Thin Thin (LKKAuto)

From: Claims Dept of CTI <claimsdept@sq.cntaiping.com>

Sent: Monday, 30 April 2018 3:52 PM

To: Thin Thin (LKKAuto); Admin A; Shu Pei (LKKAuto)

Cc: Chong Boon Sen; Alfred Toh; Hsiao Tong (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving SLQ1111A (OI: SNM17D07185C02/1) and

SHC5067P (TP: LKK REF - CC3/CTI17024121/Kub3) on 16.12.2017

LKK REF - CC3/CTI17024121/Kub3 CTI REF - SNM17D07185C02/1 (SLQ1111A)

Dear Thin Thin

We refer to your emails pertaining to the above matter.

Please proceed to resolve the property damage claim at \$3,588.65.

We await your payment advice to enable Boon Sen to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183

FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
 alfred.toh@sg.cntaiping.com
 www.sg.cntaiping.com



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From: Thin Thin (LKKAuto) [mailto:thinthin@lkkauto.com]

Sent: Monday, April 30, 2018 2:29 PM

To: Chong Boon Sen <booksen.chong@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SLQ1111A (OI: SNM17D07185/C02/1) and SHC5067P (TP: LKK REF-

CC3/CTI17024121/Kub3) on 16.12.2017

Importance: High

Dear Sir / Madam,

We refer to the below matter.

Kindly let us have your approval as TP is chasing us for settlement.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: <u>thinthin@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Thin Thin (LKKAuto)

Sent: Wednesday, 11 April 2018 1:39 PM

To: Chong Boon Sen < boonsen.chong@sg.cntaiping.com >; 'Claims Dept of CTI' < claimsdept@sg.cntaiping.com >; Alfred Toh < alfred.toh@sg.cntaiping.com >

Subject: FW: Direct Settlement - Accident Involving SLQ1111A (OI: SNM17D07185/C02/1) and SHC5067P (TP: LKK REF-

CC3/CTI17024121/Kub3) on 16.12.2017

Importance: High

Dear Sir / Madam,

We refer to the below matter.

Kindly let us have your approval as TP is chasing us for settlement.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: <u>thinthin@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Thin Thin (LKKAuto)

Sent: Tuesday, 3 April 2018 8:23 PM

To: Chong Boon Sen < boonsen.chong@sg.cntaiping.com >; Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Shu Pei (LKKAuto)

<shupei@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SLQ1111A (OI: SNM17D07185/C02/1) and SHC5067P (TP: LKK REF -

CC3/CTI17024121/Kub3) on 16.12.2017

Importance: High

Your Ref: SNM17D07185/C02/1 Our Ref: CC3/CTI17024121/Kub3

Dear Sir / Madam,

ACCIDENT INVOLVING SLQ 1111A AND SHC 5067P ON 16/12/2017

We refer to the above accident.

OI collided to rear portion of TP vehicle.

We did clarify with OI the nature of accident. We had informed OI about TP claim.

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal.

Summary of offer made to workshop Trans-cab Auto Services Pte Ltd is as follows:

	Amount Claimed	Amount Revised
1. Cost of Repairs	\$ 35,702.55	\$ 3,210.00
2. Loss of Rental (\$99.32 x 2.5 days)	\$ 248.30	\$ 248.30
3. Loss of Income (\$ 50 x 2.5 days)	\$ 125.00	\$ 125.00
4. LTA Search Fee	\$ 5.35	\$ 5.35
	\$ 36,081.20	\$ 3,588.65

Enclosed herewith the relevant supporting documents for your kind perusal.

For your approval please.

Best Regards,

Thin Thin Hlaing | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: <u>thinthin@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jowyn Tay [mailto:jowyn.tay@sg.cntaiping.com]

Sent: Friday, 22 December 2017 10:21 AM

To: Shu Pei (LKKAuto) <shupei@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Cc: Alfred Toh < alfred.toh@sg.cntaiping.com >; Jas Khine (LKKAuto) < jaskhine@lkkauto.com >; Admin A < admin-

a@lkkauto.com>; Jowyn Tay <jowyn.tay@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SLQ1111A (OI: SNM17D07185/C02/1) and SHC5067P (TP: LKK REF -

CC3/CTI17024121/Kub3) on 16.12.2017

Importance: High

Dear Thin Thin &/or Shu Pei,

Refer to the said matter.

Please refer to the attachments.

Thank you.

Regards,

Jowyn Tay

Deputy Claims Executive

Motor Division

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00

Springleaf Tower Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6174

Fax: 6224 7175 / 6224 7478

Email: claimsdept@sg.cntaiping.com
jowyn.tay@sg.cntaiping.com
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www.sg.cntaiping.com

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From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Wednesday, 20 December, 2017 5:47 PM

To: Claims Dept of CTI < com>

Cc: Alfred Toh <a li>alfred.toh@sg.cntaiping.com; Joel Goh <<u>joel.goh@sg.cntaiping.com</u>; Jowyn Tay <<u>jowyn.tay@sg.cntaiping.com</u>; Thin Thin (LKKAuto) <<u>thinthin@lkkauto.com</u>; Jas Khine (LKKAuto)

<jaskhine@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLQ1111A (OI: CTI - TBA) and SHC5067P (TP: LKK REF -

CC3/CTI17024121/Kub3) on 16.12.2017

WITHOUT PREJUDICE

Dear Sir/ Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHC 5067P at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action. Kindly take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360. Thank You. Best Regards, Shu Pei | Admin **LKK Auto Consultants Pte Ltd** Phone: 6366-0055 | email: <u>shupei@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) This email has been scanned by the Symantec Email Security.cloud service. For more information please visit http://www.symanteccloud.com This email has been scanned by the Symantec Email Security.cloud service.

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