

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Wednesday, 31 January, 2018 3:18 PM
To: sitti1@singnet.com.sg
Cc: Admin A; Asher Sng (LKKAuto); assignments; Shirley Hiew (LKK Auto); Vic (LKKAuto)
Subject: RE: Emailing: SGC7210R / EQ REF: SLA9363X (DOA: 14.12.2017) *** LKK REF - CC4/EQI17024165/ha3
Attachments: STATEMENT.pdf

Your Ref: SGC 7210R
Our Ref: CC4/EQI17024165/ha3

“WITHOUT PREJUDICE”

Dear Albert,

ACCIDENT INVOLVING VEHICLES SLA 9363X AND SGC 7210R ON 17/12/2017

We refer to the above matter.

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence yet to substantiate either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us with any evidence (if any) your client have to support your claim.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: Shirley Hiew (LKK Auto)
Sent: Wednesday, 20 December, 2017 5:15 PM
To: sitti1@singnet.com.sg
Cc: Admin A; Vic (LKKAuto); Asher Sng (LKKAuto); assignments
Subject: RE: Emailing: SGC7210R / EQ REF: SLA9363X (DOA: 14.12.2017) *** LKK REF - CC4/EQI17024165/ha3

Dear Albert,

We refer to the below email.

Please forward us a copy of TP GIA report.

Please be informed that we are currently **pending for our insured's report**.

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Albert Poon [<mailto:sitti1@singnet.com.sg>]

Sent: Monday, December 18, 2017 7:26 PM

To: Elaine Cheong

Subject: RE: Emailing: SGC 7210R / EQ REF: SLA9363X (DOA: 14.12.2017)

Hi sir

Can you please send LKK AUTO CONSULTANTS PTE LTD

Thanks

Albert

M: 96169634, 8458 1169



POON SIANG SEOW

Sin Ming Autocity

No.160 Sin Ming Drive, #05-13, S(575722)

Tel: 6453 7511 Fax: 6453 8046

Email: sitti1@singnet.com.sg



From: Elaine Cheong [<mailto:elaine.cheong@eqinsurance.com.sg>]

Sent: Monday, 18 December, 2017 6:52 PM

To: Albert Poon <sitti1@singnet.com.sg>

Subject: RE: Emailing: SGC 7210R / EQ REF: SLA9363X (DOA: 14.12.2017)

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to your email of 18.12.2017.

Our insured have yet to report the accident to us.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Hui Lian
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328 Contact Person: Edna Lee	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Elaine Cheong
Senior Executive | Claims



EQ Insurance Company Limited



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Albert Poon [<mailto:sitti1@singnet.com.sg>]
Sent: Monday, December 18, 2017 11:28 AM
To: Elaine Cheong
Subject: Emailing: SGC 7210R

Hi sir
Please get your guy to inspect the vehicle

Thanks

Albert
M: 96169634, 8458 1169

POON SIANG SEOW
Sin Ming Autocity
No.160 Sin Ming Drive, #05-13, S(575722)
Tel: 6453 7511 Fax:6453 8046
Email: sitti1@singnet.com.sg

Your message is ready to be sent with the following file or link
attachments:

SGC 7210R

Note: To protect against computer viruses, e-mail programs may prevent
sending or receiving certain types of file attachments. Check your e-mail
security settings to determine how attachments are handled.