

Zaini (LKK Auto)

From: Zaini (LKK Auto)
Sent: Thursday, 21 December, 2017 11:56 AM
To: 'Kong, Charmaine (VWG Singapore)'
Cc: Wong, Mei (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Hsiao Tong (LKKAuto); Mei Kwan (LKKAuto); Admin A
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLP3151B & SKQ6426X ON 18.12.17 *** LKK REF: CC3/AIG17024086/ka3

Your Ref: SLP3151B
Our Ref: CC3/AIG17024086/ka3

“WITHOUT PREJUDICE”

Dear Charmaine,

ACCIDENT INVOLVING VEHICLES SKQ 6426X AND SLP 3151B ON 18/12/2017

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Zaini Kusaini | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2132 | email: Zaini@lkkauto.com | fax: 6741-4108

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From: Kong, Charmaine (VWG Singapore) [mailto:charmaine.kong@vw.com.sg]
Sent: Wednesday, 20 December, 2017 5:12 PM
To: Mei Kwan (LKKAuto); Zaini (LKK Auto)
Cc: Wong, Mei (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Hsiao Tong (LKKAuto); Admin A
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLP3151B & SKQ6426X ON 18.12.17 *** LKK REF: CC3/AIG17024086/ka3

Dear Zaini,

As spoken just now, I will forward you the scene video through a link.

Thanks.

Best Regards,

Charmaine Kong