Olivia Lau (LKKAuto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Thursday, 28 June, 2018 8:46 PM

To: Vivian Lau (LKKAuto); Claims Dept of CTI

Cc: Alfred Toh; Joy Irene (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving SDW4445E (OI:

SNM17D07190/C02/5/LKKDS) and SHB9808Y (TP: LKK REF -

CC3/CTI17024119/Kwb3) on 18.12.2017

Dear Vivian

Please proceed to settle at \$\\$3,513.99 as proposed.

Regards

CHEE SO CHOW

Deputy Manager Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-02

Springleaf Tower Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6176

Fax: 6224 7175 / 6224 7478

Email: claimsdept@sg.cntaiping.com
sochow.chee@sg.cntaiping.com

Website: www.sg.cntaiping.com

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From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]

Sent: Tuesday, March 06, 2018 4:37 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SDW4445E (OI: SNM17D07190/C02/5/LKKDS) and SHB9808Y

(TP: LKK REF - CC3/CTI17024119/Kwb3) on 18.12.2017

Your Ref: SNM17D07190/C02/5/LKKDS Our Ref: CC3/CTI17024119/Kwb3

Dear Alfred.

ACCIDENT INVOLVING SDW 4445E AND SHB 9808Y ON 18/12/2017 ALONG CTE TWDS JURONG

We refer to the above matter

This is a head-to-rear collision.

We did clarify with OI the nature of accident, he agreed to settle and aware of NCD issues.

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal.

We seek your approval to offer to TP repairer Trans-cab Auto Services Pte Ltd is as follows:

	Amount Claimed	Amount Revised
1. Cost of Repair (+GST)	S\$ 38,145.99	S\$ 3,210.00
2. Loss of Rental (\$ 99.32x 2 days)	S\$ 198.64	S\$ 198.64(Surveyor recommend 2 days)
3. Loss of Income (\$ 50.00 x 2 days)	S\$ 100.00	S\$ 100.00
4.GIA SEARCH	S\$ 5.35	S\$ 5.35
	S\$ 38,449.98	S\$ 3,513.99

Amount of claim at liability 100% S\$ 3,513.99

For your approval please.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u>] fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jowyn Tay [mailto:jowyn.tay@sg.cntaiping.com]

Sent: Thursday, 21 December, 2017 6:01 PM

To: Shu Pei (LKKAuto) < shupei@lkkauto.com; Vivian Lau (LKKAuto) < vivianlau@lkkauto.com>

Cc: Alfred Toh <a life toh@sg.cntaiping.com>; Joel Goh <joel.goh@sg.cntaiping.com>; Joy Irene (LKKAuto)

<JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SDW4445E (OI: SNM17D07190/C02/5/LKKDS) and SHB9808Y (TP

: LKK REF - CC3/CTI17024119/Kwb3) on 18.12.2017

Importance: High

Dear Shu Pei &/or Vivian,

Please refer to the attachments.

Thank you.

Regards,

Jowyn Tay

Deputy Claims Executive Motor Division

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00

Springleaf Tower Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6174

Fax: 6224 7175 / 6224 7478

Email: claimsdept@sg.cntaiping.com
jowyn.tay@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Wednesday, 20 December, 2017 5:41 PM

To: Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>>

Cc: Alfred Toh <a lifed.toh@sg.cntaiping.com>; Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Joel Goh <joel.goh@sg.cntaiping.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Vivian Lau (LKKAuto)

<vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SDW4445E (OI: CTI - TBA) and SHB9808Y (TP: LKK REF -

CC3/CTI17024119/Kwb3) on 18.12.2017

WITHOUT PREJUDICE

Dear Joel,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHB 9808Y at M/s Trans-cab Auto Services Pte Ltd.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank You.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <u>shupei@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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