

19/02/2010

INS. CASE OWNER:

Ming Yeo

CC 3 / AIG1702

4107, K2ubh

LKK:  
IDAC:

Surveyor:

Lawn

DOI:

ASSIGNMENT

10/11/17

Date / Time:

10/11/17

Registered in Merimen:

20/11/17

Pre-assign / CCU / FTE



Insured Vehicle No.:

GBF 7300H

Name of Insured:

JACKIE'S ENTERPRISES (S) PTE

Insured Tel No.:

HP:

Excess Sec II : \$5

D.O.A:

10/11/17

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: HEOO KIM HENH

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

20171050495H

Policy No.:

7100501936-00001

Make / Model:

MGBAN

Place of Accident:

MAVELOUT RD

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

%

Final? Yes / No

SHD 69070

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:LIVE  
M.INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/Time

20/11/17  
11HSHD 69070 - 10/11/17, 500 2516 / 10/11/17, 10/11/17  
GBF 7300H - 8

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OE:

THIN By Email.

After call ltr to OE:

28/12

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OE:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

ITA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PO &amp; DO

ELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

6/6/18

Confirm with Cecilia

Email

Call

Final Liability:

%

100

(

Agreed / Assessed)

BOLA S/N No. : 25

If NO or B 28, Ass. Lia :

Repair Cost:

\$5

1916.24

Loss of Rental (LOR):

\$5

500.00

(

4

days) x

125.00

Loss of Use (LOU):

\$5

200.00

(\$

50

x

4

days)

Loss of Income (LOI):

\$5

(\$

x

days)

LOR only

☐

LOU only

☐

LOR + LOU

☐

LOR + LOI

☐

[Tick only one]

GIA/LTA Search

\$5

5.35

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/ Independent)

Total Cost:

\$5

Total:

\$5

2621.59

Global Sum \$5:

2620.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

2620.00

Name 1:

COMFORTDELGRO ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Email

Call

RECEIVED 18 JUN 2018

COPY SENT  
18/6/18

Kalvin

# ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To inspect Vehicle No: \_\_\_\_\_  
 at Workshop No: \_\_\_\_\_  
 of: \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No: \_\_\_\_\_  
 Claims No: \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_



(Policy Condition)  
 Remark: The veh had commenced its repair at the time of inspection.

Salvage / Market Value: \_\_\_\_\_  
 (DAG Accident Report) Consistent? : Yes or No  
 GLA / FR Seen: Consistent? : Yes or No  
 Est. Repairs: 2 days Reso: Yes or No  
 Lum. Sfty: PIP % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Ver No: SHD 69070 Date: 8 Oct 2015  
 Type: M/Cat M/Cycle Bus Van Lorry T/Tr Prime Mover  
 Truck Trailer or  
 Make: Hyundai Ix0 168r  
 Colour: Bke Ins: 6 Std / NI / NA  
 So Reading: 318399 T-Recd: 8 Std / NI / NA  
 Eng No: \_\_\_\_\_  
 C/Nr: KMHCBK14M44 078833  
 Gen. Cond: Good / 6 / Poor / Burnt  
 Steering: Inorder / 6 / Jammed / Leaked / Burnt or  
 Brakes: Inorder / 6 / Jammed / Leaked / Burnt or  
 Mod: Nil / S/Rim / STD 8 Rim or  
 Tyre Size: F: 2.05 / 60R16  
 R: \_\_\_\_\_  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUM /  
 TOYO / YOKO or Westlake  
 Front: 7 mm Rear: 2 mm  
 R.Bal: 7 mm L.Bal: 7 mm  
 D.O.A. 19/12/12 D.O.I. 19/12/12  
 Survey held at (PHE (1.77))  
 Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or  
o/s Bkt.  
 The UIC / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

PIP - \$ 1790.88. (Red: \$ 290.00 / 14%).

AZA  
 P/P

Date/Time File Pass to: ☐ : Prel. Report  
☐ : Final Report  
 Date/Time File Return to: \_\_\_\_\_

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

Add Fee: ☐ Site Insp \$ \_\_\_\_\_

☐ Interview \$ \_\_\_\_\_

☐ Technical \$ \_\_\_\_\_

☐ All parts \$ \_\_\_\_\_

Photo: \_\_\_\_\_

Draw: \_\_\_\_\_

\_\_\_\_\_

am: ARC Repair TP(CLSO)1 JOB CARD Sales Order: JC NO305099327

OMER s COMFORT TRANSPORTATION PTE LTD OMER NO 7010045 ESS 383 SIN MING DRIVE Singapore SINGAPORE 575717 (R) 65508755 (O) (P)	REGN NO SHD6907D	MILEAGE
	MAKE HYUNDAI	FUEL E.....1/2.....F
	MODEL I-40	DATE/TIME IN 19.12.2017 10:45
	YR OF MANU 08.10.2015	TARGET DATE
	CHASSIS CODE RMHLB41UMGU078433	COMPLETION DATE/TIME:

AIG

Accident Date: 19.12.2017  
NATURE: 3P 19.12.2017

JOB DESCRIPTION

/NO LABOR CODE DESCRIPTION

WORKED & PASSED OUT BY: \_\_\_\_\_

SERVICE ADVISOR CUSTOMER'S SIGNATURE

Acknowledgement Slip		Exit Pass	
No.: SHD6907D	LKE/KALVIN	Vehicle No.: SHD6907D	
Signature/Date	Name of Service Advisor	Date	
Returned to Service Reception upon collection		To be kept by Security Guard	

## COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE\*

VEHICLE NO : SHD 6907D

DATE 19/12/2017 11:55

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Door (RH) <i>DD</i>			\$ 1,351.10
	Rear Fender (RH) x repair			
	SUB TOTAL			\$ 1,351.10
	LESS 20%			\$ 270.22
	DISCOUNTED TOTAL			\$ 1,080.88
	Rear Door Comfortdelgro & Apps Sticker (RH) <i>Net</i>			\$ 80.00
	Labour Charge			
	Panel Beating			\$ <del>350.00</del> <sup>200</sup>
	Spray Painting Charge			\$ <del>400.00</del> <sup>268</sup>
	Tuff Kote			\$ <del>50.00</del> <sup>28</sup>
	Transfer of Door			\$ <del>120.00</del> <sup>50</sup>
	TOTAL LABOUR			\$ 920.00
	ESTIMATE TOTAL			\$ 2,080.88
<p><i>Kalvin 16/10/17</i>  <i>19/12/17 1500 hrs</i>  <i>2 P 17</i>  <i>P/P</i>  <i>Before Paint photo</i></p> <div> <p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> <li>To resurvey before/after spray painting</li> <li>To display damaged parts during resurvey</li> <li>Parts prices are subject to confirmation</li> <li>Third parties liability is on a "without prejudice" basis</li> <li>No illegal modification is allowed</li> <li>Supplies and materials must be supplied and is subject to approval</li> </ul> <p>Acknowledged by Repairer:  Signature:  Date:</p> </div>				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

# COMFORTDELGRO ENGINEERING

Our Job Ref No : 305099327  
Date : 25/12/17

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

## FINALIZATION FORM

To : LKK Fax :  
Attn : Mr KALVIN ANG  
Vehicle Reg No. : SHD6907D CTPL 19.12.17

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG --- GBF7300H
2. The finalized amount shall be:
 

(a) Spare Parts after List discount	\$1,160.88
(b) Labour Charges	\$630.00
<b>Total for Part-By-Part Repair Cost</b>	<b>\$1,790.88</b>
(c.) Lumpsum Repair (if applicable)	
Total for Lumpsum repair cost after Less: <u>20%</u>	_____
<b>Final Lumpsum Repair cost</b>	_____
3. Estimated normal period for repairs: 2 working days.
4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
5. Thank you for your assistance.
 

Signature : 

Name : LIM KWOK ENG

Tel : 62148316

Fax : 65468156

We confirm the estimates and finalized amount

Signature : 

Name : Kaha

Date : 29/12/17

## For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

\_\_\_\_\_

# COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE\*

VEHICLE NO : SHD 6907D

DATE 19/12/2017 11:55

MAKE :

MODEL : HYUNDAI i40

Lee/Kalvin PbyP  
Gille AIG

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Door (RH) <i>but</i>			\$ 1,351.10
	Rear Fender (RH) <i>x repair</i>			
	SUB TOTAL			\$ 1,351.10
	LESS 20%			\$ 270.22
	DISCOUNTED TOTAL			\$ 1,080.88
	Rear Door Comfortdelgro & Apps Sticker (RH) <i>acc</i>			\$ 80.00
				Nett
	Labour Charge			
	Panel Beating			\$ 350.00 <i>200</i>
	Spray Painting Charge			\$ 400.00 <i>26%</i>
	Tuff Kote			\$ 50.00 <i>2%</i>
	Transfer of Door			\$ 120.00 <i>5%</i>
	TOTAL LABOUR			\$ 920.00
	ESTIMATE TOTAL			\$ 2,080.88
<p><i>Kalvin 16/12/17</i> <i>19/12/17 1500 hrs</i> <i>2 P17</i> <i>P1P</i> <i>Before Paint photo</i></p> <div> <p>LKK Auto Consultants hereby notify the Repairer of the follow:</p> <ul style="list-style-type: none"> <li>To resurvey and re-estimate</li> <li>To display discounted parts list</li> <li>Parts prices are subject to change</li> <li>Third party surplus is on a 40% (40% off) basis</li> <li>No legal costs (court, legal, etc)</li> <li>Supplementary claims must be submitted and is subject to final approval from Insurance Company</li> </ul> <p>Acknowledged by Repairer</p> <p>Signature: _____</p> <p>Date: _____</p> </div>				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS : COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305099327  
REGN NO : SHD6907D  
MILEAGE : 0000000000  
MAKE : HYUNDAI  
MODEL : I-40  
DATE OF REGN : 08.10.2015  
DATE/TIME IN : 19.12.2017 10:45  
ACCIDENT DATE : 19.12.2017

## JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0103-0595-G I40VC PANEL ASSY-RR DR RH 1 L 1,351.10 20.00 1,080.88  
0002 28-01-0103-2013-A I40V3 APP LOGO REAR DOOR 1 N 80.00 2.00- 80.00

SUB-TOTAL : 1,160.88

JOB NATURE

0000 L PANEL BEATING 200.00  
0001 23-502 SPRAYPAINT ON AFFECTED AREA 360.00  
0002 20-00 TUFF COAT ON AFFECTED PARTS. 20.00  
0003 20-02 REMOVE/REFIX DOOR PARTS TO ASSIST REP 50.00  
SUB-TOTAL : 630.00

TOTAL : 1,790.88

MVA NAME & SIGNATURE  
DATE :

\_\_\_\_\_  
SURVEYOR NAME & SIGNATURE  
DATE : AUTHORIZED : YES / NO

Our Ref : T 1217 / SHD6907D /CL(st)  
Your Ref :  
Date : 5-Jan-18

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**CHARTIS Building**  
**78 Shenton Way**  
**#07-16**  
**Singapore 079120**

**Attn : Motor Claims Department WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHD6907D YOUR INSURED GBF7300H**  
**AND OTHER ON 19.12.17**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHD6907D** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **GBF7300H** we are submitting these claim for your consideration on behalf of the claimants.

#### TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,916.24
2	5 days Loss of Rental @ \$ 125.00 per day	\$ 625.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 5.35
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation	\$ -
<b>Sub Total :</b>		<b>\$ 2,546.59</b>

#### HIRER'S CLAIM

7	5 days Loss of Income @ \$ 80.00 per days	\$ 400.00
<b>Total Claims :</b>		<b>\$ 2,946.59</b>

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 10 pcs.  
b) LTA search slip/s of : GBF7300H  
c) GIA / Police report/s of : SHD6907D  
d) Letter of authority from owner / hirer / operator  
( X ) Photograph/s of Accident Scene ( ) Certificate of Insurance  
( ) Witness statement/s ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*Cecilia Lee*

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199106040R

#### Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Senoko**  
24 Senoko Loop  
Singapore 758156

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**Yishun**  
501 Yishun Industrial Park A  
Singapore 768732



## Thin Thin (LKKAUTO)

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**From:** Thin Thin (LKKAUTO)  
**Sent:** Thursday, 28 December 2017 5:07 PM  
**To:** apaccts@jackies-ent.com  
**Subject:** ACCIDENT INVOLVING GBF 7300H & SHD 6907D ON 19/12/2017



Auto  
Consultants  
Pte Ltd

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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG17024107/K1ub3

28 DECEMBER 2017

### JACKIE'S ENTERPRISES (S) PTE LTD

Dear Sir/Madam,

#### ACCIDENT INVOLVING GBF 7300H & SHD 6907D ON 19/12/2017

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

THIN THIN HLAING

Case Handler

DID: 6841 2360

FAX: 6741 4108

Email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING I 40 SHD6907D , GBF7300H  
ALONG ISETAN - 593 HAVELOCK RD****ON 19-Dec-17 10:15****I / We HO KAM CHEIN (Hirer) NRIC No.: S1284162J****and/or (Relief) NRIC No.:****Taxi Number SHD6907D**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

**Date 19-Dec-2017****Name of Hirer HO KAM CHEIN  
Hirer NRIC S1284162J**

Signature :

**Address 279 CHOA CHU KANG AVENUE 3 #0...  
680279****Contact No. 97894691**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,620.00 (Global Sum) for vehicle no. SHD 6907D that was damaged pursuant to the accident which occurred on 19/12/2017 (date) along HAVELOCK ROAD (location) involving vehicle no/s GBF 7300H.

This is pursuant to the inspection conducted on 19/12/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHD 6907D make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHD 6907D (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this \_\_\_\_\_ (day) of \_\_\_\_\_ (month) 20\_\_\_\_ (year)

 

Signed by appointed surveyor

  
CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
205 BRADDELL ROAD  
SINGAPORE 579781

Signed by "the workshop" (with chop)

Please forward your cheque made payable to:  
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

GST REG. NO. M2-8921817-3

## TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHD6907D

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
08.10.2015

CHASSIS CODE  
KMHL841UMGU078433

INV. NO/DATE  
91349435 30.12.2017

JOB NO.  
305099327

ODMETER READING

DATE/TIME IN  
19.12.2017 10:45

Items total		1,790.88
Add GST @	7.000 %	125.36
Invoice amount		1,916.24

Issued by : KATHKRINETAN 02.01.2018 17:41:50  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

THEIR/HER/IT/WE/ALL REASONABLE PROVISIONS ATTACHED TO THE THEFT OR ACCIDENT DAMAGE THE COMPANY ACCEPTS THE RESPONSIBILITY FOR LOSS OR OTHER PROVISIONS DELIVERED TO THE CUSTOMER'S ADDRESS AND DELIVERED TO THE CUSTOMER'S ADDRESS.

CUSTOMERS SHOULD REPORT THEIR VEHICLE LOSS IMMEDIATELY TO THE COMPANY'S WORKSHOPS WITHIN 7 DAYS FROM THE DATE OF LOSS. NOTICE IS GIVEN TO THE COMPANY OF ANY COMPLAINTS OTHERWISE THE WORKS WILL BE DEEMED TO HAVE BEEN ACCEPTED BY THE CUSTOMER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAILY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DAY OF PAYMENT. IE. AFTER 15 DAYS FROM THE DATE OF THE PERIOD OF DEFECT.

PLEASE EXAMINE THE WORKS IMMEDIATELY AFTER RECEIVING THE WORKS FROM THE COMPANY AND SIGN THE WORKS IMMEDIATELY WITHIN 15 DAYS OF RECEIVING THE WORKS. IF THE WORKS ARE NOT RECEIVED FROM THE CUSTOMER, THE COMPANY WILL TREAT THE WORKS AS COMPLETED AND SIGNED.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91349435	1,916.24	

Our Ref: CT17120662

Date: 03 January 2018



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                      19/12/2017    @   10:15 hrs  
ALONG                              CAR PARK AT ISETAN - 593 HAVELOCK ROAD  
INVOLVING                      GBF7300H

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD6907D** (the "Taxi"). The Taxi was hired to **HO KAM CHEIN IC NO S1284162J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

SHD6907D  
NAME OF DRIVER

DATE

MILEAGE READING

MILEAGE TRAVELLED (KM)

HOURS OPERATED (TIME)

DATE

NAME OF DRIVER

15/12/17

tho

316825

307

0605

1653

05/12/17

CHONG

316987

157

1730

0000

16/12/17

tho

317117

138

0605

1644

16/12/17

CHONG

317287

170

1700

0346

17/12/17

tho

317605

318

0515

1624

17/12/17

CHONG

317818

213

1700

0302

18/12/17

tho

318067

242

0607

1650

18/12/17

CHONG

318238

171

1900

0008

19/12/17

tho

318399

161

0605

1127

19/12/17

Accident

318399

1045

1045

---

23/12/17

Repair

HO to m. Chong

1130

---

1130

**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
GBF7300H	19 Dec 2017 / 10:15:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

TP JOB CARD (CONTRACTOR - )

Repeat printout

**Delivery/Material Requisition**

Number/date

890058614 / 19.12.2017

Notification number/Vehicle

305099327 / SHD6907D HYUNDAI I-40

Order number

3791187

Customer no.

7010045

Item Description	Material	Bin Loc	Qty Request
000010	04-01-0103-0595-G I40VC PANEL ASSY-RR DR RH#	BULKY	1 EAC TAN Stk B
000020	77004-3Z300 28-01-0103-2013-A I40V3 APP LOGO REAR DOOR L/R CTPL	G206111511 CABINET	Stk B
	APP LOGO CTPL	A101260036	

Requested By: TIENSIONG

Date: 28.02.2018 / 15:32:02





# Gateway Forwarder Transport

Tel: (65) 6268 9085 Fax: (65) 6268 3109 Email: gfwder@singnet.com.sg Business Reg. No: 33724900L

CLEARING &amp; FORWARDING AGENT . GENERAL TRANSPORT &amp; LABOUR CONTRACTORS PACKING LIGHTERS SUPPLY &amp; CRANE SUPPLY

## DELIVER TO:

ComfortDelGro Engineering Pte Ltd  
 CLS4 Loyang Store 2  
 MR LEE H/P: 9663 6784

## DELIVERY LIST

O/L NO: 108196

DATE: 21-Dec-17

CLS4 ( 12 PKGS )

DESCRIPTION	No. of Pkgs.	Weight / m3	Remarks
Details As Per Attached Packing Ust. (Page 1 of 1 )	12 Repacked Pkgs STC:- Hyundai Spare Parts.		
Supplier: Komoco Motors Pte Ltd			

Total No. of Pkgs: ( 12 PKGS )

Remarks: GW

COMFORTDELGRO ENGINEERING PTE LTD  
 60 Loyang Drive Singapore 505000  
 Tel: (65) 6214 2393 Fax: (65) 6242 0018

PROVISIONAL ACCEPTANCE

Date: 21 DEC

Received By: [Signature]

Quantity and quality of goods (checked) ☐ (TICK)

(delivered and not checked)

For GATEWAY FORWARDER TRANSPORT

GOODS RECEIVED IN GOOD ORDER CONDITION

Delivery Clerk

1 OF 1

E. &amp; O. E

Date: \_\_\_\_\_  
Company Stamp/Signature

# ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Dec 2017 <a href="#">Edit Reg</a>		19 Dec 2017 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$S\$1,790.88</b> <a href="#">Edit Estimates</a>	<b>\$S\$1,790.88</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>JACKIE'S ENTERPRISES (S) PTE LTD</b> , Co. Reg. No.: -								
Main Claimant:	<b>COMFORT TRANSPORTATION PTE LTD</b> , Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	<b>SHD6907D</b>	Date of Loss:	19/12/2017 10:00 - :59 [26 Months and 11 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 2617105049SG</b>	Policy/Cover Note No.:	2100501936-00001 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>GBF7300H</b>	Policy No. (Claimant):	D-1572701MFSH						
		Excess:							
Repairer:	<b>ComfortDelGro Engineering Pte Ltd (Loyang)</b> 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Lee, Ming-Yao</b> ] MingYao.Lee@aig.com								
Claimant's Insurer:	<b>MS First Capital Insurance Ltd (HQ)</b> - Tel: 62222311								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KALVIN ANG WEI KUN</b> ] ... [Final Rpt due 02/01/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SHD6907D (2617105049SG)  
[GBF7300H]  
TP  
COMFORT TRANSPORTATION PTE LTD  
Dec 19 2017 10:05AM  
[JACKIE'S ENTERPRISES (S) PTE LTD]  
ComfortDelGro Engineering Pte Ltd

<a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>   <a href="#">Upload Video</a>   <a href="#">Upload Audio</a>			<b>View</b> <a href="#">View in Browser</a> <span style="float: right;">▼</span>	
<b>Letters/Correspondences</b>			1 per page <span style="float: right;">▼</span> <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	Edit	
<b>Assessment Reports</b>			1 per page <span style="float: right;">▼</span> <input checked="" type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	21/12/17 10:57	<b>Accident Statement</b> <small>From: SC - Reg. No: GBF7300H, Claimant: JACKIE'S ENTERPRISES (S) PTE LTD</small>	Load HTM	
<b>Photos/Images</b>			3 per page <span style="float: right;">▼</span> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	20/12/17 16:52	General View	Load JPG	<input checked="" type="checkbox"/>
2	20/12/17 16:52	General View	Load JPG	<input checked="" type="checkbox"/>
3	20/12/17 16:52	General View	Load JPG	<input checked="" type="checkbox"/>
4	20/12/17 16:52	General View	Load JPG	<input checked="" type="checkbox"/>
5	20/12/17 16:52	General View	Load JPG	<input checked="" type="checkbox"/>
6	20/12/17 16:52	General View	Load JPG	<input checked="" type="checkbox"/>
7	20/12/17 16:52	General View	Load JPG	<input checked="" type="checkbox"/>
8	20/12/17 16:52	General View	Load JPG	<input checked="" type="checkbox"/>
9	20/12/17 16:52	General View	Load JPG	<input checked="" type="checkbox"/>
10	20/12/17 16:52	General View	Load JPG	<input checked="" type="checkbox"/>
11	20/12/17 16:52	General View	Load JPG	<input checked="" type="checkbox"/>
12	20/12/17 16:52	General View	Load JPG	<input checked="" type="checkbox"/>
13	20/12/17 16:52	General View	Load JPG	<input checked="" type="checkbox"/>
14	20/12/17 16:52	General View	Load JPG	<input checked="" type="checkbox"/>
15	29/12/17 08:31	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
16	29/12/17 08:31	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
17	29/12/17 08:31	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page <span style="float: right;">▼</span> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	21/12/17 09:01	TP GIA REPORT	Load PDF	
2	21/12/17 09:01	TP ESTIMATE- MARKED	Load PDF	
3	19/06/18 08:39	WORKSHOP INVOICE	Load PDF	
4	19/06/18 08:39	AUTHORISATION TO ACT FORM	Load PDF	
5	19/06/18 08:39	Release Voucher	Load PDF	
6	19/06/18 08:39	RENTAL RECEIPT	Load PDF	
7	19/06/18 08:39	LTA SEARCH	Load PDF	
8	19/06/18 08:39	PO & DO	Load PDF	
9	19/06/18 08:39	LETTER TO OI	Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>			
<div></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	GBF7300H (Insd veh)	Model:	HYUNDAI I40 1.7 D (A)
	SHD6907D (TP veh)		
Date of Accident:	19/12/2017		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [ X ] Yes	<input type="checkbox"/> [ ] No
Repair Estimate	:	\$	2,226.54
Final Repair Cost	:	\$	2,620.00
Loss of Use	:	\$	4.00 days at \$50.00 per day
Rental (if any)	:	\$	4 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	2,620.00

Is Third Party Workshop GIA Registered? ☒ [ X ] YES ☐ [ ] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ ~~No~~ BOLA Scenario No: 24

BOLA Liability: 100 (%) Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 2,620.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

19 Jun  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG17024107/K1UB3Q2

Date: 19/06/2018

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100501936-00001

Claimant Vehicle No : SHD6907D

Insured Vehicle No : GBF7300H

Date of Loss: 19/12/2017

Nature of Claim: TP

Claim No: 2617105049SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHD6907D

Make &amp; Model: HYUNDAI I40, 1.7 D (A)

Reg. Date: 08/10/2015 (Man. Year: 2015)

Colour: Blue

Engine Capacity: 1685 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

Engine No: D4FDFU547395

Chassis No: KMHLB41UMGU078433

Odometer: 318399 km

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 205/60 R16

Rear Tyre Size: 205/60 R16

Front Left Side: West Lake 7 mm

Rear Left Side: West Lake 7 mm

Front Right Side: West Lake 7 mm

Rear Right Side: West Lake 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,160.88	1,160.88	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	920.00	630.00	290.00	31.52
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>2,080.88</b>	<b>1,790.88</b>	<b>290.00</b>	<b>13.94</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>145.66</b>	<b>125.36</b>	<b>20.30</b>	<b>13.94</b>
<b>Nett Amount (S\$)</b>	<b>2,226.54</b>	<b>1,916.24</b>	<b>310.30</b>	<b>13.94</b>
<b>+ Loss of Use (4.0 x S\$50.00/day) (S\$)</b>		200.00		
<b>+ Car Rental (4.0 x S\$125.00/day) (S\$)</b>		500.00		
<b>+ Doc/Search Fee (S\$)</b>		5.35		
<b>Nett Liability (S\$)</b>		<b>2,621.59</b>		
<b>Global Sum Settlement (S\$)</b>		<b>2,620.00</b>		

### INSPECTION

Date of Assignment: 19/12/2017

Date Inspected: 19/12/2017 Inspected At:

ComfortDelGro Engineering Pte Ltd  
(Loyang)

59 Loyang Drive  
Singapore 508969

Estimated Period of Repair: 2.0 days

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**Adjuster:** KALVIN ANG WEI KUN

**Manager:** THIN THIN HLAING

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR DOOR (RH)	Dented	1,351.10 FL	*1,351.10 FL
2	1		*REAR FENDER (RH) (NPA)	Repair	0.00 FL	*- FL
3	1		*REAR DOOR COMFORTDELGRO & APPS STICKER (RH)	Necessary	80.00 FS	*80.00 FS
				<b>Sub Total (S\$)</b>	<b>1,431.10</b>	<b>1,431.10</b>
				- List Item Discount on L Items 20.00/20.00% (S\$)	270.22	270.22
				<b>Total Parts (S\$)</b>	<b>1,160.88</b>	<b>1,160.88</b>

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	350.00	200.00
2	SPRAY PAINTING CHARGE	New	400.00	360.00
3	TUFF KOTE	New	50.00	20.00
4	TRANSFER OF DOOR	New	120.00	50.00
Gross Labour Cost (S\$)			920.00	630.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >