

REPORT

ASS: REC BY:

REF: CS/FCI17024171/4q3n2

Special Instruction:

Surveyor:

Marcus

ASSIGNMENT (Office)

From (Person):

Joanne Yong

of

FCI

Date/Time:

4.43pm @ 20/12/17

Estimated Cost:

Bill to:

OD: ☒ TP / WS / TP RES / OD RES / EVA / ENV / MV / CS

To Inspect Vehicle No:

SGA 473E

Insured:

SHD 3207K

at Workshop m/s

TK Motor Workshop

Tel:

9627 3323

of

Blk 7 kaki Bukit Ave 6 # 02-56 Autobay

Policy No:

D-18072701MFSH

Claim No:

D17011629MFSH

Sum Insured:

Excess:

Make of Veh:

D.O.A.

14/12/17

(Client's Record)

CA / REV / REP. / REV 24 HRS

(wp)

H.O.D. Endorsement:

Date/Time:

5.18pm @ 20/12/17

Person Contacted:

Vehicle:

☒ IN ☐ OUT

Date/Time	Action/Instruction (✓) Estimate
	SGA 473E - NA / LPI17024071/r3 D.O.A: 14/12/2017
	SHD 3207K - NA / LPI17024071/r3 D.O.A: 14/12/2017
27/12/17 @ 5.21pm	Informed Joanne Yong, we are pending estimate from repairer.
16/4/18 @ 4.34pm	revised to Joanne Yong by email.

Surveys *mercus*

REF:

Fee

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: *SGA 473E*
at Workshop m/s *TL*

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: *3* days Res.: Yes or No

Lum Sum: *20* % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

4/11/2020

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: *SGA 473E* Yr Regn: *11 05*

Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or *(A)*

Make: *Honda Jazz* CC *1339*

Colour: *Black* A/C: Insured / Std / NI / NA

Sp. Reading: *139704* T/Radio: Insured / Std / NI / NA

Eng/No: _____
C/No: *JHMGD185055277810*

Gen. Cond: Good / Fair / Poor / Burnt

Steering: ☒ In order / Jammed / Leaked / Burnt or

Brake: ☒ In order / Jammed / Leaked / Burnt or

Modi: Nil / Si/Rim / STD A/Rim or

Tyre Size: F: *195/55R15*
R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or *FALKEN*

Front

R/Bal. *6* mm

L/Bal. *6* mm

D.O.A. *14/11/17*

Survey held at _____

Rear

R/Bal. *6* mm

L/Bal. *6* mm

D.O.I. *21/11/17*

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear n/s.

The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time: *7/4/18* Action / Instruction: *4/5 + 1000 confirmed with AH Keong*
(Ref # 134770, 57016)

RECEIVED 10 APR 2018

Date/Time, File Pass to? ☐ : Preli. Report

11/10/14 ☐ : Final Report

Date/Time, File Return to? _____

Days Of Repair: *3*

Resurvey No. of Trip: _____

Survey Fee

Transportation

Add Fee: ☐ : Site Insp (\$)

☐ : Interview (\$)

☐ : Tech. Invs (\$)

☐ : Weekend (\$)

Photos

Clean

Report Format: *TL*

Lump Sum / LB.I: (\$) *1000*

110
50
19
179



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

FIRST CAPITAL INSURANCE LTD

Ref : CS/FCI17024171/Uqd3

36 ROBINSON ROAD
#16-01 CITY HOUSESINGAPORE 068877

Date : 20-12-2017



Code : FCI2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHD 3207K	Veh. Inspected	SGA 473E
Policy No.		Coverage (\$)	0.00
Claim No.	D17011629MFSH	Excess (\$)	0.00
Assign From	CWS (JOANNE YONG)	Assign Date	20/12/2017

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer		Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	14/12/2017	Inspection Date	20/12/2017
Survey held at	T K MOTOR WORKSHOP BLK 1 KAKI BUKIT AVE 6 #02-56 SINGAPORE 417883		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: D17011629MFSH

Date: 10 April 2018

Our Ref: CS/FC117024171/Uqd3

The Motor Claims Department
First Capital Insurance Ltd

Dear Sir/Madam,

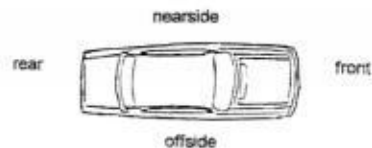
INITIAL INSPECTION REPORT OF VEHICLE NO. SGA 473E

Please be informed that we had conducted the inspection of the abovementioned vehicle on 21/12/2017 at the premises of M/s TK MOTOR WORKSHOP, and have the following to report:-

Workshop Estimate Amount	: S\$ <u>2,347.70</u>
Revised Estimate Amount	: S\$ <u>1,000.00 (Lump Sum)</u>
"Check" Items Amount	: S\$ <u>-</u>
Market Value	: S\$ <u>-</u>
LTA Reimbursement Value	: S\$ <u>-</u>
Nett Value	: S\$ <u>-</u>

Description of Damage:

The vehicle sustained damages at the rear n/s portion.



Yours faithfully

CHUA KANG SENG
Licensed Appraiser

First Capital Insurance Limited

A FAIRFAX Company

Company Reg. No. 195000106C
GST Reg. No. M2-0001676-9

MOTOR SURVEY ASSIGNMENT

Date	18-12-2017	Our Ref No. D17011629MFSH
Accident Date	14-12-2017	Claim Type. Third Party
Insured Vehicle	SHD3207K	Third Party Vehicle. SGA473E
Survey Location	Blk 1 Kaki Bukit Ave 6 #02-56 AutoBay @ Kaki Bukit	
Contact Person.	NA	
Contact No.	96273323/ 96273323	Fax No. 0
Survey Type	WITHOUT PREJUDICE - NO EST. PROVIDED (SJE-LKK)	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	TK MOTOR WORKSHOP	Attention. NIL
Cc : TP Solicitor	KURU & CO	TP Solicitor Fax No. NA
Officer Incharge	JOANNEY	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.

This is a computer generated letter, no signature required.

Job Sheet (/ClaimWS/Surveyor/JobSheet/232069)



PRI Documents



Close X

PRI Header Details

Claim No	D17011629MFSH	Policy No	D-15072701MFSH	Claimant S.No & Name	1 & KURU & C
Workshop Name	TK MOTOR WORKSHOP (Contact Person : NA)	Survey Location & Contact Details	Blk 1 Kaki Bukit Ave 6 #02-56 AutoBay @ Kaki Bukit Mobile: 96273323 , Phone: 96273323 , Fax: 0 EmailId: KURULEGAL@YAHOO.COM.SG		
Our Surveyor	LKK AUTO CONSULTANTS PTE LTD	Instructions To Surveyor	WITHOUT PREJUDICE - NO EST. PROVIDED (SJE-LKK)		
Insured Name	COMFORT TRANSPORTATION PTE LTD	Insured Vehicle No	SHD3207K	TP Vehicle No	SGA473E
PRI Recieved Date	19-12-2017 07:42:30 PM	Surveyor Appointed Date	20-12-2017 04:42:00 PM	Surveyor Accept Date	20-12-2017 0

Survey Report Upload

Surveyor Inspection Date *:		Surveyor Report Date	20-12-2017	Upload Survey Report *:	Choose File
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Vehicle Particulars

Make	Please Select Make ▼	Model	Please Select Model ▼	Year	Select Year ▼
Chasis No		Engine No		Mileage	
Color		Cubic Capacity			

Multiple Documents Upload

Upload Multiple Documents	
File Name	Action

Surveyor Job Remarks

Remarks		Save
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Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 10 April 2018 4:34 PM
To: 'Claim Workflow System'; assignments
Cc: JOANNEYONG@MSFIRSTCAPITAL.COM.SG; SUR
Subject: RE: SURVEY ASSESSMENT - D17011629MFSH/1
Attachments: CSFCI17024171Uqd3.pdf

Dear Joanne,

Enclosed herewith preliminary advice of SGA 473E.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 22 December 2017 5:21 PM
To: 'Claim Workflow System' <cwsmotorclaims@first-insurance.com.sg>; assignments <assignments@lkkauto.com>
Cc: JOANNEYONG@FIRST-INSURANCE.COM.SG; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D17011629MFSH/1

Dear Joanne,

Please be informed that we have inspected the vehicle SGA 473E on 21/12/2017.

We are pending for estimate from repairer.

Wishes you a Merry Christmas & Happy New Year 2018

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Wednesday, 20 December, 2017 5:36 PM
To: 'Claim Workflow System' <cwsmotorclaims@first-insurance.com.sg>; assignments <assignments@lkkauto.com>
Cc: JOANNEYONG@FIRST-INSURANCE.COM.SG; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D17011629MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 22 December, 2017 5:21 PM
To: 'Claim Workflow System'; assignments
Cc: JOANNEYONG@FIRST-INSURANCE.COM.SG; SUR
Subject: RE: SURVEY ASSESSMENT - D17011629MFSH/1

Dear Joanne,

Please be informed that we have inspected the vehicle SGA 473E on 21/12/2017.

We are pending for estimate from repairer.

Wishes you a Merry Christmas & Happy New Year 2018

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Wednesday, 20 December, 2017 5:36 PM
To: 'Claim Workflow System' <cwsmotorclaims@first-insurance.com.sg>; assignments <assignments@lkkauto.com>
Cc: JOANNEYONG@FIRST-INSURANCE.COM.SG; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D17011629MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [<mailto:cwsmotorclaims@first-insurance.com.sg>]
Sent: Wednesday, 20 December, 2017 4:41 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@FIRST-INSURANCE.COM.SG; JOANNEYONG@FIRST-INSURANCE.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D17011629MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

T K MOTOR WORKSHOP

1 KAKI BUKIT AVE 6 #02-56
SINGAPORE 417883
TEL: 96273323 FAX: 68442641
CO. REG NO :53049097L

DATE: 28/01/2018

LEE BIAW KOK
BLK 533 HOUGANG AVE 6 #02-333
SINGAPORE 530533

DEAR SIR

ACCIDENT DATE: 14/12/2017

ESTIMATE COST OF REPAIRS BILL TO HONDA JAZZ CAR NO: SGA473E

LKK: First Capital
Third party
Lump sum 3rd day.

1	PC REAR BUMPER	DIS	490.70	S\$	599.60	599.60	✓
1	PC REAR BUMPER L/H SIDE RETAINER	nu	20.50		37.40	37.40	✓
8	PC REAR BUMPER CLIP	nu			30.40	30.40	✓
1	PC REAR L/H TAILLAMP	one	243.50		352.90	352.90	✓
1	PC REAR L/H TAILLAMP BRACKET	nu			28.70	28.70	✓
1	PC REAR BUMPER L/H INNER SHIELD	nu			47.80	47.80	✓
1	PC REAR END PANEL	R			450.90	450.90	✓
					50.00	50.00	20
TO CHECK WRING .					450.00	450.00	400
TO SPRAY PAINTING.					300.00	300.00	220
TO LABOUR CHARGE FOR PANEL BEATING, WELDING REMOVING							
ALL DAMAGED PARTS & REPLACED OF THE NEW PARTS ETC.							

TOTAL AMOUNT S\$

2,347.70

Pri Survey (a) 21/12/17

Post

LKK Auto Consultant is hence notify
the Repairer of the following:
• To resurvey before/after spray painting
• To display damaged part(s) during resurvey
• Parts prices are subject to confirmation
• Third party survey is on a "Without Prejudice" basis
• No illegal modification(s) is allowed
• Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Not Allowed
21/12/17
1/3 \$1000
3 day.
Take photo After repair



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI17024171/Uqd3n2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 11-04-2018	
			Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM				
	Insured Veh.	SHD 3207K	Veh. Inspected	SGA 473E
	Policy No.	D-15072701MFSH	Coverage (\$)	0.00
	Claim No.	D17011629MFSH	Excess (\$)	0.00
	Assign From	JOANNE YONG	Assign Date	20/12/2017
2. Vehicle Particulars & Condition				
	Make & Model	HONDA JAZZ (A)	c.c	1339
	Engine No.	HIDDEN	Year of Reg.	2005
	Chassis No.	JHMGD18505S277810	Colour	BLACK
	Odometer	139704	Steering	IN ORDER
	Brakes	IN ORDER	Modification	SPORTS RIM
	General	GOOD		
3. Conditions of Tyres				
		Size	Make	Balance
	R/H Front Tyre	195/55 R15	FALKEN	6 mm
	L/H Front Tyre	195/55 R15	FALKEN	6 mm
	R/H Rear Tyre	195/55 R15	FALKEN	6 mm
	L/H Rear Tyre	195/55 R15	FALKEN	6 mm
4. Description of Damages				
	THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.			
5. General Information				
	Accident Date	14/12/2017	Inspection Date	21/12/2017
	Survey held at	T K MOTOR WORKSHOP BLK 1 KAKI BUKIT AVE 6 #02-56 SINGAPORE 417883		
5a. Remarks				
	A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair				
	ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGA 473E

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR BUMPER	DISTORTED	599.60	490.70
1	REAR BUMPER L/H SIDE RETAINER	NECESSARY	37.40	20.50
8	REAR BUMPER CLIP	NECESSARY	30.40	30.40
1	REAR L/H TAILLAMP	CRACKED	352.90	243.50
1	REAR L/H TAILLAMP BRACKET	NOT NECESSARY	28.70	-
1	REAR BUMPER L/H INNER SHIELD	NOT NECESSARY	47.80	-
1	REAR END PANEL	TO REPAIR SEE LABOUR	450.90	-
	LESS 20% DISCOUNT		-	-157.02
			1,547.70	628.08
	LABOUR			
	TO CHECK WIRING.		50.00	20.00
	TO SPRAY PAINTING.		450.00	400.00
	TO LABOUR CHARGE FOR PANEL BEATING,WELDING REMOVING ALL DAMAGED PARTS & REPLACED OF THE NEW PARTS ETC.INCLUSIVE OF THE REPAIR OF REAR END PANEL.		300.00	220.00
			800.00	640.00
	GRAND TOTAL		2,347.70	1,268.08
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			1,000.00

Report Ref No. CS/FCI17024171/Uqd3n2

CHUA KANG SENG

Licensed Appraiser

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