

INS. CASE OWNER:

Elaine

CC 41 EQ1170 2465 / Khas

LKY:

IDAC:

ASSIGNMENT

Surveyor:

JENNETH

DOI:

19/04/18

Date / Time:

20/12/17

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLA 9363X

Claim No.:

DM17/2873-EC

Name of Insured:

LEE LI LIN, LOUISE

Policy No.:

DMPPHQ17-002252

Insured Tel No.:

HP:

9656 3980

Make / Model:

MERCEDES-BENZ

Excess Sec II : \$5

D.O.A.:

17/12/17

Place of Accident:

ALONG AYE EAT 11

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(VL: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SGC 7210R



INSRS:

WSP: POON SING

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

21/01/18 (vic)

SGC 7210R - X ; SLA 9363X - X

STAGE

DATE / PIC

21/01/18

- P116 REVIEWED - CONFLICTING VERSIONS
- EMAIL LIABILITY INQUIRY

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI: 21/01/18 - vic

01/02/18 0940Hr

SENDER OF 07, LOUISE LEE 9656 3980 INFORMED OF OF 17/12/17
HE DID NOT AGREE TO SETTLE IN OI MENTION THAT
THE ONE WHO KNOCKED OF, REPAIR OF CLIV FURAGE
TO SUPPORT THE CLAIM, BUT WE DON'T HAVE INFORMATION
WILL TRY TO SETTLE AT BEST SITE.

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher: NO BV

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

16-07-18

AS BOTH PARTIES DO NOT HAVE CCTV TO PROVE THEIR RESPECTIVE
GROUND OF COLLISION, EVEN THOUGH Q1'S VERSION IS SEEMED TO BE
MORE PROBABLE.

16/07/18 @ 4:10PM

Q1 WENT TO TP, NO UPDATE FROM OWNER. HE
WILL CHECK IN AND GET BACK.

18/07/18 @ 10:46AM

TP CALLED IN. OWNER SENDING \$0/00. HE
SAID TO CHECK WITH OI IF ADULT.
NO UPDATE TO TP VEHICLE YET.

PRELIMINARY ADVICE

Date/Time:

20/07/18

Sent By:

93

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

\$5

900.00

(2 days)

Reduction:

76

%

Email

Call

FINAL SETTLEMENT

Date/Time:

24/08/18

Confirm with:

ALBERT

Email

Call

Final Liability:

%

50

(Agreed / Assessed) BOLA S/N No.:

NIL

If NO or B 28, Ass. Lia:

Repair Cost:

\$5

\$5

450.00

CONFLICTING VERSIONS

Loss of Rental (LOR):

\$5

\$5

(days)

Loss of Use (LOU):

\$5

\$5

60.00 x 2 days

Loss of Income (LOI):

\$5

\$5

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

\$5

\$5

5.35

Medical:

\$5

\$5

Disbursement:

\$5

\$5

(e.g. Tow/ Independent)

Legal Cost

\$5

\$5

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$400.00

Total: \$1,015.35

\$5

\$5

515.35

Global Sum \$:

PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

\$5

515.35

Name 1:

POON SING SENG

Payee 2: (Strike if N.A.)

\$5

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

\$5

Name 3:

c1/2)

(08/11/13) wef

ASS. REC. BY:

REF: EQI

ASSIGNMENT

From: Date: 19/7/18

Estimated Cost:

OR / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SGC 7210R

at Workshop m/s Poon Siang Siew

of 160 Sin Ming Drive #05-13

Insured:

Policy No.

Claims No.

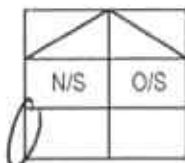
Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 02 days Res: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS (up)

Date: 01/21 Person Contacted: Vehicle: IN / OUT

Veh No: SGC 7210R Yr Regn: 01, 06

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Honda A1 Edix c.c. 1668

Colour: M. Grey A/C: Insured / Std / NI / NA

Sp. Reading: 205815 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: BE1 1010602

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / STD A/Rim or

Tyre Size: F: Dunlop 205/55R16

R: Pirelli

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 9 mm

L/Bal. 9 mm

D.O.A. 14/12/17

Rear

R/Bal. 9 mm

L/Bal. 9 mm

D.O.I. 19/7/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Acc

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

20/7 File pass to Cathryn
L1 Lnp & Pool end

CRB: \$2,819.50 (76%)

Date/Time, File Pass to?

☐ : Preli. Report

Days Of Repair:

1)

☐ : Final Report

Resurvey No. of Trip:

Date/Time, File Return to?

2)

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Weekend (\$)

Survey Fee:

Transportation:

\$ + RS \$

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$)



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: DM17/2873
Our ref: CC4/EQI17024165/Kha3

Date: 20.07.2018

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

PRELIMINARY ADVICE OF VEHICLE NO.

SGC 7210R

We refer to the above matter.

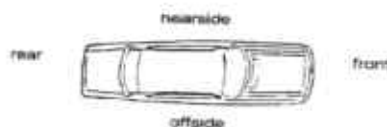
Please be informed that we had conducted the inspection of the above mentioned vehicle on 19.07.2018 at the premises of M/s Poon Siang Seow - Sin Ming and have the following to report:-

Workshop Estimate Amount	: S\$	3,719.50
Revised Estimate Amount	: S\$	900.00
"Check" Items Amount	: S\$	-
Total (Including Check Items)	: S\$	900.00

Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
N/S Rear portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2.0 days

Yours faithfully,

KENNETH KONG
Licensed Appraiser

Enquire PARF/COE Rebate for Registered Vehicle**Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC

Owner ID: 0044B

Vehicle Details

Vehicle No.: SGC7210R

Vehicle to be Exported: Yes

Intended De-registration Date: 26 Aug 2017

Vehicle Make: HONDA

Vehicle Model: EDIX 1.7 A

Primary Colour: Grey

Manufacturing Year: 2005

Engine No.: D17A4012156

Chassis No.: BE11010602

Maximum Power Output: 96.0 kW (128 bhp)

Open Market Value: \$26,548.00

Original Registration Date: 21 Jan 2006

First Registration Date: 21 Jan 2006

Transfer Count: 3

Actual ARF Paid: \$29,203.00

Intended PARF Rebate Details

PARF Eligibility: Forfeited

PARF Eligibility Expiry Date: -

PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 20 Jan 2021

COE Category: B - Car (1601cc & above)

COE Period(Years): 5

PQP Paid: \$29,308.00

COE Rebate Amount: \$19,932.00

Total Rebate Amount: \$19,932.00**Message**

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 25 Aug 2017

OK



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Last updated on 20 Aug 2017 at 12:36 AM



方商昭噴漆 POON SIANG SEOW

Sin Ming Autocity, No. 160 Sin Ming Drive, #05-13, Singapore 575722.
Tel: 6453 7511 Fax: 6453 8046 Email: sitti1@singnet.com.sg Regn. No. 05396600K

Suryana Binte Ali
Apt Blk 484A
Choa Chu Kang Avenue 5
Singapore 681484

*Not with write
11 Aug @ 900h
Resurvey After Paint
2 days*

Dear sir

Estimate cost of repair to vehicle no. SGC 7210R

TO SUPPLY

- | | |
|----------------------------|----------------------------|
| 1. Rear bumper | <i>mg</i> 865.50 <i>2</i> |
| 2. Rear bumper retainer x2 | <i>also</i> 84.00 <i>4</i> |
| 3. Rear tail lamp | <i>in</i> 460.00 <i>X</i> |
| 4. Rear wheel rim | <i>in</i> 550.00 <i>X</i> |
| 5. Tyres | <i>in</i> 350.00 <i>X</i> |

208

Labour charges

Rust proofing

Panel beating

Spray painting

<i>nn</i> 80.00 <i>X</i>
650.00 <i>2001</i>
680.00 <i>2201</i>
<i>3719.50</i>

Total

Your faithfully

ALBERT POON

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Nivitha (LKK Auto)

From: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>
Sent: Tuesday, 19 December, 2017 4:48 PM
To: 'assignments'
Subject: FW: Emailing: SGC7210R / EQ REF: SLA9363X (DOA: 14.12.2017)
Attachments: PRS - SGC7210R.pdf

Dear All,

Please refer to the email below.

Our insured had yet to report the accident.

Please proceed to survey TP vehicle on a without prejudice basis.

We enclosed the following documents for your reference:

- PRS request & GIA report, SGC7210R

Regards,

Elaine Cheong
Senior Executive | Claims

eqinsurance

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

A Member of Citystate

 you've got a friend

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of

From: Albert Poon [mailto:sitti1@singnet.com.sg]
Sent: Monday, December 18, 2017 7:26 PM
To: Elaine Cheong
Subject: RE: Emailing: SGC 7210R / EQ REF: SLA9363X (DOA: 14.12.2017)

Hi sir

Can you please send LKK AUTO CONSULTANTS PTE LTD

Thanks

Albert
M: 96169634, 8458 1169



POON SIANG SEOW
 Sin Ming Autocity
 No.160 Sin Ming Drive, #05-13, S(575722)
 Tel: 6453 7511 Fax: 6453 8046
 Email: sitti1@singnet.com.sg



From: Elaine Cheong [<mailto:elaine.cheong@eqinsurance.com.sg>]
Sent: Monday, 18 December, 2017 6:52 PM
To: Albert Poon <sitti1@singnet.com.sg>
Subject: RE: Emailing: SGC 7210R / EQ REF: SLA9363X (DOA: 14.12.2017)

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to your email of 18.12.2017.

Our insured have yet to report the accident to us.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Hui Lian
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068	

Fax: 63445328

Contact Person: Edna Lee

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Elaine Cheong

Senior Executive - Claims



EQ Insurance Company Limited

5 Maxwell Road, #17-00 Tower Block, MND Complex, Singapore 069110

did 65 6500 6772 | tel 65 6723 9433 ext 772 | fax 65 6723 4190

www.eqinsurance.com.sg

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From: Albert Poon [<mailto:sitti1@singnet.com.sg>]

Sent: Monday, December 18, 2017 11:28 AM

To: Elaine Cheong

Subject: Emailing: SGC 7210R

Hi sir

Please get your guy to inspect the vehicle

Thanks

Albert

M: 96169634, 8458 1169

POON SIANG SEOW

Sin Ming Autocity

No.160 Sin Ming Drive, #05-13, S(575722)

Tel: 6453 7511 Fax:6453 8046

Email: sitti1@singnet.com.sg

Your message is ready to be sent with the following file or link attachments:

SGC 7210R

Note: To protect against computer viruses, e-mail programs may prevent

· sending or receiving certain types of file attachments. Check your e-mail security settings to determine how attachments are handled.



方商昭噴漆
POON SIANG SEOW

Sin Ming Autocity, No 160 Sin Ming Drive, #05-13, Singapore 575722
Tel: 6453 7511 Fax: 6453 8046 Email: sitt1@singnet.com.sg Regn. No: 05396600K

Our ref.: SGC 7210R

Date: 18/12/2017

Time: 11AM
EQ INSURANCE COMPANY LIMITED
5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEX
SINGAPORE 069110

FAX: 62234190

Dear Sirs

ACCIDENT ON SGC 7210R INVOLVING SGC 7210R AND SLA 9363X
ALONG AYE EXIT 11

We are instructed by SURYANA BINTE ALI, the owner
Of SGC 7210R

You are the insurers of motor car no. SLA 9363X

We are instructed to give you 48 hours Notice for the per- repair inspection under NIMA
Protocol of the damage to our clients' car before any repairs are carried out

Our client's car may be inspected at POON SIANG SEOW SIN MING AUTOCITY
NO. 160, SIN MING DRIVE, #05-13, SINGAPORE 575722
Tel; 64537511, Fax 64538046

Your faithfully


ALBERT POON

Shirley Hiew (LKK Auto)

From: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>
Sent: Wednesday, 24 January 2018 6:08 PM
To: Shirley Hiew (LKK Auto)
Cc: Vic (LKKAuto); Asher Sng (LKKAuto); Admin A
Subject: RE: Emailing: SGC7210R / EQ REF: SLA9363X (DOA: 14.12.2017) - CLAIM REF: DM17/2873-EC
Attachments: OI - SLA9363X.PDF

Dear Shirley,

Attached a copy of our insured's GIA report for your perusal.

Regards,

Elaine Cheong
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #12-00 Tower Block MID-Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

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Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies.

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Monday, January 15, 2018 1:54 PM
To: Elaine Cheong
Cc: Vic (LKKAuto); Asher Sng (LKKAuto); Admin A
Subject: RE: Emailing: SGC7210R / EQ REF: SLA9363X (DOA: 14.12.2017)

Your ref: TBA
LKK ref: CC4/EQ17024165/ha3

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

Meanwhile, Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

From: Shirley Hiew (LKK Auto)

Sent: Friday, 29 December 2017 11:31 AM

To: 'Elaine Cheong' <elaine.cheong@eqinsurance.com.sg>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Emailing: SGC7210R / EQ REF: SLA9363X (DOA: 14.12.2017)

Your ref: TBA

LKK ref: CC4/EQI17024165/ha3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Meanwhile, Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Friday, 22 December, 2017 10:16 AM

To: 'Elaine Cheong' <elaine.cheong@eqinsurance.com.sg>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Emailing: SGC7210R / EQ REF: SLA9363X (DOA: 14.12.2017)

Your ref: TBA

LKK ref: CC4/EQI17024165/ha3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s Poon Siang Seow – Sin Ming.

Enclosed for your perusal is:

- TP's GIA report

We have not authorized repairs.

We will revert preliminary advice in due course.

Meanwhile, Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 19 December, 2017 5:08 PM

To: 'Elaine Cheong' <elaine.cheong@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Emailing: SGC7210R / EQ REF: SLA9363X (DOA: 14.12.2017)

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elaine Cheong [<mailto:elaine.cheong@eqinsurance.com.sg>]

Sent: Tuesday, 19 December, 2017 4:48 PM

To: 'assignments'

Subject: FW: Emailing: SGC7210R / EQ REF: SLA9363X (DOA: 14.12.2017)

Dear All,

Please refer to the email below.

Our insured had yet to report the accident.

Please proceed to survey TP vehicle on a without prejudice basis.

We enclosed the following documents for your reference:

- PRS request & GIA report, SGC7210R

Regards,



EQ Insurance Company Limited

5 Maxwell Road, #17-00 Tower Block, MND Complex, Singapore 069110
did 65 6500 6772 | tel 65 6723 9433 ext 772 | fax 65 62234190
www.eqinsurance.com.sg

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From: Albert Poon [<mailto:sitti1@singnet.com.sg>]
Sent: Monday, December 18, 2017 7:26 PM
To: Elaine Cheong
Subject: RE: Emailing: SGC 7210R / EQ REF: SLA9363X (DOA: 14.12.2017)

Hi sir
Can you please send LKK AUTO CONSULTANTS PTE LTD

Thanks

Albert
M: 96169634, 8458 1169



POON SIANG SEOW
Sin Ming Autocity
No.160 Sin Ming Drive, #05-13, S(575722)
Tel: 6453 7511 Fax:6453 8046
Email: sitti1@singnet.com.sg



From: Elaine Cheong [<mailto:elaine.cheong@eqinsurance.com.sg>]
Sent: Monday, 18 December, 2017 6:52 PM
To: Albert Poon <sitti1@singnet.com.sg>
Subject: RE: Emailing: SGC 7210R / EQ REF: SLA9363X (DOA: 14.12.2017)

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to your email of 18.12.2017.

Our insured have yet to report the accident to us.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Hui Lian
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328 Contact Person: Edna Lee	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Elaine Cheong

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road | #17-00 Tower Block MND Complex Singapore 059110

did 65 6500 6772 | tel 65 6223 8433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

 A Member of Crystalline



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From: Albert Poon [<mailto:sitti1@singnet.com.sg>]
Sent: Monday, December 18, 2017 11:28 AM
To: Elaine Cheong
Subject: Emailing: SGC 7210R

Hi sir
Please get your guy to inspect the vehicle

Thanks

Albert
M: 96169634, 8458 1169

POON SIANG SEOW
Sin Ming Autocity
No.160 Sin Ming Drive, #05-13, S(575722)
Tel: 6453 7511 Fax:6453 8046
Email: sitti1@singnet.com.sg

Your message is ready to be sent with the following file or link
attachments:

SGC 7210R

Note: To protect against computer viruses, e-mail programs may prevent
sending or receiving certain types of file attachments. Check your e-mail
security settings to determine how attachments are handled.

Vic (LKKAuto)

From: Albert Poon <sitti1@singnet.com.sg>
Sent: Friday, 24 August, 2018 4:02 PM
To: Vic (LKKAuto)
Subject: RE: Emailing: SGC7210R LKK REF CC4/EQI17024165/Kha3

Ok confirm at 515.35, please send dv

Thanks

Albert
M: 96169634, 8458 1169



POON SIANG SEOW
Sin Ming Autocity
No.160 Sin Ming Drive, #05-13, S(575722)
Tel: 6453 7511 Fax:6453 8046
Email: sitti1@singnet.com.sg



From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: Friday, 24 August, 2018 2:46 PM
To: Albert Poon <sitti1@singnet.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: Emailing: SGC7210R LKK REF CC4/EQI17024165/Kha3

Without Prejudice

Dear Albert,

We refer further to our below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, in view of conflicting versions and without concrete evidence from both parties, we offer below amount to settle your client's claim:

Cost of Repair	\$	900.00
Loss of Use (\$60.00 x 2 days)	\$	120.00
	<i>Subtotal</i>	\$ 1,020.00
	@ 50%	\$ 510.00
LTA Search Fee	\$	5.35
TOTAL		\$ 515.35

Kindly confirm acceptance. Please note that no DV is required for this matter.

The above amount is to be made payable to POON SIANG SEOW.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement

should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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-----Original Message-----

From: Vic (LKKAuto)

Sent: Tuesday, 24 July, 2018 3:05 PM

To: Albert Poon

Cc: Admin A; Vic (LKKAuto)

Subject: RE: Emailing: SGC7210R LKK REF CC4/EQ17024165/Kha3

Without Prejudice

Dear Albert,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) Save the Earth. Print only when necessary.

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-----Original Message-----

From: Albert Poon [<mailto:sitti1@singnet.com.sg>]

Sent: Friday, 20 July, 2018 2:52 PM
To: Vic (LKKAUTO)
Subject: Emailing: SGC7210R

HI SIR
We wish to do direct settlement
Please reply

Thanks

Albert
M: 96169634, 8458 1169

POON SIANG SEOW
Sin Ming Autocity
No.160 Sin Ming Drive, #05-13, S(575722)
Tel: 6453 7511 Fax:6453 8046
Email: sitti1@singnet.com.sg

Your message is ready to be sent with the following file or link
attachments:

SGC7210R

Note: To protect against computer viruses, e-mail programs may prevent sending or receiving certain types of file
attachments. Check your e-mail security settings to determine how attachments are handled.



方商昭噴漆
POON SIANG SEOW

Sin Ming Autocity, No 160 Sin Ming Drive, #05-13, Singapore 575722
Tel: 6453 7511 Fax: 6453 8046 Email: sitti1@singnet.com.sg Regn. No: 05396600K

Your Ref; CC4/EQI17024165/HA3

our Ref: SGC 7210R

Date: 20/07/2018
EQ INSURANCE COMPANY LTD

Attention; Motor claim dept

Dear Sir

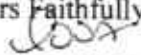
**ACCIDENT ON 14/12/2017 INVOLVING SGC 7210R AND SLA 9363X
ALONG AYE EXIT 11**

SURYANA BINTE ALI OF Vehicle No: SGC7210R

We are instructed by the above named to claim damages against

SLA 9363X connection with a road traffic accident on 14/12/2017
Particulars of Loss and Expenses

1	Cost of repair (recommended by your surveyor)	\$900.00
2	Loss of use for 2 days	\$200.00
3	Loss of use provided under NIMA PROTOCOL 2DAY	\$
4	GIA Search fee	\$ 5.35
TOTAL		\$1,105.35

Yours Faithfully

ALBERT POON



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/EQ117024165/Kha3

24 JULY 2018

LEE LI LIN LOUISE
BLOCK 347 TAMPINES STREET 33
#09-388
Singapore 520347

Dear Sir/Madam,

ACCIDENT INVOLVING SLA 9363X AND SGC 7210R ON 14/12/2017

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,


Vic Alpeh Sanghilan
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *EQ INSURANCE COMPANY LIMITED*
(Motor Claims Dept)

Name: SOLYANA BINTI ALI

NRIC No: S 7830044 B

Address: A01 B16 484A CHOA CHU KANG
AVENUE 6 #03-32
SINGAPORE 681484

Date: 15/12/2018

TO



Dear Sirs

MY ACCIDENT

I am the owner of motor vehicle SGC 7210R which was involved in
The above accident.

I refer to the repair to my vehicle. I hereby instruct you to proceed with the repairs of
my damaged vehicle. Since I would not be able to pay you for the repairs and you have
agreed not to exercise your lien on my vehicle for the repairs. I hereby give you authority
to claim all costs, expenses and damages caused to my vehicle in particular appointing
a surveyor and solicitor on my behalf to protect your interest.

I further authorize the workshop to settle my claim in a manner that they deem fit and the
workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

Yours faithfully



方 商 昭 噴 漆
POON SIANG SEOW

Sin Ming Autocity, No. 160 Sin Ming Drive, #05-13, Singapore 575722.
Tel: 6453 7511 Fax: 6453 8046 Email: sitti1@singnet.com.sg Regn. No. 05396600K

SURYANA BINTE ALI
Apt Blk 484A
Choa Chu Kang Avenue 5
Singapore 681484

Dear sir

Final cost of repair to vehicle no. SGC 7210R

Lump Sum S\$900.00NETT

Your faithfully

ALBERT POON



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 15 Dec 2017 / 14:51:38

Receipt Date/Time : 15 Dec 2017 / 14:51:38

Tax Invoice/Receipt

Receipt No. : ITNET-00000-171215-001498

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLA9363X				
As at 14 Dec 2017/12:20:00				
Insurance Co: EQ INSURANCE COMPANY LTD				
1	Insurance Enquiry - SLA9363X Enquiry Fee 20171215145033651669	5.00	0.35	5.35
Sub-Total		5.00	0.35	5.35
Total Before Rounding		5.00	0.35	5.35
Rounding Difference				0.00
Total Amount Payable				5.35
Paid By				
	20171215145046621	Direct Debit: eNETS Debit (Internet Banking)		5.35
Total				5.35
Cash Change				0.00
Tendered Amount				5.35
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 05/09/2018

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SLA 9363X (Insd Veh)	Your Ref. No. : DM17/2873-EC
	SGC 7210R (TP Veh)	Our Ref. No. : CC4/EQI17024165/Kha3q2
Date of Accident	14/12/2017	

Liability	50%	
Final Repair Cost	: \$ 450.00	
Loss of Use	: \$ 60.00	2 days
Rental (If any)	: \$	days
Others:	: \$ 5.35	
	: \$	
	515.35	
Final Settlement Sum	: \$ 515.35	
Remarks	:	

<u>Payment Instruction: Payee's Breakdown</u>		
1)	POON SIANG SEOW	: \$ 515.35
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC4/EQI17024165/Kha3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 05-09-2018	
			Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLA 9363X	Veh. Inspected	SGC 7210R	
Policy No.	DMPPHQ17-002252	Coverage (\$)	0.00	
Claim No.	DM17/2873-EC	Excess (\$)	0.00	
Assign From	ELAINE	Assign Date	20/12/2017	
2. Vehicle Particulars & Condition				
Make & Model	HONDA EDIX (A)	c.c	1668	
Engine No.	HIDDEN	Year of Reg.	200	
Chassis No.	BE11010602	Colour	METALLIC GREY	
Odometer	205615	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/55 R16	AUSTONE	9 mm	
L/H Front Tyre	205/55 R16	AUSTONE	9 mm	
R/H Rear Tyre	205/55 R16	AUSTONE	9 mm	
L/H Rear Tyre	205/55 R16	AUSTONE	9 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	14/12/2017	Inspection Date	19/07/2018	
Survey held at	POON SIANG SEOW No.160 SIN MING DRIVE #05-13 SIN MING AUTOCITY SINGAPORE 575722			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGC 7210R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	REAR BUMPER	MTG CRACKED	865.50	865.50
2	REAR BUMPER RETAINER	N/S DISTORTED	84.00	42.00
1	REAR TAIL LAMP	SERVICEABLE	460.00	-
1	REAR WHEEL RIM	SERVICEABLE	550.00	-
1	TYRES	SERVICEABLE	350.00	-
	LESS 20% DISCOUNT		-	-181.50
			2,309.50	726.00
	<u>LABOUR</u>			
	RUST PROOFING.	NOT NECESSARY	80.00	-
	PANEL BEATING .		650.00	200.00
	SPRAY PAINTING .		680.00	220.00
			1,410.00	420.00
	GRAND TOTAL		3,719.50	1,146.00
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				900.00

Report Ref No. CC4/EQ17024165/Kha3q2

KONG SENG CHEONG

Licensed Appraiser

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