

ASS. REC. BY:

REF:

ASM
CS/AXA/7024136/mhb37

Special Instruction:

SURVEYOR

Ma.

ASSIGNMENT (Office)

Smart Claim
From (Person):

Kitty Teo

of

AXA

Date/Time: 2012017 3:58pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SGT 2397D

Insured:

at Workshop m/s

BH Auto

Tel: 9621 2084

of

Blk 1 Sim Ming Ind Est #01-115

Policy No:

Claim No:

S7M005VH

Sum Insured:

Excess:

\$500.00

Make of Veh:

D.O.A.

11.12.2017

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

2012017 3:08pm

Person Contacted:

Wen Zheng

Vehicle IN / OUT

Date/Time

Action/Instruction (✓) Estimate

Get servicing record

SGT 2397D - X

21/12/17

Pls check any malfunction of the brakes and if the tyres in road worthy condition.
Sent preli through menmen; no authorise, pending repair cost & servicing record.

27/12/17

Service record received; Bryan said the servicing record is not complete.
Inform repairer to clearer copy.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CS/AXA17024136/M1rb	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 20-12-2017	
		Code : AXA2	
1. Policy Particulars :- OWN DAMAGE			
Insured Veh.		Veh. Inspected	SGT 2397D
Policy No.		Coverage (\$)	0.00
Claim No.	S7M005VL	Excess (\$)	500.00
Assign From	SMART CLAIM (KITTY TEO)	Assign Date	20/12/2017
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	11/12/2017	Inspection Date	20/12/2017
Survey held at	BH AUTO SERVICES PTE LTD BLK 1 SIN MING INDUSTRIAL ESTATE SECTOR C #01-115 SINGAPORE 575636		
5a. Remarks			
A) THE MARKET VALUE IS S\$------(EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.			

◀ Service Request Details

Claim

57M005VL

Reference

None 

Loss Date

December 11, 2017

Request Date

December 20, 2017

Due Date

December 28, 2017

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss

Own Damage

Services

Accelerated workshop survey

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SGT2397D

Make

TOYOTA

Service Address

Blk 1 Sin Ming Industrial, , , 575636

Primary Contact/Insured

MOHAMED RAFII BIN MOHAMAD
777 WOODLANDS CRESCENT, #04-48, 730777, Singapore, Singapore
67472888

Claim Handler

Kitty TEO
6568804602
kitty.teo@axa.com.sg
Additional Instructions
EXCESS \$500

- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

New Message

TYPE



SENT

12/20/17 3:03 PM

FROM

Kitty TEO

SUBJECT

SGT2397D - Car @ BH

BODY

Hi Please survey WP and get estimate. Case under ...



Janice Lee (LKKAuto)

From: BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>
Sent: Tuesday, December 26, 2017 4:07 PM
To: Janice Lee (LKKAuto)
Cc: BHAS - Bernard Kee; BHAS - Jacelyn Loh; BHAS - Janice Koh; BHAS - Anthony Lau; BHAS - Kelvin Lim
Subject: RE: SGT 2397D AXA OD

Dear Janice,

We are unable to undertake repair limit at \$8,500.00

Please advised next action taken

Thank you

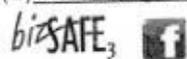
Best Regards,
Wen Zheng



BH AUTO SERVICES PTE LTD

BLK 1 SIN MING INDUSTRIAL ESTATE SECTOR C #01-111/113/115/117
SINGAPORE 575636 TEL: (65) 6559 8944 FAX: (65) 6269 2404
CO. REG. NO.: 200917512K GST REG. NO.: 200917512K

(W) +65-6559 8945 (F) +65-6269 2404 (HP) +65 9621 2084
(E) wenzheng.moo@bhauto.com.sg <http://www.bhauto.com.sg>



From: Janice Lee (LKKAuto) [mailto:JaniceLee@lkkauto.com]
Sent: Thursday, 21 December 2017 1:56 PM
To: BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>
Subject: SGT 2397D AXA OD

Hi Wen Zheng,

As spoken, kindly advice whether the vehicle can be repair not more than Lump Sum \$8,500.00.

Kindly provide the servicing record.

Thank you.

Best Regards,

Janice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Repairer's Estimate (Gross) : S\$ 17,857.00.

Revised Estimate Amount : S\$ 8,232.00

"Check" Items (Estimated) : S\$ 2,910.00 .

Total Repair cost : S\$ 11,142.00 .

Pre-Accident Value : S\$ 30,000.00 .

COE/PARF value : S\$ 21,220.00 .

Nett Value : S\$ 8,780.00.

Survey date and time: 20/12/2017 at 4.00pm. We have authorize repair. Days of repair: 12 days. We are still pending repair cost from the repairer and service record. Janice

Re:SGT2397D - Car @ BH

Type

🔔 Question

Message

Hi Please advise if there is any malfunction of the brakes and if the tyres are in road worthy condition. Please also get the servicing records. Thanks.

Reply *

Dear Kitty, According to our surveyor at the time of the inspection, our static tests revealed that the braking system and the steering system of the insured vehicle appears to be in the good condition. Further observed that all the tyres of the insured vehicle were found to be in good serviceable condition with remaining thread depth of approximately 5mm. We are pending service record from repairer. Thank you. Janice

Cancel Reply

Reply Now



CARWAY PTE LTD

53 Ubi Avenue 1, #03-01, Paya Ubi Industrial Park, Singapore 408934
Company Reg. No. 201226888X <http://www.carway.com.sg>
☎ 6744 0777 ☎ 6744 2377

Your Satisfaction is our Success!

Motor Vehicle and Owner's Particulars

Vehicle Reg No: SGT2397D	Vehicle Make and Model: TOYOTA COROLLA ALTIS 1.6 AUTO
Vehicle Reg Date: 04TH APR 2007	Vehicle Colour: WHITE
Vehicle Chassis No: MR053ZEC107141334	Vehicle Engine No: 3ZZ4630587
Name of Owner: MOHAMED RAFII BIN MOHAMAD	I/C No / P/P No / CO Reg No: S7441917H
Contact No: 8700 1574	Commence Date of Warranty: 01 JUN 2017
Warranty Period: 12 MONTHS 20,000 KM	Mileage: 118,535 KM
Attended by: KAMAL	Owner's Signature

車
之
道



Please call us at 6744 0777 during our Operating Hours:
Mon-Fri (9.30am - 5.30pm) and Sat (9.30am - 5pm) to make an
appointment for your Vehicle Maintenance, Checkings, Routine Servicing
and Repairs. We are happy to serve you. Thank you.

24/7 Towing Service Hotline: 9182 8211

engine oil & oil filter
oil filter
24 print check
brake check
add fluid top-up

Chui Ping
banco
b.
servicing (AOC)

Service Record

Date	01ST JUN 17	Mileage:	118,535 KM	Next Service:	123,535 KM
Remarks:	125007 134899KM			Sign	
Date		Mileage:		Next Service:	
Remarks:				Sign	
Date		Mileage:		Next Service:	
Remarks:				Sign	
Date		Mileage:		Next Service:	
Remarks:				Sign	

- A. During the period of Warranty, the Vehicle MUST return for general routine servicing within the interval of first 5,000 km or 03 months and shall only be repaired (if any) by the official workshop(s) of Carway or such workshop(s) as Carway shall time to time authorised to carry out the necessary repair(s) / service(s). Otherwise, this warranty agreement shall automatically terminated or void without any further notice given to the Owner whatsoever.
- B. This Warranty ONLY covers Engine and Gearbox. It will not cover vehicle breakdown(s) if the vehicle is used for renting, hire or any kind of competitive driving. In any case, owner shall bear the cost of the Towing charges.
- C. This warranty shall not cover the Owner's loss of use, inconvenience, cost of renting a replacement vehicle, transportation cost, fuel and/or loss of personal belongings of the Owner left within the Vehicle during breakdown, repairs, services or claims. If any of the damaged parts required to be replaced, the exceeding sum is no more than Ten Thousand Singapore Dollar.
- D. Carway shall not provide any parts of the Vehicle damaged as a result of modification or installation of compressed natural gas device(s) or components, wear and tear as well as car accessories.
- E. This warranty agreement shall automatically void or terminate in the event the Vehicle is involved in any road traffic accident unless the Owner shall within 24 Hours from the time of such accident inform Carway and/or arrange for the Vehicle to be driven or towed to Carway Authorised Workshop for Inspection. Warranty Agreement is strictly not transferrable.

Owner's Signature: _____

 1/6/2017

◀ RE: SGT2397D - MV RANGE \$30K TO \$32K

Type

🔔 Question

Message

Hi Kitty, Based on the market value range provided, the vehicle is uneconomical to repair. We are pending detail servicing record from repairer. Thank you. Janice

Reply

« RE: SGT2397D - MV RANGE \$30K TO \$32K

Type

🔗 Question

Message

Dear Kitty, We have called the workshop where the insured vehicle was sent to for servicing. According to them, insured has a servicing package with them and the last servicing was 01 June 2017. During this servicing, the engine oil. engine oil filter was replaced. The engine coolant was also top up and along with a 24 point check of the vehicle, which included brakes, steering and undercarriage checks. Thank you. Janice

[Reply](#)



SGT2397D - MV RANGE \$30K TO \$32K

Type

🔔 Question

Message

Hi, Based on the mv range, please advise if the vehicle is economical to repair. Please also comment on the servicing record. Thanks.

[Reply](#)

We have called the w/shop where the insured vehicle was sent to for servicing. According to them, insured ^{has} ~~had bought~~ a servicing package ^{with them} and the last servicing was on 01 June 2017. During this servicing, ~~the~~ the engine oil, engine oil filter was replaced. The engine coolant was also top up along with a 24 point check ~~of~~ of the vehicle, which included brakes, ~~and~~ steering, ~~and~~ undercarriage checks.



CTL

Type

🔗 Question

Message

Hi This case is confirmed CTL, please submit your CTL report. Thanks.

Reply

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	15/12/2017 15:12
Date Of Accident	11/12/2017 23:00
Exact Location Of Accident	SULTAN ISKANDAR HIGHWAY TWDS JALAN TUN ABDUL RAZAK
Country/State of Loss	MALAYSIA/JOHOR DARUL TAKZIM

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGT2397D
Insured/Policyholder	
Name Of Registered Owner	MOHAMED RAFII BIN MOHAMAD
NRIC No	S7441917H
Email Address	RAFIIMOHD@YAHOO.COM
Mobile Phone No	(LOCAL) +65-87001574
Alternative Phone No	OTHERS-87001574

Vehicle Particulars

Manufacturer	TOYOTA
Model	COROLLA ALTIS-1.6 (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	GA212514/1
Cover Note Number	

Driver

Name of Driver	MOHAMED RAFII BIN MOHAMAD
NRIC No	S7441917H
Date Of Birth	17/12/1974
Occupation	INDOOR
Date Of Driving Pass	25/10/2000
Driving Experience	17 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-87001574
Fax Number	
Contact Number	OTHERS-87001574
Email Address	RAFIIMOHD@YAHOO.COM

Address BLK 777 WOODLANDS CRESCENT #04-48
 Postcode 730777
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured OWNER
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident HIT BY FALLEN TREE / OTHER OBJECTS
 Weather Conditions RAINING
 Road Surface WET

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles involved in the accident
 Was any body injured in the Accident? YES
 Was any injured conveyed to hospital by ambulance? YES
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 3

Details of Police Action

Was the accident reported to the police? YES
 If Yes, Please state which Police Station
 Police Station Name TRAFFIC POLICE DIVISION HQ
 Police Station Address ROAD: 10 UBI AVENUE 3 , POSTCODE: 408865 , COUNTRY: SINGAPORE
 Police Station Contact TEL NO: 65470000 - FAX NO:
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

PLEASE REFER TO POLICE REPORT

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? NO
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number
 Vehicle Make/Model/Colour
 Details Of Properties
 Vehicle Category NA/UNKNOWN
 Name of Driver
 NRIC/Passport Number
 Contact Number
 Address
 Postcode
 Insurance Company Name
 Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

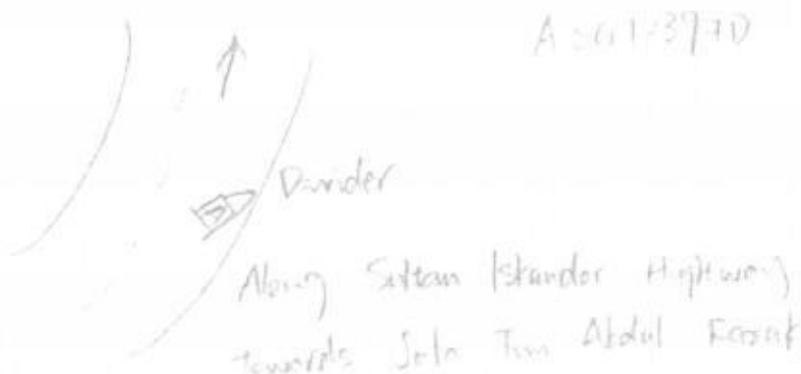
Name	NORAZLINDA YAP BTE AMRAN
Approximate Age	
Injuries Sustain	LEFT BROKEN HUMERUS
Injured person in which vehicle?	SGT2397D
Were seat belts worn?	YES
Was this injured conveyed to hospital by ambulance?	YES
Address	
Postcode	

DETAILS OF INJURED PERSON 2

Name	NUR JANNAH
Approximate Age	
Injuries Sustain	SWELLING 4 BRUISING UNDER RIGHT EYE
Injured person in which vehicle?	SGT2397D
Were seat belts worn?	YES
Was this injured conveyed to hospital by ambulance?	YES
Address	
Postcode	

Accident Sketch Plan

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 11/12/2017 @ about 2300hrs along Sultan Iskandar Highway towards Joha Tun Abdul Razak in Johor Bahru my motor car SGT 2307 D was making a bend after Tamar Hotel - Danga Bay when my car skidded and hit into the concrete divider. No other vehicles were involved. Both my airbags were activated. My wife suffered a broken ~~bone~~ left humerus while sitting in the front passenger seat and my daughter has some bruising and swelling under her right eye. All of us were belted up at the time of the accident. I suffered some scratches and body aches.

That's all.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time 15/12/2017
07532

Driver's Signature
(If driver is not the policyholder)
Date & Time

Reporting Centre Personnel's Signature
Name
NRIC/ID No

Accident Photo



**SINGAPORE
POLICE FORCE**



1501172120000

Police Station Of Origin:
Traffic Police Division HQ
10 Ubi Avenue 3 SINGAPORE 408915
Tel No: 65470000

1 of 4
Report No: 1501172120000

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 13/12/2017 17:01	File Report No.:	Station Diary No.:
--	------------------	--------------------

Informant's Particulars

Name of Informant: MOHAMED RAFII BIN MOHAMAD			Address: APT BLK 777 WOODLANDS CRESCENT #04-48 SINGAPORE 730777		
ID Type / ID No. / NRIC NO / S7441917H			Contact No. / Home/Office: Mobile: 87001574		
Nationality: SINGAPORE CITIZEN			Email: rafiimond@yahoo.com		
Sex: Male	Age: 42	Date of Birth: 17/12/1974	Type of Informant: Driver		
Race: Malay			Language: English		Institution / School Name:
Occupation: TEAM LEADER			Driving Licence Information: Class: 3		Date of Expiry:

General Information of the Accident

Type of Accident:	Injury Conveyed By Ambulance:	Drink Drive: No	Date/Time of Accident: 11/12/2017 23:00	Type of Location: Bend
Location: Sultan Iskandar Highway along the bend Johor Bahru In Johor Bahru along Sultan Iskandar Highway towards Jalan Tun Abdul Razak along the bend after Tune Hotel-Danga Bay.				
Weather: Raining		Road Surface: Wet		Road Speed Limit:
Traffic Flow: One Way		Traffic Control: Not Controlled		Traffic Volume: Light
Type of Collision: skidced				Anyone conveyed by ambulance: Yes

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SGT2357D	Car	TOYOTA	COROLLA ALTI 1.6 AUTO	White	Seriously Damaged	3

Details of Vehicle Insurance

Vehicle No.	Insurance Company	Insurance No.	Effective	Expiry Date
SGT2357D	AXA INSURANCE SINGAPORE PTE LTD	GA212514	01/06/2017	31/05/2018

Accident Photo



**SINGAPORE
POLICE FORCE**



120112103910

Police Station Of Origin
Traffic Police Division HQ
10 Ubi Avenue 3 SINGAPORE 408863
Tel No: 65470000

Page 4

Report No: 120112103910

CONTINUATION OF REPORT

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Driver			
Name	MOHAMED RAHIL BIN MOHAMAD	ID No	S7441517H
Related Vehicle	SGT2397D (Car)	Contact No	87001574
Hospital/Clinic	KHOO TECK PUAT HOSPITAL	Class of Driving Licence & Expiry Date	Class 3 (Date of Expiry: NIL)
Date Treatment	12/12/2017	Date Discharge	12/12/2017
No. of Days granted Medical Leave	04	Degree of Injury	Slight
Passenger			
Name	Nur Jannah	ID No	T0538853F
Related Vehicle	SGT2397D (Car)	Contact No	NIL
Hospital/Clinic	KHOO TECK PUAT HOSPITAL	Class of Driving Licence & Expiry Date	Class: NIL (Date of Expiry: NIL)
Date Treatment	12/12/2017	Date Discharge	12/12/2017
No. of Days granted Medical Leave	05	Degree of Injury	Slight
Passenger			
Name	Nurazinda Yap	ID No	S6207454F
Related Vehicle	SGT2397D (Car)	Contact No	NIL
Hospital/Clinic	KHOO TECK PUAT HOSPITAL	Class of Driving Licence & Expiry Date	Class: NIL (Date of Expiry: NIL)
Date Treatment	12/12/2017	Date Discharge	12/12/2017
No. of Days granted Medical Leave	14	Degree of Injury	Serious

Brief Details:

I was driving my motor vehicle SGT2397D on 11/12/2017 at about 2500hrs along Sultan Iskandar Highway towards Jalan Tun Abdul Razak along the bend after Tunc hotel Ganga Bay when my car skidded along the bend. I was unable to control the skid and my car went head on into the concrete divider. Both my airbags were deployed. My wife sustained a broken left arm, my daughter has bruising and swelling under her right eye. I just had body aches and pain. No other vehicles were involved.

Accident Photo



SINGAPORE
POLICE FORCE

Police Station Of Origin:
Traffic Police Division HQ
10 Ubi Avenue 3 SINGAPORE 40865
Tel No: 65472000



T00112137010

3 of 4

Report No: T00112137010

CONTINUATION OF REPORT

Accident Photo



SINGAPORE
POLICE FORCE

Police Station Of Origin
Traffic Police Division (HK)
10 Ubi Avenue 3 SINGAPORE 438855
Tel No: 65470000



T201712-37010

Page 4

Report No: T201712-37010

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

Signature Of Officer Recording The Report:
Not applicable

Signature Of Interpreter:
Not applicable

Officer In Charge Of Case:

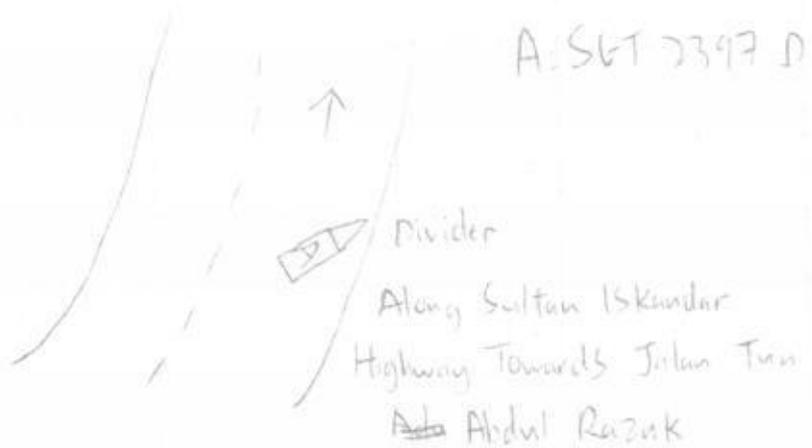
Authentication Stamp
N/A

Signature Of Informant:
The identity of the person making this report has
been authenticated by SingPass. No signature is
required.

Date/Time:
13/12/2017 17:01

Classification Of Case:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 11/12/2017 @ about 230hrs along Sultan Iskandar Highway towards Jalan Tun Abdul Razak in Johor Bahru, my motor car SGT 2397 D was making a bend after Tun Hotel - Danga Bay when my car skidded and hit into the concrete divider. From the impact, the car moved backwards and hit the ~~car~~ metal railings and came to a stop. The weather was raining and the traffic was light. No other vehicles were involved. Both my airbags were activated. My wife suffered a broken left humerus while sitting in the front passenger seat and my daughter has some bruising and swelling under her right eye. All of us were held up at the time of the accident. I suffered some scratches and ~~big~~ body aches.

That is all.

DECLARATION

I/We declare the foregoing particulars are true in every respect.


 Policyholder's Signature
 Date & Time: 22/12/2017
 @ 1640


 Driver's Signature
 (If driver is not the policyholder)
 Date & Time:


 Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:

Addendum Sheet

GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE

IMPORTANT NOTE : Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

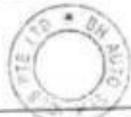
(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No: MBHA17105088-01 Vehicle Registration No: SGT2397D
Name(as shown in NRIC): Mohamed Rafiq Bin Mohamad
(*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
NRIC/Passport No: S744917H
Address: BK 777 woodlands Crescent #04-48 S(730777)
Contact (Tel): _____ (H/P): 9700 1574
(Email): rafimohd@yahoo.com
Date of Accident: 11/12/2017 Time of Accident: 28.00pm
Place of Accident: Sultan Iskandar Highway Towards Jln Tun Abdul Razak
Insurance Company: AXA

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

Amend claim OD Damage.



Signature of Vehicle Owner / Driver
Date:

Addendum Sheet



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00 Singapore 048580
Tel (65) 6224 0010 Fax (65) 6224 0030
Operating Hours: Monday to Friday, 09:00 - 17:00
UEN: S663500206 / GST Reg. No.: M400017795

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MBHA17165088-01 Vehicle Registration No: SGT 2397 D
Name(as shown in NRIC) : Mohamed Rafii Bin Mohamed NRIC/FIN/Passport No : S 7441917 H
(*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
Address : BIK 777 woodlands crescent #04-48 Singapore ()
Contact (Tel) : - Mobile No.: 8700 1574
Email Address : Rafii.mohd@yahoo.com
Date of Accident : 11/12/2017 Time of Accident : 2300
Place of Accident : Sultan Iskandar Highway Towards Jalan Tun Abdul Razak
Insurance Company: AXA Insurance Pte Ltd

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

Amend date of accident
[Multiple blank lines for additional amendments]

Policyholder / Driver's Signature
Date:

Reporting Centre Personnel's Signature
Name: wen zheng
NRIC/FIN No.:
Date: 20/12/17



Addendum Sheet

GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE

IMPORTANT NOTE : Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MB4A17165088-02 Vehicle Registration No : SGT 2397 D
Name(as shown in NRIC) : Mohamed Rafi Bin Mohamed
(*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
NRIC/Passport No : S7441917 H
Address : Blk 777 Woodlands Crescent #04-48
Contact (Tel) : - (H/P) : 87001574
(Email) : Rafimohd@yahoo.com
Date of Accident : 11/12/2017 Time of Accident : 2300
Place of Accident : Sultan Iskandar Highway Towards Jalan Tun Abdul Razak
Insurance Company : AXA Insurance Pte Ltd

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

Amend describe circumstances of the accident



Signature of Vehicle Owner / Driver

Date: 22/12/2017

10 Anson Road #06-16 International Plaza Singapore 079903 Phone : + 65 6224 0010 Fax : +65 6224 0030
Operating Hours : Monday to Friday 9am to 5pm

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type	Singapore NRIC
Owner ID	1917H

Vehicle Details

Vehicle No.	SGT2397D
Vehicle to be Exported	No
Intended De-registration Date	15 Dec 2017
Vehicle Make	TOYOTA
Vehicle Model	COROLLA ALTIS 1.6 AUTO
Primary Colour	Silver
Manufacturing Year	2006
Engine No.	3ZZ4630587
Chassis No.	MR053ZEC107141334
Maximum Power Output	81.0 kW (108 bhp)
Open Market Value	\$15,355.00
Original Registration Date	04 Apr 2007
First Registration Date	04 Apr 2007
Transfer Count	2
Actual ARF Paid	\$16,891.00

Intended PARF Rebate Details

PARF Eligibility	Forfeited
PARF Eligibility Expiry Date	-
PARF Rebate Amount	\$0.00

Intended COE Rebate Details

COE Expiry Date	31 Mar 2022
COE Category	A - Car (1600cc & below)
COE Period(Years)	5
PQP Paid	\$24,715.00
COE Rebate Amount	\$21,220.00
Total Rebate Amount	\$21,220.00

Message

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 15 Dec 2017



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26 vehicles

Corolla Altis 1.6A

Advanced Search

Make	Model	Price	Depreciation	Reg. Date	Eng Cap	Mileage	Veh Type	Status
Corolla Altis 1.6A		Any	Any	2007	Any	Any	Any	Available



Toyota Corolla Altis 1.6A (COE till 02/2022) \$31,838 \$7,650 /yr 12-Feb-2007 1,598 cc Sedan Available

2.98% Interest Rates. Loan Up To 54 Months! Well Taken Care By Previous Owner. Original Paint With Beige Interior. 2 Years Free Servicing. Non Smoker Unit. Well Maintained Engine And Transmission In G...

Posted: 13-Nov-2017 Tags: 2007 Toyota Corolla, 2007 Toyota Corolla, Toyota Corolla, Toyota Corolla, Toyota, Corolla, Corolla, Used Toyota

[Details](#)



Toyota Corolla Altis 1.6A (COE till 01/2022) \$31,838 \$7,720 /yr 29-Jan-2007 1,598 cc 142,000 km Sedan Available

Agent Unit! 1 Owner! Free 2 Years Car Service! Full Agent Service! Well Taken Care By Previous Owner. Original Paint With Beige Interior. Non Smoker Unit. Well Maintained Engine And Transmission In Go...

Posted: 12-Nov-2017 Tags: 2007 Toyota Corolla, 2007 Toyota Corolla, Toyota Corolla, Toyota Corolla, Toyota, Corolla, Corolla, Used Toyota

[Details](#)



Toyota Corolla Altis 1.6A (COE till 01/2022) \$29,999 \$7,290 /yr 25-Jan-2007 1,598 cc Sedan Available

Trade In All Available, Interested Please Call For Viewing, Viewing By Appointment Only.

Boeki Auto & Marine

Posted: 07-Nov-2017 Tags: 2007 Toyota Corolla, 2007 Toyota Corolla, Toyota Corolla, Toyota Corolla, Toyota, Corolla, Corolla, Used Toyota

[Details](#)



Toyota Corolla Altis 1.6A (New 5-yr COE) \$33,800 \$6,760 /yr 03-Dec-2007 1,598 cc 145,000 km Sedan Available

\$0 Down Payment Available! Monthly \$703! Not A Leasing/Rental Scheme! No Gimmicks! We Only Put Up The Good Condition Units For Sale! High Trade In For Your Car! Call Us For A Viewing Appointment.

Posted: 03-Nov-2017 Tags: 2007 Toyota Corolla, 2007 Toyota Corolla, Toyota Corolla, Toyota Corolla, Toyota, Corolla, Corolla, Used Toyota

[Details](#)

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Toyota Corolla Altis 1.6A (New 5-yr COE) \$35,838 \$7,160 /yr 13-Nov-2007 1,598 cc Sedan Available

Loan Up To 54 Months! Well Taken Care By Previous Owner. Original Paint With Beige Interior. 2 Years Free Servicing. Non Smoker Unit. Well Maintained Engine And Transmission In Good Condition. No Repa...

Posted: 31-Oct-2017 Tags: 2007 Toyota Corolla, 2007 Toyota Corolla, Toyota Corolla, Toyota Corolla, Toyota, Corolla, Corolla, Used Toyota

[Details](#)



Toyota Corolla Altis 1.6A (COE till 03/2027) \$58,888 \$6,360 /yr 19-Mar-2007 1,598 cc 140,000 km Sedan Available

In Great Condition, Very Low Mileage Done. Regularly Serviced And Well Maintained By Owner. Call Now For Viewing Appointment! 1st Owner Father, 2nd Owner Daughter. Buy With Peace Of Mind As This Is A ...

Posted: 29-Oct-2017 Tags: 2007 Toyota Corolla, 2007 Toyota Corolla, Toyota Corolla, Toyota Corolla, Toyota, Corolla, Corolla, Used Toyota

[Details](#)

Save this search criteria, to get email alerts whenever a match is found.

Make Price Depreciation Reg. Date Eng Cap Mileage Veh Type Status

BH AUTO SERVICES PTE LTD

Blk 1, Sector C, Sin Ming Industrial Estate #01-111 / 113 / 115 / 117 Singapore 575636
Tel: 6559 8944 / Fax: 6269 2404

AXA Insurance Singapore Pte Ltd

8 Shenton Way
#27-01 AXA Tower
Singapore (068811)
Attn: Motor Claim Department
Tel : 6338 7288 Fax : 6880 4838

OWN DAMAGE CLAIM

Dear Sir/Madam,

Accident Repair On : SGT2397D
Model : TOYOTA COROLLA ALTIS 1.6
Policy No : GA212514/1
Chassis No : MR053ZEC107141334
Year Of Make : 2007
Date / Time Of Accident : 11/12/2017 at 2300Hrs
Location : SULTAN ISKANDAR HIGHWAY TOWARDS JALAN TUN ABDUL RAZAK

Date: 20/12/2017

Page : 1 of 3

Appended below are the estimated cost of repair and parts to be replaced for the above vehicle: -

<u>Replacement Of Parts</u>		Quantity	Unit Price	Condition	Amount
S/N			S\$		S\$
1	Bonnet	1	280.00	✓ Dented <i>bt</i>	280.00
2	Bonnet hinge LH	1	20.00	✓ Bented <i>bt</i>	20.00
3	Bonnet hinge RH	1	20.00	✓ Bented <i>bt</i>	20.00
4	Bonnet lock assy	1	18.00	✓ Dented <i>bt</i>	18.00
5	Bonnet insulator	1	45.00	Kinked <i>X NCP</i>	45.00
6	Bonnet insulator clips	12	1.50	Necessary <i>XCLN</i>	18.00
7	Bonnet rubber	1	12.00	Necessary <i>mis</i>	12.00
8	Bonnet stopper LH	1	8.00	X Necessary <i>one</i>	8.00
9	Bonnet stopper RH	1	8.00	X Necessary <i>one</i>	8.00
10	Headlamp LH	1	90.00	✓ Broken <i>ovg</i>	90.00
11	Headlamp RH	1	90.00	✓ Broken <i>ovg</i>	90.00
12	Front bumper	1	120.00	✓ Torn <i>jam</i>	120.00
13	Front bumper clips	12	1.00	Necessary <i>nc</i>	12.00
14	Front bumper side retainer LH	1	9.00	Necessary <i>ovs</i>	9.00
15	Front bumper side retainer RH	1	9.00	Necessary <i>ovs</i>	9.00
16	Front bumper reinforcement	1	115.00	✓ Dented <i>bt</i>	115.00
17	Front bumper fog lamp LH	1	70.00	✓ Broken <i>ovg</i>	70.00
18	Front bumper fog lamp RH	1	70.00	✓ Broken <i>mis</i>	70.00
19	Front bumper under cover	1	28.00	✓ Broken <i>ovs</i>	28.00
20	Front Grille	1	95.00	✓ Broken <i>mis</i>	95.00
21	Front Grille stopper LH	1	8.00	Necessary <i>mis</i>	8.00
22	Front Grille stopper RH	1	8.00	Necessary <i>mis</i>	8.00
23	Front support panel	1	300.00	✓ Dented <i>bt</i>	300.00
24	Front brace panel	1	35.00	✓ Bented <i>bt</i>	35.00
25	Aircon condenser	1	300.00	✓ Dented <i>bt</i>	300.00
26	Aircon pipe suction	1	80.00	✓ Bented <i>bt</i>	80.00
27	Aircon pipe discharge	1	70.00	✓ Bented <i>bt</i>	70.00
28	Aircon fan motor	1	90.00	X Malfunction <i>ovs</i>	90.00
29	Radiator	1	300.00	✓ Dented	300.00
30	Radiator fan motor	1	90.00	Malfunction <i>jam</i>	90.00
31	Radiator fan blade	1	40.00	✓ Broken <i>ovs</i>	40.00
32	Radiator fan cowling	1	75.00	✓ Broken <i>ovs</i>	75.00

33	Radiator top support bracket LH	1	20.00	X Bented	20.00
34	Radiator top support bracket RH	1	20.00	X Bented	20.00
35	Radiator lower bush LH	1	12.00	X Torn	12.00
36	Radiator lower bush RH	1	12.00	X Torn	12.00
37	Radiator top hose	1	12.00	X Cut	12.00
38	Radiator bottom hose	1	12.00	X Cut	12.00
39	Horn	1	40.00	Broken	40.00
40	Wiper tank	1	35.00	Kinked	35.00
41	Engine intake manifold	1	350.00	Broken	350.00
42	Fuse box assembly	1	110.00	Broken	110.00
43	Relay box assembly	1	85.00	X Broken	85.00
44	ABS pump assembly	1	1,900.00	Broken	1,900.00
45	ABS pump pipe	6	35.00	X Bented	210.00
46	Battery tray	1	20.00	X Dented	20.00
47	Battery holder bracket	1	10.00	Dented	10.00
48	Air filter assembly	1	180.00	X Broken	180.00
49	Air intake duct	1	45.00	X Kinked	45.00
50	Air intake hose	1	38.00	X Cut	38.00
51	Engine mounting set	1	200.00	Torn	200.00
52	Alternator	1	350.00	X Dented	350.00
53	Aircon compressor	1	480.00	X Bented	480.00
54	Chassis member front bracket LH	1	25.00	Dented	25.00
55	Chassis member front bracket RH	1	25.00	Dented	25.00
56	Engine lower support member	1	120.00	Dented	120.00
57	Suspension crossmember front	1	550.00	X Dented	550.00
58	Front windscreen	1	280.00	Cracked	280.00
59	Front windscreen moulding set	1	35.00	Necessary	35.00
60	Airbag impact sensor LH	1	140.00	Malfunction	140.00
61	Airbag impact sensor RH	1	140.00	Malfunction	140.00
62	Airbag ecu	1	220.00	Malfunction	220.00
63	Airbag clock spring	1	160.00	Malfunction	160.00
64	Airbag steering	1	450.00	Malfunction	450.00
65	Airbag passenger	1	300.00	Malfunction	300.00
66	Dashboard assembly	1	330.00	Broken	330.00
67	Seat belt assy front LH	1	150.00	Malfunction	150.00
68	Seat belt assy front RH	1	150.00	Malfunction	150.00
69	Seat belt buckle front LH	1	60.00	X Malfunction	60.00
70	Seat belt buckle front RH	1	60.00	Malfunction	60.00
71	Rear bumper	1	130.00	Torn	130.00
72	Rear bumper clips	12	1.00	Necessary	12.00
73	Rear bumper side retainer LH (Long)	1	10.00	Necessary	10.00
74	Rear bumper side retainer RH (Long)	1	10.00	Necessary	10.00
75	Rear bumper side retainer LH Short	1	8.00	Necessary	8.00
76	Rear bumper side retainer RH (Short)	1	8.00	Necessary	8.00
77	Rear tail lamp assy RH	1	90.00	X Cracked	90.00
78	Rear lamp lower panel RH	1	35.00	Bented	35.00

To do
adjustment

Sub-Total: 10,172.00
Total Parts : 10,172.00

Special Nett Items

1	Anti-rust coating	6	80.00	ADD. x	480.00
2	Fender inner sealant	1	80.00	ADD. d	80.00
3	Front number plate with casing	1	35.00	vis	35.00
4	Windscreen sealant	1	100.00	nee Co	100.00
5	Rear bumper sensor set	1	250.00	SH Y	250.00
6	Brake oil	2	40.00	ng	80.00
7	Radiator coolant	1	80.00	nee	80.00

Total Nett Items: 1,105.00

BH AUTO SERVICES PTE LTD

Blk 1, Sector C, Sin Ming Industrial Estate #01-111 / 113 / 115 / 117 Singapore 575636
Tel: 6559 8944 / Fax: 6269 2404

Accident Vehicle Of : SGT2397D

Page : 3 of 3

Labour Charges For Front Portion

1	Provide skill labour to remove all damaged & necessary parts, to panel beat, cut & weld if necessary, to realign all panels and reinstall all replacement parts.	1,800.00 800
2	Provide skill labour & material to putty all replaced & repaired parts, to respray using 2K paint with oven spray booth facilities	700. 2,000.00
3	Provide skill labour to disconnect & check electrical wiring, harness, wye sockets, etc. test & rectify for proper functioning	30 50.00
4	Provide skill labour to check and re-adjust front wheel alignment.	60 70.00
5	Provide skill labour to remove and replace air-con condenser, pipes and radiator, vacuum air-con system and refill gas	100.00
6	Provide skill labour to remove and replace dashboard and related parts	150 180.00
7	Provide skill labour to remove and replace front windscreen	150 150.00
8	Provide skill labour to remove and replace/refit front with sub-frame undercarriage	X 350.00
9	Provide skill labour to remove and refix engine main harness compartment interior	X 150.00
10	Provide skill labour to remove and replace bumper sensors (chk).	50.00
11	Provide skill labour to remove and realign exhaust pipe/system to facilitate repair	X 100.00
12	Provide skill labour to remove and reinstall engine assembly with transmission to facilitate repair	X 450.00
13	Provide skill labour to mount vehicle onto chassis alignment bench	X 250.00
14	Provide skill labour to remove and replace engine mounting and related parts	X 180.00
15	Provide skill labour to remove and replace airbag set with related part	250.00
16	Provide skill labour to reset engine management system with diagnostic fault e.g ABS, SRS, ECU memory etc	250 250.00
17	Provide skill labour to remove and replace ABS pump with pipe and related part	150 200.00

Total Labour: 6,580.00

Total Parts: 10,172.00

Total Nett Items: 1,105.00

17,857.00

GST 7% 1,249.99

Grand Total: 19,106.99

LABOUR For Rear bumper
250.
spray paint 9. 350

Report
Wen Zheng
PP Repair
Before 7/11/12

31 days

Remark: Supplementary estimate will be raised in the event additional damaged parts are found in the course of repair.

12w days vs \$1500/2

Yours sincerely,

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Estimator: Wen zheng
Acknowledged by Repairer
Signature:
Date:

Survey attended by:

Name : _____

Company : _____

Date : _____

Time : _____

Contact No : _____

Email : _____



Service Request Details

Claim
S7M005VL

Reference
None

Loss Date
December 11, 2017

Request Date
December 20, 2017

Due Date
March 20, 2018

Vendor Name
LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss
Own Damage

Services
Accelerated workshop survey

Actions

Next Step
Finish the work

Complete Work

More

Vehicle Information

Incident Vehicle Registration #
SGT2397D

Photos

LKK AUTO CONSULTANTS PTE LTD (OD)

January 3, 2018

SGT 2397D AMEND STATEMENT.pdf

Forms / Claim Documents

Others

LKK AUTO CONSULTANTS PTE LTD (OD)

December 27, 2017

SGT 2397D SERVICE RECORD.pdf

Forms / Claim Documents

Others

LKK AUTO CONSULTANTS PTE LTD (OD)

December 27, 2017

NEW GIA.PDF

Reports & Statement

GIA Report

LKK AUTO CONSULTANTS PTE LTD (OD)

December 27, 2017

NEW GIA.PDF

Forms / Claim Documents



Service Request Details

Claim
S7M005VL

Reference
None 

Loss Date
December 11, 2017

Request Date
December 20, 2017

Due Date
March 20, 2018

Vendor Name
LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss
Own Damage

Services
Accelerated workshop survey

Actions

Next Step
Finish the work

Complete Work

More

Vehicle Information

Incident Vehicle Registration #
SGT2397D



Assessment Details

General & Workshop Details

Vehicle & Driver Details

Vehicle Condition

Taxes & Ratio

Parts & Labour

Miscellaneous

Summary

General Details

Involving

1 2006 TOYOTA COROLLA ALTIS 1.6 (SGT2397D)

Date of Loss

December 11, 2017

Time of Loss

23.00

Loss Description

SGT2397D(INSD) SKIDDED AND HIT DIVIDER

Comment

Workshop Details

Total Rebate Amount

Nett Loss Amount

\$8,780.00

Assigned Workshop

LKK AUTO CONSULTANTS PTE LTD (OD)

Target Date of Completion *

Days of work completion *



Assessment Details

General & Workshop Details

Vehicle & Driver Details

Vehicle Condition

Taxes & Ratio

Parts & Labour

Miscellaneous

Summary

Vehicle & Driver Details

Vehicle Registration#

SGT2397D

Registration State

Mileage

Purchase Date

Registration Date *

Age of Vehicle

10

Manufacturing Year

2006

Make

TOYOTA

Market Value

0

Driver Details

Driver Name

BIN MOHAMAD MOHAMED RAFII

Date of Birth

December 17, 1974

Age

43

Occupation

Unknown

Education Qualification

Other

Business Correspondence ▼

Gender

Unknown

Female ▼

Marital status

Unknown

Single ▼

Identification #

S7441917H



Assessment Details

General & Workshop Details

Vehicle & Driver Details

Vehicle Condition

Taxes & Ratio

Parts & Labour

Miscellaneous

Summary

Detailed Assessment

Inspection Date *

mm/dd/yyyy

Total Loss

Towing Charges

Voluntary Excess

Compulsory Excess

Young/Inexperienced/Unnamed Driver Excess

Other Excess

Condition of Vehicle at time of survey

General condition

Excellent



Steering (Serviceable)

