

Shu Pei (LKKAuto)

From: Shu Pei (LKKAuto)
Sent: Wednesday, 20 December, 2017 5:27 PM
To: 'motorsurvey'; 'ECICS Claims'
Cc: Janice Goh Siew Geok (ECICS, Operations / Claims); Lionel Chua Kok Keong (ECICS, Claims); Carrie Tan Chi Hui (ECICS, Claims); 'Phoebe Jay Xie (ECICS, Claims)'; Admin A; Asher Sng (LKKAuto)
Subject: RE: Request for survey of our client SLL9767G accident with ECICS Insured - SGT5833S on 16.12.2017 ***LKK REF:CC4/ICS17024116/Keb3
Attachments: TP ESTIMATE- MARKED.pdf; TP GIA REPORT.pdf; Preliminary Advice.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SLL 9767G at M/s Ah Lim Motor Company.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Tuesday, 19 December, 2017 3:29 PM
To: 'motorsurvey' <motorsurvey@ecics.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: Request for survey of our client SLL9767G accident with ECICS Insured - SGT5833S on 16.12.2017

Dear Janice,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

From: motorsurvey [<mailto:motorsurvey@ecics.com.sg>]
Sent: Tuesday, 19 December, 2017 3:26 PM
To: muihong@ahlimmotor.com.sg; 'assignments' <assignments@lkkauto.com>
Cc: motorsurvey <motorsurvey@ecics.com.sg>
Subject: RE: Request for survey of our client SLL9767G accident with ECICS Insured - SGT5833S on 16.12.2017

Without Prejudice

Dear Mui Hong

Thank you for your email.
We will assign LKK for the PRI.

Aside to LKK

Please arrange to survey TP's veh.

Thank you.

Regards,
Janice Goh
Claims Division
DID: +65 6303 0182
FAX: +65 6338 9267

ECICS Limited
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

*****Please bear with us should we take longer to response as we are currently experiencing a high volume of claims.
Thank you for your kind patience and understanding.*****

From: muihong@ahlimmotor.com.sg [<mailto:muihong@ahlimmotor.com.sg>]
Sent: Tuesday, 19 December, 2017 3:02 PM
To: motorsurvey
Subject: Re: Request for survey of our client SLL9767G accident with ECICS Insured - SGT5833S on 16.12.2017

Dear Motor survey,

We are ok with any of these

Regards

Kee Mui Hong
Ah Lim Motor @ AMK
No. 10 Ang Mo Kio Ind Pk 2A
#01-09 AMK Autopoint

Singapore 568047
Tel : 64831244 Fax : 64836170

From: [motorsurvey](#)
Sent: Tuesday, December 19, 2017 2:37 PM
To: muihong@ahlimmotor.com.sg ; [motorsurvey](#)
Subject: RE: Request for survey of our client SLL9767G accident with ECICS Insured - SGT5833S on 16.12.2017

Without prejudice

Dear Mui Hong

Thank you for your email.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

1. LKK
2. JP knight
3. Formteam
4. Appraisal Associates
5. Autoprobe
6. Raleigh

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Thank you.

Regards,
Janice Goh
Claims Division
DID: +65 6303 0182
FAX: +65 6338 9267

ECICS Limited
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

*****Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.*****

From: muihong@ahlimmotor.com.sg [<mailto:muihong@ahlimmotor.com.sg>]
Sent: Tuesday, 19 December, 2017 1:53 PM
To: motorsurvey
Subject: Request for survey of our client SLL9767G accident with ECICS Insured - SGT5833S on 16.12.2017
Importance: High

Dear all,

Pls assist to arrange survey of our client SLL9767G accident with ECICS Insured - SGT5833S on 16.12.2017

Car is in the workshop. Pls assist to arrange survey soonest as client's car is a UBER / GRAB car and he is incurring loss of rental / income daily.

Aside to Claims – Pls advise OIC and liability. We had attached video of accident.

Thanks

Regards

Kee Mui Hong
Ah Lim Motor @ AMK
No. 10 Ang Mo Kio Ind Pk 2A
#01-09 AMK Autopoint
Singapore 568047
Tel : 64831244 Fax : 64836170



This message may contain privileged and confidential information and is only intended for use by the addressee. No representation, warranty, guarantee or undertaking expressed or implied is made by ECICS Limited; as to the fairness, accuracy or completeness of any information, projections or opinions contained in this message. Any unauthorized disclosure, use or dissemination either in whole or in part is prohibited. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. Opinions contained herein are the personal opinions of the sender and do not necessarily represent the views of ECICS Limited.