

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 26 December, 2017 3:13 PM  
**To:** raymond@automotiverepaircentre.com.sg  
**Cc:** 'Lin Shu Juan'; Admin A; Asher Sng (LKKAUTO); Vic (LKKAUTO); Joy Irene (LKKAUTO)  
**Subject:** RE: SGL3007R - TP Claim against GBF7723X \*\*\*LKK REF:CC6/EQI17024141/hb3

Your Ref: SGL 3007R  
Our Ref: CC6/EQI17024141/hb3

"WITHOUT PREJUDICE"

Dear Raymond,

### ACCIDENT INVOLVING VEHICLES GBF 7723X AND SGL 3007R ON 16/12/2017

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

*"Wishes you a Merry Christmas & Happy New Year 2018"*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Pte Ltd

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**From:** Shu Pei (LKKAUTO)  
**Sent:** Wednesday, 20 December, 2017 4:01 PM  
**To:** raymond@automotiverepaircentre.com.sg  
**Cc:** 'Lin Shu Juan'; Admin A; Vic (LKKAUTO); Asher Sng (LKKAUTO)  
**Subject:** RE: SGL3007R - TP Claim against GBF7723X \*\*\*LKK REF:CC6/EQI17024141/hb3

Dear Raymond,

We refer to your email below.

Please be informed that we are currently **pending for our insured's GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

***To check availability of the case handler, you may contact the undersigned.***

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeilkkauto.com](mailto:shupeilkkauto.com) | fax: 6741-4108

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**From:** Admin-D (LKKAuto)

**Sent:** Wednesday, 20 December, 2017 3:25 PM

**To:** [raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** 'Lin Shu Juan' <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** FW: SGL3007R - TP Claim against GBF7723X

Dear Raymond,

Thank you for your email.

**Dear Shu Pei,**

**Kindly assist. (new case)**

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

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**From:** [raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg) [<mailto:raymond@automotiverepaircentre.com.sg>]

**Sent:** Wednesday, 20 December, 2017 3:10 PM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** 'Lin Shu Juan' <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>

**Subject:** SGL3007R - TP Claim against GBF7723X

Dear claim officer in charge,

My client of vehicle **SGL3007R** wants to make a third party claim against **GBF7723X** insured by **EQ Insurance Company Ltd.**

Attached are the accident report and estimate of repair, please let us know the **liability detail and e.g. validity of the policy holder.**

My client prefer to have liability update before arrange for survey.

Thank you!

Best Regards,  
Raymond Tan

**Automotive Repair Centre Pte Ltd**  
**38 Woodlands Industrial Park E1**  
**#05-18, Singapore 757700**  
**Tel: +65 64688834**  
**Fax: +65 64622278**