

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Friday, 22 December, 2017 3:03 PM
To: 'Shawn Chua / TCAC'
Cc: Vic (LKKAUTO)
Subject: RE: Accident Involving SKT3258T & SLE4592M On 19/12/17 Our Ref: 1201700009371

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shawn Chua / TCAC [<mailto:shawnychua@tanchong.com>]
Sent: Wednesday, 20 December, 2017 12:00 PM
To: Motor Claims SG - SG Common
Cc: Kelvin Heng / TC AUTO CLINIC
Subject: Accident Involving SKT3258T & SLE4592M On 19/12/17 Our Ref: 1201700009371

Dear Sir/Madam

Our customer holds your insured driver, **SLE4592M** liable for the accident on **19/12/17** and would like to claim against your insured driver. We hereby inquire whether you would like to have a direct settlement with our customer, **SKT3258T**.

If you mind to reach an amicable direct settlement with our customer, please let us have your substantive reply strictly by **22/12/17**. Otherwise our customer will proceed in a manner that he deems fit.

Kindly let us know when can we arrange a survey with our customer.

Attached herewith the **GIA Report** and **estimate of repair cost** for **SKT3258T**.

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Regards,

Shawn Chua
Service Executive
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