

Surveyor:

ASSIGNMENT (Office)

CWS

From (Person):

Serene Ter

of

FCI

Date/Time:

7:36pm @ 18/12/17

Estimated Cost:

Bill to:

OD (TP) WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SHD 2364X

Insured:

SHA 3429 C

at Workshop m/s

Prime Auto

Tel:

68610908

of

6 Beroi place

Policy No:

D-15072701MFSH

Claim No:

D17611602 MFSH

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

16/12/17

CA / REV / REP. / REV 24 HRS

Cup

19/12/17

H.O.D. Endorsement:

Date/Time:

4:44pm @ 18/12/17

Person Contacted:

pi wen

Vehicle IN/OUT

Date/Time

Action/Instruction

(✓) Estimate

SHD 2364X - CS/INC10015036/kfn

D.O.A: 26/05/2010

SHA 3429C - NS/INC17015295/K1vbe2

D.O.A: 04/05/2017

Signature *P. Ram*

REF: FCI

62932

ASSIGNMENT

From: _____ Date: 19/12/17

Estimated Cost: _____

OD (TP) WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SHD 2364X

at Workshop m/s Prime Auto

of 6 Benoi Place

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

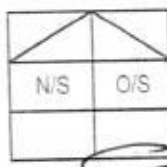
(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Morning



Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 5 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS *(wp)*

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHD 2364X Yr Regn: 2017 ANH

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: TOYOTA VELLFIRE HB 2.5X 2493

Colour: WHITE A/C: Insured / Std / NI / NA

Sp. Reading: 23098 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: A4H300045507

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/65R16

R: _____

BS / DUN / EXNOVA / SV / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal: 6 mm

L/Bal: 6 mm

D.O.A: 16/12/17

Survey held at: PRIME AUTO

Rear

R/Bal: 6 mm

L/Bal: 6 mm

D.O.I: 19/12/17

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear o/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

11/1 9.45am Confirmed 15 & 2350f and 5 days with Alice. (Red 3859.63,60%)

RECEIVED 29 JAN 2018

Date/Time, File Pass to?

☐ : Preli. Report
☐ : Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair: 5

Resurvey No. of Trip: 1

Survey Fee:

Transportation

Add Fee: ☐ : Site Insp (\$)

☐ : Interview (\$)

☐ : Tech. Invs (\$)

☐ : Weekend (\$)

Photos

Others

TOTAL

Report Format: TP

Lump Sum / I.B.I: (\$ 2350f)

140
50
50
33
273

Survey Department Check List (Case Handler)

Reference No. : CC/PC117024113/RI1d3
Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (Nivitha): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code	✓			
N	Assign From	✓			
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess				

Surveyor (Rasul): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
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Check By: Celine 21/1/18
Case Handler Date

*C: Critical *N: Non-Critical

21/05/201



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI17024113/R1rd3	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 20-12-2017	
			Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHA 3429C	Veh. Inspected	SHD 2364X	
Policy No.		Coverage (\$)	0.00	
Claim No.	D17011602MFSH	Excess (\$)	0.00	
Assign From	CWS (SERENE LER)	Assign Date	20/12/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	16/12/2017	Inspection Date	19/12/2017	
Survey held at	PRIME AUTO CLAIMS SERVICE PTE LTD 6 BENOI PLACE SINGAPORE 629927			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

First Capital Insurance Limited

A FAIRFAX Company

Company Reg. No. 195000106C
GST Reg. No. M2-0001676-9

MOTOR SURVEY ASSIGNMENT

Date	18-12-2017	Our Ref No. D17011602MFSH
Accident Date	16-12-2017	Claim Type. Third Party
Insured Vehicle	SHA3429C	Third Party Vehicle. SHD2364X
Survey Location	5 BENOI PLACE	
Contact Person.	CHRISSY	
Contact No.	68610908/ 0	Fax No. 65152948
Survey Type	WITHOUT PREJUDICE: WE ADMIT LIABILITY QUANTUM TO BE AGREED	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	PRIME AUTO CLAIMS SERVICE PTE. LTD.	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	SERENE	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Job Sheet (/ClaimWS/Surveyor/JobSheet/232038)



PRI Documents



Close X

PRI Header Details

Claim No	D17011602MFSH	Policy No	D-15072701MFSH	Claimant S.No & Name	1 & PRIME AU LTD
Workshop Name	PRIME AUTO CLAIMS SERVICE PTE. LTD. (Contact Person : CHRISSY)	Survey Location & Contact Details	5 BENOI PLACE Mobile: 0 , Phone: 68610908 , Fax: 65152948 EmailId: CHRISSY@PRIMEAUTOCLAIMS.COM		
Our Surveyor	LKK AUTO CONSULTANTS PTE LTD	Instructions To Surveyor	WITHOUT PREJUDICE: WE ADMIT LIABILITY QUANTUM 1		
Insured Name	COMFORT TRANSPORTATION PTE LTD	Insured Vehicle No	SHA3429C	TP Vehicle No	SHD2364X
PRI Recieved Date	18-12-2017 05:01:41 PM	Surveyor Appointed Date	18-12-2017 04:35:01 PM	Surveyor Accept Date	18-12-2017 0

Survey Report Upload

Surveyor Inspection Date *:		Surveyor Report Date	18-12-2017	Upload Survey Report *:	Choose File
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Vehicle Particulars

Make	Please Select Make ▼	Model	Please Select Model ▼	Year	Select Year ▼
Chasis No		Engine No		Mileage	
Color		Cubic Capacity			

Multiple Documents Upload

Upload Multiple Documents	
File Name	Action

Surveyor Job Remarks

Remarks		Save
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Celine Fong (LKKAUTO)

From: Celine Fong (LKKAUTO)
Sent: Monday, 29 January 2018 9:46 AM
To: Alice Leong; Rasul (LKKAUTO); Janice Lee (LKKAUTO)
Subject: RE: FINALIZE TO SHD2364X *** LKK REF : CS/FCI17024113/R1rd3

Dear Alice,

Confirm Lump Sum \$2,350.00 and 5 days of repairs.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO)
Sent: Tuesday, 26 December 2017 12:05 PM
To: Alice Leong <aliceleong@primeautoclaims.com>; Rasul (LKKAUTO) <Rasul@lkkauto.com>; Janice Lee (LKKAUTO) <JaniceLee@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: FINALIZE TO SHD2364X *** LKK REF : CS/FCI17024113/R1rd3

Hi Alice,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CS/FCI17024113/R1rd3	Janice

To check availability of the case handler, you may contact the undersigned.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alice Leong [<mailto:aliceleong@primeautoclaims.com>]
Sent: Tuesday, 26 December, 2017 12:00 PM
To: Rasul (LKKAUTO) <Rasul@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
5 Benoi Place Singapore 629926
Tel: 6861 0908 Fax: 6515 2948

Date: 18.12.2017

First Capital Insurance Ltd
36 Robinson Road #16-01
City House
Singapore 068877

Attn: Motor Claims Dept

RE: ESTIMATE COST OF REPAIR TO VEHICLE SHD2364X TOYOTA VELLFIRE (2017)

To Supply

1)	1pc	rear bumper	\$	1,780.57	DE ✓
2)	1set	rear bumper clip	\$	30.00	na ✓
3)	1pc	rear bumper right reflector	\$	72.10	✓ sue
4)	1pc	rear bumper right side retainer	\$	92.40	✓ sue
5)	1pc	right rear tow hook cover	\$	27.40	cut ✓
7)	1pc	tail gate	\$	1,935.00	R ✓
8)	1set	tail gate glass moulding	\$	245.10	X nn ✓
9)	1pc	tail gate "Vellfire"	\$	70.40	na ✓
10)	1pc	tail gate "E-Four"	\$	77.50	na ✓
11)	1pc	tail gate "Hybrid Synergy Drive"	\$	82.10	na ✓
14)	1pc	center right reverse sensor	\$	569.10	✓ sue
15)	1pc	center right reverse sensor cover	\$	44.50	na ✓

Sub total parts	\$	5,026.17
Less: 25% discount	\$	(1,256.54)
	\$	3,769.63

To Supply S.Nett Parts

- 1) 1tube rear glass sealant
- 2) 1pc anti slip mat

	\$	40.00	X ✓
	\$	60.00	na ✓
Sub total S.Nett Parts	\$	100.00	

L/charges

- | | | |
|---|----|-----------------------|
| 1) To remove & refit rear glass | \$ | 120.00 X ¹ |
| 2) To tuff kote rear portion | \$ | 80.00 40 |
| 3) To transfer tail gate trim board, handle, mechanism parts | \$ | 100.00 60 |
| 4) To remove & refit rear reverse sensor, reset reverse sensor light | \$ | 40.00 / |
| 5) To knock / welding rear end panel, remove & replace rear bumper, tail gate, align rear bumper & tail gate | \$ | 800.00 500 |
| 6) To putty, respray painting tail gate inlet & outer, end panel, rear bumper & polish | \$ | 900.00 700 |

Sub total L/charges	\$	2,040.00
Estimated Total	\$	5,909.63

Rare
48 900 100 68

5 days

4/3

19/12/17 @ 1040

Reay after repair

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI17024113/R1rd3n2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 30-01-2018	
			Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHA 3429C	Veh. Inspected	SHD 2364X	
Policy No.	D-15072701MFSH	Coverage (\$)	0.00	
Claim No.	D17011602MFSH	Excess (\$)	0.00	
Assign From	SERENE	Assign Date	18/12/2017	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA VELLFIRE HYBRID 2.5X	c.c	2493	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	AYH300045507	Colour	WHITE	
Odometer	23098	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/65 R16	GOODYEAR	6 mm	
L/H Front Tyre	215/65 R16	GOODYEAR	6 mm	
R/H Rear Tyre	215/65 R16	GOODYEAR	6 mm	
L/H Rear Tyre	215/65 R16	GOODYEAR	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	16/12/2017	Inspection Date	19/12/2017	
Survey held at	PRIME AUTO CLAIMS SERVICE PTE LTD 6 BENOI PLACE SINGAPORE 629927			
5a. Remarks				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 2364X

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER	DEFORMED	1,780.57	1,780.57
1	SET REAR BUMPER CLIP	NECESSARY	30.00	30.00
1	REAR BUMPER RIGHT REFLECTOR	SERVICEABLE	72.10	-
1	REAR BUMPER RIGHT SIDE RETAINER	SERVICEABLE	92.40	-
1	RIGHT REAR TOW HOOK COVER	CUT	27.40	27.40
1	TAIL GATE	TO REPAIR SEE LABOUR	1,935.00	-
1	SET TAIL GATE GLASS MOULDING	NOT NECESSARY	245.10	-
1	TAIL GATE "VELLIRE"	NECESSARY	70.40	70.40
1	TAIL GATE "E-FOUR"	NECESSARY	77.50	77.50
1	TAIL GATE "HYBRID SYNERGY DRIVE"	NECESSARY	82.10	82.10
1	CENTRE RIGHT REVERSE SENSOR	SERVICEABLE	569.10	-
1	CENTRE RIGHT REVERSE SENSOR COVER	NECESSARY	44.50	44.50
	LESS 25% DISCOUNT		-1,256.54	-528.12
			3,769.63	1,584.35
SPECIAL NETT ITEMS				
1	TUBE REAR GLASS SEALANT (SN)	NOT NECESSARY	40.00	-
1	ANTI SLIP MAT (SN)	NECESSARY	60.00	60.00
			100.00	60.00
LABOUR				
	TO REMOVE & REFIT REAR GLASS.	NOT NECESSARY	120.00	-
	TO TUFF KOTE REAR PORTION.		80.00	40.00
	TO TRANSFER TAIL GATE TRIM BOARD, HANDLE, MECHANISM PARTS		100.00	60.00
	TO REMOVE & REFIT REAR REVERSE SENSOR, RESET REVERSE SENSOR LIGHT.		40.00	40.00
	TO KNOCK/WELDING REAR END PANEL, REMOVE & REPLACE REAR BUMPER, TAIL GATE, ALIGN REAR BUMPER & TAIL GATE.		800.00	500.00
	TO PUTTY, RESPRAY PAINTING TAIL GATE INLET & OUTER, END PANEL, REAR BUMPER & POLISH.		900.00	700.00
			2,040.00	1,340.00

Report Ref No. CS/FCI17024113/R1rd3n2



GRAND TOTAL		5,909.63	2,984.35
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			2,350.00

Report Ref No. CS/FCI17024113/R1rd3n2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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