

Shirley Hiew (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 22 December, 2017 10:38 AM
To: Shirley Hiew (LKK Auto)
Cc: MT_Claim_SG; Vic (LKKAuto)
Subject: RE: Re : Emailing: SKM5210D
Attachments: 22122017103339.pdf

Our Ref : 17/17/18/VP05/020291

Dear Shirely,

We attached a copy of insured's GIA report for your attention.

The premium for the policy has been settled.

Kindly assess liability before agreeing to a direct settlement as our insured is also claiming against the third party.

We have just emailed the video footage to your office

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Friday, 22 December, 2017 10:29 AM
To: 'mt_claim@lonpac.com'
Cc: 'ericwoo@lonpac.com'; 'llong@lonpac.com'; GERALD POH WEE BIN
Subject: Re : Emailing: SKM5210D

Your ref: TBA

LKK ref : CC4/LPC17024169/ha3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s Poon Siang Seow – Sin Ming.

Enclosed for your perusal is:

- TP's GIA report

We have not authorized repairs.

We will revert preliminary advice in due course.

Meanwhile, Kindly assist to verify validity of our insured's policy, and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler , you may contact the undersigned.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Tuesday, 19 December, 2017 3:38 PM

To: Albert Poon; MT_Claim_SG; assignments@lkkauto.com; 'SUR' (sur@lkkauto.com)

Subject: Our Ref: To Be Advised RE: Emailing: SKM5210D

Without Prejudice

Dear Albert

Thank you for your email.

We will proceed to conduct a pre-repair survey of the damage to your client's vehicle jointly with your workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert. (Please see attached).

Please let us know within 2 working days whether you are agreeable to the appointment of any of the motor surveyors provided to you as a single joint expert. You may select one of the listed motor surveyors.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555 Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

-----Original Message-----

From: Albert Poon [<mailto:sitti1@singnet.com.sg>]

Sent: Tuesday, 19 December, 2017 3:30 PM

To: MT_Claim_SG

Subject: Emailing: SKM5210D

Hi sir

Please get your guy to inspect the vehicle

Thanks

Albert

M: 96169634, 8458 1169

POON SIANG SEOW

Sin Ming Autocity

No.160 Sin Ming Drive, #05-13, S(575722)

Tel: 6453 7511 Fax:6453 8046

Email: sitti1@singnet.com.sg

Your message is ready to be sent with the following file or link attachments:

SKM5210D

Note: To protect against computer viruses, e-mail programs may prevent sending or receiving certain types of file attachments. Check your e-mail security settings to determine how attachments are handled.