

Submitted By: Taufik
 Merimen
 From (Person): Clara Milah Yeo

ASSIGNMENT (Office)

MSIG

Date/Time: 20/12/17 @ 9.30am

Estimated Cost: _____

Estimate

OD/TP/WS/IF RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SKZ 1951G

Insured

at Workshop in: Hitachi Capital

Tel: 9336 6862

of: No. 8 Fourth Lok Yang Rd, 629705

Policy No: D286713850MY

Claim No: 540462

Sum Insured: _____

Excess: \$ 300.00

Make of Veh: _____

(Client's Record)

LOA: 8/12/17

CA / REV / REP. / REV 24 HRS

R.O.D. Escorted in: _____

Date/Time: 10am @ 20/12/17

Person Connected: Gwen

Vehicle: INLOUT

Date/Time	Action/Instruction
	(✓) Estimate
	SKZ 1951G - x
21/12	Report via merimen.
21/12 @ 16:19pm	authorise repair by msig crew how
	Part by Part \$2621.60, 6day (Red: 2943.50; 52%)

Ref: 2016/10/10

Taylor

REF:

MS19

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: \$300
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \$88K
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: _____ days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SKZ 19519 Yr Regn: 2016 Jan
 Type: M Car / M Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota A115 Classic C.C. 1598
 Colour: Black A/C: Insured / Std / NI / NA
 Sp. Reading: 81731 T-Radio: Insured / Std / NI / NA

Eng/No: _____
 C/No: MRO53REH 104536547

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/55R16
 R: 205/55R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or

Front	Rear
R/Bal. 6 mm	R/Bal. 6 mm
L/Bal. 6 mm	L/Bal. 6 mm

D.O.A. _____ D.O.I. 20/12/17 @ 1615
 Survey held at Titian Capital

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Date/Time: File Pass to?

☐ : Preli. Report
☒ : Final Report

Days Of Repair: 6

Resurvey No. of Trip: 1

Survey Fee:

Transportation:

____ \$ - RS ____ \$

Photos

Diagrams

Date/Time: File Return to?

3)

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech Invs (\$

☐ : Weekend (\$

Report Format : OD

Lump Sum / I.B.I. (\$ 2621.60

TOTAL

29/3/2018

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	12 Dec 2017 Sendback Est	12 Dec 2017 12:17 \$5,565.10	20 Dec 2017 09:30 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
Insured:	SALLY SIM , ID: S2726088H, Tel: +6596406308, Email: SALLYSIM_1@HOTMAIL.COM								
Vehicle Reg. No.:	SKZ1951G	Date of Loss:	08/12/2017 18:00 - :59						
Claim Type:	OD / 540462	Policy/Cover Note No.:	D28671385QMY (Comprehensive) Coverage: 13/01/2017 - 12/01/2018						
		Excess:	\$300.00						
Repairer:	Hitachi Capital Asia Pacific Pte. Ltd (HQ) No 8 Fourth Lok Yang Road, 629705 Pioneer - Tel: 64663022								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Clara Milah Yeo]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 21/12/2017]								
Driver/Custodian:	SALLY SIM (52 / Female), NRIC: S2726088H, Tel: +6596406308								
Adj Asg. Remarks:	REVERT - OWNER WAITING @2.30PM TODAY								
ASSOCIATED MAIL RECEIVED									
			View All	Compose Case Mail					
There are no mail for this case.									
ALL ASSOCIATED TASKS <input type="checkbox"/>									
		View All	Search Tasks	Create New Task	Complete				
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSG INSURANCE (SINGAPORE) PTE LTD

Ref : CS/MSG17024163/T1td3

16 RAFFLES QUAY

#24-01 HONG LEONG BLDG SINGAPORE 048581

Date : 20-12-2017



Code : MSG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.		Veh. Inspected	SKZ 1951G
Policy No.	D28671385QMY	Coverage (\$)	0.00
Claim No.	540462	Excess (\$)	300.00
Assign From	MERIMEN (CLARA MILAH YEO)	Assign Date	20/12/2017

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	08/12/2017	Inspection Date	20/12/2017
Survey held at	HITACHI CAPITAL (S) PTE LTD JUN TAIYO SERVICE CENTRE NO. 8 FOURTH LOK YANG ROAD SINGAPORE 629705		

5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Saturday, 6 January, 2018 12:11 PM
To: 'keanyap.chong@hcspl.com.sg'; 'SunZhuMei@hcspl.com.sg'
Subject: SKZ 1951G OD MSIG

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **skz 1951g(Excess \$300/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Clara Milah Yeo

Date: 21 Dec 2017

Preliminary Advice

Vehicle No	: SKZ1951G	Accident Date	: 08/12/2017
Make	: TOYOTA COROLLA ALTIS	Policy No.	: D28671385QMY
Assignment Date	: 20/12/2017	Excess	: S\$300.00
Date of Inspection	: 20/12/2017	Est. Duration of Repair	: 6.00
Inspection At	: HITACHI CAPITAL ASIA PACIFIC PTE. LTD (HQ) NO 8 FOURTH LOK YANG ROAD SINGAPORE 629705		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	5,565.10
Revised Amount	:S\$	2,621.00
Check Items (Estimated)	:S\$	0.00
Total	:S\$	2,621.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	88,000.00
COE / PARF Rebate	:S\$	49,620.00
Salvage Value	:S\$	
Margin for Repair	:S\$	38,380.00

Remarks

(x) The vehicle is economical for repair.

() The above survey was conducted on a 'without prejudice' basis.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC

Owner ID: 6088H

Vehicle Details

Vehicle No.: SKZ1951G

Vehicle to be Exported: No

Intended De-registration Date: 21 Dec 2017

Vehicle Make: TOYOTA

Vehicle Model: COROLLA ALTIS CLASSIC 1.6 CVT

Primary Colour: Black

Manufacturing Year: 2015

Engine No.: 1ZRX522891

Chassis No.: MR053REH104536547

Maximum Power Output: 90.0 kW (120 bhp)

Open Market Value: \$17,804.00

Original Registration Date: 13 Jan 2016

First Registration Date: 13 Jan 2016

Transfer Count: 0

Actual ARF Paid: \$17,804.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 12 Jan 2026

PARF Rebate Amount: \$13,353.00

Intended COE Rebate Details

COE Expiry Date: 12 Jan 2026

COE Category: A - Car up to 1600cc & 97kW (130bhp)

COE Period(Years): 10

QP Paid:	\$45,002.00
COE Rebate Amount:	\$36,267.00
Total Rebate Amount:	\$49,620.00

The information contained herein is correct as at 21 Dec 2017

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	11/12/2017 15:53
Date Of Accident	08/12/2017 18:25
Exact Location Of Accident	AYE TOWARDS TUAS CIQ
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKZ1951G
Insured/Policyholder	
Name Of Registered Owner	SALLY SIM
NRIC No	S2726088H
Email Address	SALLYSIM_1@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-96406308
Alternative Phone No	OFFICE-96406308
Vehicle Particulars	
Manufacturer	TOYOTA
Model	COROLLA ALTIS-1.6 CLASSIC CVT (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
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Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	D28671385QMY
Cover Note Number	

Driver

Name of Driver	SALLY SIM
NRIC No	S2726088H
Date Of Birth	01/06/1965
Occupation	INDOOR
Date Of Driving Pass	28/04/2004
Driving Experience	13 YEARS AND 7 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96406308
Fax Number	
Contact Number	OFFICE-96406308
EEmail Address	SALLYSIM_1@HOTMAIL.COM

Address	BLK 976 JURONG WEST STREET 93 #07-381
Postcode	640976
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Was any body injured in the Accident?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	NANYANG N.P.C
Police Station Address	ROAD: 2 JURONG WEST AVE 5 , POSTCODE: 649482 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-7929999 - FAX NO:
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO POLICE REPORT

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	W2500W
Vehicle Make/Model/Colour	TOYOTA
Details Of Properties	
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Details of Witness

Name	
Phone Number	

Email Address

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

11/12/17 (13.35)

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

SKETCH PLAN



A: SKZ1951G
B: W2500W

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

refer to police report T/20171211/2064

I/We declare the foregoing particulars are true in every respect.

re

Signature

onnel's S



**SINGAPORE
POLICE FORCE**



T/20171211/2064

Police Station Of Origin:
Nanyang N.P.C
2 Jurong West Avenue 5 SINGAPORE
649482
Tel No: 1800-7929999

1 of 3

Report No. T/20171211/2064

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 11/12/2017 13:00	Vide Report No.: J/20171208/0196	Station Diary No.: 115
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Informant's Particulars

Name of Informant: SALLY SIM			Address: APT BLK 976 JURONG WEST STREET 93 #07-381 SINGAPORE 640976		
ID Type / ID No.: NRIC NO / S2726088H			Contact No.: Home/Office: Mobile: 96406308		
Nationality: MALAYSIAN			Email:		
Sex: Female	Age: 52	Date of Birth: 01/06/1965	Type of Informant: Driver		
Race: Chinese			Language:		Institution / School Name:
Occupation: Accountant			Driving Licence Information: Class: Date of Expiry:		

General Information of the Accident

Type of Accident:	Non-Injury Foreign Vehicle	Drink Drive: No	Date/Time of Accident: 08/12/2017 18:25	Type of Location: Straight Road
Location: Along Road 1 AYER RAJAH EXPRESSWAY AYE towards Tuas Checkpoint				
Weather: Clear		Road Surface: Dry		Road Speed Limit:
Traffic Flow:		Traffic Control:		Traffic Volume: Heavy
Type of Collision: Between Moving Vehicles - Head To Side				Anyone conveyed by ambulance: No

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SKZ1951G	Car				Slightly Damaged	0
W2500W	Car				No Damage	0



**SINGAPORE
POLICE FORCE**



T/20171211/2064

Police Station Of Origin:
Nanyang N.P.C
2 Jurong West Avenue 5 SINGAPORE
649482
Tel No: 1800-7929999

2 of 3

Report No. T/20171211/2064

CONTINUATION OF REPORT

Brief Details.

On the 08/12/17 at about 1825hrs, I was driving my vehicle bearing registration number SKZ1951G along AYE towards Tuas Checkpoint, I was moving forward and a vehicle bearing registration W2500W suddenly tried to cut into my lane. Subsequently, I heard a sound and decided to alight to make a check on my vehicle. I alighted and realized that there was few scratches on my vehicle. I took a picture and move off as it was having a bad traffic jam. I am lodging this report for record and insurance purposes. I have no in-car recording. This is the first time such incident happen.



**SINGAPORE
POLICE FORCE**



T/20171211/2064

Police Station Of Origin:
Nanyang N.P.C
2 Jurong West Avenue 5 SINGAPORE
649482
Tel No: 1800-7929999

3 of 3

Report No. T/20171211/2064

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

J /

Sgt 2 WONG JUN WEI, DANIEL

Signature Of Informant:

Signature Of Interpreter:

Not applicable

Date/Time:

11/12/2017 13:00

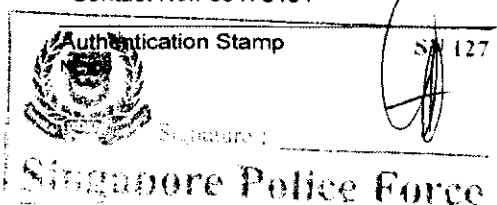
Officer In Charge Of Case:

TP / AEIT /

SSI 2 YEO GEAK ENG CECILIA

Contact No.: 65476404

Classification Of Case:



HITACHI
 Inspire the Next

 INSURER: **MSIG Insurance (Singapore) Pte. Ltd. (HQ)**
PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	SKZ1951G
Policy No:	D28671385QMY	Date of Loss:	08/12/2017
Vehicle Reg. No.:	SKZ1951G	Driveable?	
Driver Age/Info:	52 / FEMALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	SALLY SIM	Contact No:	+6596406308
Driver:	SALLY SIM		
Make/Model:	TOYOTA COROLLA ALTIS, 1.6 CLASSIC CVT (A)	Vehicle Reg. Date:	13/01/2016
Vehicle Colour:	BLACK		
Engine No:	1ZRX522891	Chassis No:	MR053REH104536547
Odometer:	20258 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	10		
Description of Accident/Loss	REFER TO POLICE REPORT		
Present Location:	HITACHI CAPITAL ASIA PACIFIC PTE. LTD (HQ)		

Taufik 97495749
 Resort Ex \$300
 Resurvey before paint
 6 days

20/12/17 @ 1615

Surv @ lkkauto.com

21/12/2017

COST OF CLAIMS

		Amount
Parts		1,695.10
Miscellaneous Items		0.00
Labour		3,870.00
Paintwork Labour		0.00
Towing		0.00
	Gross Total (\$\$)	5,565.10
	+ GST 7.00% (\$\$)	389.56
	Nett Amount (\$\$)	5,954.66

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

 This claim is handled by: **SUN ZHU MEI**

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS

Reference

Part Source: MRM-SG **Version:** 1.0 (Last Synchronised: 12 Dec 2017)
Parts: 143 TOYOTA COROLLA ALTIS 1.6 CLASSIC CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's (Price-denominated Standard List)
Print Code: Hitachi Capital Asia Pacific Pte. Ltd/SKZ1951G/12/12/2017 12:17
Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*Front LH Door	0.00	0.00	*420.00 F
2	1		*Front LH Door Sticker 1set	0.00	0.00	*28.00 F
3	1		*Rear LH Door	0.00	0.00	*480.00 F
4	1		*Rear LH Door Sticker 1set	0.00	0.00	*28.00 F
5	2		*Rear LH Door Hinge Top / Bottom	0.00	0.00	*60.00 F
6	1		*Rear LH Door Checker	0.00	0.00	*65.00 F
7	1		*Rear LH Fender	0.00	0.00	*420.00 F
8	1		*Rear LH Fender Shield	0.00	0.00	*25.00 F
9	10		*Rear LH Fender Shield Clips	0.00	0.00	*15.00 F

F=Franchise part.

Sub Total (\$\$)	1,541.00
+ Margin on L,N Items 10.00% (\$\$)	154.10
Total Parts (\$\$)	1,695.10

Hitachi Capital Asia Pacific Pte. Ltd/SKZ1951G/12/12/2017 12:17. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
Labour Items			
1	Panel beat, cut, weld, re-align & replace damaged parts of affected area	New / 600	1,400.00
2	Putty, blend and paint affected area	New / 600	1,200.00
3	Cavity Treatment on New Parts	New / 40	120.00
4	Check Wiring to ensure proper function	New / 30	80.00
5	Conduct four wheel alignment / side slip test	New / X	180.00
6	Remove & re-install fuel tank to facilitate cutting and repairing work	New / X	180.00
7	Remove & re-install Rear Windscreen	New / X	180.00
8	Transfer door lock & mechanism to new door	New / 120	200.00
9	Remove & re-install rear trim compartment to facilitate cutting and repairing work	New / 60	150.00
10	Diagnostic Check & Reset	New / 120	180.00
Gross Labour Cost (S\$)			3,870.00

Hitachi Capital Asia Pacific Pte. Ltd/SKZ1951G/12/12/2017 12:17. Not valid without Reference section.

Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

© Hitachi Capital Asia Pacific Pte. Ltd. (Main Office) Co. Reg. No. 199400399N

111 Somerset Road #11-05 Singapore 238164 Tel: (65) 6734 1222 Fax : 6734 8835

www.hitachi-capital.com.sg

Jun Tayo Service Centre (Automobile Leasing & Workshop)

8 Fourth Lok Yang Road Singapore 629705 Tel: (65) 6466 3022 Fax: (65) 6896 6591

HITACHI
 Inspire the Next
INSURER: **MSIG Insurance (Singapore) Pte. Ltd. (HQ)****PARTICULARS OF CLAIM**

Claim Type:	OD (OWN DAMAGE)	Ref. No:	SKZ1951G
Policy No:	D28671385QMY	Date of Loss:	08/12/2017
Vehicle Reg. No.:	SKZ1951G	Driveable?	
Driver Age/Info:	52 / FEMALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	SALLY SIM	Contact No:	+6596406308
Driver:	SALLY SIM		
Make/Model:	TOYOTA COROLLA ALTIS, 1.6 CLASSIC CVT (A)	Vehicle Reg. Date:	13/01/2016
Vehicle Colour:	BLACK		
Engine No:	1ZRX522891	Chassis No:	MR053REH104536547
Odometer:	20258 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	10		
Description of Accident/Loss	REFER TO POLICE REPORT		
Present Location:	HITACHI CAPITAL ASIA PACIFIC PTE. LTD (HQ)		

Tanpiah 97495749
 Rawant Ex \$300
 Remmy before paint
 6 days
 20/12/17 @ 1615
 Sur @ 1615

COST OF CLAIMS

	Amount
Parts	1,695.10
Miscellaneous Items	0.00
Labour	3,870.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	5,565.10
+ GST 7.00% (S\$)	389.56
Nett Amount (S\$)	5,954.66

This claim is handled by: **SUN ZHU MEI**

Generated using Merlmen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS**Reference**

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 12 Dec 2017)

Parts: 143 TOYOTA COROLLA ALTIS 1.6 CLASSIC CVT (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: Hitachi Capital Asia Pacific Pte. Ltd/SKZ1951G/12/12/2017 12:17

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*Front LH Door	0.00	0.00	bt ✓ *420.00 F✓
2	1		*Front LH Door Sticker 1set	0.00	0.00	na ✓ *28.00 F✓
3	1		*Rear LH Door	0.00	0.00	bt ✓ *480.00 F✓
4	1		*Rear LH Door Sticker 1set	0.00	0.00	na ✓ *28.00 F✓
5	2		*Rear LH Door Hinge Top / Bottom	0.00	0.00	R✓ *60.00 F✓
6	1		*Rear LH Door Checker	0.00	0.00	KK *65.00 F×
7	1		*Rear LH Fender	0.00	0.00	R✓ *420.00 F×
8	1		*Rear LH Fender Shield	0.00	0.00	X *25.00 F×
9	10		*Rear LH Fender Shield Clips	0.00	0.00	K *15.00 F×

F=Franchise part.

Sub Total (S\$) 1,541.00
 + Margin on L,N Items 10.00% (S\$) 154.10

Total Parts (S\$) 1,695.10

Hitachi Capital Asia Pacific Pte. Ltd/SKZ1951G/12/12/2017 12:17. Not valid without Reference section.
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parts \$ 956 + 10% = \$ 1051.60

labour \$ 1570

Total P/P \$ 2621.60 @ 6dmy

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
Labour Items			
1	Panel beat, cut, weld, re-align & replace damaged parts of affected area	New / 600	1,400.00
2	Putty, blend and paint affected area	New / 600	1,200.00
3	Cavity Treatment on New Parts	New / 40	120.00
4	Check Wiring to ensure proper function	New / 30	80.00
5	Conduct four wheel alignment / side slip test	New / X	180.00
6	Remove & re-install fuel tank to facilitate cutting and repairing work	New / X	180.00
7	Remove & re-install Rear Windscreen	New / X	180.00
8	Transfer door lock & mechanism to new door	New / 120	200.00
9	Remove & re-install rear trim compartment to facilitate cutting and repairing work	New / 60	150.00
10	Diagnostic Check & Reset	New / 120	180.00
Gross Labour Cost (S\$)			3,870.00

Hitachi Capital Asia Pacific Pte. Ltd/SKZ1951G/12/12/2017 12:17. Not valid without Reference section.
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< END OF ESTIMATES >

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Jun Taiyo Service Centre (Automobile Leasing & Workshop)

8 Fourth Lok Yang Road Singapore 629705 Tel: (65) 6486 3022 Fax: (65) 6896 6591



合興汽車零件私人有限公司

HE XING AUTO PARTS PTE LTD

MAIN OFFICE: No. 76 DUNLOP STREET, SINGAPORE 209403

TEL: 6291 2827 FAX: 6296 4390

A/C: 6291 1886 FAX: 6291 7717

Co. Reg. No: 200310923R GST Reg. No: 20-0310923-R

TAX INVOICE

MLS: HITACHI CAPITAL ASIA PACIFIC PTE LTD

8 FOURTH LOK YAN ER LAY

SINGAPORE 629705

ALHIS
GRANT

NO: DL19198053

PAGE 1

DATE: 08.01.2018

A/C CODE: DLH 306

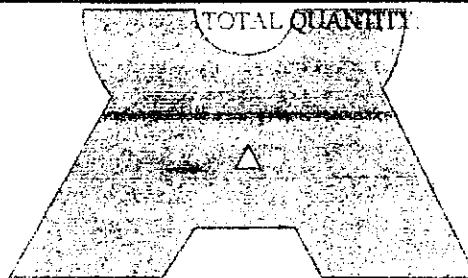
TERMS: CR

571

VEH NO: 6KZ19006

Part No	Description	Location	Qty	Unit Price	Amount
				SIN	SIN
1 T67002-02470	DOOR FRT LH	DBIH24	1	420.00	420.00
1 T75922-02220	TAPE FRT LH	DUIADSL5	1	28.00	28.00
3 T67004-02430	DOOR REAR LH	DBIG18	1	480.00	480.00
1 T75924-02250	TAPE REAR LH	DUIADSL6	1	28.00	28.00
TOTAL QUANTITY			1	TOTAL	SIN 956.00
			ADD GST @ 7%		66.92
			GRAND TOTAL		<u>SIN 1,022.92</u>

O/R: 103844
GRANT



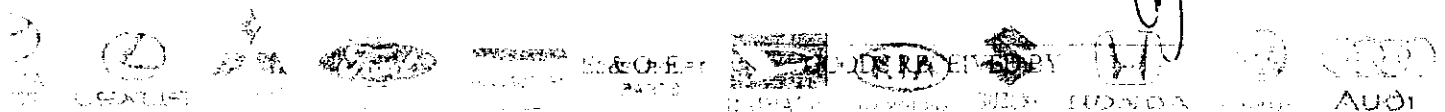
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ALESMAH LSK

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GOODS SOLD ARE NOT RETURNABLE

Handwritten signature



...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Dec 2017 Sendback Est	12 Dec 2017 12:17 S\$5,565.10	20 Dec 2017 09:30 Edit Adj Rpt	S\$2,621.60 Edit Estimates	S\$2,621.60 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
Insured: SALLY SIM , ID: S2726088H, Tel: +6596406308, Email: SALLYSIM_1@HOTMAIL.COM									
Vehicle Reg. No.: SKZ1951G		Date of Loss: 08/12/2017 18:00 - :59 [22 Months and 25 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 540462		Policy/Cover Note No.: D28671385QMY (Comprehensive) Coverage: 13/01/2017 - 12/01/2018							
		Excess: S\$300.00							
Repairer: Hitachi Capital Asia Pacific Pte. Ltd (HQ) No 8 Fourth Lok Yang Road, 629705 Pioneer - Tel: 64663022									
Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Clara Milah Yeo]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 19/01/2018]									
Driver/Custodian: SALLY SIM (52 / Female), NRIC: S2726088H, Tel: +6596406308									
Adj Asg. Remarks: REVERT - OWNER WAITING @2.30PM TODAY									
ASSOCIATED MAIL RECEIVED									
View All Compose Case Mail									
<ul style="list-style-type: none"> MSIG_SG (02/04/2018): Alert - Adj Mandate Approved (S\$2621.60) - SKZ1951G - Claim Handler: Clara Milah... MSIG_SG (21/12/2017): Alert - Adj Mandate Approved (S\$2621.00) - SKZ1951G - Claim Handler: Clara Milah... 									
ALL ASSOCIATED TASKS									
View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

SKZ1951G (540462)
 OD
 Dec 8 2017 6:00PM
 [SALLY SIM]
 Hitachi Capital Asia Pacific Pte. Ltd

Upload Documents			Upload Photos		Compose New Letter		View		View in Browser	
Assessment Reports							1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	Hitachi Capital Asia Pacific Pte. Ltd (HQ)		Thumbnail	Print					
1	12/12/17 12:17	Repairer Estimates	1	Load HTM						
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print					
1	21/12/17 11:37	Adjuster Immediate Advice	1	Load HTM						
Photos/Images							3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print					
1	21/12/17 11:06	General View	1	Load JPG	<input checked="" type="checkbox"/>					
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3	21/12/17 11:06	General View	1	Load JPG	<input checked="" type="checkbox"/>					
4	21/12/17 11:06	General View	1	Load JPG	<input checked="" type="checkbox"/>					
5	21/12/17 11:06	General View	1	Load JPG	<input checked="" type="checkbox"/>					
6	21/12/17 11:06	General View	1	Load JPG	<input checked="" type="checkbox"/>					
7	21/12/17 11:06	General View	1	Load JPG	<input checked="" type="checkbox"/>					
8	21/12/17 11:06	General View	1	Load JPG	<input checked="" type="checkbox"/>					
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31	21/12/17 11:07	General View	1	Load JPG	<input checked="" type="checkbox"/>					
32	21/12/17 11:07	General View	1	Load JPG	<input checked="" type="checkbox"/>					
33	21/12/17 11:07	General View	1	Load JPG	<input checked="" type="checkbox"/>					
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Assessment Reports			1 per page	<input checked="" type="checkbox"/>
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39	29/03/18 15:05	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
40	29/03/18 15:05	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
41	29/03/18 15:05	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
42	29/03/18 15:05	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
43	29/03/18 15:05	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
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Linked Accident Report Documents

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
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Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Hitachi Capital Asia Pacific Pte. Ltd (HQ)	Thumbnail	Print
1	11/12/17 16:45	Sketch Plan	Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

^
v

Show Remarks To: ☐ Repairer ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG17024163/T1TD3E2

Date: 04/04/2018

REFERENCE

Insured/Claimant: SALLY SIM Policy No: D28671385QMY
Date of Loss: 08/12/2017 Nature of Claim: OD Claim No: 540462

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKZ1951G**
Make & Model: TOYOTA COROLLA ALTIS, 1.6 CLASSIC CVT (A) Engine No: 1ZRX522891
Reg. Date: 13/01/2016 (Man. Year: 2015) Chassis No: MR053REH104536547
Colour: Black Odometer: 51731 km
Engine Capacity: 1598 cc
Market Value/New Car Price: S\$88,000.00
Sum Insured (\$\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16
Front Left Side: Dunlop 6 mm Rear Left Side: Dunlop 6 mm
Front Right Side: Dunlop 6 mm Rear Right Side: Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,695.10	1,051.60	643.50	37.96
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,870.00	1,570.00	2,300.00	59.43
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	5,565.10	2,621.60	2,943.50	52.89
- Excess (\$\$)	0.00	300.00	-300.00	
(\$\$)	5,565.10	2,321.60	3,243.50	58.28
+ GST 7.00/7.00% (\$\$)	389.56	162.51	227.05	58.28
Nett Amount (\$\$)	5,954.66	2,484.11	3,470.55	58.28

INSPECTION

Date of Assignment: 20/12/2017 Present Location: Hitachi Capital Asia Pacific Pte. Ltd (HQ)
Date Inspected: 20/12/2017 Inspected At: No 8 Fourth Lok Yang Road
Singapore 629705
Estimated Period of Repair: 6.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS**Reference**

Part Source: MRM-SG **Version:** 1.0 (Last Synchronised: 04 Apr 2018)
Parts: 143 TOYOTA COROLLA ALTIS 1.6 CLASSIC CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's (Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SKZ1951G)
Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*Front LH Door (WCP)	Bent	420.00 F	*420.00 F
2	1		*Front LH Door Sticker 1set (WCP)	Necessary	28.00 F	*28.00 F
3	1		*Rear LH Door (WCP)	Bent	480.00 F	*480.00 F
4	1		*Rear LH Door Sticker 1set (WCP)	Necessary	28.00 F	*28.00 F
5	2		*Rear LH Door Hinge Top / Bottom (WCP)	Repair	60.00 F	*- F
6	1		*Rear LH Door Checker (WCP)	Repair	65.00 F	*- F
7	1		*Rear LH Fender (WCP)	Repair	420.00 F	*- F
8	1		*Rear LH Fender Shield (WCP)	Not Necessary	25.00 F	*- F
9	10		*Rear LH Fender Shield Clips (WCP)	Not Necessary	15.00 F	*- F

F=Franchise part.

Sub Total (S\$)	1,541.00	956.00
+ Margin on L,N Items 10.00/10.00% (S\$)	154.10	95.60
Total Parts (S\$)	1,695.10	1,051.60

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	Panel beat, cut, weld, re-align & replace damaged parts of affected area	New	1,400.00	600.00
2	Putty, blend and paint affected area	New	1,200.00	600.00
3	Cavity Treatment on New Parts	New	120.00	40.00
4	Check Wiring to ensure proper function	New	80.00	30.00
5	Conduct four wheel alignment / side slip test	New	180.00	0.00
6	Remove & re-install fuel tank to facilitate cutting and repairing work	New	180.00	0.00
7	Remove & re-install Rear Windscreen	New	180.00	0.00
8	Transfer door lock & mechanism to new door	New	200.00	120.00
9	Remove & re-install rear trim compartment to facilitate cutting and repairing work	New	150.00	60.00
10	Diagnostic Check & Reset	New	180.00	120.00
Gross Labour Cost (S\$)			3,870.00	1,570.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >