

Vic (LKKAUTO)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Thursday, 11 October, 2018 11:12 AM
To: Vic (LKKAUTO)
Cc: Admin A; Justin Wong
Subject: RE: Direct Settlement - Accident Involving GBF7723X (OI : EQI - DM17HO02864/JT) AND SGL3007R (TP : LKK REF - CC6/EQI17024141/hb3) on 16.12.2017
Attachments: My Movie.mp4

Dear Vic

Please proceed to reject claim.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Thursday, October 11, 2018 10:41 AM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Justin Wong <justin.wong@eqinsurance.com.sg>
Subject: RE: Direct Settlement - Accident Involving GBF7723X (OI : EQI - TBA) AND SGL3007R (TP : LKK REF - CC6/EQI17024141/hb3) on 16.12.2017

Dear Janet,

We refer to our below email.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
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From: Vic (LKKAuto)

Sent: Monday, 16 July, 2018 4:53 PM

To: Janet Tan

Cc: Admin A; Vic (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving GBF7723X (OI : EQI - TBA) AND SGL3007R (TP : LKK REF - CC6/EQI17024141/hb3) on 16.12.2017

Your Ref: TBA

Our Ref: CC6/EQI17024141/Shb3

Dear Janet,

We refer further to our below email.

TP driver reported on his report that he was driving along when he heard a bang on his vehicle and realised that Insured vehicle had hit his rear left corner.

Insured driver reported that he was driving along Scotts Road at the leftmost lane when he found that TP vehicle cut into his lane from the right, so the Insured driver had tried to avoid, when suddenly, TP vehicle came ahead and purposely hit his vehicle while he is making a right lane change due to a bus ahead of him.

We had spoken to the Insured's PIC on the update of their claim against TP insurer, but till date, no update yet was provided by their repairer. We were also provided with a copy of the Insured's video footage. Please refer to the attached footage for your reference.

We are of the view that our Insured driver is not totally at fault for this matter. TP driver had forced it's way to our Insured's lane twice.

As such, we intend to reject the TP claim.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Shu Pei (LKKAuto)

Sent: Wednesday, 14 March, 2018 5:52 PM

To: Janet Tan

Cc: Vic (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving GBF7723X (OI : EQI - TBA) AND SGL3007R (TP : LKK REF - CC6/EQI17024141/hb3) on 16.12.2017

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

We had inspected TP vehicle SGL 3007R at M/s Automotive Repair Centre Pte Ltd.

Enclosed for your perusal is:

- Preliminary advice
- Estimated cost of repair

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

Sent: Wednesday, 20 December 2017 5:20 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving GBF7723X (OI : EQI - TBA) AND SGL3007R (TP : LKK REF - CC6/EQI17024141/hb3) on 16.12.2017

Dear Shu Pei

OI report as attached.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

Sent: Wednesday, December 20, 2017 3:59 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBF7723X (OI : EQI - TBA) AND SGL3007R (TP : LKK REF - CC6/EQI17024141/hb3) on 16.12.2017

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

This is a TP direct settlement case from M/s Automotive Repair Centre Pte Ltd.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair

Please be informed that preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)