### Thin Thin (LKKAuto)

From:

Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent:

Monday, 30 April 2018 3:52 PM

To:

Thin Thin (LKKAuto); Admin A; Shu Pei (LKKAuto) Chong Boon Sen; Alfred Toh; Hsiao Tong (LKKAuto)

Cc: Subject:

RE: Direct Settlement - Accident Involving SLQ1111A (OI: SNM17D07185C02/1) and

SHC5067P (TP: LKK REF - CC3/CTI17024121/Kub3) on 16.12.2017

LKK REF - CC3/CTI17024121/Kub3 CTI REF - SNM17D07185C02/1 (SLQ1111A)

Dear Thin Thin

We refer to your emails pertaining to the above matter.

Please proceed to resolve the property damage claim at \$3,588.65.

We await your payment advice to enable Boon Sen to act accordingly.

#### **Best Regards**

Alfred Toh Senior Executive Claims Department China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: +65 6389 6183

FAX: +65 6224 7478/6224 7175 Email: claimsdept@sg.cntaiping.com alfred.toh@sg.cntaiping.com www.sg.cntaiping.com



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From: Thin Thin (LKKAuto) [mailto:thinthin@lkkauto.com]

Sent: Monday, April 30, 2018 2:29 PM

To: Chong Boon Sen <booksen.chong@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SLQ1111A (OI: SNM17D07185/C02/1) and SHC5067P (TP: LKK REF -

CC3/CTI17024121/Kub3) on 16.12.2017

Importance: High

Dear Sir / Madam,

We refer to the below matter.

Kindly let us have your approval as TP is chasing us for settlement.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Thin Thin (LKKAuto)

Sent: Wednesday, 11 April 2018 1:39 PM

To: Chong Boon Sen < boonsen.chong@sg.cntaiping.com >; 'Claims Dept of CTI' < claimsdept@sg.cntaiping.com >; Alfred

Toh <alfred.toh@sg.cntaiping.com>

Subject: FW: Direct Settlement - Accident Involving SLQ1111A (OI: SNM17D07185/C02/1) and SHC5067P (TP: LKK REF -

CC3/CTI17024121/Kub3) on 16.12.2017

Importance: High

Dear Sir / Madam,

We refer to the below matter.

Kindly let us have your approval as TP is chasing us for settlement.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Thin Thin (LKKAuto)

Sent: Tuesday, 3 April 2018 8:23 PM

To: Chong Boon Sen < boonsen.chong@sg.cntaiping.com >; Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Cc: Alfred Toh <a href="mailto:alfred.toh@sg.cntaiping.com">alfred.toh@sg.cntaiping.com</a>; Admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>; Shu Pei (LKKAuto)

<shupei@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SLQ1111A (OI: SNM17D07185/C02/1) and SHC5067P (TP: LKK REF -

CC3/CTI17024121/Kub3) on 16.12.2017

Importance: High

Your Ref: SNM17D07185/C02/1 Our Ref: CC3/CTI17024121/Kub3

Dear Sir / Madam,

### ACCIDENT INVOLVING SLQ 1111A AND SHC 5067P ON 16/12/2017

We refer to the above accident.

OI collided to rear portion of TP vehicle.

We did clarify with OI the nature of accident. We had informed OI about TP claim.

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal.

Summary of offer made to workshop Trans-cab Auto Services Pte Ltd is as follows:

	Amount Claimed	Amount Revised
1. Cost of Repairs	\$ 35,702.55	\$ 3,210.00
2. Loss of Rental (\$99.32 x 2.5 days)	\$ 248.30	\$ 248.30
3. Loss of Income (\$ 50 x 2.5 days)	\$ 125.00	\$ 125.00
4. LTA Search Fee	\$ 5.35	\$ 5.35
	\$ 36,081.20	\$ 3,588.65

Enclosed herewith the relevant supporting documents for your kind perusal.

For your approval please.

Best Regards,

Thin Thin Hlaing | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jowyn Tay [mailto:jowyn.tay@sg.cntaiping.com]

Sent: Friday, 22 December 2017 10:21 AM

To: Shu Pei (LKKAuto) < <a href="mailto:shupei@lkkauto.com">shupei@lkkauto.com</a>; Thin Thin (LKKAuto) < <a href="mailto:thin@lkkauto.com">thinthin@lkkauto.com</a>>

Cc: Alfred Toh <a li>alfred.toh@sg.cntaiping.com</a>; Jas Khine (LKKAuto) <a li>jaskhine@lkkauto.com</a>; Admin A <a li>admin-

a@lkkauto.com>; Jowyn Tay <jowyn.tay@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SLQ1111A (OI: SNM17D07185/C02/1) and SHC5067P (TP: LKK REF -

CC3/CTI17024121/Kub3) on 16.12.2017

Importance: High

Dear Thin Thin &/or Shu Pei,

Refer to the said matter.

Please refer to the attachments.

Thank you.

Regards,

### Jowyn Tay

**Deputy Claims Executive** 

Motor Division

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6174

Fax: 6224 7175 / 6224 7478

Email: claimsdept@sg.cntaiping.com jowyn.tay@sg.cntaiping.com Website: www.sg.cntaiping.com

\*\*\*\*\*\*\*\*

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From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]
Sent: Wednesday, 20 December, 2017 5:47 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <a href="mailto:alfred.toh@sg.cntaiping.com">
Tok: Alfred Toh <a href="mailto:alfred.toh@sg.cntaiping.com">
Joel Goh <a href="mailto:joel.goh@sg.cntaiping.com">
Joel Goh <a hre

<jaskhine@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLQ1111A (OI : CTI - TBA) and SHC5067P (TP : LKK REF -

CC3/CTI17024121/Kub3) on 16.12.2017

#### WITHOUT PREJUDICE

Dear Sir/ Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHC 5067P at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

Thank You.

Best Regards,
Shu Pei| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

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No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref

: AAD1712-160

Your Ref

: SLQ1111A

Date

: 08.February 2018

### CHINA TAIPING INSURANCE

Dear Sir/Madam,

# ACCIDENT INVOLVING SHC5067P AND SLQ1111A ON 16/12/17 12:48 PM ALONG PHILLIP STREET TOWARDS CHURCH STREET

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$ 3,210.00
2.	Loss of Rental for 35 days @ \$99.53 per day	\$ 248.30
3.	Loss of Income for 3.6 days @ \$ per day	\$ 125.00
4.	LTA Search Fee	\$ 5.35
5.	Survey Fee	\$ 0.00
	Total	\$ 3,588.65

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

Tel No.: 6603 1250 (DID)

Note: Please email any further correspondence to claims@transcab.com.sg (6603 1259)



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 67414108

Our Ref: CC3/CTI17024121/Kub3

08 JANUARY 2018

TAY WEI LOONG 31 JALAN SENANG SINGAPORE 418323

Dear Sir/Madam,

## ACCIDENT INVOLVING SLQ 1111A AND SHC 5067P ON 16.12.17

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Siti

Case Handler DID: 6256 3561 FAX: 6741 4108

Email: vicalpeh@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

### **Authorization To Act**

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHC5067P and SLQ1111A along PHILLIP STREET TOWARDS CHURCH STREET on 16/12/17 12:48 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 8 (day) of February 2018

Yours Faithfully Trans-Cab Services Pte Ltd

Jasmine Tan General Manager

### MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN1737781700

Claim No : SNM17D07185/C02/1

Claimant : TRANS-CAB SERVICES PTE LTD

Amount : S\$3,588.65

Singapore Dollars Three Thousand Five Hundred Eighty Eight

and Cents Sixty Five Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 5067P Insured Vehicle No. : SLQ 1111A

Date of Loss : 16/12/2017
Place of Accident : ALONG PHILLIP STREET TOWARDS CHURCH STREET

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Driver Name

Insured Name : TAY WEI LOONG
Driver Name : TAY WEI LOONG : TAY WEI LOONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(3) Loss of Use/Rental/ (4) GIA/Police Reports/ Investigation Results/Search Fees	S\$ S\$	373.30 5.35		
(5) Medical Reports/Expenses	SŞ	16.7		
(6) Survey Fees/P.T. Fees	S\$ S\$			
(7) Cost including Disbursement	S\$	-		
TRANS CAR OFFICE AS	ID NET	C No :	- O/s	Trig
Claimant Name: TRANS-CAB SERVICES FOR LY	ID NRI	C No :	10 MAY	2018

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

Co. Reg. No.: 201019626G GST Reg. No.: 201019626G

### Tax Invoice / Debit Note

TO:

CHINA TAIPING INSURANCE (S) PTE LTD

3 ANSON ROAD

#15-02 SPRINGLEAF TOWER

079909 SINGAPORE

ATTENTION:

INVOICE NO.

: INV1802-029

DATE

: 9. February 2018

KEFEKENCE

REFERENCE NO : AAD1712-160

TERMS

DUE DATE

: 9. February 2018

PAGE

: 1

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHC5067P;DOA 16.12.17(LUMP SUM-18)	1	3,210.00	3,210.00

Total SGD Excl. GST:

3,000.00

7% GST:

210.00

Total SGD Incl. GST:

3,210.00

\*\*\*\* THREE THOUSAND TWO HUNDRED TEN SGD ONLY \*\*\*\*

<sup>1)</sup> All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

<sup>2)</sup> Please quote our Invoice Number during payment.

<sup>3)</sup> We reserve the right to charge interest @ 1.5% per month on overdue invoice.

<sup>4)</sup> Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

08 February, 2018

To Whom It May Concern

Dear Sir / Madam,

Accident on 16/12/17 12:48 PM at PHILLIP STREET TOWARDS CHURCH STREET

- We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the
  registered owner of the taxi bearing vehicle registration no. SHC5067P. The taxi was hired to LEE BENG
  CHYE a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the
  aforementioned accident at a rental rate \$99.32 per day (inclusive of GST).
- Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
- Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan General Manager

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

16-12-2017

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.		
Accident No.	AAD1712-160		Accident Date	16-12-2017
18/12/2017	21/12/2017	SHC5067P		

Yours Faithfully,

Trans-Cab Services Pte Ltd

Jasmine Tan

**General Manager** 



## Vehicle Insurance Particulars Result

Vehicle No.	Incident Date/Time	Insurance Company Name
SJN7775J	14 Dec 2017 / 20:40:00	SOMPO INSURANCE SINGAPORE PTE. LTD.
SJK6875B	15 Dec 2017 / 08:50:00	ERGO INSURANCE PTE. LTD.
SLQ1111A	16 Dec 2017 / 12:50:00	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
SGZ6993A	17 Dec 2017 / 14:20:00	AXA INSURANCE PTE LTD
SDW4445E	18 Dec 2017 / 13:40:00	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD