

Asher Sng (LKKAUTO)

From: Sharon Han <sharon.han@sg.cntaiping.com>
Sent: Friday, 2 March 2018 9:40 AM
To: Asher Sng (LKKAUTO)
Subject: FW: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving YM9882Y (OI : CTI - SNM17D07215C02/2S) AND SH8805A (TP : LKK REF - CC3/CTI17024151/K1ea3) on 19/12/2017
Attachments: LKK Resurvey Photo.pdf; LKK Survey Photo.pdf; LKK Adjustment.pdf; LKK Inspection.pdf; TP LOD.pdf; SH8805A doa 19.12.17.mov
Importance: High
Follow Up Flag: Follow up
Flag Status: Completed

Dear Asher,

You have our mandate to settle as advised

Thank you & regards

Sharon Han
Motor Division
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-02
Springleaf Tower Singapore 079909
Co. Reg. No. 200208384E
DID: 6389 6193
Fax: 6224 7175 / 6224 7478
Email: claimsdept@sg.cntaiping.com
sharon.han@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Wednesday, 28 February, 2018 9:01 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Joel Goh <joel.goh@sg.cntaiping.com>; Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Sharon Han <sharon.han@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving YM9882Y (OI : CTI - SNM17D07215C02/2S) AND SH8805A (TP : LKK REF - CC3/CTI17024151/K1ea3) on 19/12/2017
Importance: High

Your ref : SNM17D07215C02/2S
Our ref : CC3/CTI17024151/K1ea3

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured changed lane and hit third party vehicle. We are of the opinion that BOLA scenario 15 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$ 4,085.91 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 4,459.09	\$ 3,554.36
2. Loss of Rental (3days x \$125.40)	\$ 376.20	\$ 376.20 (3days x \$125.40)
3. Loss of Income (3days x \$80)	\$ 240.00	\$ 150.00 (3days x \$50)
4. LTA Search Fee	\$ 5.35	\$ 5.35
Total	\$ 5,080.64	\$ 4,085.91

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh [<mailto:joel.goh@sg.cntaiping.com>]

Sent: Friday, 22 December 2017 1:38 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving YM9882Y (OI : CTI - SNM17D07215C02/2S) AND SH8805A (TP : LKK REF - CC3/CTI17024151/K1ea3) on 19/12/2017

Dear Shirley

Attached our insured's accident report for your attention.
Kindly assist to obtain third party video footage before any settlement.

Best Regards

Joel Goh
Claims Executive (Motor Division)

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-02

Springleaf Tower Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6184

Fax: 6224 7175 / 6224 7478

Email: claimsdept@sg.cntaiping.com

joel.goh@sg.cntaiping.com

Website: www.sg.cntaiping.com

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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Thursday, 21 December, 2017 5:57 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com> .

Subject: Direct Settlement - Accident Involving YM9882Y (OI : CTI - TBA) AND SH8805A (TP : LKK REF - CC3/CTI17024151/K1ea3) on 19/12/2017

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SH 8805A at M/s ComfortDelGro Engineering Pte Ltd - Loyang.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler , you may contact the undersigned.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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COMFORTDELGRO ENGINEERING

Our Ref : T 1217 / SH 8805A /WT(st)
Your Ref :
Date : 12-Jan-18

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

CHINA INSURANCE CO LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SH 8805A YOUR INSURED YM 9882Y
AND OTHER ON 19.12.17

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SH 8805A which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving YM 9882Y we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 3,554.36
2	3 days Loss of Rental @ \$ 125.40 per day	\$ 376.20
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 5.35
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 3,935.91

HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
Total Claims :		\$ 4,175.91

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photostat photographs : 9 pcs.
- b) LTA search slip/s of : YM 9882Y
- c) GIA / Police report/s of : SH 8805A
- d) Letter of authority from owner / hirer / operator
 - () Traffic Compound () Towing/Medical bill/receipts () Certificate of Insurance
 - (X) Photograph/s of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
William 'Lan

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/CTI17024151/K1ea3

30 JAN 2018

SHINYUU COLD CHAIN SOLUTIONS PTE. LTD.

18 BOON LAY WAY
#08-103 TRADEHUB 21
SINGAPORE 609966

Dear Sir/Madam,

ACCIDENT INVOLVING YM 9882Y AND SH 8805A ON 19/12/2017

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****TOYOTA PRIUS SH8805A , YM 9882Y
AYE TOWARDS CITY AFTER EXIT NO 9****ON 19-Dec-17 05:30**

I / We

LOW TING CHYE(Hirer) NRIC No.: **S1305273E**

and/or

ABD RAHMAN TAN(Relief) NRIC No.: **S1176034A**

Taxi Number

SH8805A

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

19-Dec-2017

Name of Hirer

LOW TING CHYE

Hirer NRIC

S1305273E

Signature :



Address

**849 JURONG WEST STREET 81 #05-...
640849**

Contact No.

93832402

Name of Relief

ABD RAHMAN TAN

Relief NRIC

S1176034A

Signature :



Address

**825 JURONG WEST ST 81 #05-414
640825**

Contact No.

82925951

e

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1553311702

Claim No : SNM17D07215C02/2S

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$4,085.91

DOLLARS FOUR THOUSAND EIGHTY FIVE AND CENTS NINETY ONE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SH 8805A

Insured Vehicle No. : YM 9882Y

Date of Loss : 19/12/2017

Place of Accident : AYE TOWARDS CITY AFTER EXIT NO 9

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SHINYUU COLD CHAIN SOLUTION PTE LTD

Driver Name : KHO CHEE YEN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	3,554.36
(3) Loss of Use /Rental/Earning	S\$	526.20
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	5.35
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	4,085.91
	=====	

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No :

Signature :



Date :

6.3.18

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO(S) PTE L
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SH 8805A

INV. NO/DATE
91350362 08.01.2018

MAKE
TOYOTA

JOB NO.
305099294

MODEL
PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG
23.08.2017

DATE/TIME IN
19.12.2017 07:00

CHASSIS CODE
JTDKB3FU003563451

Description : 3P 19.12.2017

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-2292	PRIG4 COVER FRONT BUMPER	1	495.50	25.00	371.62
0002	04-01-0302-0600	PRIG4 MIRROR ASSY OUTER R	1	1,374.01	25.00	1,030.51
0003	04-01-0302-0574	PRIG4 FENDER SUB-ASSY FRO	1	933.11	25.00	699.83
0004	04-01-0302-2297	PRIG4 EMBLEM SIDE PANEL (1	86.50	25.00	64.87
0005	28-01-0103-0003	(I40)FRT DOOR LOGO SONATA	1	75.00	0.00	75.00
SUB-TOTAL			:			2,241.83

JOB NATURE

0001	L	PANEL BEATING	400.00	400.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	590.00	590.00
0003	17-01	WIRING CHARGE	20.00	20.00

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91350362	3,554.36	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO(S) PTE L
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SH 8805A

INV. NO/DATE
91350362 08.01.2018

MAKE
TOYOTA

JOB NO.
305099294

MODEL
PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG
23.08.2017

DATE/TIME IN
19.12.2017 07:00

CHASSIS CODE
JTDEKB3FU003563451

S/No	Part No.		Qty	Unit Price	%Disc	Net
0004	20-00	TUFF COAT ON AFFECTED PARTS.	20.00		20.00	
0005	23-01	TOWING FEE	50.00		50.00	
SUB-TOTAL				:		1,080.00

Items total	3,321.83
Add GST @ 7.000 %	232.53
Invoice amount	3,554.36

Issued by : CHEWBEELENG 08.01.2018 15:03:47
Repair type : CLS0/57/57
Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91350362	3,554.36	

Our Ref: CT17120656

Date: 08 January 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 19/12/2017 @ 05:30 hrs
ALONG AYE TOWARDS CITY AFTER EXIT NO 9
INVOLVING YM9882Y

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH8805A** (the "Taxi"). The Taxi was hired to **LOW TING CHYE IC NO S1305273E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

IV 8805A

SH 8805 A

DATE	NAME OF DRIVER	MILEAGE READING							MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF I
		0	6	1	4	7	1	0		FROM	TO		
14/12/17	Rahman Jan	0	6	1	4	7	1	0	250	1730	0400		
15/12/17	Govind Singh	0	6	1	7	1	0	0	239	0745	1740		
15/12/17	Rahman Jan	0	6	2	0	8	8	0	317	1800	0440		
16/12/17	Govind Singh	0	6	2	3	4	4	0	256	0530	1750		
16/12/17	Rahman Jan	0	6	2	6	8	0	0	336	1800	0500		
17/12/17	Govind Singh	0	6	3	0	5	5	0	375	0600	1915		
17/12/17	Govind Singh	0	6	3	1	0	2	0	46	2145	2359		
18/12/17	Govind Singh	0	6	3	4	0	9	0	307	0730	1728		
18/12/17	Rahman Jan	0	6	3	7	1	8	0	309	1730	0600		
19.12.17	ACCIDENT								120	0700	-		
20.12.17	PARTIAL								0017	1230	-		

Enquire Vehicle Insurer**Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name**

YM9882Y 19 Dec 2017 / 05:30:00 Successful

C01

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

[Previous](#)[OK](#)