

Veron Chen (LKKAuto)

From: Muhd Ashik B Madi <ashik_madi@sg.msig-asia.com>
Sent: Tuesday, 30 January 2018 3:40 PM
To: Naz (LKKAuto)
Cc: SUR; Bryan Ang (LKKAuto)
Subject: RE: MSIG Claim No: 541558 ; SGH 575H & XD 7869J ; D.O.A. 18/12/17 (Height Measurement Case)

Dear Naz,

Thank you for your email & the attached report.

We will write to the insured company to inform them of your findings.

Ashik Madi

Executive, Claims Services (Motor)

Direct line +65 6594 2548 | Direct fax +65 6225 7402 | ashik_madi@sg.msig-asia.com



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MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



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From: Naz (LKKAuto) [mailto:Naz@lkkauto.com]
Sent: Monday, 29 January, 2018 12:01 PM
To: Muhd Ashik B Madi <ashik_madi@sg.msig-asia.com>
Cc: SUR <sur@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: Re: MSIG Claim No: 541558 ; SGH 575H & XD 7869J ; D.O.A. 18/12/17 (Height Measurement Case)

Dear Mr Muhd Ashik,

Attached herewith is the Height Measurement Report.

A hardcopy of the report will be forwarded to your office in due course. I have related my findings to the Insured Driver. He is unwilling to accept the report findings. He is adamant that the accident is not caused by him. Kindly take note.

Thank you.

Best Regards,

Naz | Technical Investigator

LKK Auto Consultants

Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Naz (LKKAuto)
Sent: Monday, 15 January 2018 12:51:03 PM
To: Muhd Ashik B Madi
Cc: SUR; Bryan Ang (LKKAuto)
Subject: Re: MSIG Claim No: 541558 ; SGH 575H & XD 7869J ; D.O.A. 18/12/17 (Height Measurement Case)

Dear Mr Muhd Ashik,

I apologize for the slight delay. I have forwarded the Height Measurement Report to my senior for review again after making some amendments as per his instructions. I will email it to you once he has gone through it. Your understanding is greatly appreciated.

Thank you.

Best Regards,

Naz | Technical Investigator

LKK Auto Consultants

Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Muhd Ashik B Madi <ashik_madi@sg.msig-asia.com>
Sent: Thursday, 4 January 2018 5:01:26 PM
To: Naz (LKKAuto)
Cc: SUR; Bryan Ang (LKKAuto)
Subject: RE: MSIG Claim No: 541558 ; SGH 575H & XD 7869J ; D.O.A. 18/12/17 (Height Measurement Case)

Dear Naz,

Noted with thanks.

Ashik Madi

Executive, Claims Services (Motor)

Direct line +65 6594 2548 | Direct fax +65 6225 7402 | ashik_madi@sg.msig-asia.com



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From: Naz (LKKAuto) [<mailto:Naz@lkkauto.com>]

Sent: Thursday, 4 January, 2018 4:45 PM

To: Muhd Ashik B Madi <ashik_madi@sg.msig-asia.com>

Cc: SUR <sur@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: Re: MSIG Claim No: 541558 ; SGH 575H & XD 7869J ; D.O.A. 18/12/17 (Height Measurement Case)

Dear Mr Muhd Ashik,

I have completed the Height Measurement Report and forwarded it to my senior for review. I will email it to you once he has gone through it.

Thank you.

Best Regards,

Naz | Technical Investigator

LKK Auto Consultants

Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Naz (LKKAuto)

Sent: Thursday, 28 December 2017 5:28:56 PM

To: Muhd Ashik B Madi

Cc: SUR; Bryan Ang (LKKAuto)

Subject: Re: MSIG Claim No: 541558 ; SGH 575H & XD 7869J ; D.O.A. 18/12/17 (Height Measurement Case)

Dear Mr Muhd Ashik,

I have interviewed the Insured. I have also conducted the vehicle inspection and taken the height measurements. I am in the midst of completing my report. I will email it to you once it's done and my senior has reviewed it.

Thank you.

Best Regards,

Naz | Technical Investigator

LKK Auto Consultants

Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Muhd Ashik B Madi <ashik_madi@sg.msig-asia.com>

Sent: Thursday, 28 December 2017 9:51 AM

To: Naz (LKKAuto)
Cc: SUR; Bryan Ang (LKKAuto)
Subject: RE: MSIG Claim No: 541558 ; SGH 575H & XD 7869J ; D.O.A. 18/12/17 (Height Measurement Case)

Dear Naz,

Noted with thanks.

Please update us accordingly.

Ashik Madi
Executive, Claims Services (Motor)
Direct line +65 6594 2548 | Direct fax +65 6225 7402 | ashik_madi@sg.msig-asia.com



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A Member of **MS&AD INSURANCE GROUP**

From: Naz (LKKAuto) [<mailto:Naz@lkkauto.com>]
Sent: Thursday, 28 December, 2017 9:43 AM
To: Muhd Ashik B Madi <ashik_madi@sg.msig-asia.com>
Cc: SUR <sur@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: MSIG Claim No: 541558 ; SGH 575H & XD 7869J ; D.O.A. 18/12/17 (Height Measurement Case)

Dear Mr Muhd Ashik,

I have received the assignment and will proceed with the investigation.

Thank you.

Best Regards,

Naz | Technical Investigator

LKK Auto Consultants

Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 27 December 2017 9:45 AM
To: Naz (LKKAuto); Bryan Ang (LKKAuto)
Cc: SUR; Muhd Ashik B Madi
Subject: FW: Our ref: 541558 Your ref: SGH575H doa 18.12.17 (URGENT)

Dear Investigation Team,

Kindly assist to do a height measurement.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto)

Sent: Wednesday, 27 December, 2017 9:40 AM

To: Muhd Ashik B Madi <ashik_madi@sg.msig-asia.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: Our ref: 541558 Your ref: SGH575H doa 18.12.17 (URGENT)

Dear Ashik,

Thank you for the email.

This case is handle by Veron.

Dear Veron,

FYNA. [CS/MSG17024132/Kvd3](#)

Wishes you a Happy New Year 2018

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Muhd Ashik B Madi [mailto:ashik_madi@sg.msig-asia.com]

Sent: Wednesday, 27 December, 2017 9:07 AM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: Our ref: 541558 Your ref: SGH575H doa 18.12.17 (URGENT)

Dear Shiau Chan,

Enclosed our insured's report for your attention.

Our insured has reported that there was no collision with the third party vehicle.

Please arrange for a survey of our insured's vehicle & to do a height measurement.

Kindly check if the damages on both vehicles are fresh or old damages.

We shall look forward to your findings.

Thank you.

Ashik Madi

Executive, Claims Services (Motor)

Direct line +65 6594 2548 | Direct fax +65 6225 7402 | ashik_madi@sg.msig-asia.com



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