

INS CASE OWNER:

Irene

CC 3 / CTI17024198 / S⁹³ 91

LKK:

IDAC:

ASSIGNMENT

Surveyor:

Sebastian

DOI:

19/12/17

Date / Time:

19/12/17

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLR 784J

Claim No.:

SNM1700731502/4

Name of Insured:

J'ESP

Policy No.:

DM9 CN 756 / 237700

Insured Tel No.:

HP:

Make / Model:

H. Stream

Excess Sec II :SS

D.O.A.:

19/12/17

Place of Accident:

CTE

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

86 58142



INSRS:

WSP: Smer (woodlands)

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

09/01/18 (vivan)

86 58142 - X ; SLR 784J
OE NR - SEND FIRST EMAIL TO OE.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OE:

After call ltr to OE:

11/2/18 MP
vivan

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OE:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time: 29/12/17

Sent By:

Shirley Hwee

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with Audrey

Email

Call

Final Liability:

%

100 (Agreed / Assessed) BOLA S/N No: NIL.

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

1256.40.

Loss of Rental (LOR):

S\$

(days)

Loss of Use (LOU):

S\$

650.00 (\$325 x 2 days)

Loss of Income (LOI):

S\$

(\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

5.00

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

1906.40

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

1906.40

Name 1:

SMRT BUSES & LTO

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

RECEIVED 17 APR 2018

12/04/18

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD		Ref : CC3/CT117024198/Sws3		
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909		Date : 21-12-2017		
		Code : CTI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLR 784J	Veh. Inspected	SG 5814Z	
Policy No.		Coverage (\$)	0.00	
Claim No.	SNM17D07315C02/4	Excess (\$)	0.00	
Assign From		Assign Date	21/12/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	19/12/2017	Inspection Date	19/12/2017	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	2292D
Vehicle Details	
Vehicle No.:	SG5814Z
Vehicle to be Exported:	No
Intended De-registration Date:	20 Dec 2017
Vehicle Make:	MAN
Vehicle Model:	A95
Primary Colour:	Multi-Colour
Manufacturing Year:	2016
Engine No.:	50344521084459
Chassis No.:	WMAA95ZZ2G7003463
Maximum Power Output:	-
Open Market Value:	\$438,406.00
Original Registration Date:	04 Jul 2017
First Registration Date:	04 Jul 2017
Transfer Count:	0
Actual ARF Paid:	\$0.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	

COE Rebate Amount:	\$0.00
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Total Rebate Amount:	\$0.00
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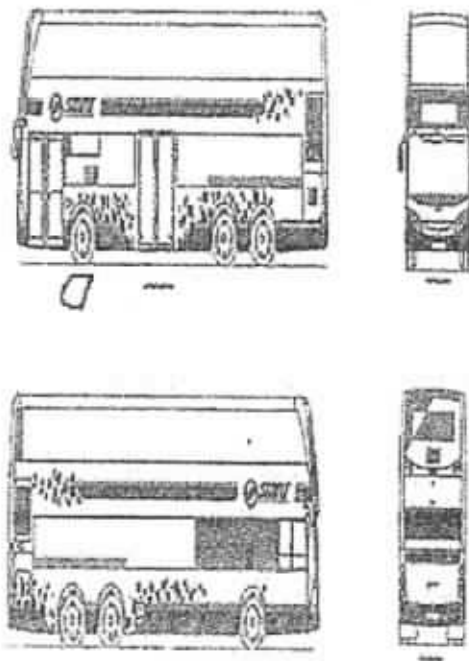
The information contained herein is correct as at 20 Dec 2017

OK

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SG5814Z
 Ref. No : BUS/12/17/7023
 Reg. Date : 04/07/2017
 Vehicle Type : DOUBLE DECK
 Make : MAN
 Model : MAN A95
 Name of Driver : Kwa Tian Ser
 Type of Accident : OTHERS
 Date / Time of Accident : 19/12/2017 09:00:00 AM
 Accident Reported Date / Time : 19/12/2017 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by : China Tai Ping
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024093703
 Special Instruction to ARC, if any :



BC SAID ONLY THE FRONT MUDGUARD NEAR BOARDING DOOR IS SCRATCHED. TP IS CHINA TP SLR784J

Prepared Date : 19/12/2017 12:16:10 PM

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : WMAA95ZZ2G7003463

Mileage :

0

Work Shop :

Repair Completed Date / Time :

01/01/2000

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges :	795.00	530.00
Total Spray Painting Charges :	616.00	446.00
Total Material Charges :	275.40	275.40
Other Charges :	0.00	0.00
TOTAL :	1,686.40	1,251.40
Lum Sum Total :	0.00	0.00
No. of Repair Days :	3.00	2.00 /
Prepared / Adjusted By :	Goh Kok Khoon	Sebastian Yeang
Arc / Surveyor Sign Off Date :	19/12/2017 04:45:51 PM	19/12/2017 04:47:58 PM



LKK

Prepared / Adjusted Date :

Remarks :

Prepared Date : 19/12/2017 02:38:11 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount :

Prepared Date :



Section D - Details of Repair Estimates**Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	795.00	530.00
Total Labour	795.00	530.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	616.00	446.00
Total Spray Painting & Panel Beating	616.00	446.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
			RUBBER DOOR PILLAR FRONT	1	306.00	10.00	275.40	Replace	Replace	No <i>Defective</i>
TOTAL MATERIALS							275.40	275.40		
TOTAL MATERIALS(Discounted)							275.40	275.40		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

$$\begin{array}{r}
 275.40 \\
 530.00 \\
 + 446.00 \\
 \hline
 1251.40
 \end{array}$$

Sebastian

28/12/2017.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC3/CTH17024198/Sws3

Date: 29.12.2017

The Motor Claims Department
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SG 5814Z

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 19.12.2017 at the premises of M/s SMRT Automotive Services Pte Ltd (Woodlands) and have the following to report:-

Workshop Estimate Amount	: S\$	1,686.40
Revised Estimate Amount	: S\$	1,251.40
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:
The vehicle sustained damages at the
N/S Front Portion



Comments/Present Status:
Damages Consistent
Estimated normal period for repairs: 2.0 days


Yours faithfully,

SEBASTIAN YEANG
Licensed Appraiser

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : Mileage : 0
Work Shop : Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 795.00	530.00
Total Spray Painting Charges	: 616.00	446.00
Total Material Charges	: 275.40	275.40
Other Charges	: 0.00	0.00
TOTAL	: 1,686.40	1,251.40
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 3.00	2.00
Prepared / Adjusted By	:	
Arc / Surveyor Sign Off Date	: 19/12/2017 04:45:51 PM	19/12/2017 04:47:58 PM
		LKK

Prepared / Adjusted Date :

Remarks :

Prepared Date : 19/12/2017 02:38:11 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : Invoice No :
Quotation Date : Invoice Date :
Invoice Amount : Prepared Date :

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	795.00	530.00
Total Labour	795.00	530.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	616.00	446.00
Total Spray Painting & Panel Beating	616.00	446.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		

Vivian Lau (LKKAuto)

From: Vivian Lau (LKKAuto)
Sent: Monday, 26 March, 2018 2:34 PM
To: 'jaan_sixt9@gmail.com'
Cc: Joy Irene (LKKAuto)
Subject: RE: Your Ref: SLR 784J, Our Ref: CC3/CTI17024198/Sws3, Accident involving Vehicle SLR 784J & SG 5814Z ON 19/12/2017

WITHOUT PREJUDICE

Your Ref: SLR 784J
Our Ref: CC3/CTI17024198/Sws3

Dear Sir/Madam,

Accident involving Vehicle SLR 784J & SG 5814Z ON 19/12/2017

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them

Please be informed that our surveyor has tried his very best to negotiate with TP work shop ,Third-Party settlement breakdown is as follows:

Cost of repairs	\$ 1,251.40
Loss Of Income	\$ 650.00
LTA search fee	\$ 5.00
	\$ 1,906.40

d) Professional Fee (w/gst) **\$ 400.00**

As per above, the final and adjusted amount of the third party claim is **\$ 1,906.40**

Please note that a professional fee of **\$428.00** (w/ gst) is applicable if you would like to settle privately.

Please revert within 7 days from the date of this email. If we will not hear from you after 7 days, we shall proceed to settle the third party claim and the standing of your NCD will be affected.

Kindly call the undersigned should your need further assistance.

Please acknowledge.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAUTO)

Sent: Thursday, 8 March, 2018 11:04 AM

To: 'jaan_sixt9@gmail.com' <jaan_sixt9@gmail.com>

Cc: Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>

Subject: Your Ref: SLR 784J, Our Ref: CC3/CTI17024198/Sws3, Accident involving Vehicle SLR 784J & SG 5814Z ON 19/12/2017

WITHOUT PREJUDICE

Your Ref: SLR 784J

Our Ref: CC3/CTI17024198/Sws3

Dear Sir/Madam,

Accident involving Vehicle SLR 784J & SG 5814Z ON 19/12/2017

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them

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Please acknowledge.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Shirley Hiew (LKK Auto)

From: Joel Goh <joel.goh@sg.cntaiping.com>
Sent: Tuesday, 2 January 2018 3:43 PM
To: Shirley Hiew (LKK Auto)
Cc: Chong Boon Sen; Vivian Lau (LKKAuto); Jas Khine (LKKAuto); Admin A
Subject: RE: Direct Settlement - Accident Involving SLR784J (OI : CAI - SNM17D07315C02/4) AND SG5814Z (TP : LKK REF - CC3/CTI17024198/Sws3) on 19/12/2017
Attachments: SNM17D07315C01 20180102 TO INSURED - LKK ANR LETTER.pdf

Dear Shirley

Our insured have not reported the accident.
Attached our reporting letter to insured for your attention.

Best Regards

Joel Goh
Claims Executive (Motor Division)
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-02
Springleaf Tower Singapore 079909
Co. Reg. No. 200208384E
DID: 6389 6184
Fax: 6224 7175 / 6224 7478
Email: claimsdept@sg.cntaiping.com
joel.goh@sg.cntaiping.com
Website: www.sg.cntaiping.com

Disclaimer : This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Thursday, 21 December, 2017 4:45 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLR784J (OI : CAI - TBA) AND SG5814Z (TP : LKK REF - CC3/CTI17024198/Sws3) on 19/12/2017

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s SMRT Automotive Services Pte Ltd – Woodlands.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair

We will revert preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

To check availability of the case handler, you may contact the undersigned.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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中国太平
CHINA TAIPING

中国太平保险(新加坡)有限公司
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

3 Anson Road #16-00 Springleaf Tower Singapore 079908
Tel: 6389 6111 Fax: 6222 1033
Website: www.sg.taiping.com
Co. Reg. No. 200208384E

Our Reference: **SNM17D07315/C02/4**

Date: **02 JANUARY 2018**

via Ordinary & Registered Mail

**J'ESP
BLK 570 ANG MO KIO AVENUE 3
#02-3319
SINGAPORE 560570**

Dear Sir / Madam

**ACCIDENT INVOLVING SLR784J AND SG5814Z ON 19 DECEMBER 2017
ALONG CTE TOWARDS WOODLANDS**

We refer to the abovementioned accident.

Please be advised that the third party vehicle, **SG5814Z**, is filing a third party property claim against your vehicle.

We have appointed **LKK Auto Consultants Pte Ltd**, to administer the said claim on our behalf and they will soon contact you for more information about the accident. Kindly render your assistance and co-operation accordingly.

We understand that you or your driver has not filed an accident report within 24 hours as per Motor Claims Framework. We would urge you to comply with the condition to file your accident report with your vehicle (whether damaged or not) to us IMMEDIATELY through **LKK Auto Consultants Pte Ltd** or any of **our authorized workshops**. You may log onto our website www.sg.cntaiping.com for location of the respective workshops.

We regret to advice that we and/or **LKK Auto Consultants Pte Ltd** will not be handling the third party claim and your NO CLAIM DISCOUNT will be penalized upon renewal of your policy if you fail to comply with the condition of reporting.

Yours truly,
Claims Department

(This is a computer generated letter and no signature is required.)

CC: LKK Auto Consultants Pte Ltd
Attn : Vivian
Ref : CC3/CT117024198/Sws3
Contact No : 6841 8625
via Email : vivianlau@lkkauto.com

CC: Agent - (AN0567A) - AUTOSHIELD PTE LTD

F02/LKKDSANR-2013



Auto
Consultants
Pte Ltd

51 UBI AVE L #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CT117024198/Sws3

09th January 2018

J'ESP
BLK 570 ANG MO KIO AVENUE 3
#02-3319
SINGAPORE 560570

Dear Sir / Madam,

**ACCIDENT INVOLVING SLR784J AND SG5814Z ON 19 DECEMBER 2017
ALONG CTE TOWARDS WOODLANDS**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** to settle a **THIRD PARTY** claim against you for an accident which happened on the above-mentioned date and location.

Our record shows that to date, you/your driver have not reported the accident to us. We would appreciate it if you could urgently file a report at any of **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** Authorized workshops/reporting centre. You may refer to your Certificate of Insurance for the list of the reporting centre.

Please note you had been notified via post from **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** dated 02th January 2018.

To enable us to look into the matter immediately, please let us hear from you within **seven (7)** days from date of this letter (by 16th January 2018).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Vivian Lau
Case Handler
DID: 6841 1467
FAX: 6741 4108
Email: vivianlau@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)



AR REGISTERED
SMRT AUTOMOTIVE SERVICES PTE LTD
60 Woodlands Industrial Park E4
Singapore 757705
Tel : 65 6866 2652
Fax : 65 6368 7421
www.smrt.com.sg

Via LKK

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Date : 17 January 2018

Our Ref. BUS/12/17/7023/AW

Dear Sirs,

**ACCIDENT INVOLVING DOUBLE DECKED BUS SG5814Z AND SLR784J ON 19 DEC 2017
ALONG CTE TOWARDS WOODLANDS.**

LETTER OF CLAIM

We claim on behalf of **SMRT BUSES LTD**, owner/hirer of the vehicle Reg. No.: SG5814Z. Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

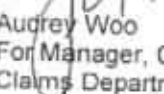
1. Cost of Repair	:	\$ 1,251.40
2. Loss of Use for 2 days @ S\$ 350 /day	:	\$ 700.00
3. Loss of Rental for _____ days @ S\$ _____ /day	:	
4. Loss of Income for _____ days @ S\$ _____ /day	:	
5. Police Report/ SAS Report/ LTA Search Fee	:	\$ 5.00
6. Survey Fee	:	
7. Others	:	
Total Claims		\$ 1,956.40

We enclose the following documents :

<input checked="" type="checkbox"/> Repair Invoice	<input type="checkbox"/> Letter of Authorisation
<input type="checkbox"/> Survey Report	<input checked="" type="checkbox"/> LTA Search result
<input checked="" type="checkbox"/> Photographs _____ pcs	<input type="checkbox"/> Others :
<input type="checkbox"/> Investigation results	1. _____
<input type="checkbox"/> Proof of Loss of Use/Rental/Income	2. _____
<input checked="" type="checkbox"/> Police / SAS report of _____	3. _____

We look forward to your confirmation to settle our claims within 15 days from the date of this letter. Payment by cheque shall be crossed and made payable to **SMRT BUSES LTD**

Yours sincerely,
SMRT AUTOMOTIVE SERVICES PTE LTD


Audrey Woo
For Manager, Claims
Claims Department



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI17024198/Sws3

2/2/2018

J'ESP

Blk 570 Ang Mo Kio Ave 3
#02-3319
Singapore 560570

Dear Sir/Madam,

ACCIDENT INVOLVING SLR 784J & SG 5814Z ON 19/12/2017

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party upon receiving of the above requested documents.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Vivian
Case Handler
DID: 6841 8625
FAX: 6741 4108
Email: vivianlau@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

SMRT Ref: BUS/12/17/7023/AW

AUTHORISATION TO ACT

I/We, SMRT BUSES LTD ("the third party claimant") of 6 Ang Mo Kio Street 62
Singapore 569140 (address), owner of SG 5814Z (vehicle no.) hereby authorize SMRT
AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my
claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SG 5814Z
that was damaged pursuant to the accident which occurred on 19/12/2017 (date) along
CTE TWDS WOODLANDS (location) involving vehicle no/s SLR 784J ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive payment further to settlement of
my claim with payment cheque/s being made in favour of the SMRT BUSES LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability basis insofar as the driver/owner/insurers
of the other vehicle/s is concerned.

Dated this 11 (day) of April (month) 2018 (year)

Audrey
Woo



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

CHQ to be issued to SMRT BUSES LTD

SMRT: Bus / 12 / 17 / 7023 / Aw
W

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSN3061251700

Claim No : SNM17D07315C02/4

Claimant : SMRT BUSES LTD

Amount : S\$ 1,906.40

Singapore Dollar One Thousand Nine Hundred Six and Cents Forty Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SG 5814Z

Insured Vehicle No. : SLR 784J

Date of Loss : 19/12/2017

Place of Accident : CTE TWDS WOODLANDS (B4 AMK AVE 3 EXIT)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : J'ESP

Driver Name : SHAHJAHAN BIN AB HAMID

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$
(2) Cost of Repair/Excess	S\$ 1,251.40
(3) Loss of Use/Rental/Earning	S\$ 650.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$ 5.00
(5) Medical Reports/Expenses	S\$
(6) Survey Fees/P.T. Fees	S\$
(7) Cost including Disbursement	S\$
TOTAL	S\$ 1,906.40

Claimant Name: SMRT BUSES LTD NRIC No : -

Signature : Audrey W. Y. Date : 11 April 2018

CHQ to be issued to SMRT BUSES LTD.



Customer Code: 3000066

SMRT BUSES LTD

Block Unit
SUITE 62
4 ANG MO KIO
SINGAPORE 569140



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice


GST Reg No. : NR-85000001-7
CRN : 1990042802
Invoice No. : IV171200743
Date : 30.12.2017
Vehicle No. : GG58142
Your Ref No. : BUS/12/17/7023
Our Ref No. : 24093703
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	/ (Discount) Amount	Amount
Parts					
REAR DOOR PILLAR FRONT	1.00	\$ 306.00	(10.00)	\$ 30.60	\$ 275.40
Sub-Total					\$ 275.40
Labour					
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	1.00	\$ 530.00	0.00	\$ 0.00	\$ 530.00
Others					
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR WORKS	1.00	\$ 446.00	0.00	\$ 0.00	\$ 446.00
GROSS TOTAL					\$ 1,251.40

Remark :

Make/Model : MAN A95
Accident Date : 19.12.2017

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.


Authorized Signature
for SMRT Automotive Services Pte Ltd

Enquire Transaction History

Transaction History Details

Log Date/Time:	19 Dec 2017 / 12:10:46		
Asset Type:	Vehicle	Transaction Amount:	\$5.35
Asset ID:	SLR784J		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20171219121046414783

Search Date / Time: 19 Dec 2017 09:00:00
Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#) [Back to List](#)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC3/CTI17024198/Swa3q2

3 ANSON ROAD #16-00
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 18-04-2018



Code : CTI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLR 784J	Veh. Inspected	SG 5814Z
Policy No.	DMHCSN3061251700	Coverage (\$)	0.00
Claim No.	SNM17D07315C02/4	Excess (\$)	0.00
Assign From		Assign Date	19/12/2017

2. Vehicle Particulars & Condition

Make & Model	MAN A95	c.c	10518
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	WMAA95ZZ2G7003463	Colour	GREEN
Odometer	20553	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	275/70 R22.5	CONTINENTAL	6 mm
L/H Front Tyre	275/70 R22.5	CONTINENTAL	6 mm
R/H Rear Tyre	275/70 R22.5	CONTINENTAL	6 mm
L/H Rear Tyre	275/70 R22.5	CONTINENTAL	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	19/12/2017	Inspection Date	19/12/2017
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SG 5814Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REPLACEMENT OF PARTS	DEFORMED		
	RUBBER DOOR PILLAR FRONT		306.00	306.00
	LESS 10% DISCOUNT		-	-30.60
			306.00	275.40
	LABOUR			
	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.		795.00	530.00
	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS.		616.00	446.00
			1,411.00	976.00
GRAND TOTAL			1,717.00	1,251.40
RECOMMENDED COST OF REPAIRS				1,251.40

Report Ref No. CC3/CTI17024198/Swa3q2

YEANG WAI KEEN

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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