

ASS. REC. BY:

REF: CS/MSG17024135/R19d302 Special Instructions:

SURVEYOR

Menimen

Rasul

ASSIGNMENT (Office)

From (Person):

Irene Tan

of

MSIG

Date/Time:

20/12/17 @ 9.46am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKU 5593G

Insured:

SLE 1945Z

at Workshop m/s

Ding Auto

Tel:

9239 4128

of BIK 10, # 01-20 Sin Ming Ind. Est. Sec. C

Policy No:

MSD / Vpcp / 17-001233

Claim No:

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

16/12/2017

CA / REV / REP. / REV 24 HRS

'wp'

249 jalan Boon Lay

H.O.D. Endorsement:

Date/Time:

11.05am @ 20/12/17

Person Contacted:

Ivonne

Vehicle:

IN / OUT

Date/Time

Action/Instruction (✓) Estimate

SKU 5593G - CS / SMQ17002640 / Ggh3

D.O.A : 14/11/2016

SLE 1945Z-X

21/12/17 @ 3.34pm Replied to Irene Tan via Menimen.

18/1/18 @ 4pm Jing being informed that insurance already reject the claim.

19/1/18 submit prev. report

Signature: *[Signature]*

REF:

4557K

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKU 55936

at Workshop m/s DINK AUTO

of 249, 2nd Avenue

Insured: MSH / TP

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 6 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SKU 55936 Yr Regn: 2015 / July

Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: TOYOTA COROLLA ALTIS 1.6 c.c. 1598

Colour: GRY A/C: Insured / Std / NI / NA

Sp.Reading: 197486 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: MROS 3REH 104535850

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/55 R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or WESTLAKES

Front

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 16/12/17 D.O.I. 20/12/17

Survey held at DINK AUTO

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S FR

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 9 JUL 2018

Date/Time, File Pass to?

1) 19/7 10:30 AM

Date/Time, File Return to?

2) _____

☒ : Preli. Report

☐ : Final Report

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Add Fee: ☐ : Site Insp (\$ _____) \$ + RS _____

☐ : Interview (\$ _____) Photos _____

☐ : Tech. Invs (\$ _____) Others _____

☐ : Weekend (\$ _____)

Report Format : _____

Lump Sum / I.B.I: (\$ _____)

TOTAL

200

10

210



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
MSIG INSURANCE (SINGAPORE) PTE LTD		Ref : CS/MSG17024135/R1qd3	
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581		Date : 20-12-2017	
		Code : MSG	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SLE 1945Z	Veh. Inspected	SKU 5593G
Policy No.	MSD/VPCP/17-001233	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From	MERIMEN (IRENE TAN)	Assign Date	20/12/2017
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	16/12/2017	Inspection Date	20/12/2017
Survey held at	249 JALAN BOON LAY		
Repairer	DING AUTO PTE LTD		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	19 Dec 2017 14:16 Sendback Est	19 Dec 2017 15:16 \$7,894.02	20 Dec 2017 09:46 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

Insured:	HITACHI CAPITAL ASIA PACIFIC PTE LTD, Co. Reg. No.: 199400399N		
Main Claimant:	LCRF PTE LTD, Co. Reg. No.: 201624597K		
Vehicle Reg. No.:	SKU5593G	Date of Loss:	16/12/2017 12:00 - :59
Claim Type:	TP	Policy/Cover Note No.:	MSD/VPCP/17-001233 Coverage: 01/06/2017 - 31/05/2018
Vehicle Reg. No. (Insured):	SLE1945Z	Policy No. (Claimant):	999995029
		Excess:	
Repairer:	Ding Auto Pte Ltd (HQ) Blk 10, #01-20, Sin Ming Industrial Estate Sector C, 575645 Sin Ming - Tel: 64521208		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]		
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 21/12/2017]		
Driver/Custodian (Insured):	TAN KOK CHUAN (/ Male), NRIC: S1554121J		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Shiau Chan (LKKAUTO)

From: JingFeng <jingfeng@dingauto.sg>
Sent: Wednesday, 18 July 2018 4:00 PM
To: Shiau Chan (LKKAUTO)
Cc: SUR; kenneth.ding@dingauto.sg; ACCOUNTS@DINGAUTO.SG; Dd hashim; duan.hongbo@dingauto.sg
Subject: Re: Resurvey for Q mark and B4 paint photo for SKU5593G DOA 16/12/2017
Attachments: Re: ACCIDENT INVOLVING FOR SKU5593G & SLE1945Z DOA : 16/12/2017.eml

Dear Shiau Chan

Please check the attach email

This case alry reject claims alry

Thanks

BEST REGARDS

DING AUTO PTE LTD

YOU JING FENG
HP : 97335832
TEL Office : 92394128
FAX :62652690

On 18/07/2018 15:58, Shiau Chan (LKKAUTO) wrote:

> Dear Jing Feng,
>
> Any updates of below email?
>
> Best Regards,
> Shiau Chan (Ms) | Case Handler
> LKK Auto Consultants Pte Ltd
> Phone: 6256-3561 | email:
> siewsc@lkkauto.com<mailto:denisetay@lkkauto.com> | fax: 6256-4315 Blk
> 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)
>
> From: Shiau Chan (LKKAUTO)
> Sent: Thursday, 31 May 2018 5:08 PM
> To: Rasul (LKKAUTO) <Rasul@lkkauto.com>; yvonne wong
> <yvonne.wong@dingauto.sg>
> Cc: SUR <sur@lkkauto.com>; You jingfeng <jingfeng@dingauto.sg>
> Subject: RE: Resurvey for Q mark and B4 paint photo for SKU5593G DOA
> 16/12/2017
>
> Dear Yvonne,
>
> Kindly provide us the final bill of SKU 5593G for finalise.
>
> Best Regards,
> Shiau Chan (Ms) | Case Handler

> LKK Auto Consultants Pte Ltd
> Phone: 6256-3561 | email:
> siewsc@lkkauto.com<mailto:denisetay@lkkauto.com> | fax: 6256-4315 Blk
> 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)
>
> From: Rasul (LKKAuto)
> Sent: Tuesday, 22 May 2018 4:22 PM
> To: yvonne wong
> <yvonne.wong@dingauto.sg<mailto:yvonne.wong@dingauto.sg>>
> Cc: Admin-D (LKKAuto)
> <admin-d@lkkauto.com<mailto:admin-d@lkkauto.com>>; You jingfeng
> <jingfeng@dingauto.sg<mailto:jingfeng@dingauto.sg>>; Shiau Chan
> (LKKAuto) <siewsc@lkkauto.com<mailto:siewsc@lkkauto.com>>
> Subject: RE: Resurvey for Q mark and B4 paint photo for SKU5593G DOA
> 16/12/2017
>
> Dear Yvonne,
>
> Kindly provide us the final bill for finalise.
>
>
>
> Best Regards,
> Rasul | Assessor
> LKK Auto Consultants Pte Ltd
> Phone: 6256-3561 | email: Rasul@lkkauto.com<mailto:Rasul@lkkauto.com>
> | fax: 6841-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,
> #02-25 | S(408933) [1]Save the Earth. Print only when necessary.
>
> From: yvonne wong [mailto:yvonne.wong@dingauto.sg]
> Sent: Friday, 22 December, 2017 11:41 AM
> To: Rasul (LKKAuto)
> Cc: Admin-D (LKKAuto); You jingfeng
> Subject: Resurvey for Q mark and B4 paint photo for SKU5593G DOA
> 16/12/2017
>
> Dear Rasul
>
>
> Attach the Q mark parts photo and B4 paint photo.
>
>
> Thank you
>
>
> Yvonne Wong
> Ding Auto Pte Ltd
>
>
>
> [Image removed by
> sender.]<https://www.avast.com/sig-email?utm_medium=email&utm_source=ink&utm_campaign=sig-email&utm_content=webmail>
>
> Virus-free.
> [www.avast.com<https://www.avast.com/sig-email?utm_medium=email&utm_source=ink&utm_campaign=sig-email&utm_content=webmail>](https://www.avast.com/sig-email?utm_medium=email&utm_source=ink&utm_campaign=sig-email&utm_content=webmail)

> rce=link&utm_campaign=sig-email&utm_content=webmail>

>

>

This email has been checked for viruses by Avast antivirus software.
<https://www.avast.com/antivirus>

Shiau Chan (LKKAUTO)

From: Lionel Tan <lionel_tan@sg.msig-asia.com>
Sent: Wednesday, 23 May 2018 3:04 PM
To: 'Michelle'
Cc: Kenneth Ding; You jingfeng
Subject: RE: ACCIDENT INVOLVING FOR SKU5593G & SLE1945Z DOA : 16/12/2017
Attachments: Photographs.pdf

Hi Michelle,

Your client cut onto our insured lane.

Please refer to attached photographs.

Regards,

Lionel Tan
Executive, Claims Services (Motor)
D: +65 6643 1307 | F: +65 6225 7402 | lionel_tan@sg.msig-asia.com

-----Original Message-----

From: Michelle [mailto:accounts@dingauto.sg]
Sent: Wednesday, 23 May, 2018 2:53 PM
To: Lionel Tan <lionel_tan@sg.msig-asia.com>
Cc: Kenneth Ding <kenneth.ding@dingauto.sg>; You jingfeng <jingfeng@dingauto.sg>
Subject: ACCIDENT INVOLVING FOR SKU5593G & SLE1945Z DOA : 16/12/2017

Dear Lionel,

As per our conversation,
Kindly provide us with an revert email the reason for liability down.

Thank you so much

--

Yours Sincerely,
Michelle Fang
92394128
Ding Auto Pte Ltd

This email has been checked for viruses by Avast antivirus software.
<https://www.avast.com/antivirus>

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Note: This document has not been finalised.**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Irene Tan Gek Ing

Date: 21 Dec 2017

Preliminary Advice

Insured Vehicle No	: SLE1945Z	Accident Date	: 16/12/2017
TP Vehicle No	: SKU5593G	Assignment Date	: 20/12/2017
Make	: TOYOTA COROLLA ALTIS	Est. Duration of Repair	: 6.00
Date of Inspection	: 20/12/2017		
Inspection At	: DING AUTO PTE LTD (HQ) BLK 10, #01-20, SIN MING INDUSTRIAL ESTATE SECTOR C SINGAPORE 575645		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	7,894.02
Revised Amount	:S\$	3,259.52
Check Items (Estimated)	:S\$	283.80
Total	:S\$	3,543.32

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

Remarks

- () The vehicle is economical/not economical for repair.
- (X) The above survey was conducted on a 'without prejudice' basis.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

Insurers report correctly the details of the accident to speed up the claims process.
 This report must be completed by the Policyholder and/or the Authorised Driver.
 Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to
 terminate policy ability.
 The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
 Any false reporting may be referred to the Police for investigation.
 This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of
 Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
 In the event of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available
 if needed.

ACCIDENT STATEMENT

Date Of Report 16/12/2017 14:38
 Date Of Accident 16/12/2017 12:15
 Exact Location Of Accident BETWEEN ROCHOR ROAD AND VICTORIA STREET JUNCTION
 Reported State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SKU5593G
 Insured/Policyholder
 Name Of Registered Owner LCRF PTE LTD
 Reg No 201624597K
 Email Address NOEMAIL
 Mobile Phone No
 Alternative Phone No OFFICE-31584255
 Vehicle Particulars
 Manufacturer TOYOTA
 Model COROLLA ALTIS-1.6 CLASSIC CVT (A)
 Exact Purpose for which vehicle was being used at
 time of accident
 Are you claiming under your own insurance policy
 covering to your vehicle? NO
 If No, Please state action to be taken THIRD PARTY
 Vehicle Category PRIVATE HIRE
 Insurance Company
 Name of Insurance Company AIG ASIA PACIFIC INSURANCE PTE. LTD.
 Type Of Coverage COMPREHENSIVE
 Fleet Policy YES
 Policy Number 999995029
 Cover Note Number
 Driver
 Name of Driver QUEK PAHT TE KELVIN
 NRIC No S7331273F
 Date Of Birth 06/09/1973
 Occupation OUTDOOR
 Date Of Driving Pass 07/01/2002
 Driving Experience 15 YEARS AND 11 MONTHS
 Gender MALE
 Mobile Number
 Fax Number
 Contact Number
 Email Address NOEMAIL

Address
Postcode

Was Driver an employee of the Insured's Company NO
Relationship of the Driver with the Insured OTHER - HIRER
Registration Number of Driver's Own Vehicle -
Insurance Company of Driver's Own Vehicle -

General Information of the Accident

Type Of Accident SIDE SWIPE
Weather Conditions CLEAR
Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
Was any body injured in the Accident? NO
Was any other material or property damaged? YES
Have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
Number of Passengers (Including Driver) 2

Details of Police Action

Was the accident reported to the police? NO
If Yes, Please state which Police Station
Was notice of intended Prosecution given? NO
If Yes, against whom?

Circumstances of Accident

REFER TO STATEMENT

Attachment(s)

Are accident photos available for attachment? YES
Was there any video captured by Car Camera? NO
Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SLE1945Z
Vehicle Make/Model/Colour

Details Of Properties

Name of Driver
M/PO/Passport Number
Contact Number
Address
Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

Details of Witness

Name
Phone Number
Email Address

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorised Driver.
3. All information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material information may allow insurance companies to repudiate policy liability.
4. The use and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. This report may be referred to the Police for investigation.
6. This report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application to the Records Centre.
7. In submitting this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of this report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)
I, the undersigned, acknowledge, agree and consent that:
 - a. My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, process and/or process my personal data/personal information set out in this [form] and any other personal information disclosed by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Regulatory Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - i. processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigation relating to the claims;
 - ii. investigating the accident and/or my claims;
 - iii. carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - iv. administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on my internal cover of envelopes/mail packages); and/or
 - v. complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively, the "Purposes").
 - b. Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
 - c. My Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
 - d. My Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
9. The information so collected under (d) above may be shared / disclosed:
 - a. To all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud;
 - b. To regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - c. In complying with requirements under any regulations, laws or court orders.

Signature
(Date/Time)

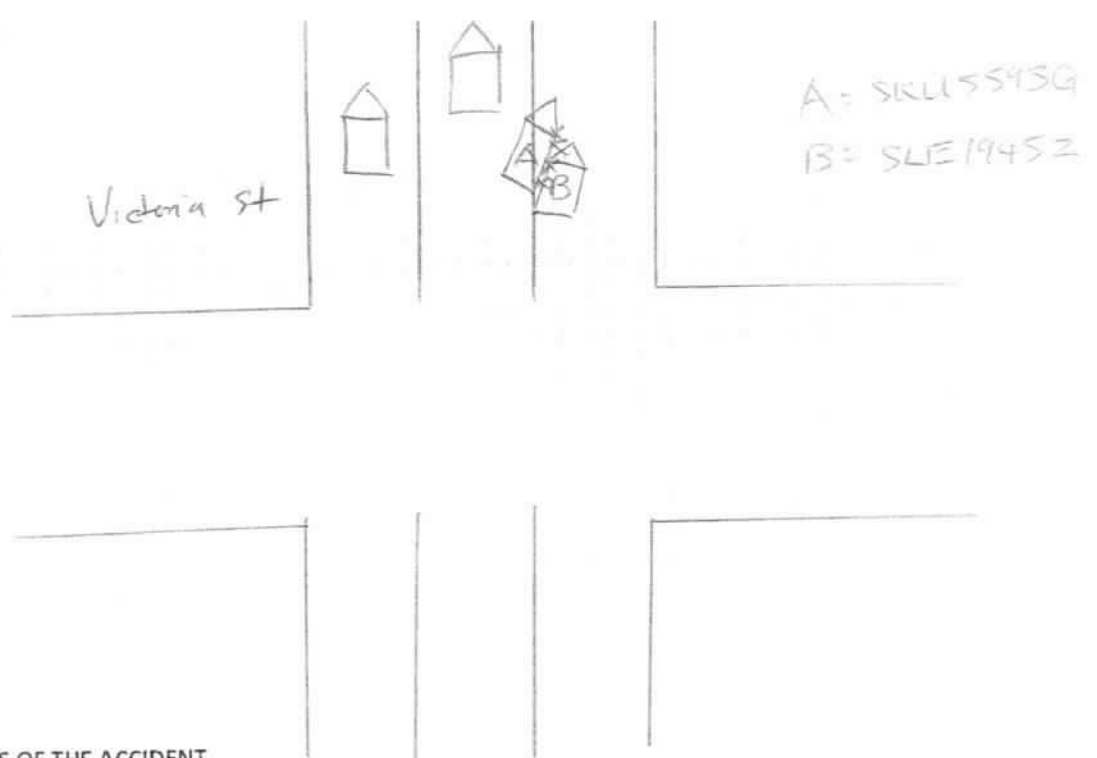


Driver's Signature
(if driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Date = 16th Dec 2017
 Time = 12-15pm
 Venue = Victoria St & Rocher Road Junction

On that day I was at the above location and about to signal right and going to turn right. A few second later a m/vehicle SLE1945Z from my right and collided into my right side portion. No one was injured.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
 Date & Time:



Driver's Signature
 (If driver is not the policyholder)
 Date & Time:

Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:



TP INSURER: **MSIG Insurance (Singapore) Pte. Ltd. (HQ)**0
0
SingaporeClaimant Insurer: **AIG Asia Pacific Insurance Pte. Ltd.****PARTICULARS OF CLAIM**

Claim Type:	Third Party	Ref. No:	
Policy No:		Date of Loss:	16/12/2017
Vehicle Reg. No.:	SKU5593G	Driveable?	
Party At Fault:	UNKNOWN		
Driver (TP):	QUEK PAHT TE KELVIN		
Make/Model:	TOYOTA COROLLA ALTIS, 1.6 CLASSIC CVT (A)	Vehicle Reg. Date:	31/07/2015
Vehicle Colour:	Silver		
Engine No:	1ZRX521328	Chassis No:	MR053REH104535850
Odometer:	0 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	7		
Description of Accident/Loss	REFER TO STATEMENT		
Remarks:	VEHICLE LYING AT 249 JALAN BOON LAY		
Present Location:	DING AUTO PTE LTD (HQ)		

COST OF CLAIMS	Amount
Parts	3,254.02
Miscellaneous Items	680.00
Labour	3,960.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (\$\$)	7,894.02
+ GST 7.00% (\$\$)	552.58
Nett Amount (\$\$)	8,446.60

This claim is handled by: **XIAO TING**

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 19 Dec 2017)
 Parts: 143 TOYOTA COROLLA ALTIS 1.6 CLASSIC CVT (A) (Catalogue:Merimen Singapore 1.0)
 Labour: Repairer's (Price-denominated Standard List)
 Print Code: Ding Auto Pte Ltd/SKU5593G/19/12/2017 15:16
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars		%Disc	%Depr	Amount
1	1		*FRONT FENDER RHS	Free /	0.00	0.00	*450.00 F
2	1		*FRONT FENDER SPLASH SHIELD RHS	DC /	0.00	0.00	*60.00 F
3	10		*FRONT FENDER SPLASH SHIELD CLIPS	new /	0.00	0.00	*12.00 F
4	1		*FRONT FENDER VVTI	new /	0.00	0.00	*28.00 F
5	1		*FRONT FENDER WHEEL HOUSING RHS	Sul X	0.00	0.00	*240.00 F
6	1		*FRONT BUMPER	DC /	0.00	0.00	*205.00 F
7	1		*FRONT BUMPER SIDE RETAINER RHS	new /	0.00	0.00	*24.00 F
8	10		*FRONT BUMPER CLIPS	new /	0.00	0.00	*15.00 F
9	1		*FRONT BUMPER FOGLAMP COVER RHS	Sul X	0.00	0.00	*45.00 F
10	1		*FRONT BUMPER FOGLAMP RHS	Sul X	0.00	0.00	*120.00 F
11	1		*FRONT HEADLAMP RHS	Free /	0.00	0.00	*280.00 F
12	1		*FRONT HEADLAMP TOP CHROME MOULDING RHS	Sul /	0.00	0.00	*60.00 F
13	4		*FRONT HEADLAMP CLIPS	new /	0.00	0.00	*7.20 F
14	1		*FRONT HEADLAMP SIGNAL LAMP BULB	BR /	0.00	0.00	*8.00 F
15	1		*FRONT HEADLAMP BULB	Sul X	0.00	0.00	*18.00 F
16	1		*FRONT RADIATOR GRILLE	# /	0.00	0.00	*180.00 F
17	6		*FRONT RADIATOR GRILLE CLIPS	new /	0.00	0.00	*9.00 F
18	1		*FRONT SUPPORT PANEL	PA /	0.00	0.00	*220.00 F
19	1		*FRONT WIPER TANK	DC /	0.00	0.00	*85.00 F
20	1		*FRONT WIPER TANK MOTOR	DC /	0.00	0.00	*78.00 F
21	1		*FRONT WIPER TANK INTEL CAP	(X	0.00	0.00	*12.00 F
22	1		*FRONT DRIVE SHAFT RHS	(X	0.00	0.00	*575.00 F
23	1		*FRONT SHOCK ABSORBER RHS	Sul X	0.00	0.00	*155.00 F
24	1		*FRONT SHOCK ABSORBER TOP MOUNTING	(X	0.00	0.00	*72.00 F

F=Franchise part.

Sub Total (S\$) 2,958.20
 + Margin on L,N Items 10.00% (S\$) 295.82
 Total Parts (S\$) 3,254.02

Ding Auto Pte Ltd/SKU5593G/19/12/2017 15:16. Not valid without Reference section.
 Generated using Merimen e-Claims IEAS

Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<u>Miscellaneous Items</u>			
1	1	FRONT RIMS RHS (SPECIAL NETT)	480.00 ³⁰⁰
2	1	FRONT TYRE RHS (SPECIAL NETT)	200.00 ³⁰⁰
Sub Total (S\$)			680.00

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	TO REMOVE & REPLACE THE ABOVE DAMAGED PARTS. KNOCK OUT DENTS ON AFFECTED PORTION, ADJUST AND REALIGN THE SAME.	New	1,500.00 ⁶⁰⁰
2	TO DONE FRONT WHEEL ALIGNMENT	New	120.00 ⁶⁰
3	R & R FRONT WHEEL TYRE AND RIM & BALANCING	New	120.00 ³⁰
4	CHECK WIRING & LIGHTING SYSTEM	New	100.00 ³⁰
5	APPLY UNDERCOATING ON AFFECTED AREA	New	150.00 ⁶⁰
6	TO PUTTY & SPRAY PAINT OF THE AFFECTED AREAS.	New	1,500.00 ⁶⁰⁰
7	TO REMOVE & REPLACE UNDERCARRIAGE	New	350.00 ³⁰
8	TO REFOCUS HEADLAMP & WIRING	New	120.00 ³⁰
Gross Labour Cost (S\$)			3,960.00

Ding Auto Pte Ltd/SKU5593G/19/12/2017 15:16. Not valid without Reference section.

Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

RASUL
HP 90010008

6 days

7/P

20/12/17 @ 1730

Resin by paint

[Signature]
21/12/17.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	19 Dec 2017 14:16 Sendback Est	19 Dec 2017 15:16 S\$7,894.02	20 Dec 2017 09:46 Edit Adj Rpt	S\$3,259.52 Edit Estimates	S\$3,259.52 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
Insured:	HITACHI CAPITAL ASIA PACIFIC PTE LTD , Co. Reg. No.: 199400399N								
Main Claimant:	LCRF PTE LTD , Co. Reg. No.: 201624597K								
Vehicle Reg. No.:	SKU5593G	Date of Loss:	16/12/2017 12:00 - :59 [28 Months and 16 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP	Policy/Cover Note No.:	MSD/VPCP/17-001233 Coverage: 01/06/2017 - 31/05/2018						
Vehicle Reg. No. (Insured):	SLE1945Z	Policy No. (Claimant):	999995029						
		Excess:							
Repairer:	Ding Auto Pte Ltd (HQ) Blk 10, #01-20, Sin Ming Industrial Estate Sector C, 575645 Sin Ming - Tel: 64521208								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 19/01/2018]								
Driver/Custodian (Insured):	TAN KOK CHUAN (/ Male), NRIC: S1554121J								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

SKU5593G
[SLE1945Z]
TP
LCRF PTE LTD
Dec 16 2017 12:00PM
[HITACHI CAPITAL ASIA PACIFIC PTE LTD]
Ding Auto Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Assessment Reports			1 per page	☒
No	Finalized On	Ding Auto Pte Ltd (HQ)		Thumbnail Print
1	18/12/17 18:28	Accident Statement		Load HTM
2	19/12/17 15:16	Repairer Estimates		Load HTM
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	21/12/17 15:34	Adjuster Immediate Advice		Load HTM
Photos/Images			3 per page	☒
No	Finalized On	Ding Auto Pte Ltd (HQ)		Thumbnail Print
1	16/12/17 14:47	Accident Photo [Linked Accident Report Documents]		Load JPG ☒
2	16/12/17 14:47	Accident Photo [Linked Accident Report Documents]		Load JPG ☒
3	16/12/17 14:47	Accident Photo [Linked Accident Report Documents]		Load JPG ☒
4	16/12/17 14:47	Accident Photo [Linked Accident Report Documents]		Load JPG ☒
5	16/12/17 14:47	Accident Photo [Linked Accident Report Documents]		Load JPG ☒
6	16/12/17 14:47	Accident Photo [Linked Accident Report Documents]		Load JPG ☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	19/07/18 11:48	Odometer Reading		Load JPG ☒
2	19/07/18 11:48	Chassis Number		Load JPG ☒
3	19/07/18 11:48	General View		Load JPG ☒
4	19/07/18 11:48	General View		Load JPG ☒
5	19/07/18 11:48	General View		Load JPG ☒
6	19/07/18 11:48	General View		Load JPG ☒
7	19/07/18 11:48	General View		Load JPG ☒
8	19/07/18 11:48	General View		Load JPG ☒
9	19/07/18 11:48	General View		Load JPG ☒
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20	19/07/18 11:48	General View		Load JPG ☒
21	19/07/18 11:48	General View		Load JPG ☒
22	19/07/18 11:48	General View		Load JPG ☒

Assessment Reports			1 per page	☒
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71	24/08/18 11:55	Reinspection Photo	 Load JPG	☒
72	24/08/18 11:55	Reinspection Photo	 Load JPG	☒

Assessment Reports			1 per page	☒
No	Finalized On	Ding Auto Pte Ltd (HQ)	Thumbnail	Print
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74	24/08/18 11:55	Reinspection Photo	 Load JPG	☒
75	24/08/18 11:55	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	20/12/17 08:52	OI GIA REPORT	 Load PDF	

Linked Accident Report Documents

Assessment Reports			1 per page	☒
No	Finalized On	Ding Auto Pte Ltd (HQ)	Thumbnail	Print
1	18/12/17 18:28	Accident Statement	 Load HTM	
Photos/Images			3 per page	☒
No	Finalized On	Ding Auto Pte Ltd (HQ)	Thumbnail	Print
1	16/12/17 14:47	Accident Photo	 Load JPG	☒
2	16/12/17 14:47	Accident Photo	 Load JPG	☒
3	16/12/17 14:47	Accident Photo	 Load JPG	☒
4	16/12/17 14:47	Accident Photo	 Load JPG	☒
5	16/12/17 14:47	Accident Photo	 Load JPG	☒
6	16/12/17 14:47	Accident Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	Ding Auto Pte Ltd (HQ)	Thumbnail	Print
1	18/12/17 18:28	Sketch Plan	 Load TIF	
2	18/12/17 18:28	Sketch Plan #2	 Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Repairer ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG17024135/R1QD3E2

Date: 24/08/2018

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No:

MSD/VPCP/17-001233

Claimant Vehicle No : SKU5593G

Insured Vehicle No : SLE1945Z

Date of Loss: 16/12/2017

Nature of Claim: TP

Claim No: N/A

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKU5593G**

Make & Model: TOYOTA COROLLA ALTIS, 1.6 CLASSIC CVT (A)

Engine No: HIDDEN

Reg. Date: 31/07/2015 (Man. Year: 2015)

Chassis No: MR053REH104535850

Colour: Grey

Odometer: 197456 km

Engine Capacity: 1598 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16

Rear Tyre Size: 205/55 R16

Front Left Side: West Lake 6 mm

Rear Left Side: West Lake 6 mm

Front Right Side: West Lake 6 mm

Rear Right Side: West Lake 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,254.02	1,609.52	1,644.50	50.54
Miscellaneous Items	680.00	300.00	380.00	55.88
Labour	3,960.00	1,350.00	2,610.00	65.91
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	7,894.02	3,259.52	4,634.50	58.71
+ GST 7.00/7.00% (S\$)	552.58	228.17	324.41	58.71
Nett Amount (S\$)	8,446.60	3,487.69	4,958.91	58.71

INSPECTION

Date of Assignment: 20/12/2017 Present Location:

Ding Auto Pte Ltd (HQ)

Date Inspected: 20/12/2017 Inspected At:

Blk 10, #01-20, Sin Ming Industrial Estate
Sector C
Singapore 575645

Estimated Period of Repair: 6.0 days

Adjuster: MOHD RASUL

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

(REPAIR COST NOT CONCLUDE)

(EXCLUDE CHECK ITEMS S\$283.80 NETT)

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 24 Aug 2018)
Parts:	143	TOYOTA COROLLA ALTIS 1.6 CLASSIC CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKU5593G)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT FENDER RHS (WCP)	Buckled	450.00 F	*450.00 F
2	1		*FRONT FENDER SPLASH SHIELD RHS (WCP)	Deformed	60.00 F	*60.00 F
3	10		*FRONT FENDER SPLASH SHIELD CLIPS (WCP)	Necessary	12.00 F	*12.00 F
4	1		*FRONT FENDER VVTI (WCP)	Necessary	28.00 F	*28.00 F
5	1		*FRONT FENDER WHEEL HOUSING RHS (WCP)	Serviceable	240.00 F	*- F
6	1		*FRONT BUMPER (WCP)	Deformed	205.00 F	*205.00 F
7	1		*FRONT BUMPER SIDE RETAINER RHS (WCP)	Necessary	24.00 F	*24.00 F
8	10		*FRONT BUMPER CLIPS (WCP)	Necessary	15.00 F	*15.00 F
9	1		*FRONT BUMPER FOG LAMP COVER RHS (WCP)	Serviceable	45.00 F	*- F
10	1		*FRONT BUMPER FOG LAMP RHS (WCP)	Serviceable	120.00 F	*- F
11	1		*FRONT HEADLAMP RHS (WCP)	Broken	280.00 F	*280.00 F
12	1		*FRONT HEADLAMP TOP CHROME MOULDING RHS (WCP)	Scratched	60.00 F	*60.00 F
13	4		*FRONT HEADLAMP CLIPS (WCP)	Necessary	7.20 F	*7.20 F
14	1		*FRONT HEADLAMP SIGNAL LAMP BULB (WCP)	Broken	8.00 F	*8.00 F
15	1		*FRONT HEADLAMP BULB (WCP)	Serviceable	18.00 F	*- F
16	1		*FRONT RADIATOR GRILLE (WCP)	* Check	180.00 F	*- F
17	6		*FRONT RADIATOR GRILLE CLIPS (WCP)	Necessary	9.00 F	*9.00 F
18	1		*FRONT SUPPORT PANEL (WCP)	Bent	220.00 F	*220.00 F
19	1		*FRONT WIPER TANK (WCP)	Deformed	85.00 F	*85.00 F
20	1		*FRONT WIPER TANK MOTOR (WCP)	* Check	78.00 F	*- F
21	1		*FRONT WIPER TANK INTEL CAP (WCP)	Serviceable	12.00 F	*- F
22	1		*FRONT DRIVE SHAFT RHS (WCP)	Serviceable	575.00 F	*- F
23	1		*FRONT SHOCK ABSORBER RHS (WCP)	Serviceable	155.00 F	*- F
24	1			Serviceable	72.00 F	*- F

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
*FRONT SHOCK ABSORBER TOP MOUNTING						
(WCP)						
F=Franchise part.						
Sub Total (S\$)					2,958.20	1,463.20
+ Margin on L,N Items 10.00/10.00% (S\$)					295.82	146.32
Total Parts (S\$)					3,254.02	1,609.52

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
Miscellaneous Items				
1	1	FRONT RIMS RHS (SPECIAL NETT) (Scratched)	480.00	300.00
2	1	FRONT TYRE RHS (SPECIAL NETT) (Serviceable)	200.00	0.00
Sub Total (S\$)			680.00	300.00

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE & REPLACE THE ABOVE DAMAGED PARTS. KNOCK OUT DENTS ON AFFECTED PORTION, ADJUST AND REALIGN THE SAME.	New	1,500.00	600.00
2	TO DONE FRONT WHEEL ALIGNMENT	New	120.00	60.00
3	R & R FRONT WHEEL TYRE AND RIM & BALANCING	New	120.00	0.00
4	CHECK WIRING & LIGHTING SYSTEM	New	100.00	30.00
5	APPLY UNDERCOATING ON AFFECTED AREA	New	150.00	60.00
6	TO PUTTY & SPRAY PAINT OF THE AFFECTED AREAS.	New	1,500.00	600.00
7	TO REMOVE & REPLACE UNDERCARRIAGE	New	350.00	0.00
8	TO REFOCUS HEADLAMP & WIRING	New	120.00	0.00
Gross Labour Cost (S\$)			3,960.00	1,350.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >