 - () Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

08 JANUARY 2018

MUKHAIDIN BIN HAMID
BLK 14 BEDOK SOUTH AVE 2
#02-582
SINGAPORE 460014

Dear Sir/Madam,

OUR REF : CC4/AXA17024205/K1ub3
YOUR REF : SKH 5732R

**ACCIDENT INVOLVING SKH 5732R AND SHC 8470M ALONG IKEA CARPARK ON
18/12/2017**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s **ComfortDelGro Engineering Pte Ltd** acting on behalf of the owner of SHC 8470M against your motor insurance policy.

Basing on the circumstances of the accident reported by both parties, we are of the opinion that we cannot be absolved from liability.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 07 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to thinthin@lkkauto.com within 07 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2360 or email us at thinthin@lkkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

THIN THIN HLAING
LKK Auto Consultants Pte Ltd
DID: 6841 2360
FAX: 6741 4108
Email: thinthin@lkkauto.com

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONG

i 40 SHC8470M , SKH 5732R

ON 18-Dec-17 18:00

DRIVEWAY AT IKEA TAMPINES AT TAMPINES NORTH DRIVE 2

I / We

CHAN SZE YONG

(Hirer) NRIC No.: S0190582A

and/or

TAN YEW PHENG

(Relief) NRIC No.: S6931376J

Taxi Number

SHC8470M

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

19-Dec-2017

Name of Hirer
Hirer NRICCHAN SZE YONG
S0190582A

Signature :



Address

324C SENGKANG EAST WAY #10-603
543324

Contact No.

85115179

Name of Relief
Relief NRICTAN YEW PHENG
S6931376J

Signature :



Address

202 COMPASSVALE DRIVE #01-591
540202

Contact No.

92206998



redefining / insurance

CLAIM REF : C0463652
INSURED : MUKHAIDIN BIN HAMID

DISCHARGE VOUCHER

We, **ComfortDelgro Engineering Pte Ltd** confirm that by letter of authorisation dated 19 DECEMBER 2017, we are authorised to and do hereby give this discharge for ourselves and on behalf of ComfortDelgro Engineering Pte Ltd and the Hirer, CHAN SZE YONG vehicle no. SHC 8470M.

Now we **ComfortDelgro Engineering Pte Ltd** for ourselves and the said Hirer and the driver jointly and severally:-

- agree to accept the sum of Singapore Dollars Four Thousand One Hundred and Fifty only (S\$ 4,150.00) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no (SKH 5732R) arising out of an accident with (SHC 8470M) on 18/12/2017.
- declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. SKH 5732R arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of **ComfortDelgro Engineering Pte Ltd** is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. SKH 5732R.

Dated this 17 day of January 2018

Signed by _____
(AUTHORISED SIGNATORY)

Company Stamp _____
COMFORTDELGRO ENGINEERING PTE LTD
55 LLOYD DRIVE
SINGAPORE 60003

Witness : _____

Name : _____

I/C No : _____
COMFORTDELGRO ENGINEERING PTE LTD

Address : _____
55 LLOYD DRIVE
SINGAPORE 60003

Please forward your cheque made payable to
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010010

AXA INSURANCE PTE LTD

#24-01 8 SHKNTON WAY AXA TOWER
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHC8470M

INV. NO/DATE
91347616 22.12.2017

MAKE
HYUNDAI

JOB NO.
305099118

MODEL
I-40

ODOMETER READING

DATE OF REG
03.12.2015

DATE/TIME IN
19.12.2017 08:05

CHASSIS CODE
KMHCR41UMGU080665

Description : 3P 18.12.17

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0103-0573	140VC PANKI-FENDER RH#	1	619.00	20.00	495.20
0002	04-01-0103-0592	140VC PANKI, ASSY-FR DR RH	1	1,403.05	20.00	1,122.44
0003	04-01-0103-0658	140VC CAP ASSY-WHEEL, HUB	1	150.70	20.00	120.56
0004	28-01-0103-0003	(140)FRONT DOOR LOGO SONATA	1	75.00	0.00	75.00
0005	28-01-0103-2013	140V3 APP LOGO REAR DOOR	1	80.00	0.00	80.00
0006	04-01-0103-0658	140VC CAP ASSY-WHEEL, HUB	1	150.70	20.00	120.56
SUB-TOTAL				:		2,013.76

JOB NATURE

0001	L	PANKI, BRATING- FRT.	400.00	400.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	900.00	900.00

THESE TERMS AND CONDITIONS APPLY TO ALL WORKS ORDERED BY THE CUSTOMER. THE CUSTOMER AGREES TO PAY THE INVOICE AMOUNT WITHIN THE SPECIFIED PERIOD. THE CUSTOMER AGREES TO PAY THE INVOICE AMOUNT WITHIN THE SPECIFIED PERIOD. THE CUSTOMER AGREES TO PAY THE INVOICE AMOUNT WITHIN THE SPECIFIED PERIOD.

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ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91347616	3,620.62	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010010

AXA INSURANCE PTE LTD

#24-01 8 SHENTON WAY AXA TOWER
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHC8470M

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
03.12.2015

CHASSIS CODE
KMHLB41UMGU080665

INV. NO/DATE
91347616 22.12.2017

JOB NO.
305099118

OILMETER READING

DATE/TIME IN
19.12.2017 08:05

S/No	Part No.		Qty	Unit Price	%Disc	Net
0003	20-00	TUFF COAT ON AFFECTED PARTS.	20.00		20.00	
0004	1.	TRANSFER DOOR PARTS	50.00		50.00	
SUB-TOTAL				:		1,370.00

Items total	3,383.76
Add GST @ 7.000 %	236.86
Invoice amount	3,620.62

Issued by : KATHERINETAN 22.12.2017 15:11:21

Repair type : CISO/57/57

Payment Type/Term: /Credit 30 days

WE warrant that the work done by us in accordance with the terms of this invoice shall be free from defects in materials and workmanship for a period of 12 months from the date of completion of the work. This warranty is subject to the condition that the vehicle is used for the purpose for which it is designed and is maintained in accordance with the manufacturer's instructions. We shall not be liable for any damage to the vehicle or its contents caused by fire, theft, flood, collision, or any other cause outside our control. This warranty does not cover wear and tear, or any damage caused by misuse of the vehicle. We shall not be liable for any consequential or special damages. This warranty is void if the vehicle is used for any purpose other than that for which it is designed. We shall not be liable for any damage to the vehicle or its contents caused by fire, theft, flood, collision, or any other cause outside our control. This warranty does not cover wear and tear, or any damage caused by misuse of the vehicle. We shall not be liable for any consequential or special damages. This warranty is void if the vehicle is used for any purpose other than that for which it is designed.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91347616	3,620.62	

Our Ref: CT17120649

Date: 22 December 2017



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	18/12/2017 @ 18:00 hrs
ALONG	DRIVEWAY AT IKEA TAMPINES AT TAMPINES NORTH
INVOLVING	DR 2
	SKH5732R

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC8470M** (the "Taxi"). The Taxi was hired to **CHAN SZE YONG IC NO S0190582A** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
TO	FROM			TO	FROM	TO			
		17/12/17	S.Y. Chan	18	22	55	270	8.10 AM	10.30 PM
		18/12/17	S.Y. Chan	18	34	62	207	7.00 AM	5.15 PM
		18/12/17	sup	18	27	97	335	1745	0800
		19-12-17	accident	14			42	0805	-
		21-12-17	repair				01	1500	-

SNC 8470 M

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SKH5732R	18 Dec 2017 / 18:00:00	Successful	A12	AXA INSURANCE PTE LTD

Previous

OK

...CLAIM SUBFOLDER...(Pending for Survey Report)

Proceed Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	19 Dec 2017		20 Dec 2017 09:24 Edit Adj Rpt	S\$3,383.76 Edit Estimates	S\$3,383.76 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
-------------	------------------	----------------------	------------------	--------------------------

CLAIM SUBFOLDER DETAILS [Created by Insurer]

Insured:	MUKHAIDIN BIN HAMID , ID: S1392401E, Tel: +6597454066		
Main Claimant:	COMFORT TRANSPORTATION PTE LTD		
Vehicle Reg. No.:	SHC8470M	Date of Loss:	18/12/2017 18:00 - :59
Claim Type:	TP / C0463652	Policy/Cover Note No.:	GA171347 (Comprehensive)
Vehicle Reg. No. (Insured):	SKH5732R	Policy No. (Claimant):	D-1572701MFSH
		Excess:	S\$0.00
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300		
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Vale Oh - 6880 4897]		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 02/01/2018]		
Adj Asg. Remarks:	TP-ARC PLS CHECK CONSISTENCE-INSRD NON REPORTING.		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AXA_SG (20/12/2017): **TP settlement - C0463652/GA171347**
- AXA_SG (20/12/2017): **WP / New TP Assignment - C0463652/GA171347**

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHC8470M (C0463652)
[SKH5732R]
TP
COMFORT TRANSPORTATION PTE LTD
Dec 18 2017 6:00PM
[MUKHAIDIN BIN HAMID]
ComfortDelGro Engineering Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View View in Browser		
Letters/Correspondences									1 per page		<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	(Draft)	Third Party Express Settlement – Payment Breakdown								Edit	
Assessment Reports									1 per page		<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	21/12/17 14:50	Adjuster Immediate Advice								Load HTM	
Photos/Images									3 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	21/12/17 16:47	General View								Load JPG	<input checked="" type="checkbox"/>
2	21/12/17 16:47	General View								Load JPG	<input checked="" type="checkbox"/>
3	21/12/17 16:47	General View								Load JPG	<input checked="" type="checkbox"/>
4	21/12/17 16:47	General View								Load JPG	<input checked="" type="checkbox"/>
5	21/12/17 16:47	General View								Load JPG	<input checked="" type="checkbox"/>
6	21/12/17 16:47	General View								Load JPG	<input checked="" type="checkbox"/>
7	21/12/17 16:47	General View								Load JPG	<input checked="" type="checkbox"/>
8	21/12/17 16:47	General View								Load JPG	<input checked="" type="checkbox"/>
9	21/12/17 16:47	General View								Load JPG	<input checked="" type="checkbox"/>
10	21/12/17 16:47	General View								Load JPG	<input checked="" type="checkbox"/>
11	21/12/17 16:47	General View								Load JPG	<input checked="" type="checkbox"/>
12	21/12/17 16:47	General View								Load JPG	<input checked="" type="checkbox"/>
13	21/12/17 16:47	General View								Load JPG	<input checked="" type="checkbox"/>
14	21/12/17 16:47	General View								Load JPG	<input checked="" type="checkbox"/>
15	21/12/17 16:47	General View								Load JPG	<input checked="" type="checkbox"/>
16	21/12/17 16:47	General View								Load JPG	<input checked="" type="checkbox"/>
17	21/12/17 16:47	General View								Load JPG	<input checked="" type="checkbox"/>
18	21/12/17 16:47	General View								Load JPG	<input checked="" type="checkbox"/>
19	21/12/17 16:47	General View								Load JPG	<input checked="" type="checkbox"/>
20	21/12/17 16:47	General View								Load JPG	<input checked="" type="checkbox"/>
21	21/12/17 16:47	General View								Load JPG	<input checked="" type="checkbox"/>
22	21/12/17 16:47	General View								Load JPG	<input checked="" type="checkbox"/>
23	21/12/17 16:47	General View								Load JPG	<input checked="" type="checkbox"/>
24	21/12/17 16:47	General View								Load JPG	<input checked="" type="checkbox"/>
25	21/12/17 16:47	General View								Load JPG	<input checked="" type="checkbox"/>
26	21/12/17 16:47	General View								Load JPG	<input checked="" type="checkbox"/>
27	21/12/17 16:47	General View								Load JPG	<input checked="" type="checkbox"/>
28	21/12/17 16:47	General View								Load JPG	<input checked="" type="checkbox"/>

29	21/12/17 17:01	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
30	21/12/17 17:01	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
31	21/12/17 17:01	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
Documentation					
				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AXA Insurance Pte Ltd (HQ)		Thumbnail	Print
1	19/12/17 13:50	EMAIL_ABS	1	Load PDF	
2	19/12/17 13:50	ESTIMATE & SHC8470M TP GIA_ABS	1	Load PDF	
3	20/12/17 09:28	INSRD GIA REPORT	1	Load PDF	
4	20/12/17 09:32	CI	1	Load PDF	
5	20/12/17 09:32	POLICY	1	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	21/12/17 17:19	TP ESTIMATE- MARKED	1	Load PDF	
2	21/12/17 17:19	TP GIA REPORT	1	Load PDF	
3	25/01/18 08:45	WORKSHOP INVOICE	1	Load PDF	
4	25/01/18 08:45	AUTHORISATION TO ACT FORM	1	Load PDF	
5	25/01/18 08:45	DISCHARGE VOUCHER	1	Load PDF	
6	25/01/18 08:45	RENTAL RECEIPT	1	Load PDF	
7	25/01/18 08:45	LTA SEARCH	1	Load PDF	
8	25/01/18 08:45	LOD	1	Load PDF	
9	25/01/18 08:45	LETTER TO OI	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin: 5px 0;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKH5732R (Insd veh)	Model:	HYUNDAI I40 1.7 D (A)
	SHC8470M (TP veh)		
Date of Accident:	18/12/2017		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [X]	Yes	<input type="checkbox"/> []	No
Repair Estimate	:	\$	6,852.96		
Final Repair Cost	:	\$	4,150.00		
Loss of Token Sum	:	\$	3.00 days at \$50.00 per day		
Rental (if any)	:	\$	3 days		
LTA / GIA Search Fee	:	\$			
Others:	:	\$			
	:	\$			
Final Settlement Sum (Global Sum)	:	\$	4,150.00		
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> [X] YES <input type="checkbox"/> [] NO (Kindly indicate below)					
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability _____(%)			
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes / No BOLA Scenario No:			
		___NIL___			
BOLA Liability: _____100_____(%)		Assessed Liability (*): _____(%)			
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.					
Remarks _____					

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	: \$	4,150.00
2)		: \$	
3)		: \$	
4)		: \$	
5)		: \$	

JOANNE LEE KHANG MIN

25 Jan
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA17024205/K1UB3Q2

Date: 25/01/2018

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No: GA171347

Claimant Vehicle No: SHC8470M

Insured Vehicle No: SKH5732R

Date of Loss: 18/12/2017

Nature of Claim: TP

Claim No: C0463652

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHC8470M

Make & Model: HYUNDAI I40, 1.7 D (A)

Engine No: D4DFU564631

Reg. Date: 03/12/2015 (Man. Year: 2015)

Chassis No: KMHLB41UMGU080665

Colour: Blue

Odometer: 182797 km

Engine Capacity: 1685 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16

Rear Tyre Size: 205/60 R16

Front Left Side: West Lake 7 mm

Rear Left Side: Hankook 7 mm

Front Right Side: West Lake 7 mm

Rear Right Side: Hankook 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,144.64	2,013.76	1,130.88	35.96
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,260.00	1,370.00	1,890.00	57.98
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	6,404.64	3,383.76	3,020.88	47.17
+ GST 7.00/7.00% (S\$)	448.32	236.86	211.46	47.17
Nett Amount (S\$)	6,852.96	3,620.62	3,232.34	47.17
+ Loss of Use (3.0 x S\$50.00/day) (S\$)		150.00		
+ Car Rental (3.0 x S\$125.00/day) (S\$)		375.00		
+ Doc/Search Fee (S\$)		5.35		
Nett Liability (S\$)		4,150.97		
Global Sum Settlement (S\$)		4,150.00		

INSPECTION

Date of Assignment: 20/12/2017

Date Inspected: 20/12/2017 Inspected At:

ComfortDelGro Engineering Pte Ltd
(Loyang)

59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 3.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: THIN THIN HLAING

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 25 Jan 2018)
Parts:	143	HYUNDAI I40 1.7 D (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHC8470M)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR DOOR (RH) (CONSISTENT)	Repair	1,351.10 FL	*- FL
2	1		*FRONT DOOR (RH) (CONSISTENT)	Dented	1,403.05 FL	*1,403.05 FL
3	2		*FRT & REAR WHEEL HUP-CAP (RH) (CONSISTENT)	Grazed	301.40 FL	*301.40 FL
4	1		*FRONT BUMPER (NPA) (CONSISTENT)	Repair	0.00 FL	*- FL
5	1		*REAR BUMPER (NPA) (CONSISTENT)	Repair	0.00 FL	*- FL
6	1		*REAR FENDER (RH) (NPA) (CONSISTENT)	Repair	0.00 FL	*- FL
7	1		*FRONT RH FENDER (CONSISTENT)	Dented	619.00 FL	*619.00 FL
8	1		*REAR BUMPER RUBBER MAT (CONSISTENT)	Not Necessary	50.00 FS	*- FS
9	1		*REAR DOOR COMFORTDELGRO & APPS STICKER (RH) (CONSISTENT)	Necessary	80.00 FS	*80.00 FS
10	1		*FRONT DOOR COLOURED COMFORT LOGO (RH) (CONSISTENT)	Necessary	75.00 FS	*75.00 FS
					Sub Total (S\$)	3,879.55 2,478.45
					- List Item Discount on L Items 20.00/20.00% (S\$)	734.91 464.69
					Total Parts (S\$)	3,144.64 2,013.76

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING-REPAIR FRT& REAR FENDER	New	1,800.00	400.00
2	SPRAY PAINTING CHARGE	New	1,000.00	900.00
3	WIRING CHARGE	New	50.00	0.00
4	TUFF KOTE	New	50.00	20.00
5	TRANSFER OF DOOR	New	240.00	50.00
6	FOOT WHEEL ALIGNMENT	New	120.00	0.00
Gross Labour Cost (S\$)			3,260.00	1,370.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >