

Shirley Hiew (LKK Auto)

From: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>
Sent: Wednesday, 24 January 2018 6:08 PM
To: Shirley Hiew (LKK Auto)
Cc: Vic (LKKAuto); Asher Sng (LKKAuto); Admin A
Subject: RE: Emailing: SGC7210R / EQ REF: SLA9363X (DOA: 14.12.2017) - CLAIM REF: DM17/2873-EC
Attachments: OI - SLA9363X.PDF

Dear Shirley,

Attached a copy of our insured's GIA report for your perusal.

Regards,

Elaine Cheong
Senior Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 62234190
www.eqinsurance.com.sg



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From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Monday, January 15, 2018 1:54 PM
To: Elaine Cheong
Cc: Vic (LKKAuto); Asher Sng (LKKAuto); Admin A
Subject: RE: Emailing: SGC7210R / EQ REF: SLA9363X (DOA: 14.12.2017)

Your ref: TBA
LKK ref : CC4/EQ117024165/ha3

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

Meanwhile, Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

From: Shirley Hiew (LKK Auto)
Sent: Friday, 29 December 2017 11:31 AM
To: 'Elaine Cheong' <elaine.cheong@eqinsurance.com.sg>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Emailing: SGC7210R / EQ REF: SLA9363X (DOA: 14.12.2017)

Your ref: TBA
LKK ref : CC4/EQI17024165/ha3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Meanwhile, Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)
Sent: Friday, 22 December, 2017 10:16 AM
To: 'Elaine Cheong' <elaine.cheong@eqinsurance.com.sg>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Emailing: SGC7210R / EQ REF: SLA9363X (DOA: 14.12.2017)

Your ref: TBA
LKK ref : CC4/EQI17024165/ha3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s Poon Siang Seow – Sin Ming.

Enclosed for your perusal is:
- TP's GIA report

We have not authorized repairs.

We will revert preliminary advice in due course.

Meanwhile, Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler , you may contact the undersigned.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 19 December, 2017 5:08 PM

To: 'Elaine Cheong' <elaine.cheong@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Emailing: SGC7210R / EQ REF: SLA9363X (DOA: 14.12.2017)

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elaine Cheong [<mailto:elaine.cheong@eqinsurance.com.sg>]

Sent: Tuesday, 19 December, 2017 4:48 PM

To: 'assignments'

Subject: FW: Emailing: SGC7210R / EQ REF: SLA9363X (DOA: 14.12.2017)

Dear All,

Please refer to the email below.

Our insured had yet to report the accident.

Please proceed to survey TP vehicle on a without prejudice basis.

We enclosed the following documents for your reference:

- PRS request & GIA report, SGC7210R

Regards,

Elaine Cheong
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
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www.eqinsurance.com.sg



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From: Albert Poon [<mailto:sitti1@singnet.com.sg>]
Sent: Monday, December 18, 2017 7:26 PM
To: Elaine Cheong
Subject: RE: Emailing: SGC 7210R / EQ REF: SLA9363X (DOA: 14.12.2017)

Hi sir
Can you please send LKK AUTO CONSULTANTS PTE LTD

Thanks

Albert
M: 96169634, 8458 1169



POON SIANG SEOW
Sin Ming Autocity
No.160 Sin Ming Drive, #05-13, S(575722)
Tel: 6453 7511 Fax:6453 8046
Email: sitti1@singnet.com.sg



From: Elaine Cheong [<mailto:elaine.cheong@eqinsurance.com.sg>]
Sent: Monday, 18 December, 2017 6:52 PM
To: Albert Poon <sitti1@singnet.com.sg>
Subject: RE: Emailing: SGC 7210R / EQ REF: SLA9363X (DOA: 14.12.2017)

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to your email of 18.12.2017.

Our insured have yet to report the accident to us.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Hui Lian
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328 Contact Person: Edna Lee	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Elaine Cheong
Senior Executive | Claims



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From: Albert Poon [<mailto:sitti1@singnet.com.sg>]
Sent: Monday, December 18, 2017 11:28 AM
To: Elaine Cheong
Subject: Emailing: SGC 7210R

Hi sir
Please get your guy to inspect the vehicle

Thanks

Albert
M: 96169634, 8458 1169

POON SIANG SEOW
Sin Ming Autocity
No.160 Sin Ming Drive, #05-13, S(575722)
Tel: 6453 7511 Fax:6453 8046
Email: sitti1@singnet.com.sg

Your message is ready to be sent with the following file or link
attachments:

SGC 7210R

Note: To protect against computer viruses, e-mail programs may prevent
sending or receiving certain types of file attachments. Check your e-mail
security settings to determine how attachments are handled.