



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG17024086/R1ka3

21 DECEMBER 2017

TAY KAH NAI
11 JALAN LYE KWEE
SINGAPORE 537835

Dear Sir/Madam,

ACCIDENT INVOLVING SKQ 6426X AND SLP 3151B ON 18.12.2017

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Zaini
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: Zaini@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

I do always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, WONG CHONG HONG ERNEST (the third party claimant) of 429A SEMBawang Road S758395 (address), owner of SLP3151 B (vehicle no.) hereby authorize Volkswagen Centre Singapore ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SLP3151 B that was damaged pursuant to the accident which occurred on 18/12/2017 (date) along ANG MOH KIO STREET 61 (location) involving vehicle no/s SKQ6426X ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 29th (day) of 12 (month) 2017 (year)

Wong
Signed by "the third party claimant"
(with chop if applicable)


Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

We/I, Volkswagen Centre Singapore ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte. Ltd., LKK Auto Consultants Pte. Ltd. ("name of surveyor") with respect to the amount claimed for S\$ 5,099.26 (repair costs), S\$ 256.80 (loss of use/rental) S\$ - (search fees) for vehicle no. SLP 3151 B that was damaged pursuant to the accident which occurred on 18.12.2017 (date) along Ang Mo Kio STREET 61 (location) involving vehicle no/s SKQ 6426 X.

This is pursuant to the inspection conducted on 20.12.2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner WONG CHONG HONG ERNEST ("third party claimant") of vehicle no. SLP 3151 B to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte. Ltd. for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLP 3151 B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.



Dated this 16 day of 01 (month) 20 18 (year)

MRB

Signed by AIG appointed surveyor



Chopped & Signed by "the workshop"

Volkswagen Centre Singapore



Service Tax Invoice No. SV17P58960

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 17IP3487

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way
#07-16 AIG Building
Singapore

Post Code: 079120

VEH NO.: SLP3151B

DATE: 27/12/17

Pickup:

VIN NO.: WVZZZ1T2HW043955

KM: 18,607

GEARBOX CODE: RRR

Engine No.:

MODEL: Touran 7 1 6 TDI CL 85kW EQP

SA: Cheong Pearlyn

Next Appointment Date:

Next Appointment Mileage: 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
DIRECT SETTLEMENT					
DOA: 18/12/2017					
TP VEHICLE NO: SKQ6426X					
SURVEY BY: RASUL (LKK)					
Labor					
1	LABOUR	1.00	UNIT	840.00	840.00
2	SPRAY PAINTING	1.00	UNIT	800.00	800.00
3	Tow SVC- Quality Recovery Services	1.00	UNIT		
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
6	ELECT WIRING & MECH COMPONENT CHECK NE	1.00	TU	280.00	280.00
Item					
7	BUMPER BRACKET RHS	1.00	PCS	38.25	38.25
8	REAR BUMPER	1.00	PCS	2,150.62	2,150.62
9	BUMPER RETAINER RHS	1.00	PCS	47.25	47.25
10	REFLECTOR RHS OUTER	1.00	PCS	64.77	64.77
11	RHS INNER REFLECTOR	1.00	PCS	64.77	64.77

Sub Total 4,765.66
GST (7%) AMOUNT 333.60
TOTAL AMOUNT 5,099.26



Customer

Phone : Fax :



TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
AIG ASIA PACIFIC INSURANCE PTE. LTD. 78 SHENTON WAY #07-16 SINGAPORE 079120 ATTN: CLAIMS DEPARTMENT C/O: LKK AUTO CONSULTANT PTE LTD

DATE	INVOICE NO.
05-Jan-2018	P 0919

DESCRIPTION	VHA NO.	DUE DATE	VEH. NO.
	P 0919	05-Jan-2018	SLL 5226 C
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 26 DECEMBER 2017 TO 29 DECEMBER 2017 YOUR REF: SLP3151B & SKQ6426X (VOLKSWAGEN)	3	80.00	240.00
GST @ 7%			\$16.80
TOTAL			\$256.80

All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.

BKW Rent-A-Car Pte Ltd
120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6271 1661
ACRA No: 200106276D GST Reg. No: 20-0106276-D Website: www.bkw.sg
A subsidiary of **BKW Automobile Pte Ltd**



bizSAFE



BKW RENT A CAR PTE LTD

120 Lower Delta Road #02-15 Cendex Centre Singapore 169208 Tel: 6738 7777 Fax: 6271 1661

ACRA No: 20-0106276-D GST Reg. No: 20-0106276-D

24 HOURS HELPLINE : 6223 1122

VEHICLE HIRING AGREEMENT

VHA No: P 0919

Workshop: VW-AX

HIRER'S PARTICULARS

Name (as in I/C): WONG CHOONG HONG ERNEST

NRIC/Passport No: S6939880D Date of Birth: 02 NOV 1969

Address: 429A SEMBAWANG Rd Age: 55

S: 758395

Name & Address of Employer: _____

Occupation: _____ Driving Exp: _____

Driving Licence No: _____ Passed Date: 16 May 2002

D/L Type: Local/Int'l/Other: _____

Tel(O) _____ (R) _____ HP 96452577

DRIVER'S PARTICULARS

Name (as in I/C): _____

NRIC/Passport No: _____ Date of Birth: _____

Address: _____ Age: _____

S() _____

Occupation: _____ Driving Exp: _____ Yrs _____

Driving Licence No: _____ Passed / Expiry Date: _____

D/L Type: Local/Int'l/Other: _____ Contact No: _____

Hirer's Own Vehicle No: SLP3151B Replace Veh No: _____

Loan Vehicle No: SLH5226C VR No: _____

Make & Model: VW Jetta Auto/Manual Group: Auto

CHARGES : \$ cts

Daily 03 day @ \$ 80 Per day 240.00

Weekly/Monthly week @ \$ Per week/Monthly

Others

CDW/PAI @ \$ Per day/Monthly

Delivery/Collection Svc

GST

OR No: (A) SUB-TOTAL

Petrol Level & Surcharge OUT IN E 1/4 1/2 3/4 F

First _____ km FREE per day

Excess mileage is chargeable at _____ cents per km

GST 71 16.80

TOTAL CHARGES 256.80

* Security Deposit : \$ _____ Bank: OCBC

CASH/NETS/MISA/MC/AMEX/CHQ No: 4524 1906 0400 6682

Expiry Date: 10/22 Card ID No: 574

Name as in Card: ERNEST WONG

NON WAIVER EXCESS (Subject to GST) \$ 2000/-

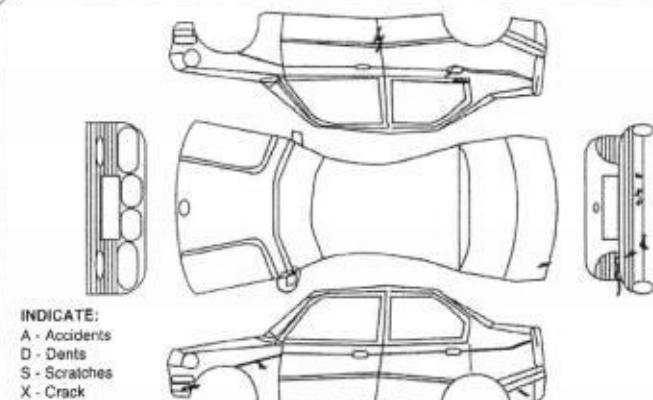
ACCESSORIES CHECK

☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge

☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature: _____ Additional Driver's Signature: _____

SINGAPORE Use Only



I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorized Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
24/12/17	1225	12801	Nik	

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
30/12/17	1010	13195	EMWIN	RTN on 29 Dec 4pm-W/S

Hirer's/Driver Signature

Hirer's/Driver Signature