

Vic (LKKAUTO)

From: raymond@automotiverepaircentre.com.sg
Sent: Monday, 14 May, 2018 4:36 PM
To: Sebastian Yeang (LKK Auto); Vic (LKKAUTO)
Cc: 'Lin Shu Juan'; SUR
Subject: RE: SGL3007R - TP Claim against GBF7723X ***LKK REF:CC6/EQI17024141/hb3

Hi Sebastian,

We confirm lumpsum \$2,250.00 (4 Repair days).

Hi Vic,

Please help us to check and confirm the liability detail before we can issue our LOD and other support documents for the claim. Kindly reply us soonest as possible as this case have been pending 6 months already.

Appreciated. Thank you.

Best Regards,
Raymond Tan
Automotive Repair Centre Pte Ltd
38 Woodlands Industrial Park E1
#05-18, Singapore 757700
Tel: +65 64688834
Fax: +65 64622278

From: Sebastian Yeang (LKK Auto) <SebastianYeang@lkkauto.com>
Sent: Monday, 14 May 2018 9:51 AM
To: raymond@automotiverepaircentre.com.sg; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Cc: 'Lin Shu Juan' <shujuan@automotiverepaircentre.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SGL3007R - TP Claim against GBF7723X ***LKK REF:CC6/EQI17024141/hb3

Dear Raymond

Please refer to attachment for the finalization.

Thank You

Best Regards,
Sebastian | Automotive Assessor
LKK Auto Consultants
phone: 6256-3561 email: sebastianyeang@lkkauto.com fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: raymond@automotiverepaircentre.com.sg [<mailto:raymond@automotiverepaircentre.com.sg>]
Sent: Tuesday, 10 April 2018 11:35 AM
To: Vic (LKKAUTO); Sebastian Yeang (LKK Auto)
Cc: 'Lin Shu Juan'; SUR
Subject: FW: SGL3007R - TP Claim against GBF7723X ***LKK REF:CC6/EQI17024141/hb3

Dear Vic,

Any more updates from your principal for the above case?

Dear Sebastian,

As per the last email send Mid last month, please help to finalise the case soonest possible.

Thank you.

Best Regards,
Raymond Tan

Automotive Repair Centre Pte Ltd
38 Woodlands Industrial Park E1
#05-18, Singapore 757700
Tel: +65 64688834
Fax: +65 64622278

From: raymond@automotiverepaircentre.com.sg <raymond@automotiverepaircentre.com.sg>
Sent: Friday, 16 March 2018 10:08 AM
To: 'Sebastian Yeang (LKK Auto)' <SebastianYeang@lkkauto.com>
Cc: 'Lin Shu Juan' <shujuan@automotiverepaircentre.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'Asher Sng (LKKAuto)' <AsherSng@lkkauto.com>; 'Joy Irene (LKKAuto)' <JoyIrene@lkkauto.com>; 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>; 'Shu Pei (LKKAuto)' <shupeil@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Subject: RE: SGL3007R - TP Claim against GBF7723X ***LKK REF:CC6/EQI17024141/hb3

Hi Sebastian,

Please find attached completion photos for our finalisation.

Thank you.

Best Regards,
Raymond Tan

Automotive Repair Centre Pte Ltd
38 Woodlands Industrial Park E1
#05-18, Singapore 757700
Tel: +65 64688834
Fax: +65 64622278

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Monday, 12 March 2018 10:02 AM
To: raymond@automotiverepaircentre.com.sg; assignments <assignments@lkkauto.com>
Cc: 'Lin Shu Juan' <shujuan@automotiverepaircentre.com.sg>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: SGL3007R - TP Claim against GBF7723X ***LKK REF:CC6/EQI17024141/hb3

Dear Raymond,

Thank you for your email.

Dear Assignments team,

Kindly assist.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: raymond@automotiverepaircentre.com.sg [<mailto:raymond@automotiverepaircentre.com.sg>]

Sent: Monday, 12 March 2018 9:59 AM

To: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Shu Pei (LKKAuto) <shupeilkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: 'Lin Shu Juan' <shujuan@automotiverepaircentre.com.sg>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Subject: RE: SGL3007R - TP Claim against GBF7723X ***LKK REF:CC6/EQI17024141/hb3

Hi Vic / Shu Pei,

Check if we can arrange survey for vehicle SGL3007R at our workshop today morning.

Thank you.

Best Regards,

Raymond Tan

Automotive Repair Centre Pte Ltd

38 Woodlands Industrial Park E1

#05-18, Singapore 757700

Tel: +65 64688834

Fax: +65 64622278

From: raymond@automotiverepaircentre.com.sg <raymond@automotiverepaircentre.com.sg>

Sent: Friday, 2 March 2018 2:43 PM

To: 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>; 'Shu Pei (LKKAuto)' <shupeilkkauto.com>; 'Asher Sng (LKKAuto)' <AsherSng@lkkauto.com>

Cc: 'Lin Shu Juan' <shujuan@automotiverepaircentre.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'Asher Sng (LKKAuto)' <AsherSng@lkkauto.com>; 'Joy Irene (LKKAuto)' <JoyIrene@lkkauto.com>

Subject: RE: SGL3007R - TP Claim against GBF7723X ***LKK REF:CC6/EQI17024141/hb3

Dear Vic,

Any more updates from your principal for the above case?

Thank you.

Best Regards,

Raymond Tan

Automotive Repair Centre Pte Ltd

38 Woodlands Industrial Park E1
#05-18, Singapore 757700
Tel: +65 64688834
Fax: +65 64622278

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Wednesday, 27 December 2017 5:06 PM

To: raymond@automotiverepaircentre.com.sg; Shu Pei (LKKAUTO) <shupeil@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: 'Lin Shu Juan' <shujuan@automotiverepaircentre.com.sg>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: RE: SGL3007R - TP Claim against GBF7723X ***LKK REF:CC6/EQI17024141/hb3

Without Prejudice

Dear Raymond,

Noted with thanks.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contains confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: raymond@automotiverepaircentre.com.sg [<mailto:raymond@automotiverepaircentre.com.sg>]

Sent: Wednesday, 27 December, 2017 5:03 PM

To: Vic (LKKAUTO); Shu Pei (LKKAUTO)

Cc: 'Lin Shu Juan'; Admin A; Asher Sng (LKKAUTO); Joy Irene (LKKAUTO)

Subject: RE: SGL3007R - TP Claim against GBF7723X ***LKK REF:CC6/EQI17024141/hb3

Dear Vic,

Thank you for your update and CCTV footage.

Dear Shu Pei,

Please help to cancel the survey for tomorrow **Thursday 28/12/2017 in the morning 10-11am.**

Appreciated Thank you!

Best Regards,
Raymond Tan
Automotive Repair Centre Pte Ltd
38 Woodlands Industrial Park E1
#05-18, Singapore 757700
Tel: +65 64688834
Fax: +65 64622278

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]
Sent: Wednesday, 27 December 2017 4:50 PM
To: raymond@automotiverepaircentre.com.sg; Shu Pei (LKKAUTO) <shupeil@lkkauto.com>
Cc: 'Lin Shu Juan' <shujuan@automotiverepaircentre.com.sg>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: SGL3007R - TP Claim against GBF7723X ***LKK REF:CC6/EQI17024141/hb3

Without Prejudice

Dear Raymond,

We refer further to our below email and to our telephone conversation earlier. Please be informed that liability is in dispute.

As spoken, please find enclosed copy of our Insured's CCTV footage for your reference.

We are currently seeking instructions from our principal and will get back to you for an update.

Thank you.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contains confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Vic (LKKAUTO)
Sent: Wednesday, 27 December, 2017 4:28 PM
To: raymond@automotiverepaircentre.com.sg; Shu Pei (LKKAUTO)
Cc: 'Lin Shu Juan'; Admin A; Asher Sng (LKKAUTO); Joy Irene (LKKAUTO); Vic (LKKAUTO)
Subject: RE: SGL3007R - TP Claim against GBF7723X ***LKK REF:CC6/EQI17024141/hb3
Importance: High

Without Prejudice

Dear Raymond,

We refer further to our below email.

Please be informed that we had just received the CCTV footage from our Insured.

Kindly be informed that we are reviewing the matter.

Thank you.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: raymond@automotiverepaircentre.com.sg [<mailto:raymond@automotiverepaircentre.com.sg>]

Sent: Tuesday, 26 December, 2017 5:34 PM

To: Vic (LKKAuto); Shu Pei (LKKAuto)

Cc: 'Lin Shu Juan'; Admin A; Asher Sng (LKKAuto); Joy Irene (LKKAuto)

Subject: RE: SGL3007R - TP Claim against GBF7723X ***LKK REF:CC6/EQI17024141/hb3

Dear Vic,

Thank you for your confirmation.

Dear Shu Pei,

Please help to arrange survey coming **Thursday 28/12/2017 in the morning 10-11am.**

Appreciated Thank you!

Best Regards,

Raymond Tan

Automotive Repair Centre Pte Ltd

38 Woodlands Industrial Park E1

#05-18, Singapore 757700

Tel: +65 64688834

Fax: +65 64622278

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Tuesday, 26 December 2017 3:13 PM

To: raymond@automotiverepaircentre.com.sg

Cc: 'Lin Shu Juan' <shujuan@automotiverepaircentre.com.sg>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>

Subject: RE: SGL3007R - TP Claim against GBF7723X ***LKK REF:CC6/EQI17024141/hb3

Your Ref: SGL 3007R

"WITHOUT PREJUDICE"

Our Ref: CC6/EQI17024141/hb3

Dear Raymond,

ACCIDENT INVOLVING VEHICLES GBF 7723X AND SGL 3007R ON 16/12/2017

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Shu Pei (LKKAUTO)

Sent: Wednesday, 20 December, 2017 4:01 PM

To: raymond@automotiverepaircentre.com.sg

Cc: 'Lin Shu Juan'; Admin A; Vic (LKKAUTO); Asher Sng (LKKAUTO)

Subject: RE: SGL3007R - TP Claim against GBF7723X ***LKK REF:CC6/EQI17024141/hb3

Dear Raymond,

We refer to your email below.

Please be informed that we are currently **pending for our insured's GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 20 December, 2017 3:25 PM

To: raymond@automotiverepaircentre.com.sg; Admin A <admin-a@lkkauto.com>

Cc: 'Lin Shu Juan' <shujuan@automotiverepaircentre.com.sg>; assignments <assignments@lkkauto.com>

Subject: FW: SGL3007R - TP Claim against GBF7723X

Dear Raymond,

Thank you for your email.

Dear Shu Pei,

Kindly assist. (new case)

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: raymond@automotiverepaircentre.com.sg [<mailto:raymond@automotiverepaircentre.com.sg>]

Sent: Wednesday, 20 December, 2017 3:10 PM

To: assignments@lkkauto.com

Cc: 'Lin Shu Juan' <shujuan@automotiverepaircentre.com.sg>

Subject: SGL3007R - TP Claim against GBF7723X

Dear claim officer in charge,

My client of vehicle **SGL3007R** wants to make a third party claim against **GBF7723X** insured by **EQ Insurance Company Ltd.**

Attached are the accident report and estimate of repair, please let us know the **liability detail and e.g. validity of the policy holder.**

My client prefer to have liability update before arrange for survey.

Thank you!

Best Regards,
Raymond Tan

Automotive Repair Centre Pte Ltd
38 Woodlands Industrial Park E1
#05-18, Singapore 757700
Tel: +65 64688834
Fax: +65 64622278