

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: SKU 5551C
 Policy No. 5068994860-03 04.12.17
 Claims No. MT10974497-002
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

Veh No: S4C 4558X Yr Regn: 5/3/2014
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____
 Make: Toyota Prius. C.C. 1798
 Colour: Maroon A/C: Insured / Std / NI / NA
 Sp.Reading 542548 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: JTDKN364305248220
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or _____
 Brake: In order / Jammed / Leaked / Burnt or _____
 Mod: NA / S/Rim / STD A/Rim or _____

(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Tyre Size: F: 195/65R15
 R: "
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Falken
 Front _____ Rear _____
 R/Bal. 6 mm R/Bal. 6 mm
 L/Bal. 6 mm L/Bal. 6 mm
 D.O.A. 17/12/2017 D.O.I. 19/12/2017

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: _____ days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____
 Vehicle: IN / OUT

Survey held at Smart
 Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or _____
 The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>S4C 4558X - NS/INC16013197 / K/10/17</u>
	<u>SKU 5551C - NA/INC17023935/24</u>

31/18 Sebastian confirmed LS \$ 3850 (Red 11,873.02, 7519)
 RECEIVED

Date/Time, File Pass to? Preli. Report Final Report
 Date/Time, File Return to? 4/1 typist
 Report Format : _____
 Lump Sum / I.B.I. (\$) 3850
 Days Of Repair: 4
 Resurvey No. of Trip: 1
 Add Fee: Site Insp (\$) Interview (\$) Tech. Invs (\$) Weekend (\$)
 Survey Fee: 160
 Transportation: _____
 Photos: 35
 Others: _____
 TOTAL 195

Survey Department Check List (Case Handler)

Reference No. : NS/INC1702480 Srb
 Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (_____ **)**: Case handler to make sure all information created by the assignment team are **ACCURATE**.

(1) Office Assign Form		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess				

Surveyor (_____ **)**: Case handler to make sure the surveyor completed all required information.

(1) Assignment Form		Y-Date	N-Date	Y-Date	N-Date
C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)		Y-Date	N-Date	Y-Date	N-Date
C	Damaged Vehicle Photographs Uploaded	✓			

(3) Workshop Estimate/Assignment Form		Y-Date	N-Date	Y-Date	N-Date
N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)		Y-Date	N-Date	Y-Date	N-Date
C	Resurvey photo Uploaded	✓			

Check By: VERON 3/1/18
 Case Handler Date

*C: Critical *N: Non-Critical

21/05/2014



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC17024180/Svb

73 BRAS BASAH ROAD
#05-01 NTUC TRADE UNION HOUSESINGAPORE Date: 21-12-2017
189556



Code: INC4

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKU 5551C	Veh. Inspected	SHC 4558X
Policy No.	5068994860-03	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	19/12/2017

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	17/12/2017	Inspection Date	19/12/2017
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

Veron Chen (LKKAuto)

From: mtreg <mtreg@income.com.sg>
Sent: Wednesday, 3 January, 2018 3:05 PM
To: Veron Chen (LKKAuto)
Subject: FW: REQUEST FOR CLAIM NUMBER

Hi,

Claim created.

With Regards

Samsia
Senior Admin Assistant, Motor Insurance
www.income.com.sg



From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Wednesday, January 03, 2018 12:05 PM
To: mtreg <mtreg@income.com.sg>
Subject: FW: REQUEST FOR CLAIM NUMBER

Dear Sir/Madam,

S/NO	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle
1	MT/0974197-002	SMRT TAXIS PTE LTD	SHC 4558X	SKU 5551C

D.O.A	Time of Accident	Estimate	Tentative repair cost
17/12/2017	8:45	\$15,723.02	\$3,850.00

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 3 January, 2018 10:13 AM
To: mtreg <mtreg@income.com.sg>
Subject: REQUEST FOR CLAIM NUMBER

Dear Sir/Madam,

Kindly provides us the claim number.

S/NO	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle
1		COMFORT TRANSPORTATION PTE LTD	SHC 8108K	SHD 2183E
2		COMFORT TRANSPORTATION PTE LTD	SH 7288Z	SJM 65036

D.O.A	Time of Accident	Estimate	Tentative repair cost
23/12/2017	4:30	\$3,753.26	\$1,200.00
28/12/2017	10:25	\$1,175.63	\$927.88

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the

Hello, NAC_PAYA_UBI_800601

Change Language Change Password Log Out

My Desktop
Notice of Loss

Policy Query

Policy No. Date of Accident

Vehicle No.(For Motor)

Search

Select	Policy No.	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input type="radio"/>	5068994860-03	CONNECT4CAR PTE. LTD.	201411459M	GFT	drivo PREMIUM	SKU5551C	SKU5551C	04/12/2017	

Continue

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Company
Owner ID: 5369K

Vehicle Details

Vehicle No.: SHC4558X
Vehicle to be Exported: No
Intended De-registration Date: 20 Dec 2017
Vehicle Make: TOYOTA
Vehicle Model: PRIUS TAXI (SMRT)
Primary Colour: Maroon
Manufacturing Year: 2013
Engine No.: 3ZR1326465
Chassis No.: JTDKN36U405722631
Maximum Power Output: 100.0 kW (134 bhp)
Open Market Value: \$33,120.00
Original Registration Date: 05 Mar 2014
First Registration Date: 05 Mar 2014
Transfer Count: 0
Actual ARF Paid: \$8,368.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 04 Mar 2022
PARF Rebate Amount: \$6,276.00

Intended COE Rebate Details

COE Expiry Date:	04 Mar 2022
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$58,745.00
COE Rebate Amount:	\$30,850.00
Total Rebate Amount:	\$37,126.00

Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 20 Dec 2017

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	18/12/2017 11:43
Date Of Accident	17/12/2017 08:45
Exact Location Of Accident	LOR 25 GEYLANG TOWARDS GEYLANG ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHC4558X
Insured/Policyholder	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

Insurance Company

Name of Insurance Company	FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-17087562MFSH
Cover Note Number	

Driver

Name of Driver	LOW KHEE HONG
NRIC No	S1244119C
Date Of Birth	15/07/1957
Occupation	OUTDOOR
Date Of Driving Pass	26/02/1977
Driving Experience	40 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address
 Postcode
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured OTHER - HIRER
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident SIDE SWIPE
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Was any body injured in the Accident? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? NO
 If Yes, Please state which Police Station
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

I WAS TRAVELLING IN THE SECOND LANE ALONG LOR 25 GEYLANG TOWARDS GEYLANG ROAD. SUDDENLY A VEHICLE SKU5551C CUT TOWARDS MY LANE ABRUPTLY FROM THE THIRD LANE TOWARDS THE FIRST LANE AND JAMMED BRAKE TO AVOID A CYCLIST. THIRD PARTY'S DANGEROUS DRIVING DID NOT GIVE ME AMPLE TIME TO REACT, AS SUCH MY TAXI COLLIDED ONTO THE LEFT REAR PORTION OF THE VEHICLE

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? YES
 Remarks/ Reasons: FILE TOO BIG
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SKU5551C
 Vehicle Make/Model/Colour
 Details Of Properties
 Name of Driver UNKNOWN
 NRIC/Passport Number S8425239E
 Contact Number
 Address
 Postcode
 Insurance Company Name
 Nature Of Damage
 No. Of Passenger (Including Driver)

Details of Witness

Name
 Phone Number
 Email Address

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

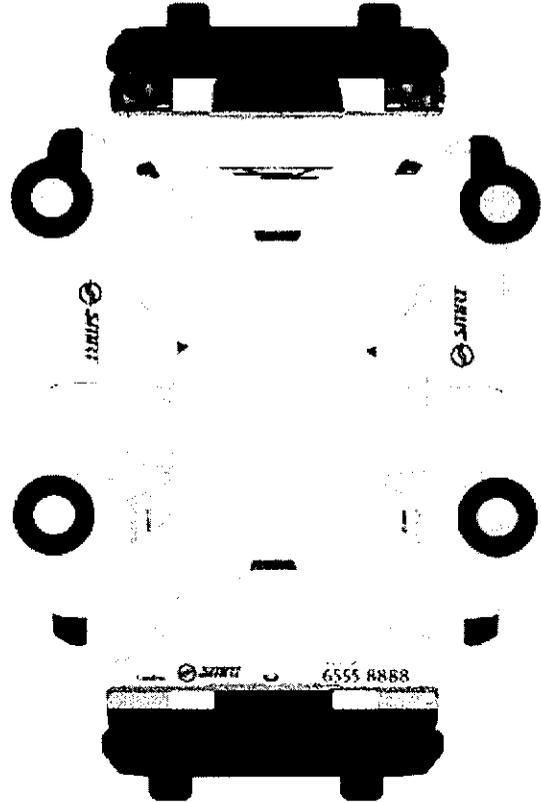
Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SMRT Accident Vehicle Repair Estimates

NTMC

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHC4558X
 Ref. No : TAX/12/17/2101
 Reg. Date : 05/03/2014
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS
 Name of Driver : LOW KHEE HONG
 Type of Accident : SIDE SWIPE
 Date / Time of Accident : 17/12/2017 08:45:00 AM
 Accident Reported Date / Time : 18/12/2017 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by :
 Vehicle is Towed Back? : Yes
 Towed Back Date/Time : 17/12/2017
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024093676
 Special Instruction to ARC, if any :
 TOWED \$40 / SKU5551C
 Prepared Date : 18/12/2017 11:58:34 AM



Sebastian
 19/12/2017.
 - hup Sun Repair.
 - Question Mark Item Photo
 - Photo After Paint.
 9003612
 sebastianyang@lkkauto.com.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

Amint
 4/1/18

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKN36U40-5722631 Mileage : 0

Work Shop : Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 1,014.00	0.00
Total Spray Painting Charges	: 2,232.00	0.00
Total Material Charges	: 7,488.32	7,641.14
Other Charges	: 1,170.00	0.00
TOTAL	: 11,904.32	0.00
Lum Sum Total	: 11,900.00	0.00
No. of Repair Days	: 6.00	0.00 4 days
Prepared / Adjusted By	:	
Arc / Surveyor Sing Off Date	: 18/12/2017 02:22:15 PM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 18/12/2017 02:22:15 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : Invoice No :
Quotation Date : Invoice Date :
Invoice Amount : Prepared Date :

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RH PORTION	1,014.00	0.00 500
Total Labour	1,014.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY VIEW MIRROR	378.00	0.00 50
TO RESPRAY FRONT DOOR RH	378.00	× 0.00
TO RESPRAY FRONT FENDER RH	378.00	0.00 200
TO RESPRAY RIM	180.00	0.00 ×
RESPRAY WHEEL CAP	180.00	0.00 50
TO REPSRAY FRONT BUMPER	378.00	0.00 200
TO RESPRAY FRONT SUPPORT PANEL	180.00	0.00 100
TO RESPRAY FRONT BUMPER LOWER GRILLE	180.00	0.00 ✓
Total Spray Painting & Panel Beating	2,232.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
OWING CHARGE	80.00	0.00 ×
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 30
TO APPLY RUST-PROOFING ON AFFECTED REA	100.00	0.00 30
TO TRANSFER DOOR MECHANISM	120.00	0.00 ×
TO REMOVE AND REFIX WING MIRROR	120.00	0.00 30
TO REMOVE AND REFIT TYRE RIM (SPRAYING JRPOSE)	120.00	0.00 30
TO REMOVE AND REFIT TYRE	120.00	0.00 ×
TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	0.00 60
TO REMOVE AND REFIT WIRE HARDESS	150.00	? 0.00
TO REPLACE SUNDRY PARTS	100.00	0.00 20
TO WASH AND VACUUM	60.00	0.00 ×
TO PROVIDE LABOUR & MATERIAL FOR OVERTISEMENT STICKER(NET)	296.88	0.00 ✓
Total Other Costs	1,466.88	0.00

art 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
7910-7330		6505600	MIRROR ASSY, RH	1	1,307.10	25.00	980.32	Replace	Replace <i>ms</i> ?	No
79157-010		6505598	COVER, OUTER MIRROR, RH	1	107.40	25.00	80.55	Replace	Replace <i>ms</i>	No
1730-2090		6505466	MIRROR LAMP RH	1	65.30	10.00	58.77	Replace	Replace ?	No
17001-17070		6505528	DOOR FRT/RH	1	894.40	25.00	670.80	Replace	Replace <i>X</i>	No
			STICKER DECAL SMRT (DOOR)	1	60.00	0.00	60.00	Replace	Replace <i>X</i>	No
53801-17050		6505557	FENDER FRT/RH	1	723.40	25.00	542.55	Replace	Replace <i>DT</i>	No
75374-17051			NAME PLATE (HYBRID)	1	51.90	25.00	38.92	Replace	Replace <i>NEC</i>	No
53875-17030		6505553	FENDER LINER FRT/RH	1	171.70	25.00	128.77	Replace	Replace <i>ms</i>	No
53851-17040			FENDER LINER PAD, FR WHEEL, RH	1	49.30	25.00	36.97	Replace	Replace <i>ms</i>	No
42611-47140 (Frt)		6505658	WHEEL DISC. FRONT	1	1,484.20	25.00	1,113.15	Replace	Replace <i>X</i>	No
42602-47060		6505676	CAP SUB-ASSY, WHEEL	1	174.10	25.00	130.57	Replace	Replace <i>Cut</i>	No
		6503707	TYRE	1	126.74	0.00	126.74	Replace	Replace <i>X</i>	No
52119-47930		6505517	BUMPER FRT	1	482.00	25.00	361.50	Replace	Replace <i>Defor</i>	No
52115-47040		6505515	BUMPER SUPPORT F/RH	1	76.40	25.00	57.30	Replace	Replace ?	No
52611-47080		6505518	BUMPER ENERGY ABSORBER FRT	1	78.80	25.00	59.10	Replace	Replace ?	No
52021-47023		6505539	BUMPER REINFORCEMENT FRT	1	498.40	25.00	373.80	Replace	Replace ?	No
57014-47030			ARM SUB-ASSY, FR BUMPER LH	1	250.40	25.00	187.80	Replace	Replace ?	No
57013-47030			ARM SUB-ASSY, FR BUMPER RH	1	250.40	25.00	187.80	Replace	Replace ?	No
85315-47140			WIPER WASHER JAR	1	180.10	25.00	135.07	Replace	Replace <i>Defor</i>	No
85330 47010			MOTOR NO:1, WIPER WASHER JAR	1	239.00	10.00	215.10	Replace	Replace ?	No
85330 60180			MOTOR NO:2, WIPER WASHER JAR	1	240.00	10.00	216.00	Replace	Replace ?	No
82113-47180			WIRE, ENGINE ROOM, NO.3	1	242.00	10.00	217.80	Replace	Replace ?	No
81519-47050			BRACKET, FR TURN LOWER RH	1	26.00	25.00	19.50	Replace	Replace <i>NEC</i>	No
81519-47060			BRACKET, FR TURN UPPER RH	1	24.40	25.00	18.30	Replace	Replace <i>NEC</i>	No
81519-47060			BRACKET, FR TURN	1	58.20	25.00	43.65	Replace	Replace ?	No
81511-47050			LENS & BODY, FR TURN RH	1	511.80	10.00	460.62	Replace	Replace ?	No
53102-47020		6505541	BUMPER GRILLE SUB-ASSY, LOWER	1	311.10	25.00	233.32	Replace	Replace <i>X</i>	No
53201-47902			SUPPORT SUB-ASSY	1	1,460.40	25.00	1,095.30	Replace	Replace <i>K</i>	No

Part Number	Portion	Stock No			(\$)	(%)	(\$)	Recommended	Approved	
130-500		6505437	HEAD LAMP RH	1	945.20	10.00	850.68	Replace	Replace ✓ CMT	No
TOTAL MATERIALS								8,700.79	8,700.75	
TOTAL MATERIALS(Discounted)								7,488.32	7,641.14	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

Take
 Attached Supplementary
Prun

23-12-17 / 08:50
 ADV: 23-12-17 / 12:58
 23-12-17 / 16:56

19-12-17 / 16:50

SMRT Accident Vehicle Repair Estimates

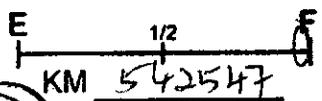
Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre.

Reg. No : SHC4558X
 Ref. No : TAX/12/17/2101
 Reg. Date : 05/03/2014
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS
 Name of Driver : LOW KHEE HONG
 Type of Accident : SIDE SWIPE
 Date / Time of Accident : 17/12/2017 08:45:00 AM
 Accident Reported Date / Time : 18/12/2017 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by : Sebastian
 Vehicle is Towed Back? : Yes
 Towed Back Date/Time : 17/12/2017
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024093676
 Special Instruction to ARC, if any :
 TOWED \$40 / SKU5551C - NTUC IDAC
 AFTER PAINT PHOTO, LUMP SUM REPAIR FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL SURVEYOR SEBASTIAN (LKK) & Email : sebastianyeang@lkkauto.com HP: 90036121 LUMP SUM REPAIR
 *surveyor sebastian(LKK) survey this vehicle on 19/12/17 - 16:50 pm.
 Prepared Date : 18/12/2017 11:58:34 AM

11:40 22/12/17 Pass

Recording Camera
 Radio Antenna NO
 1st witness *[Signature]* Date *19-12-17*
 2nd witness *[Signature]* Date *22/12/17*

Time In: 13:40
 Date In: 2017
 Driver: *[Signature]*
 Towing Date In: *22/12/17*
 Towing Time In: *10:35*
 Driver: *[Signature]*
 Date In: *2017*
 Time In: *13:40*
 SMRT Date In: *22/12/17*
 Driver: *[Signature]*
 Date In: *2017*
 Time In: *10:35*



ADV

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKN36U40-5722631 Mileage : 0

Work Shop : Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 1,014.00	500.00
Total Spray Painting Charges	: 2,232.00	550.00
Total Material Charges	: 3,456.92	3,235.10
Other Charges	: 1,386.88	-435.10
TOTAL	: 8,089.80	3,850.00
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 6.00	4.00 ✓
Prepared / Adjusted By	:	SEBASTIAN (LKK)
Arc / Surveyor Sing Off Date	: 18/12/2017 02:22:15 AM	19/12/2017 05:18:33 AM

Prepared / Adjusted Date :

Remarks :

Prepared Date : 18/12/2017 02:22:15 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : *QN-1712-0720* Invoice No :
Quotation Date : *28/12* Invoice Date :
Invoice Amount : Prepared Date :

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RH PORTION	1,014.00	500.00 /
Total Labour	1,014.00	500.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY VIEW MIRROR	378.00	50.00 /
TO RESPRAY FRONT DOOR RH	378.00	0.00
TO RESPRAY FRONT FENDER RH	378.00	200.00 /
TO RESPRAY RIM	180.00	0.00
RESPRAY WHEEL CAP	180.00	0.00
TO REPSRAY FRONT BUMPER	378.00	200.00 /
TO RESPRAY FRONT SUPPORT PANEL	180.00	100.00 /
TO RESPRAY FRONT BUMPER LOWER GRILLE	180.00	0.00
Total Spray Painting & Panel Beating	2,232.00	550.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	30.00 /
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	30.00 /
TO TRANSFER DOOR MECHANISM	120.00	0.00
TO REMOVE AND REFIX WING MIRROR	120.00	30.00 /
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	30.00 /
TO REMOVE AND REFIT TYRE	120.00	0.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	60.00 /
TO REMOVE AND REFIT WIRE HARDESS	150.00	0.00
TO REPLACE SUNDRY PARTS	100.00	20.00 /
TO WASH AND VACUUM	60.00	0.00
TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER(NET)	296.88	296.88
Lump Sum Adjustment by Surveyor	0.00	-931.98
Total Other Costs	1,386.88	-435.10

15723.02

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommended	Surveyor Approved	Photos Attached	
87910-47330		6505600	MIRROR ASSY, RH	1	1,307.10	25.00	980.33	Replace	Check	No	X <i>NN</i>
879157-4010		6505598	COVER, OUTER MIRROR, RH	1	107.40	25.00	80.55	Replace	Replace	No	/ <i>MS</i>
81730-52090		6505466	MIRROR LAMP RH	1	65.30	10.00	58.77	Replace	Check	No	X
67001-47070		6505528	DOOR FRT/RH	0	894.40	25.00	0.00	Replace	Not given	No	X <i>NN</i>
			STICKER DECAL SMRT (DOOR)	0	60.00	0.00	0.00	Replace	Not given	No	X
53801-47050		6505557	FENDER FRT/RH	1	723.40	25.00	542.55	Replace	Replace	No	/ <i>DT</i>
75374-47051			NAME PLATE (HYBRID)	1	51.90	25.00	38.92	Replace	Replace	No	/ <i>NIC</i>
53875-47030		6505553	FENDER LINER FRT/RH	1	171.70	25.00	128.77	Replace	Replace	No	/ <i>MS</i>
53851-47040			FENDER LINER PAD, FR WHEEL. RH	1	49.30	25.00	36.97	Replace	Replace	No	/
42611--47140 (Frt)		6505658	WHEEL DISC. FRONT	0	1,484.20	25.00	0.00	Replace	Not given	No	X <i>NN</i>
42602-47060		6505676	CAP SUB-ASSY, WHEEL	1	174.10	25.00	130.57	Replace	Replace	No	/ <i>Cnt</i>
		6503707	TYRE	0	126.74	0.00	0.00	Replace	Not given	No	X <i>NN</i>
52119-47930		6505517	BUMPER FRT	1	482.00	25.00	361.50	Replace	Replace	No	/ <i>Defom</i>
52115-47040		6505515	BUMPER SUPPORT F/RH	1	76.40	25.00	57.30	Replace	Check	No	X
52611-47080		6505518	BUMPER ENERGY ABSORBER FRT	1	78.80	25.00	59.10	Replace	Check	No	X
52021-47023		6505539	BUMPER REINFORCEMENT FRT	1	498.40	25.00	373.80	Replace	Check	No	X
57014-47030			ARM SUB-ASSY, FR BUMPER LH	1	250.40	25.00	187.80	Replace	Check	No	X <i>nn</i>
57013-47030			ARM SUB-ASSY, FR BUMPER RH	1	250.40	25.00	187.80	Replace	Check	No	X
85315-47140			WIPER WASHER JAR	1	180.10	25.00	135.07	Replace	Replace	No	/ <i>Defom</i>
85330 47010			MOTOR NO:1, WIPER WASHER JAR	1	239.00	10.00	215.10	Replace	Replace <i>S</i>	No	/ <i>Dmc</i>
85330 60180			MOTOR NO:2, WIPER WASHER JAR	1	240.00	10.00	216.00	Replace	Replace <i>S</i>	No	/
82113-47180			WIRE, ENGINE ROOM, NO.3	1	242.00	10.00	217.80	Replace	Check	No	X <i>NN</i>
81519-47050			BRACKET, FR TURN LOWER RH	1	26.00	25.00	19.50	Replace	Replace	No	/
81519-47060			BRACKET, FR TURN UPPER RH	1	24.40	25.00	18.30	Replace	Replace	No	/ <i>NIC</i>
81519-47080			BRACKET, FR TURN	1	58.20	25.00	43.65	Replace	Check	No	X <i>NN</i>
81511-47050			LENS & BODY, FR TURN RH	1	511.80	10.00	460.62	Replace	Replace <i>S</i>	No	/ <i>CRE</i>
53102-47020		6505541	BUMPER GRILLE SUB-ASSY, LOWER	0	311.10	25.00	0.00	Replace	Not given	No	X <i>NN</i>
53201-47902			SUPPORT SUB-ASSY	1	1,460.40	100.00	0.00	Replace	Repair	No	/

10,144.94

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
81130-47500		6505437	HEAD LAMP RH	1	945.20	10.00	850.68	Replace	Replace	No <i>CRK</i>
TOTAL MATERIALS							5,401.47	3,235.10		
TOTAL MATERIALS(Discounted)							3,456.92	3,235.10		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

$$\begin{array}{r}
 3235.10 / \\
 + 500.00 / \\
 + 1046.88 / \\
 \hline
 4781.98 / \\
 - 202 \\
 \hline
 3825.58 / \\
 \\
 45 \$3850 / - /
 \end{array}$$

Sebastian
 3/1/18



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



Thatcham escribe

NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC17024180/Svbe2	
73 BRAS BASAH ROAD #05-01 NTUC TRADE UNION HOUSESINGAPORE 189556	Date: 12-01-2018
Code: INC4	



1. Policy Particulars : THIRD PARTY CLAIM

Insured Veh.	SKU 5551C	Veh. Inspected	SHC 4558X
Policy No.	5068994860-03	Coverage (\$)	0.00
Claim No.	MT/0974197-002	Excess (\$)	0.00
Assign From		Assign Date	19/12/2017

2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	JTDKN36U305748220	Colour	MAROON
Odometer	542548	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	FAIR		

3. Conditions of Tyre

	Size	Make	Balance
R/H Front Tyre	195/65 R15	FALKEN	6 mm
L/H Front Tyre	195/65 R15	FALKEN	6 mm
R/H Rear Tyre	195/65 R15	FALKEN	6 mm
L/H Rear Tyre	195/65 R15	FALKEN	6 mm

4. Description of Damage

THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	17/12/2017	Inspection Date	19/12/2017
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Day for Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **4 Working Days**



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 4558X

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Est. Adjusted (\$)
REPLACEMENT OF PARTS				
1	COVER, OUTER MIRROR, RH (DISC 25%)	MISSING	107.40	80.55
1	FENDER FRT/RH (DISC 25%)	DENTED	723.40	542.55
1	NAME PLATE (HYBRID) (DISC 25%)	NECESSARY	51.90	38.92
1	FENDER LINER FRT/RH (DISC 25%)	MISSING	171.70	128.77
1	FENDER LINER PAD, FR WHEEL RH (DISC 25%)	MISSING	49.30	36.97
1	CAP SUB-ASSY, WHEEL (DISC 25%)	CUT	174.10	130.57
1	BUMPER FRT (DISC 25%)	DEFORMED	482.00	361.50
1	WIPER WASHER JAR (DISC 25%)	DEFORMED	180.10	135.07
1	BRACKET, FR TURN LOWER RH (DISC 25%)	NECESSARY	26.00	19.50
1	BRACKET, FR TURN UPPER RH (DISC 25%)	NECESSARY	24.40	18.30
1	MOTOR NO:1, WIPER WASHER JAR (DISC 10%)	DAMAGED	239.00	215.10
1	MOTOR NO:2, WIPER WASHER JAR (DISC 10%)	DAMAGED	240.00	216.00
1	LENS & BODY, FR TURN RH (DISC 10%)	CRACKED	511.80	460.62
1	HEAD LAMP RH (DISC 10%)	CRACKED	945.20	850.68
1	MIRROR ASSY, RH	NOT NECESSARY	1,307.10	-
1	MIRROR LAMP RH	NOT NECESSARY	65.30	-
1	DOOR FRT, RH	NOT NECESSARY	894.40	-
1	STICKER DECAL SMRT (DOOR)	NOT NECESSARY	60.00	-
1	WHEEL DISC FRONT	NOT NECESSARY	1,484.20	-
1	TYRE	NOT NECESSARY	126.74	-
1	BUMPER SUPPORT F/RH	NOT NECESSARY	76.40	-
1	BUMPER ENERGY ABSORBER FRT	NOT NECESSARY	78.80	-
1	BUMPER REINFORCEMENT FRT	NOT NECESSARY	498.40	-
1	ARM SUB-ASSY, FR BUMPER LH	NOT NECESSARY	250.40	-
1	ARM SUB-ASSY, FR BUMPER RH	NOT NECESSARY	250.40	-
1	WIRE, ENGINE ROOM, NO.3	NOT NECESSARY	242.00	-
1	BRACKET, FR TURN	NOT NECESSARY	58.20	-
1	BUMPER GRILLE SUB-ASSY, LOWER	NOT NECESSARY	311.10	-
1	SUPPORR SUB-ASSY	TO REPAIR	1,460.40	-
			11,090.14	3,235.10

Report Ref No. NS/INC17024180/Svbe2



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Qty	Description of Parts	Condition	Estimated Work Hours	Estimated Cost (\$)
	LABOUR			
	THATCHAM STANDARD REPAIR TIME ON BODY WORKS.		2,140.88	946.88
	THATCHAM TTS STANDARD SPRAY PAINTING COST AND LABOUR.		2,332.00	580.00
	TO REPLACE SUNDRY PARTS.		100.00	20.00
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
			4,632.88	1,546.88
	GRAND TOTAL		15,723.02	4,781.98

RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)	3,850.00
---	-----------------

Report Ref No. NS/INC17024180/Svbe2

YEANG WAI KEEN

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE,
MinstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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