15/5/2010

INS. CASE OWNER: wanlong | CC4 /AXA1702 4108 / S hb3

LKK:
IDAC:

ASSIGNMENT

Surveyor: SEBASTIAN DOI: 26/12/17 Date / Time : 18/01/18

Registered in Merimen: 18/12/17

Pre-assign / CCU / FTE

Insured Vehicle No. : PC 3868M Claim No. : L0463779

Name of Insured : REN QUAN TRANSPORT Policy No. : GA2993M

Insured Tel No. : HP: Make / Model : ISUZU

Excess Sec II :S$ D.O.A : 14/12/17 Place of Accident : ADMIRALTY RD

Is driver the owner? (YES / NO) Nature of Accident :

If **NO**, Driver Name / Age : MUTHIAH MURUGESAN OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. : (V/L: YES / NO) Insured Liability : % **Final ? Yes / No**

CB 77H → → →

INSRS:
WSP: RVS
Tel :
Liability : NON-AMC
RMKS:

INSRS:
WSP:
Tel :
Liability :
RMKS:

INSRS:
WSP:
Tel :
Liability :
RMKS:

INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/ Time	
11/01/18 VIC	CB 77H - X PC 3868M - Y "pls retrieve old driving license and TP video footage." - TO GET TP CCTV FOOTAGE. - FINALISED. - PLUS REQUESTED. OLD GOING STRAIGHT. TP TURNING. TRAFFIC LIGHT FAULTY. - REQUESTED TP CCTV IF ANY. - EQUAL LIABILITY UNCLEAR.
24/1/18 @ 1530 hrs	: spoke to OI, Ren Quan Transport, informed that person in charge of handling PC 3868M was on ½ day leave. will try to call again tmr.
25/1/18 @ 1024 hrs	: called OI, (person in charge) Ms Mae Lin @ 6758 2222 but no response. will send letter
13/02/18	- SEND LETTER TO OI.

STAGE	DATE / PIC
Non-Reporting ltr (1st):	
Non-Reporting ltr (2nd):	
Non-Reporting ltr (Final):	
Notification ltr (if non-pickup):	
Call OI: 25/1/18 @ 1024	
After call ltr to OI: 13/02/18 - VIC	

Documentation Check List:	Handler	Typist
Notification ltr (if non-pickup)		
After call ltr to OI:		
Authorisation To Act:		
Release Voucher:		
Final Repair Bill:		
Car Rental Invoice:		
Towing Invoice		
LTA / GIA :		
Medical Bill:		
PIR:		
Mandate/Reject Instruction:	✓	
LOD		
Payment Breakdown Form:		
Post-Repair Photos:		
Others:		

PRELIMINARY ADVICE Date/Time: 27/12/17 Sent By: b3

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: HS S$ 8,550.00 (8 days) Reduction: 38 % Email ☐ Call ☐

FINAL SETTLEMENT Date/Time: Confirm with Email ☐ Call ☐

Total Liability: % (Agreed / Assessed) BOLA S/N No. : NIL If NO or B 28, Ass. Lia : (CONFLICTING VERSIONS)

Repair Cost: S$ —

Loss of Rental (LOR): S$ — (days)

Loss of Use (LOU): S$ — ($ x days)

Loss of Income (LOI): S$ — ($ x days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ **[Tick only one]**

Reject Case
By (staff) : VIC
Approved by : Yin
Date : 13-02-18

("OI CLAIMED 100%" REBUT CLAIM)

GIA/LTA Search S$ —

Medical: S$ —

Disbursement: S$ — (e.g. Tow/ Independent)

Legal Cost S$ —

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee: $550.00

Total: S$ **Global Sum S$:**

FINAL PAYMENT Date/Time: Confirm with: Email ☐ Call ☐

Payee 1:	S$ —	Name 1:	—
Payee 2: (Strike if N.A.)	S$ —	Name 2:	—
Payee 3: (Strike if N.A.)	S$ —	Name 3:	—

(1/2)

REFERENCE NUMBER	CC4/AXA/7024108/6463
DATE / TIME	ACTIONS / REMARKS
15/10/18	- 01 WORKSHOP MANAGED TO CLAIM 100% AGAINST TP INSURER.
	- EMAIL TO AXA TO DENY TP CLAIM.
07/02/19	- AXA AGREED TO REJECT TP CLAIM
13/02/19	- EMAIL TO TP TO REJECT CLAIM.
	- TO CLOSE CASE.