Bevan Lim (LKK Auto)

From:	Bevan Lim (LKK Auto)
Sent:	Friday, 16 March 2018 12:13 PM
To:	'claims@transcab.com.sg'
Cc:	'ireneng@ava-ins.com'; 'icewong@ava-ins.com'; 'foonghon@ava-ins.com'; Vic (LKKAuto)
Subject:	OUR REF : CC3/AXA17024142/kma3 YOUR REF : P1680520(SHD 253X) ACCIDENT INVOLVING SHD 253X AND SHC 5694D ALONG/AT AIRPORT BOULEVARD T1 TAXI WAITING AREA ON 14/12/2017

16 MARCH 2018

Transcab Taxi
Singapore

Dear Sir,

OUR REF : CC3/AXA17024142/Kma3
YOUR REF : P1680520(SHD 253X)
ACCIDENT INVOLVING SHD 253X AND SHC 5694D ALONG/AT AIRPORT BOULEVARD T1 TAXI WAITING AREA ON 14/12/2017

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from TRANS-CAB AUTO SERVICES PTE LTD against your motor insurance policy.

Based on the accident report and accident, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We also wish to advise that there is an excess of **S$5,000.00** attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim.

AXA shall keep you informed of the third party claim settlement and thereafter kindly let AXA have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

As Insurers, AXA shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

• Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
• Driver's driving license or foreign driving license (if any)
• Coloured photographs of accident scene (if any)
• Coloured photographs of damage to all vehicles involved (If any)
• Video footage of accident (if any)
• Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg / bevanlim@lkkauto.com or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at bevanlim@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com| fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Auto Consultants Pte Ltd *Save the Earth. Print only when necessary.*