

INS. CASE OWNER:

Sawthorne

CC 4 AXA1702 4004, A 16352

LKK:  
IDAC:

Surveyor:

Nelson

DOI:

## ASSIGNMENT

02.01.2018

Date / Time:

21/12/17

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

YM 3141S

Name of Insured:

PHAM PECK FATT

Insured Tel No.:

HP: 96969484

Excess Sec II :\$

D.O.A: 18/12/17

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

Claim No.:

S7M005RQ 12489

Policy No.:

GAT8076

Make / Model:

MSSAN

Place of Accident:

UP OF BIK 409 MARKET

OI GIA REPORT (YES / NO) ; TP GIA REPORT (YES / NO)

Insured Liability:

%

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:

TAN LIM (AKU)



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

21/12/17

21/12/17

abc 7595p - x  
smartclaim

YM 3141S - x

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI: 21/12/18

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

02012018 @  
10:52am.

Spoke to 020 (Mr. Phang). Confirmed accident data and OI reversing and collided with TP. 02 has no CCTV footage to prove. Informed that TP was alone at NCC ruins and agree to settle. Send letter to OI.

04042018:

File page to type incident report.

RECEIVED 04 APR 2018

## PRELIMINARY ADVICE

Date/Time:

29.03.18

Sent By:

## FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

## FINAL SETTLEMENT

Date/Time:

14.9.18

Confirm with JOHNSON

Email

Call

Final Liability:

SS

%

(Agreed / Assessed) BOLA S/N No.:

Repair Cost:

SS

3,049.50

Loss of Rental (LOR):

SS

(

days)

Loss of Use (LOU):

SS

480.00

(\$100 x 4

days)

Loss of Income (LOI):

SS

(\$ x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Jurnal Cost

SS

Total:

SS

3,534.85

Global Sum \$:

Email

Call

## FINAL PAYMENT

Date/Time:

14.9.18

Confirm with: JOHNSON

Email

Call

Payee 1:

SS

3,534.85

Name 1:

TAN LIM MOTOR PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

9350

COPY SENT

TP Ax4

(L/Sur: \$2,850.00 / Red: \$2463.70 / 46%)



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile                                                                      |                                                              |                           |            |                                                                                     |
|----------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------|---------------------------|------------|-------------------------------------------------------------------------------------|
| AXA INSURANCE PTE LTD                                                                                                                  |                                                              | Ref : CC4/AXA17024204/kb3 |            |                                                                                     |
| 8 SHENTON WAY #24-01<br>AXA TOWERSINGAPORE 068811                                                                                      |                                                              | Date : 21-12-2017         |            |  |
|                                                                                                                                        |                                                              | Code : AXA2               |            |                                                                                     |
| <b>1. Policy Particulars :- THIRD PARTY CLAIM</b>                                                                                      |                                                              |                           |            |                                                                                     |
| Insured Veh.                                                                                                                           | YM 3141S                                                     | Veh. Inspected            | GBC 7595P  |                                                                                     |
| Policy No.                                                                                                                             |                                                              | Coverage (\$)             | 0.00       |                                                                                     |
| Claim No.                                                                                                                              |                                                              | Excess (\$)               | 0.00       |                                                                                     |
| Assign From                                                                                                                            |                                                              | Assign Date               | 21/12/2017 |                                                                                     |
| <b>2. Vehicle Particulars &amp; Condition</b>                                                                                          |                                                              |                           |            |                                                                                     |
| Make & Model                                                                                                                           |                                                              | c.c                       | 0          |                                                                                     |
| Engine No.                                                                                                                             | HIDDEN                                                       | Year of Reg.              |            |                                                                                     |
| Chassis No.                                                                                                                            |                                                              | Colour                    |            |                                                                                     |
| Odometer                                                                                                                               | -                                                            | Steering                  |            |                                                                                     |
| Brakes                                                                                                                                 |                                                              | Modification              |            |                                                                                     |
| General                                                                                                                                |                                                              |                           |            |                                                                                     |
| <b>3. Conditions of Tyres</b>                                                                                                          |                                                              |                           |            |                                                                                     |
|                                                                                                                                        | Size                                                         | Make                      | Balance    |                                                                                     |
| R/H Front Tyre                                                                                                                         |                                                              |                           | mm         |                                                                                     |
| L/H Front Tyre                                                                                                                         |                                                              |                           | mm         |                                                                                     |
| R/H Rear Tyre                                                                                                                          |                                                              |                           | mm         |                                                                                     |
| L/H Rear Tyre                                                                                                                          |                                                              |                           | mm         |                                                                                     |
| <b>4. Description of Damages</b>                                                                                                       |                                                              |                           |            |                                                                                     |
|                                                                                                                                        |                                                              |                           |            |                                                                                     |
| <b>5. General Information</b>                                                                                                          |                                                              |                           |            |                                                                                     |
| Accident Date                                                                                                                          | 18/12/2017                                                   | Inspection Date           |            |                                                                                     |
| Survey held at                                                                                                                         | TAN LIM MOTOR PTE LTD<br>51 DEFU LANE 10<br>SINGAPORE 539216 |                           |            |                                                                                     |
| <b>5a. Remarks</b>                                                                                                                     |                                                              |                           |            |                                                                                     |
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.<br>B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |                                                              |                           |            |                                                                                     |



陳林摩呀私人有限公司  
TAN LIM MOTOR PTE LTD

51 Defu Lane 10 Singapore 539216  
Tel : 68585151 ( 24 Hours ) Fax : 68580877  
GST Regn. No. : M2-8922054-2

AXA Insured's Veh No : YM3141S

Date of Accident : 18 December 2017

Messrs Semgas (S) Pte Ltd

TP AXA

Zaini

Date : 18 December 2017

Estimate To Repair GBC7595P - Toyota Dyna 150 Manual  
Chassis No : JTFAT35Y40K202461

LKK 02/01/18.  
Adrian 1230h

| S/No                              | Quantity | Description                                                                                                             | Amount      |
|-----------------------------------|----------|-------------------------------------------------------------------------------------------------------------------------|-------------|
| <b>NETT ITEMS</b>                 |          |                                                                                                                         |             |
| 01                                | 1 pc     | front windshield glass weatherstrip                                                                                     | \$ 308.00   |
| 02                                | 1 pc     | front centre apron garnish                                                                                              | \$ 310.00   |
| 03                                | 1 pc     | front body panel                                                                                                        | \$ 1,100.00 |
| 04                                | 1 pc     | front body panel Dyna badge                                                                                             | \$ 65.00    |
| 05                                | 1 pc     | front centre grille                                                                                                     | \$ 510.00   |
| 06                                | 1 pc     | front centre grille emblem badge                                                                                        | \$ 85.00    |
| 07                                | 6 pc     | front centre grille clips @ \$5.00                                                                                      | \$ 30.00    |
| 08                                | 1 pc     | front bumper                                                                                                            | \$ 485.00   |
|                                   |          |                                                                                                                         | \$ 2,893.00 |
| Less 10% 25%                      |          |                                                                                                                         | \$ 289.30   |
|                                   |          |                                                                                                                         | \$ 2,603.70 |
| <b>SPECIAL NETT ITEMS</b>         |          |                                                                                                                         |             |
| 09                                | 1 pc     | front body panel corporate union sticker                                                                                | \$ 120.00   |
| 10                                | 1 pc     | front body panel 'flammable gas' sticker                                                                                | \$ 80.00    |
| 11                                | 1 pc     | front license plate                                                                                                     | \$ 80.00    |
|                                   |          |                                                                                                                         | \$ 280.00   |
| <b>LABOUR &amp; MISC. CHARGES</b> |          |                                                                                                                         |             |
| 01                                |          | To remove and refit front windscreen glass.                                                                             | \$ 150.00   |
| 02                                |          | To check electrical lighting concerned.                                                                                 | \$ 60.00    |
| 03                                |          | To rust-proofing of the affected areas.                                                                                 | \$ 120.00   |
| 04                                |          | To remove and refit interior fittings, trimmings, garnish and other, to enable repair.                                  | \$ 120.00   |
| 05                                |          | To dismantle and refit instrument dashboard, check electrical lightings and re-run, re-route wire harness.              | \$ 250.00   |
| 06                                |          | Panel beating, knocking and straighten the necessary portion, remove and renewal of parts, adjust and realign the same. | \$ 880.00   |
| 07                                |          | Putty and spray painting of the affected portion.                                                                       | \$ 850.00   |
|                                   |          |                                                                                                                         | \$ 2,430.00 |
|                                   |          |                                                                                                                         | \$ 5,313.70 |

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to Total
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

total: 3571

h/s: 2850

h/s Adrian Lij

02/01/18.

04 Days.



## MANDATE REQUEST FOR S7M005RQ

Type

🔗 Question

*Saw then.*

Message

Liability: Insured reversed and collided with third party vehicle. Spoken to insured and he aware that his NCD is affected and AXA to settle at best. Settlement: Repair Cost : \$3,049.50 (w/GST) Loss of Use: \$480.00 (4days x \$120) LTA: \$5.35 Total: \$3,534.85 Revised Immediate Advice with Mandate uploaded for your easy reference. Please kindly let us have your approval / instruction if any. Thank you - Asher Sng (20/06/2018)

Reply



## Re:RE: MANDATE REQUEST FOR S7M005RQ

Type

🔔 Question

Message

Please proceed with your proposed mandate.

Reply

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

|                   |                     |        |                  |
|-------------------|---------------------|--------|------------------|
| Vehicle No:       | YM 3141S (Insd veh) | Model: | TOYOTA           |
|                   | GBC 7595P (TP veh)  |        | DYNA 150 MANNUAL |
| Date of Accident: | 18/12/2017          |        |                  |

|                       |   |                              |                                        |
|-----------------------|---|------------------------------|----------------------------------------|
| Global Sum Settlement | : | <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No |
| Repair Estimate       | : | \$                           | 5,685.66                               |
| Final Repair Cost     | : | \$                           | 3,049.50                               |
| Loss of Use           | : | \$                           | 480.00                                 |
| Rental (if any)       | : | \$                           |                                        |
| LTA / GIA Search Fee  | : | \$                           | 5.35                                   |

|         |   |    |  |
|---------|---|----|--|
| Others: | : | \$ |  |
|---------|---|----|--|

|                      |   |    |          |
|----------------------|---|----|----------|
|                      | : | \$ |          |
| Final Settlement Sum | : | \$ | 3,534.85 |

|                                                                                                      |  |                                                     |                                        |                         |
|------------------------------------------------------------------------------------------------------|--|-----------------------------------------------------|----------------------------------------|-------------------------|
| Is Third Party Workshop GIA Registered?                                                              |  | <input type="checkbox"/> YES                        | <input checked="" type="checkbox"/> NO | (Kindly indicate below) |
| A) For Non GIA Registered Workshop:                                                                  |  | Agreed Liability ____100____(%)                     |                                        |                         |
| B) For GIA Registered Workshop:                                                                      |  | BOLA Applicable: Yes/ No    BOLA Scenario No: _____ |                                        |                         |
| BOLA Liability: _____(%)                                                                             |  | Assessed Liability (*): _____(%)                    |                                        |                         |
| * Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply. |  |                                                     |                                        |                         |
| Remarks _____                                                                                        |  |                                                     |                                        |                         |

| Payment Instruction: Payee's Breakdown |                       |   |             |
|----------------------------------------|-----------------------|---|-------------|
| 1)                                     | TAN LIM MOTOR PTE LTD | : | \$ 3,534.85 |

NUR SHAQILAH BTE ABDOL  
WAHAB

09/10/2018  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



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|----------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------|---------------------------------|------------|-------------------------------------------------------------------------------------|
| AXA INSURANCE PTE LTD                                                                                                                  |                                                              | Ref : CC4/ASM17024204/Aeb3s2    |            |                                                                                     |
| 8 SHENTON WAY #24-01<br>AXA TOWERSINGAPORE 068811<br>ATTN: SAW THENG                                                                   |                                                              | Date : 09-10-2018<br>Code : ASM |            |  |
| <b>1. Policy Particulars :- THIRD PARTY CLAIM</b>                                                                                      |                                                              |                                 |            |                                                                                     |
| Insured Veh.                                                                                                                           | YM 3141S                                                     | Veh. Inspected                  | GBC 7595P  |                                                                                     |
| Policy No.                                                                                                                             | GA180176                                                     | Coverage (\$)                   | 0.00       |                                                                                     |
| Claim No.                                                                                                                              | S7M005RQ                                                     | Excess (\$)                     | 0.00       |                                                                                     |
| Assign From                                                                                                                            | SAW THENG                                                    | Assign Date                     | 21/12/2017 |                                                                                     |
| <b>2. Vehicle Particulars &amp; Condition</b>                                                                                          |                                                              |                                 |            |                                                                                     |
| Make & Model                                                                                                                           | TOYOTA DYNA                                                  | c.c                             | 2982       |                                                                                     |
| Engine No.                                                                                                                             | HIDDEN                                                       | Year of Reg.                    | 2013       |                                                                                     |
| Chassis No.                                                                                                                            | JTFAT35Y40K202461                                            | Colour                          | BLUE       |                                                                                     |
| Odometer                                                                                                                               | 165943                                                       | Steering                        | IN ORDER   |                                                                                     |
| Brakes                                                                                                                                 | IN ORDER                                                     | Modification                    | NIL        |                                                                                     |
| General                                                                                                                                | GOOD                                                         |                                 |            |                                                                                     |
| <b>3. Conditions of Tyres</b>                                                                                                          |                                                              |                                 |            |                                                                                     |
|                                                                                                                                        | Size                                                         | Make                            | Balance    |                                                                                     |
| R/H Front Tyre                                                                                                                         | 195 R15                                                      | OHTSU                           | 6 mm       |                                                                                     |
| L/H Front Tyre                                                                                                                         | 195 R15                                                      | OHTSU                           | 6 mm       |                                                                                     |
| R/H Rear Tyre                                                                                                                          | 155 R12C                                                     | FALKEN                          | 6 mm       |                                                                                     |
| L/H Rear Tyre                                                                                                                          | 155 R12C                                                     | FALKEN                          | 6 mm       |                                                                                     |
| <b>4. Description of Damages</b>                                                                                                       |                                                              |                                 |            |                                                                                     |
| THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION.<br>DAMAGES SEE DETAILS.                                                            |                                                              |                                 |            |                                                                                     |
| <b>5. General Information</b>                                                                                                          |                                                              |                                 |            |                                                                                     |
| Accident Date                                                                                                                          | 18/12/2017                                                   | Inspection Date                 | 02/01/2018 |                                                                                     |
| Survey held at                                                                                                                         | TAN LIM MOTOR PTE LTD<br>51 DEFU LANE 10<br>SINGAPORE 539216 |                                 |            |                                                                                     |
| <b>5a. Remarks</b>                                                                                                                     |                                                              |                                 |            |                                                                                     |
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.<br>B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |                                                              |                                 |            |                                                                                     |
| <b>5b. Estimate Days of Repair</b>                                                                                                     |                                                              |                                 |            |                                                                                     |
| ESTIMATED NORMAL PERIOD FOR REPAIR:                                                                                                    |                                                              | 4 Working Days                  |            |                                                                                     |



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Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBC 7595P

| Qty                                | Description of Parts                                                                                       | Condition            | Estimate By Workshop (\$) | Our Adjusted (\$) |
|------------------------------------|------------------------------------------------------------------------------------------------------------|----------------------|---------------------------|-------------------|
| <b><u>REPLACEMENT OF PARTS</u></b> |                                                                                                            |                      |                           |                   |
| 1                                  | FRONT WINDSHIELD GLASS WEATHERSTRIP (N) (CONSISTENT)                                                       | NECESSARY            | 308.00                    | 308.00            |
| 1                                  | FRONT CENTRE APRON GARNISH (N) (CONSISTENT)                                                                | DEFORMED             | 310.00                    | 310.00            |
| 1                                  | FRONT BODY PANEL (N) (CONSISTENT)                                                                          | DENTED               | 1,100.00                  | 1,100.00          |
| 1                                  | FRONT BODY PANEL DYNA BADGE (N) (CONSISTENT)                                                               | NECESSARY            | 65.00                     | 65.00             |
| 1                                  | FRONT CENTRE GRILLE (N) (CONSISTENT)                                                                       | DEFORMED             | 510.00                    | 510.00            |
| 1                                  | FRONT CENTRE GRILLE EMBLEM BADGE (N) (CONSISTENT)                                                          | NECESSARY            | 85.00                     | 85.00             |
| 6                                  | FRONT CENTRE GRILLE CLIPS @ \$5.00 (N) (CONSISTENT)                                                        | NECESSARY            | 30.00                     | 10.00             |
| 1                                  | FRONT BUMPER (N) (CONSISTENT)                                                                              | TO REPAIR SEE LABOUR | 485.00                    | -                 |
|                                    | LESS 10% DISCOUNT                                                                                          |                      | -289.30                   | -                 |
|                                    | LESS 25% DISCOUNT                                                                                          |                      | -                         | -597.00           |
|                                    |                                                                                                            |                      | 2,603.70                  | 1,791.00          |
| <b><u>SPECIAL NETT ITEMS</u></b>   |                                                                                                            |                      |                           |                   |
| 1                                  | FRONT BODY PANEL CORPORATE UNION STICKER (SN) (CONSISTENT)                                                 | NECESSARY            | 120.00                    | 80.00             |
| 1                                  | FRONT BODY PANEL 'FLAMMABLE GAS' STICKER (SN) (CONSISTENT)                                                 | NECESSARY            | 80.00                     | 30.00             |
| 1                                  | FRONT LICENCE PLATE (SN) (CONSISTENT)                                                                      | NOT NECESSARY        | 80.00                     | -                 |
|                                    |                                                                                                            |                      | 280.00                    | 110.00            |
| <b><u>LABOUR</u></b>               |                                                                                                            |                      |                           |                   |
|                                    | TO REMOVE AND REFIT FRONT WINDSCREEN GLASS.                                                                |                      | 150.00                    | 120.00            |
|                                    | TO CHECK ELECTRICAL LIGHTING CONCERNED.                                                                    |                      | 60.00                     | 30.00             |
|                                    | TO RUST-PROOFING OF THE AFFECTED AREAS.                                                                    |                      | 120.00                    | 40.00             |
|                                    | TO REMOVE AND REFIT INTERIOR FITTINGS, TRIMMINGS, GARNISH AND OTHER, TO ENABLE REPAIR.                     |                      | 120.00                    | 60.00             |
|                                    | TO DISMANTLE AND REFIT INSTRUMENT DASHBOARD, CHECK ELECTRICAL LIGHTINGS AND RE-RUN, RE-ROUTE WIRE HARNESS. |                      | 250.00                    | 220.00            |

Report Ref No. CC4/ASM17024204/Aeb3s2



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Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

| Qty                                                                  | Description of Parts                                                                                                                                             | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|----------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|---------------------------|-------------------|
|                                                                      | PANEL BEATING, KNOCKING AND STRAIGHTEN THE NECESSARY PORTION, REMOVE AND RENEWAL OF PARTS, ADJUST AND REALIGN THE SAME. INCLUSIVE OF THE REPAIR OF FRONT BUMPER. |           | 880.00                    | 600.00            |
|                                                                      | PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.                                                                                                                |           | 850.00                    | 600.00            |
|                                                                      |                                                                                                                                                                  |           | 2,430.00                  | 1,670.00          |
| GRAND TOTAL                                                          |                                                                                                                                                                  |           | 5,313.70                  | 3,571.00          |
| RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) |                                                                                                                                                                  |           |                           | 2,850.00          |

Report Ref No. CC4/ASM17024204/Aeb3s2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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