

INS. CASE OWNER:

Guthrie

CC2 / AXA170.24142 / Kf23

LEK:

IDAC:

Surveyor:

Kenneth

DOI:

19/12/17

Date / Time:

19/12/17

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. : SHD 253X
 Name of Insured : TRANS-CAR SERVICES PTE LTD
 Insured Tel No. : HP:
 Excess Sec II : \$5,000.00 D.O.A. : 14/12/17
 Is driver the owner? (YES ☒ NO) Nature of Accident :

Claim No. : C0463899
 Policy No. : P1680520
 Make / Model : RENAULT LATITUDE - 2.0L (A)
 Place of Accident : AIRPORT BOULEVARD TO TAKE
 WAITING AREA

If NO, Driver Name / Age : LEE TAT MENG

Driver Tel No. : 8558 0534

(V/L ☒ / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

SHC 5694D



INSRS:
 WSP: Trans-Car (AMK)
 Tel:
 Liability:
 RMKS:



INSRS:
 WSP:
 Tel:
 Liability:
 RMKS:



INSRS:
 WSP:
 Tel:
 Liability:
 RMKS:



INSRS:
 WSP:
 Tel:
 Liability:
 RMKS:

Date/Time	STAGE	DATE / PIC
15/01/18 (Sun)	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to GI: <u>Revan Final</u>	
	Documentation Check List: Handler Typist	
	Notification ltr (if non-pickup)	
	After call ltr to GI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	
	LTA / GIA:	<input checked="" type="checkbox"/>
	Medical Bill:	
	PER:	
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE

Date/Time: 22/12/17

Sent By:

Shirley Hiew

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5 3,976.94 (2 days) Reduction: 8b %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☒ Call ☐

Final Liability:

% 100 (Agreed / Assessed) BOLA S/N No.: 27

If NO or B 28, Ass. Lia:

Repair Cost: (w/45%)

\$5 4,255.33

012 vew ended 7n

Loss of Rental (LOR):

\$5 414.40 (4 days) x 107.60

Loss of Use (LOU):

\$5 - (3 x days)

Loss of Income (LOI):

\$5 200.00 (350.00 x 4 days)

LOR only ☐ LOU only ☐LOR + LOU ☐ LOR + LOI ☒ [Tick only one]

GIA/LTA Search:

\$5 -

Medical:

\$5 -

Disbursement:

\$5 -

Legal Cost:

\$5 -

(e.g. Tow/Independent)

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

7p

3) Survey fee:

4350.00

Total:

\$5 4,869.73

Global Sum \$5: 4,800.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☒ Call ☐

Payer:

\$5 4,800.00

Name 1:

Trans-Car Auto Services Pte Ltd

Payee 2: (Strike if N.A.)

\$5 -

Name 2:

Payee 3: (Strike if N.A.)

\$5 -

Name 3:

ASS. REC. BY:

REF: AXA /

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

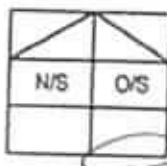
Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 02 days Res.: Yes or No

Lum Sum: 1.31 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHC 56940

Yr Regn: 06/15

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Renault

cc 1995

Colour: M-White / Red

A/C: Insured / Std / NI / NA

Sp. Reading: 293043

T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: VFIABL15AUC

281559

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/60R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 9 mm

R/Bal: 7 mm

L/Bal: 9 mm

L/Bal: 7 mm

D.O.A: 14/12/17

D.O.I: 19/12/17

Survey held at _____

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

20/12 File passed to Customer, for inquiry

17/11/18 33976.94 Confirmed Tariff (2+2 X 103.60 + 200)

11/12 3,976.94 (Red 24, 105.80 / 86%)

Date/Time, File Pass to?



: Prel. Report

1)

Date/Time, File Return to?



: Final Report

2)

Report Format:

Lump Sum / L.B.I: (\$

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech Invs (\$



: Weekend (\$

Survey Fee:

Transportation:

S + RS: \$

Photos

Others

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC3/AXA17024142/Kma3	
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811		Date : 20-12-2017	
		Code : AXA2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SHD 253X	Veh. Inspected	SHC 5694D
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	20/12/2017
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	14/12/2017	Inspection Date	19/12/2017
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type	Company
Owner ID	3878K
Vehicle Details	
Vehicle No.	SHC5694D
Vehicle to be Exported	Yes
Intended De-registration Date	15 Dec 2017
Vehicle Make	RENAULT
Vehicle Model	LATITUDE 2.0L DCI AUTO D/AB 4DR
Primary Colour	Red
Manufacturing Year	2015
Engine No.	M9R8839C002493
Chassis No.	VF1ABL15AUC281559
Maximum Power Output	127.0 kW (170 bhp)
Open Market Value	\$19,998.00
Original Registration Date	12 Jun 2015
First Registration Date	12 Jun 2015
Transfer Count	0
Actual ARF Paid	\$12,498.00
Intended PARF Rebate Details	
PARF Eligibility	Yes
PARF Eligibility Expiry Date	11 Jun 2023
PARF Rebate Amount	\$9,373.00
Intended COE Rebate Details	
COE Expiry Date	11 Jun 2023
COE Category	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years)	8
PQP Paid	\$52,886.00
COE Rebate Amount	\$36,294.00
Total Rebate Amount	\$45,667.00
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 15 Dec 2017

TRANS-CAB AUTO SERVICES PTE LTD

NO.2 ANG MO KIO ST63 SINGAPORE 569111

TEL NO. 6287 6666 FAX NO. 6257 1330

CO/GST REG NO. 201019626G

SHC5694D -**AAD1712-149***Not Authored*
Running B4 paint 83976.94

Vehicle No.:
Chassis No.:
Vehicle Make:
Vehicle Model:
Date of Accident :
Third Party Insurer :

SHC5694D - CANDY
VF1ABL15AUC281559
RENAULT
LATITUDE
14.12.2017
AXA

PART**LIST**

1	1	BUMPER COVER REAR	\$	<i>Bu</i> 1,108.46	✓
2	1	BUMPER LOWER REAR	\$	<i>Adlwr</i> 768.84	✓
3	1	BUMPER BRACKET CTR REAR	\$	<i>Sn</i> 113.47	x
4	1	BUMEP R BRACKET SIDE RH REAR	\$	<i>Sn</i> 135.97	<
5	1	BUMEP R RETAINER RH REAR	\$	<i>Sn</i> 44.99	✓
6	1	BUMPER REFLECTOR RH	\$	<i>CMS</i> 43.61	✓
7	1	BUMPER BEAM REAR	\$	<i>By</i> 777.52	✓
8	1	BUMPER BEAM BRACKET RH REAR	\$	<i>By</i> 225.95	✓
9	1	BOOT REAR	\$	<i>R</i> 2,872.68	}
10	1	BOOT FINISHER	\$	<i>Sn</i> 470.06	
11	1	BOOT WHEATERSTRIP	\$	<i>Sn</i> 323.05	
12	1	BOOT REFLECTOR LAMP RH	\$	<i>Sn</i> 493.35	
13	1	BOOT BADGE 'RENAULT'	\$	<i>nn</i> 225.36	
14	1	BOOT BADGE	\$	<i>nn</i> 225.36	
15	1	BOOT SWITCH	\$	<i>Sn</i> 168.13	
16	1	BOOT LOCK	\$	<i>R</i> 202.67	
17	1	BOOT LOCK CATCH	\$	<i>R</i> 74.40	
18	2	LICENCE PLATE LAMP	\$	<i>Sn</i> 50.52	
19	2	BOOT RUBBER PLUG	\$	<i>Sn</i> 221.81	}
20	1	FENDER PANEL REAR RH	\$	<i>R</i> 3,299.13	
21	1	TAILLAMP RH	\$	<i>Sn</i> 552.55	
22	1	TAILLAMP PANEL RH	\$	<i>R</i> 986.70	
23	1	EXHAUST REAR	\$	<i>R</i> 7,489.05	
24	1	EXHAUST CAP REAR	\$	<i>R</i> 230.49	

TOTAL	\$	21,104.13
10%	\$	2,110.41
	\$	18,993.72

Special Nett

1	1SET	PARKING AID	\$	<i>Shaw</i> 700.00	✓
2	1SET	REAR BUMPER CLIP	\$	<i>nn</i> 66.00	✓
3	1SET	BUMPER BRACKET CTR CLIP	\$	<i>nn</i> 33.00	✓

TRANS-CAB AUTO SERVICES PTE LTD**AAD1712-149**

NO.2 ANG MO KIO ST63 SINGAPORE 569111

TEL NO. 6287 6666 FAX NO. 6257 1330

CO/GST REG NO. 201019626G

SHC5694D -

4	1SET	BUMEP R BRACKET SIDE CLIP RH RR	\$	10.00	X
5	1SET	BUMEP R RETAINER RH CLIP RR	\$	20.00	X
6	1SET	BUMEP R BRACKET SIDE CLIP LH RR	\$	10.00	X
7	1SET	BUMEP R RETAINER CLIP LH RR	\$	20.00	X
8	1SET	BUMPER LOWER REAR RIVET	\$	22.00	X
9	1SET	BUMPER LOWER REAR CLIP	\$	66.00	
10	1	EXHAUST MOUNTING REAR	\$	17.82	
11	1SET	BOOT FINISHER CLIP	\$	24.20	
12	1	BOOT STICKER "Trans-cab"	\$	30.00	
13	1	BOOT STICKER "6555-3333"	\$	30.00	
14	1	TAILLAMP CLIP RH	\$	5.00	
15	2	REAR WINDSCREEN SELANT	\$	80.00	
16	1	WINDSCREEN MOULDING	\$	100.00	
17	1	REAR WINDSCREEN INNER SPONGE SEAL	\$	100.00	
18	1	SPARE TYRE RIM (ROUE 7J 16H 2547)	\$	385.00	
19	1	SPARE TYRE	\$	330.00	

TOTAL	\$	2,049.02
TOTAL PARTS	\$	21,042.74

Putty And Spray Painting Of The Affected Portion.	\$	3,000.00	2202
Panel Beating, Knocking And Straightening The Necessary Portion, Remove And Renewal Of Parts, Adjust And Realign The Same	\$	2,800.00	2009
To Rust-Proofing Of The Affected Areas.	\$	170.00	X
To reinstall rear bumper parking sensor.	\$	170.00	609
To transfer of bootlid fittings, attachments and perform water seepage test.	\$	170.00	X
To repair and realign rear exhaust pipe.	\$	170.00	X
To drop rear exhaust box, renew the same, to repair and realign centre exhaust pipe.	\$	170.00	X
To transfer of rear fender fittings, attachment and perform water seepage test.	\$	380.00	X
Towing Fees	\$	120.00	X

TRANS-CAB AUTO SERVICES PTE LTD**AAD1712-149**

NO.2 ANG MO KIO ST63 SINGAPORE 569111

TEL NO. 6287 6666 FAX NO. 6257 1330

CO/GST REG NO. 201019626G

SHC5694D -To transfer of rear windscreen fittings and
conduct water seepage test.\$ *nn* 170.00 XTo check steering geometry and computer
wheel alignment\$ *nn* 220.00 X**TOTAL \$ 7,540.00****Over All Total \$ 28,582.74****(PARTS BY PARTS)****Repair Days****10 Days***2 days*L&K Auto Consultants hence notify
the Repairer of the following:

- To recovery bottom and spray painting
- To display damage & safety during recovery
- Parts prices are subject to confirmation
- Third party claim (if any) "Without Prejudice" basis
- No illegal modification is allowed
- Supplementary work must be recovered and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature

Date:

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AXA Insurance Pte Ltd
8 Shenton Way #24-01
AXA Tower
Singapore 068811

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Tan Kwee May

Date: 22 Dec 2017

Preliminary Advice

Insured Vehicle No	: SHD253X	Accident Date	: 14/12/2017
TP Vehicle No	: SHC5694D	Assignment Date	: 21/12/2017
Make	: RENAULT LATITUDE	Est. Duration of Repair	: 2 days
Date of Inspection	: 19/12/2017		
Inspection At	: Trans-Cab Auto Services Pte Ltd No.2 Ang Mo Kio St63 Singapore 569111		

Point of Impact / General Description of Damages

The vehicle sustained impact / damagesrear O/S.... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	28,582.74
Revised Amount	:S\$	3,976.94
Check Items (Estimated)	:S\$	0.00
Total	:S\$	3,976.94

Lump Sum Repair	:S\$
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Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : We have not authorized repairs.

1108.46	113.47	700.00	10.00	220.00	2780.00
768.84	135.97	66.00	20.00	200.00	2600.00
43.61	44.99	33.00	10.00	60.00	170.00
777.52	2872.68	66.00	20.00		110.00
225.95	470.06		22.00		170.00
	323.05		17.82		170.00
	493.35		24.20		170.00
	225.36		30.00		380.00
	225.36		30.00		120.00
	168.13		5.00		170.00
	202.67		80.00	480.00	220.00
	74.40		100.00		
	50.52		100.00		
	221.81		385.00		
	3299.13		330.00		
	552.55	865.00			
	986.70				
	7489.05				
	230.49				
			1184.02		7060.00

2924.38 18179.74

21104.13	2049.02	7540.00
2924.38	865.00	480.00
18179.75	1184.02	7060.00

2924.38
292.44
2631.94
865.00
480.00

3976.94

3976.94

}

LUMP SUM

3976.94

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Wednesday, 20 March 2019 4:35 PM
To: 'Ng Wai Yin'
Cc: jasminetan@transcab.com.sg; claims@transcab.com.sg; Admin A
Subject: RE: <BULK SETTLEMENT> TCS REF: AAD1712-149--Accident involving SHD0253X (AXA) & SHC5694D on 14.12.17 *** LKK REF: CC3/AXA17024142/Kfa3
Attachments: DV SHC 5694D.pdf
Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC3/AXA17024142/Kfa3
Your Ref: AAD1712-149

Dear Wai Yin,

We refer to above matter.

We hereby confirmed settlement at global sum of **\$4,800.00(all in)** on this matter.

Please duly sign the **DV** attached and return with **Authorization to Act of your hirer** to us **(LKK)** for payment processing.

In the meantime, kindly let us a copy of your amend tax invoice in your letter of demand. Finalize amount should be \$3,976.94(before GST).

TRANS-CAB AUTO SERVICES PTE LTD
NO.2 ANG MO KIO ST63 SINGAPORE 569111
TEL NO. 6287 6666 FAX NO. 6257 1330
CO/GST REG NO. 201019626G
SHC5694D -

AAD1712-149

Not Authorized
Resing B4 point 83976.94

Vehicle No.:
Chassis No.:
Vehicle Make:
Vehicle Model:
Date of Accident :
Third Party Insurer :

SHC5694D - CANDY
VF1ABL15AUC281559
RENAULT
LATITUDE
14.12.2017
AXA

**** FOUR THOUSAND TWO HUNDRED TWENTY FIVE AND THIRTY THREE SGD ONLY ****

Total SGD Excl. GST :	3,94
7% GST :	21
Total SGD Incl. GST :	4,21

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

Your prompt action will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

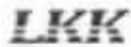
Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: Ng Wai Yin [mailto:waiyin.ng@transcab.com.sg]

Sent: Wednesday, 20 March 2019 2:19 PM

To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Cc: jasminetan@transcab.com.sg; claims@transcab.com.sg; Admin A <admin-a@lkkauto.com>

Subject: RE: <BULK SETTLEMENT> TCS REF: AAD1712-149--Accident involving SHD0253X (AXA) & SHC5694D on 14.12.17 *** LKK REF: CC3/AXA17024142/Kfa3

Without Prejudice

Dear Poh Kin

For a quick amicable settlement, we are prepared to settle our claims at \$4,800.00.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

Poh Kin (LKKAuto)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Sent: Wednesday, 20 March 2019 2:19 PM
To: Poh Kin (LKKAuto)
Cc: jasminetan@transcab.com.sg; claims@transcab.com.sg; Admin A
Subject: RE: <BULK SETTLEMENT> TCS REF: AAD1712-149--Accident involving SHD0253X (AXA) & SHC5694D on 14.12.17 *** LKK REF: CC3/AXA17024142/Kfa3

Without Prejudice

Dear Poh Kin

For a quick amicable settlement, we are prepared to settle our claims at \$4,800.00.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**



TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764
Website: www.transcab.com.sg

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From: Poh Kin (LKKAuto) [mailto:pohkin@lkkauto.com]
Sent: Friday, 8 March, 2019 1:59 PM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Cc: jasminetan@transcab.com.sg; 'claims' <claims@transcab.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: <BULK SETTLEMENT> TCS REF: AAD1712-149--Accident involving SHD0253X (AXA) & SHC5694D on 14.12.17 *** LKK REF: CC3/AXA17024142/Kfa3
Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC3/AXA17024142/Kfa3
Your Ref: AAD1712-149

Dear Wai Yin,

We refer to above matter.

Purely towards an amicable settlement, we have instruction from **our principal** to revise offer settlement at global sum of **\$4,700.00(all in)** on this matter.

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Friday, 8 March 2019 1:59 PM
To: 'Ng Wai Yin'
Cc: 'jasminetan@transcab.com.sg'; 'claims'; Admin A
Subject: RE: <BULK SETTLEMENT> TCS REF: AAD1712-149--Accident involving SHD0253X (AXA) & SHC5694D on 14.12.17 *** LKK REF: CC3/AXA17024142/Kfa3

Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC3/AXA17024142/Kfa3
Your Ref: AAD1712-149

Dear Wai Yin,

We refer to above matter.

Purely towards an amicable settlement, we have instruction from **our principal** to revise offer settlement at global sum of **\$4,700.00(all in)** on this matter.

Kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]
Sent: Friday, 22 February 2019 6:10 PM

Poh Kin (LKKAUTO)

From: claims <claims@transcab.com.sg>
Sent: Wednesday, 13 February 2019 4:47 PM
To: Poh Kin (LKKAUTO); 'Ng Wai Yin'
Cc: Admin A; claims@transcab.com.sg
Subject: RE: <BULK SETTLEMENT> TCS REF: AAD1712-149--Accident involving SHD0253X (AXA) & SHC5694D on 14.12.17 *** LKK REF: CC3/AXA17024142/Kfa3

Without Prejudice

Dear Poh Kin

For a quick amicable settlement, we are prepared to settle our claims at \$4,800.00.

Thank you
Best Regards
Jasmine Tan



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line : (65) 6287 6666 Fax Line: (65) 6257 1330
Direct Line : (65) 6603 1250
Website: www.transcab.com.sg

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From: Poh Kin (LKKAUTO) [mailto:pohkin@lkkauto.com]
Sent: Tuesday, 12 February 2019 1:48 PM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Cc: Jasmine Tan <jasminetan@transcab.com.sg>; claims@transcab.com.sg; Admin A <admin-a@lkkauto.com>
Subject: RE: <BULK SETTLEMENT> TCS REF: AAD1712-149--Accident involving SHD0253X (AXA) & SHC5694D on 14.12.17 *** LKK REF: CC3/AXA17024142/Kfa3
Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC3/AXA17024142/Kfa3
Your Ref: AAD1712-149

Dear Wai Yin,

We refer to above matter.

Purely towards an amicable settlement, we have instruction from **our principal** to offer settlement at global sum of **\$4,680.00(all in)** on this matter.

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Tuesday, 12 February 2019 1:48 PM
To: Ng Wai Yin
Cc: 'Jasmine Tan'; claims@transcab.com.sg; Admin A
Subject: RE: <BULK SETTLEMENT> TCS REF: AAD1712-149--Accident involving SHD0253X (AXA) & SHC5694D on 14.12.17 *** LKK REF: CC3/AXA17024142/Kfa3

Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC3/AXA17024142/Kfa3
Your Ref: AAD1712-149

Dear Wai Yin,

We refer to above matter.

Purely towards an amicable settlement, we have instruction from **our principal** to offer settlement at global sum of **\$4,680.00(all in)** on this matter.

Kindly confirmed acceptance.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

Print Received Message

This mail is associated with :

***SHC5694D (C0463899)**

[SHD253X]

TP

TRANS-CAB SERVICES PTE LTD

Dec 14 2017 12:00AM

[TRANS-CAB SERVICES PTE LTD]

Trans-cab Auto Services Pte Ltd

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 18/03/2019 16:30 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$4875.08) - SHC5694D - Claim Handler: Khor Saw Theng

Approved:4875.08.

Print Received Message

This mail is associated with :

***SHC5694D (C0463899)**
[SHD253X]

TP
TRANS-CAB SERVICES PTE LTD
Dec 14 2017 12:00AM
[TRANS-CAB SERVICES PTE LTD]
Trans-cab Auto Services Pte Ltd

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 07/03/2019 09:15 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$4700.00) - SHC5694D - Claim Handler: Khor Saw Theng

Approved:4700.00:LAST OFFER

Print Sent Message

This mail is associated with :

***SHC5694D (C0463899)**
[SHD253X]

TP

TRANS-CAB SERVICES PTE LTD

Dec 14 2017 12:00AM

[TRANS-CAB SERVICES PTE LTD]

Trans-cab Auto Services Pte Ltd

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 27/02/2019 15:22 PM.
To Kianchuan.chan@axa.com.sg
CC AXA_SG; pohkin@lkkauto.com
Subject Re: Alert - Adj Mandate Approved (S\$4685.35) - SHC5694D - Claim Handler: Chan Kian Chuan

Our Ref: CC3/AXA17024142/Kfa3
Your Ref: **C0463899**

Dear Kian Chuan,

Kindly be informed that we have offered third party as per your instruction.

However, Third party M/s "Trans-Cab Auto Services Pte Ltd" rejected our offer and proposed settlement at global sum of **\$4,800.00**.

We seek your instruction in order for us to proceed further.

Your prompt reply will be very much appreciated.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: AXA_SG

To: LKK_HQ

Sent On: 02/10/2018 11:53 AM

Subject: Alert - Adj Mandate Approved (S\$4685.35) - SHC5694D - Claim Handler: Chan Kian Chuan

Approved:4685.35.

Print Received Message

This mail is associated with :

***SHC5694D (C0463899)**
[SHD253X]

TP

TRANS-CAB SERVICES PTE LTD

Dec 14 2017 12:00AM

[TRANS-CAB SERVICES PTE LTD]

Trans-cab Auto Services Pte Ltd

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 02/10/2018 11:53 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$4685.35) - SHC5694D - Claim Handler: Chan Kian Chuan

Approved:4685.35.

Print Sent Message

This mail is associated with :

***SHC5694D (C0463899)**
[SHD253X]

TP

TRANS-CAB SERVICES PTE LTD

Dec 14 2017 12:00AM

[TRANS-CAB SERVICES PTE LTD]

Trans-cab Auto Services Pte Ltd

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 27/09/2018 10:50 AM.
To Kianchuan.chan@axa.com.sg
CC AXA_SG; pohkin@lkkauto.com; chewht@lkkauto.com
Subject <Seek Mandate> C0463899

Our Ref: CC3/AXA17024142/Kfa3
Your Ref: C0463899

Dear Kian Chuan,

We refer to the above matter.

Liability: Insured driver collided into the rear of third party vehicle. Liability is down against our insured.

send letter to OI via E-mail to notify TP claim and excess amount on 16th March 2018.

We seek your approval to offer to third party repairer, **Trans-Cab Auto Service Pte Ltd** is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (I/B/I) (w/gst)	\$ 22,627.85 (\$28,582.73 + 7%GST)	\$ 4,255.33 (\$3,976.94 + 7%GST)
2. Loss of Rental	\$ 414.40 (4days x\$103.60)	\$ 414.40 (4days x\$103.60)
3. Loss of Income	\$ 200.00 (4days x\$50.00)	\$ 200.00(4days x\$50.00)
4. LTA search fee	\$ 5.35	\$ 5.35
Total	\$ 23,247.60	\$ 4,875.08

**Recommended 2 repair days.

All the relevant documents had been uploaded in Merimen.

For your approval/instruction in Merimen please.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Bik 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1712-149

Your Ref : SHD253X

Date : 17.August 2018

AXA INSURANCE S PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SHC5694D AND SHD253X ON 14/12/17 11:08 PM ALONG AIPORT BOULEVARD T1 TAXI WAITING AREA

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	4,225.33
2.	Loss of Rental for <u>4</u> days @ \$ <u>103.6</u> per day	\$	414.40
3.	Loss of Income for <u>4</u> days @ \$ <u>50.00</u> per day	\$	200.00
4.	LTA Search Fee	\$	5.35
5.	Survey Fee	\$	0.00
	Total	\$	4,845.08

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

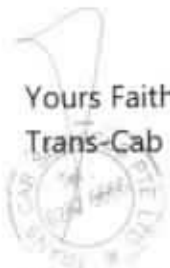
We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHC5694D and SHD253X along AIPORT BOULEVARD T1 TAXI WAITING AREA on 14/12/17 11:08 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 17 (day) of August 2018

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6281 1400

Co./GST Reg. No. 200303878K

Authorization To ActI, Neo Heng Lee (Hirer), S 7815104H (NRIC no.)hereby authorize Trans-cab Services Pte Ltd to act on my behalf to claim
for my loss of earnings for the accident involving SNC S6940 andSND 253x along Airport Boulevard To taxi waiting Area
on 14-12-17 at 2308 hrs.In addition, we also hereby authorize the above payment to be made in
favour of Trans-cab Auto Services Pte Ltd upon settlement.Dated this 15 day of Dec 2017

(Hirer's signature)

Name:- Neo Heng LeeNRIC Number:- S 7815104HAddress: Blk 435B Fernvale Rd.# 23-220 S (792425)



redefining / insurance

AAO 1712-149

CLAIM REF : C0463899
INSURED : Trans-Cab Services Pte Ltd

DISCHARGE VOUCHER

We, **Trans-Cab Auto Services Pte Ltd** confirm that by letter of authorisation dated 17th August 2018, we are authorised to and do hereby give this discharge for ourselves and on behalf of Trans-Cab Services Pte Ltd and the Hirer, Neo Heng Lee of vehicle no. SHC 5694D.

Now we **Trans-Cab Auto Services Pte Ltd** for ourselves and the said Hirer and the driver jointly and severally:-

- agree to accept the sum of Singapore Dollars **FOUR THOUSAND EIGHT HUNDRED** only (**S\$4,800.00**) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. (**SHD 253X**) arising out of an accident with (**SHC 5694D**) on 14.12.2017.
- declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. **SHD 253X** arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of **Trans-Cab Auto Services Pte Ltd** is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. **SHD 253X**.

Dated this 26 day of MAR 2019

Signed by _____
(AUTHORISED SIGNATORY)

Company Stamp _____

Witness : ✓
Name : Ng Wai Yin
I/C No : G2815702P
Address : TRANS-CAB AUTO SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)
8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Customer Centre #B1-01
Tel: +65 6680 4888 Fax: +65 6338 2522 Website: www.axa.com.sg

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: AXA INSURANCE PTE LTD 8 SHENTON WAY, #27-01 AXA TOWER 068811 SINGAPORE ATTENTION:	INVOICE NO. : INV1903-030 DATE : 21. March 2019 REFERENCE NO : AAD1712-149 TERMS : DUE DATE : 21. March 2019 PAGE : 1
--	--

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
		Invoice No. INV1808-019:			
1.	6050101	REPAIR-SHC5694D;DOA 14.12.17 (PART BY PART-18)	1	4,255.33	4,255.33

Total SGD Excl. GST : 3,976.94

7% GST : 278.39

****** FOUR THOUSAND TWO HUNDRED FIFTY FIVE AND THIRTY THREE SGD ONLY ******

Total SGD Incl. GST : 4,255.33

1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

2) Please quote our Invoice Number during payment.

3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.

4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

17 August, 2018

To Whom It May Concern

Dear Sir / Madam,

Accident on 14/12/17 11:08 PM at AIRPORT BOULEVARD T1 TAXI WAITING AREA

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHC5694D. The taxi was hired to NEO HENG LEE a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$103.6 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

14-12-2017

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD1712-149	Accident Date 14-12-2017
15/12/2017 09:50	20/12/2017 17:20	5HC5694D

Yours Faithfully,

Trans-Cab Services Pte Ltd


Jasmine Tan

General Manager

Bevan Lim (LKK Auto)

From: Bevan Lim (LKK Auto)
Sent: Friday, 16 March 2018 12:13 PM
To: 'claims@transcab.com.sg'
Cc: 'ireneng@ava-ins.com'; 'icewong@ava-ins.com'; 'foonghon@ava-ins.com'; Vic (LKKAuto)
Subject: OUR REF : CC3/AXA17024142/kma3 YOUR REF : P1680520(SHD 253X) ACCIDENT INVOLVING SHD 253X AND SHC 5694D ALONG/AT AIRPORT BOULEVARD T1 TAXI WAITING AREA ON 14/12/2017

16 MARCH 2018

Transcab Taxi
Singapore

Dear Sir,

OUR REF : CC3/AXA17024142/Kma3
YOUR REF : P1680520(SHD 253X)
ACCIDENT INVOLVING SHD 253X AND SHC 5694D ALONG/AT AIRPORT BOULEVARD T1 TAXI WAITING AREA ON 14/12/2017

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from TRANS-CAB AUTO SERVICES PTE LTD against your motor insurance policy.

Based on the accident report and accident, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We also wish to advise that there is an excess of **\$55,000.00** attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim.

AXA shall keep you informed of the third party claim settlement and thereafter kindly let AXA have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

As Insurers, AXA shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg / bevanlim@lkkauto.com or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at bevanlim@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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...CLAIM SUBFOLDER...(Pending for Survey Report)

Proceed Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Dec 2017		21 Dec 2017 15:44 Edit Adj Rpt	S\$3,976.94 Edit Estimates	S\$3,976.94 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K		
Main Claimant:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K		
Vehicle Reg. No.:	SHC5694D	Date of Loss:	14/12/2017 00:00 - :59 [30 Months and 2 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / C0463899	Policy/Cover Note No.:	P1680520 (Third Party Only)
Vehicle Reg. No. (Insured):	SHD253X	Policy No. (Claimant):	VPK/P1680520
		Excess:	S\$5,000.00
Repairer:	Trans-cab Auto Services Pte Ltd (Ang Mo Kio) 2, Ang Mo Kio Street 63, 569111 Ang Mo Kio - Tel: 62876666		
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Khor Saw Theng - 6880 4754]		
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 03/01/2018]		
Adj Asg. Remarks:	arc - yes		

ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

- AXA_SG (18/03/2019): Alert - Adj Mandate Approved (S\$4875.08) - SHC5694D - Claim Handler: Khor Saw Th...
- AXA_SG (07/03/2019): Alert - Adj Mandate Approved (S\$4700.00) - SHC5694D - Claim Handler: Khor Saw Th...
- AXA_SG (02/10/2018): Alert - Adj Mandate Approved (S\$4685.35) - SHC5694D - Claim Handler: Chan Kian C...
- AXA_SG (26/09/2018): Please advise status and update handler Kian Chuan.
- AXA_SG (14/03/2018): TP settlement - C0463899/P1680520
- AXA_SG (21/12/2017): WP / New TP Assignment - C0463899/P1680520

ALL ASSOCIATED TASKS

[View All](#)
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[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHC5694D (C0463899)
[SHD253X]
TP
TRANS-CAB SERVICES PTE LTD
Dec 14 2017 12:00AM
[TRANS-CAB SERVICES PTE LTD]
Trans-cab Auto Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)														Thumbnail	Print			
1	(Draft)	Third Party Express Settlement – Payment Breakdown													1	Edit				
Assessment Reports															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)														Thumbnail	Print			
1	22/12/17 08:55	Adjuster Immediate Advice													1	Load HTML				
Documentation															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	AXA Insurance Pte Ltd (HQ)														Thumbnail	Print			
1	21/12/17 08:45	TP ESTIMATE_ABS													1	Load PDF				
2	21/12/17 08:45	GIA SHC5694D TP_ABS													1	Load PDF				
3	21/12/17 08:45	EMAIL_ABS													1	Load PDF				
4	23/02/18 10:08	INSRD GIA REPORT													1	Load PDF				
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)														Thumbnail	Print			
1	22/12/17 08:56	TP ESTIMATE- MARKED													1	Load PDF				
2	06/03/18 09:07	LKK SURVEY PHOTO													1	Load PDF				
3	26/09/18 12:47	RENTAL RECEIPT													1	Load PDF				
4	26/09/18 12:47	LETTER TO OI													1	Load PDF				
5	27/09/18 10:50	Immediate Advice (with mandate) dated 27.09.2018													1	Load PDF				
6	27/09/18 10:50	PRAF and COE rebate form													1	Load PDF				
7	27/02/19 15:23	E-mail from TP dated 22.02.2019													1	Load PDF				
8	01/04/19 12:09	WORKSHOP INVOICE													1	Load PDF				
9	01/04/19 12:09	AUTHORISATION TO ACT FORM													1	Load PDF				
10	01/04/19 12:09	DISCHARGE VOUCHER													1	Load PDF				
11	01/04/19 12:09	LOD													1	Load PDF				

Documents Checklist

DOCUMENTS CHECKLIST

Reset

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There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SHD253X (Insd veh)	Model:	RENAULT LATITUDE 2.0 L
	SHC5694D (TP veh)		(A)
Date of Accident:	14/12/2017		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [X] Yes	<input type="checkbox"/> [] No	
Repair Estimate	:	\$		30,583.52
Final Repair Cost	:	\$		4,255.33
Loss of Token Sum	:	\$		200.00
				4.00 days at \$50.00 per day
Rental (if any)	:	\$		414.40
				4 days
LTA / GIA Search Fee	:	\$		0.00
Others:	:	\$		0.00
	:	\$		
Final Settlement Sum (Global Sum)	:	\$		4,800.00

Is Third Party Workshop GIA Registered? ☐ [] YES ☒ [X] NO (Kindly indicate below)

A) For **Non GIA Registered Workshop:** Agreed Liability _____ 100 _____ (%)

B) For **GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks: PLEASE SEND THE CHEQUE / PAYMENT TO TRANS-CAB AUTO SERVICES PTE LTD
NO.2 ANG MO KIO ST 63 SINGAPORE 569111.

Payment Instruction: Payee's Breakdown				
1)	Trans-cab Auto Services Pte Ltd	:	\$	4,800.00
2)		:	\$	
3)		:	\$	
4)		:	\$	
5)		:	\$	

JOANNE LEE KHANG MIN

01 Apr
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AXA17024142/KFA3Q2

Date: 01/04/2019

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No:

P1680520

Claimant Vehicle
No : SHC5694D

Insured Vehicle No :

SHD253X

Date of Loss: 14/12/2017

Nature of Claim:

TP

Claim No: C0463899

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHC5694D

Make & Model: RENAULT LATITUDE, 2.0 L (A)

Engine No: M9R8839C002493

Reg. Date: 12/06/2015 (Man. Year: 2015)

Chassis No: VF1ABL15AUC281559

Colour: Metallic White/Red

Odometer: 293043 km

Engine Capacity: 1995 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R16

Rear Tyre Size:

215/60 R16

Front Left Side: Linglong 9 mm

Rear Left Side:

Linglong 7 mm

Front Right Side: Linglong 9 mm

Rear Right Side:

Linglong 7 mm

The above values represent the remaining tyre tread's depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	21,042.73	3,496.94	17,545.79	83.38
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,540.00	480.00	7,060.00	93.63
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	28,582.73	3,976.94	24,605.79	86.09
+ GST 7.00/7.00% (S\$)	2,000.79	278.39	1,722.40	86.09
Nett Amount (S\$)	30,583.52	4,255.33	26,328.19	86.09
+ Loss of Use (4.0 x S\$50.00/day) (S\$)		200.00		
+ Car Rental (4.0 x S\$103.60/day) (S\$)		414.40		
Nett Liability (S\$)		4,869.73		
Global Sum Settlement (S\$)		4,800.00		

INSPECTION

Date of Assignment: 21/12/2017

Date Inspected: 19/12/2017 Inspected At:

Trans-cab Auto Services Pte Ltd (Ang Mo Kio)

2, Ang Mo Kio Street 63

Singapore 569111

Estimated Period of Repair: 2.0 days

Adjuster: KENNETH KONG

Manager: Chong Poh Kin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference	
Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 26 Sep 2018)
Parts: 143	RENAULT LATITUDE 2.0 L (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SHC5694D)	
Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER COVER REAR (CONSISTENT)	Buckled	1,108.46 FL	*1,108.46 FL
2	1		*BUMPER LOWER REAR (CONSISTENT)	Dented / Cut	768.84 FL	*768.84 FL
3	1		*BUMPER BRACKET CTR REAR (CONSISTENT)	Serviceable	113.47 FL	*- FL
4	1		*BUMPER BRACKET SIDE RH REAR (CONSISTENT)	Serviceable	135.97 FL	*- FL
5	1		*BUMPER RETAINER RH REAR (CONSISTENT)	Serviceable	44.99 FL	*- FL
6	1		*BUMPER REFLECTOR RH (CONSISTENT)	Cracked	43.61 FL	*43.61 FL
7	1		*BUMPER BEAM REAR (CONSISTENT)	Bent	777.52 FL	*777.52 FL
8	1		*BUMPER BEAM BRACKET RH REAR (CONSISTENT)	Bent	225.95 FL	*225.95 FL
9	1		*BOOT REAR (CONSISTENT)	Repair	2,872.68 FL	*- FL
10	1		*BOOT FINISHER (CONSISTENT)	Serviceable	470.06 FL	*- FL
11	1		*BOOT WEATHERSTRIP (CONSISTENT)	Serviceable	323.05 FL	*- FL
12	1		*BOOT REFLECTOR LAMP RH (CONSISTENT)	Serviceable	493.35 FL	*- FL
13	1		*BOOT BADGE RENAULT (CONSISTENT)	Not Necessary	225.36 FL	*- FL
14	1		*BOOT BADGE (CONSISTENT)	Not Necessary	225.36 FL	*- FL
15	1		*BOOT SWITCH (CONSISTENT)	Serviceable	168.13 FL	*- FL
16	1		*BOOT LOCK (CONSISTENT)	Repair	202.67 FL	*- FL
17	1		*BOOT LOCK CATCH (CONSISTENT)	Repair	74.40 FL	*- FL
18	2		*LICENCE PLATE LAMP (CONSISTENT)	Serviceable	50.52 FL	*- FL
19	2		*BOOT RUBBER PLUG (CONSISTENT)	Serviceable	221.81 FL	*- FL
20	1		*FENDER PANEL REAR RH (CONSISTENT)	Repair	3,299.13 FL	*- FL
21	1		*TAILLAMP RH (CONSISTENT)	Serviceable	552.55 FL	*- FL
22	1		*TAILLAMP PANEL RH (CONSISTENT)	Repair	986.70 FL	*- FL
23	1		*EXHAUST REAR (CONSISTENT)	Repair	7,489.05 FL	*- FL
24	1		*EXHAUST CAP REAR (CONSISTENT)	Repair	230.49 FL	*- FL
25	1		*SET PARKING AID (CONSISTENT)	Shorted	700.00 FS	*700.00 FS
26	1		*SET REAR BUMPER CLIP (CONSISTENT)	Necessary	66.00 FS	*66.00 FS
27	1		*SET BUMPER BRACKET CTR CLIP (CONSISTENT)	Necessary	33.00 FS	*33.00 FS
28	1		*SET BUMPER BRACKET SIDE CLIP RH RR (CONSISTENT)	Not Necessary	10.00 FS	*- FS
29	1		*SET BUMPER RETAINER RH CLIP RR (CONSISTENT)	Not Necessary	20.00 FS	*- FS
30	1		*SET BUMPER BRACKER SIDE CLIP LH RR (CONSISTENT)	Not Necessary	10.00 FS	*- FS
31	1		*SET BUMPER RETAINER CLIP LH RR (CONSISTENT)	Not Necessary	20.00 FS	*- FS
32	1		*SET BUMPER LOWER REAR RIVET (CONSISTENT)	Not Necessary	22.00 FS	*- FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
33	1		*SET BUMPER LOWER REAR CLIP (CONSISTENT)	Necessary	66.00 FS	*66.00 FS
34	1		*EXHAUST MOUNTING REAR (CONSISTENT)	Serviceable	17.82 FS	*- FS
35	1		*SET BOOT FINISHER CLIP (CONSISTENT)	Not Necessary	24.20 FS	*- FS
36	1		*BOOT STICKER TRANS-CAB (CONSISTENT)	Not Necessary	30.00 FS	*- FS
37	1		*BOOT STICKER 6555-3333 (CONSISTENT)	Not Necessary	30.00 FS	*- FS
38	1		*TAILLAMP CLIP RH (CONSISTENT)	Not Necessary	5.00 FS	*- FS
39	2		*REAR WINDSCREEN SEALANT (CONSISTENT)	Not Necessary	80.00 FS	*- FS
40	1		*WINDSCREEN MOULDING (CONSISTENT)	Serviceable	100.00 FS	*- FS
41	1		*REAR WINDSCREEN INNER SPONGE SEAL (CONSISTENT)	Serviceable	100.00 FS	*- FS
42	1		*SPARE TYRE RIM (ROUE 7J 16H 2547) (CONSISTENT)	Serviceable	385.00 FS	*- FS
43	1		*SPARE TYRE (CONSISTENT)	Serviceable	330.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$) 23,153.14 3,789.38
 - List Item Discount on L Items 10.00/10.00% (S\$) 2,110.41 292.44

Total Parts (S\$) 21,042.73 3,496.94

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	3,000.00	220.00
2	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME	New	2,800.00	200.00
3	TO RUST-PROOFING OF THE AFFECTED AREAS	New	170.00	0.00
4	TO REINSTALL REAR BUMPER PARKING SENSOR	New	170.00	60.00
5	TO TRANSFER OF BOOTLID FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	170.00	0.00
6	TO REPAIR AND REALIGN REAR EXHAUST PIPE	New	170.00	0.00
7	TO DROP REAR EXHAUST BOX ,RENEW THE SAME ,TO REPAIR AND REALIGN CENTRE EXHAUST PIPE	New	170.00	0.00
8	TO TRANSFER OF REAR FENDER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	New	380.00	0.00
9	TOWING FEES	New	120.00	0.00
10	TO TRANSFER OF REAR WINDSCREEN FITTINGS AND CONDUCT WATER SEEPAGATE TEST	New	170.00	0.00
11	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT	New	220.00	0.00
Gross Labour Cost (\$\$)			7,540.00	480.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >