

REF:

003/ATM17024081/Anbe2

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. 210050120
 Claims No. _____
 Sum Insured: _____ Excess: 0
 (Client's Record)
 Make of Veh: _____

Veh No. SLI 207SR Yr Regn: 2017 Feb
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____
 Make: Audi A3 Sedan cc 999
 Colour: Blue A.C. Insured / Std / NI / NA
 Sp. Reading 10606 T.Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: WAU2228V211048782
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 205/55R16
 R: 205/55R16
 BS / DUN / EXNOVA GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or _____

N/S	O/S

(Policy Condition)
 Remark: **The veh had commenced its repair at the time of inspection.**
 Bal. or Market Value: 13012
 IDAC Accident Rpt: _____ Consistent?: Yes or No
 GIA / PR Seen: _____ Consistent?: Yes or No
 Est. Repairs: 18/7 days Res: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____
 Vehicle: IN / OUT

Front _____ Rear _____
 R/Bal. 06 mm R/Bal. 06 mm
 L/Bal. 06 mm L/Bal. 06 mm
 D.O.A. 15/12/17 D.O.I. 19/12/17
 Survey held at Premium
 Des. of Damages: Fr / Rear / O/S / N/S / U/C / Rooftop or
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	OD A16
	SLI 207SR - X
<u>20/12/17</u>	Revert by merimen
<u>20/12/17</u>	Race approved \$9325 by merimen
<u>20/12/17</u>	Informed Jeremy CIA & \$0 by email
<u>25/1/18</u>	Final dig \$12,465.04 (Red 6261.96, 33%) confirmed by email

RECEIVED 19 JAN 2018
 REC 2018

Date/Time File Pass to? Preli. Report Days Of Repair: 7
 Final Report Resurvey No. of Trip: 1 Survey Fee: 200
 Date/Time File Return to? Add Fee: Site Insp (\$ 3-PS \$) Transcription: _____
 2) 20p- typst Interview (\$ _____) Photos: 10
 Tech Insp (\$ _____) Citers: _____
 Week-end (\$ _____) TOTAL: 210
 Report Format: merimen
 Lump Sum / I.B.I: (\$ 12,465.04)

Survey Department Check List (Case Handler)

Reference No. : CC3 | AKG | 7024681 | Avb
 Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (_____ **):** Case handler to make sure all Information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)				
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No				
C	Insurance Authorisation (CA /REV/REP)	✓			
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess	✓			

Surveyor (_____ **):** Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
---	--------------------------------------	---	--	--	--

(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases	✓			
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
---	-------------------------	---	--	--	--

Check By: VERON 25/1/18
 Case Handler Date

*C: Critical *N: Non-Critical



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG17024081/Avb

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 19-12-2017



Code : AIG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SLL 2075R
Policy No. 2100501120	Coverage (\$)	0.00
Claim No.	Excess (\$)	0.00
Assign From	Assign Date	19/12/2017

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	15/12/2017	Inspection Date	19/12/2017
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 SINGAPORE 408699		

5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.
--

View Received Message

This mail is associated with :

***SLL2075R (0489632736SG)**

OD

Dec 15 2017 5:40PM

[CHANG WU-YIN]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 24/01/2018 13:59 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$12465.04) - SLL2075R - Claim Handler: Dally Amri, Mimi Zarina

Approved:12465.04.

DOCUMENTS SUMMARY

There are no documents.

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 20 December, 2017 4:07 PM
To: 'Claims Dept'; SUR
Subject: RE: SLL 2075 R Own Damage Claims (Vehicle IN)

Dear Jeffery,

As instructed by our client **AIG** , please proceed to repair the insured vehicle **SLL 2075R (Excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 20 December, 2017 8:55 AM
To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SLL 2075 R Own Damage Claims (Vehicle IN)

Dear Jeffery,

We are pending approval from AIG.

-Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Wednesday, 20 December, 2017 8:49 AM
To: SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: SLL 2075 R Own Damage Claims (Vehicle IN)

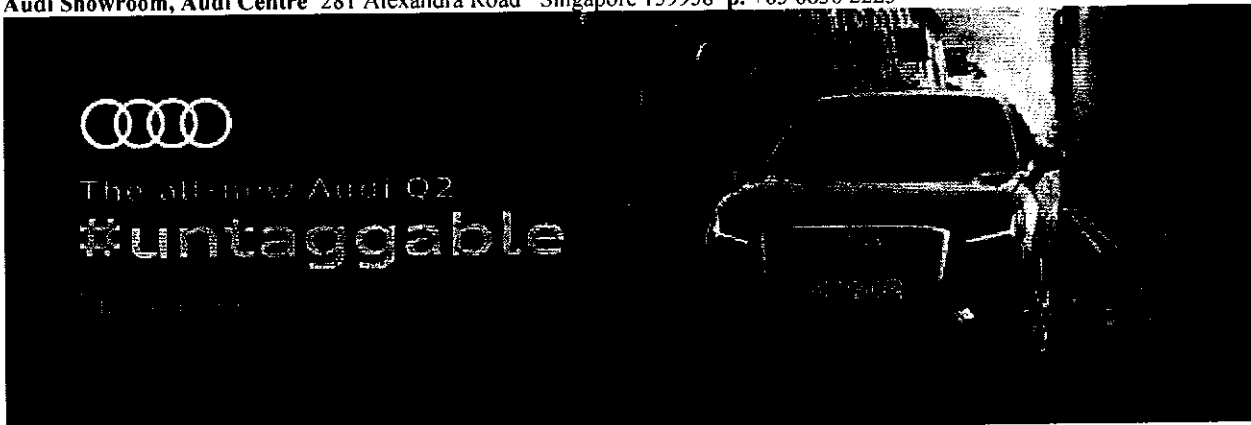
Dear all,

Please follow up with AIG for the approval.

Many thanks!

Best regards,
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Tuesday, 19 December, 2017 1:24 PM
To: 'SUR' <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: SLL 2075 R Own Damage Claims (Vehicle IN)

Dear all,

Vehicle was surveyed earlier by Adrian.

Kindly follow up with AIG on the approval for this vehicle.

Many thanks!

Best regards,
Jeffery Tan

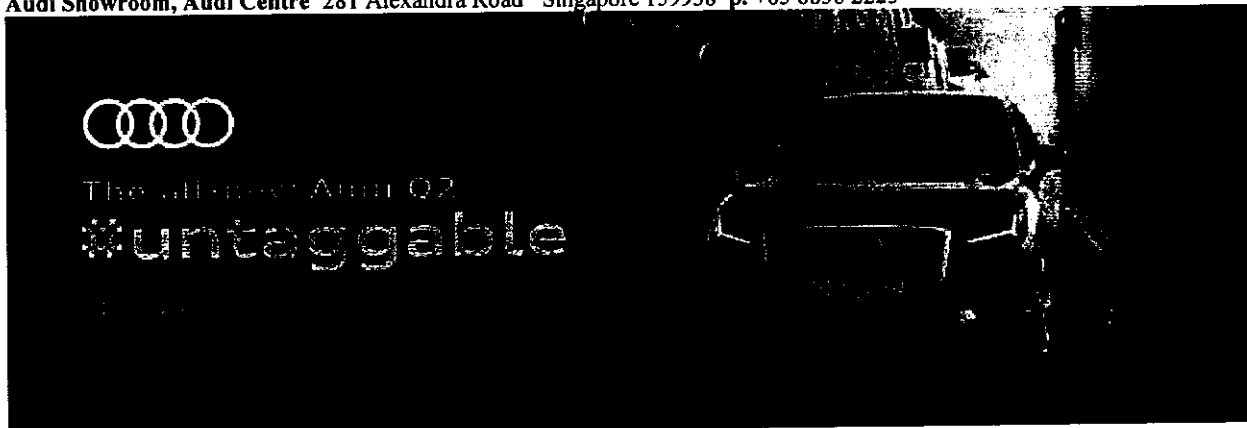
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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This mail is associated with :

***SLL2075R (0489632736SG)**

OD

Dec 15 2017 5:40PM

[CHANG WU-YIN]

Premium Automobiles Pte Ltd

Reply

Reply All

Mark as Unread

Print Message

Delete Message

Forward

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 20/12/2017 15:52 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$9325.00) - SLL2075R - Claim Handler: Dally Amri, Mimi Zarina

Approved:9325.00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: **AIG Asia Pacific Insurance Pte. Ltd.**
AIG Building
78 Shenton Way #07-16
Singapore 079120From: **LKK Auto Consultants Pte Ltd**
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Loo, Tong Shing

Date: 20 Dec 2017

Preliminary Advice

Vehicle No	: SLL2075R	Accident Date	: 15/12/2017
Make	: AUDI A3	Policy No.	:
Assignment Date	: 19/12/2017	Excess	: S\$0.00
Date of Inspection	: 19/12/2017	Est. Duration of Repair	: 6.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (HQ) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front and rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	18,727.00
Revised Amount	:S\$	9,325.00
Check Items (Estimated)	:S\$	4,605.00
Total	:S\$	13,930.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	130,000.00
COE / PARF Rebate	:S\$	56,491.00
Salvage Value	:S\$	
Margin for Repair	:S\$	73,509.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC

Owner ID: 0282C

Vehicle Details

Vehicle No.: SLL2075R

Vehicle to be Exported: No

Intended De-registration Date: 20 Dec 2017

Vehicle Make: AUDI

Vehicle Model: A3 SEDAN 1.0 TFSI S TRONIC (LED)

Primary Colour: Blue

Manufacturing Year: 2016

Engine No.: CHZ189341

Chassis No.: WAUZZZ8V2H1048782

Maximum Power Output: 85.0 kW (113 bhp)

Open Market Value: \$24,446.00

Original Registration Date: 16 Feb 2017

First Registration Date: 16 Feb 2017

Transfer Count: 0

Actual ARF Paid: \$16,225.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 15 Feb 2027

PARF Rebate Amount: \$12,168.00

Intended COE Rebate Details

COE Expiry Date:	15 Feb 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$48,401.00
COE Rebate Amount:	\$44,323.00
Total Rebate Amount:	\$56,491.00

The information contained herein is correct as at 20 Dec 2017

OK



HOTLINE TEL: (65) 6419-3000
FAX: (65) 6415-3723

COVER NOTE

Cover Note No. 2100501120		Date 15 Feb 2017	
The following risk described in the Schedule is hereby HELD COVERED in the terms of the applicable Company's policy issued to the Policyholder.			
SCHEDULE			
Policyholder	CHANG WU-YIN / /		
Age Condition	All Age Condition	Registration No.	SLL207SR
Policy Type	AUDI AUTO PROTECTOR	Make/Model	AUDI A3 Sedan 1.0 TFSI S tronic / /
Effective Date	16 Feb 2017	CC/Tonnage	999.00 / /
Expiry Date	15 Feb 2018	Engine No	CHZ189341 /
Excess	S\$600.00	Chassis No	WAUZZZ8V2H1048782 /
		Year of Registration	2017 / /
		Hire Purchase Company	United Overseas Bank Limited / /
<p>This policy is subject to driver's age condition. The policy will indemnify the insured or any authorised driver only if he/she meets the age condition. Please refer to policy terms and conditions.</p> <p>In addition to the Policy Excess, a Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00 (before GST) will apply to You or Your Authorised Driver who is below the age of 23 (in case of All Age Condition policies) and/or has less than 2 years' driving experience. The YIDR Excess is not applicable to Named Driver policies.</p> <p>Usage of vehicle only for the following purposes:</p> <ol style="list-style-type: none"> 1. Use only for social, domestic and pleasure purposes and for the Policyholder's business. 2. Use in connection with the Policyholder's business. Use for the carriage of passengers (other than for hire or reward) in connection with the Policyholder's business and use for social, domestic or pleasure purposes. <p>Please note that acceptance of the risk is subject to our final acceptance and terms and conditions applicable to the policy. Should you require any change to the insurance, please contact us immediately. Otherwise, any change will not be covered under the policy.</p> <p>The Company may cancel this cover by notice in writing and the insurance will be terminated and a proportionate part of the annual premium for the insurance will be charged for the time the Company has been on risk.</p>			
<p>MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189) MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960 ROAD TRANSPORT ACT, 1987 (MALAYSIA) MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)</p>			
CERTIFICATE OF INSURANCE			
I/We hereby certify that this cover note is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)			

Issued in SINGAPORE

AIG Asia Pacific Insurance Pte. Ltd.

IMPORTANT NOTICE
THIS COVER NOTE IS VALID FOR
60 DAYS FROM THE FIRST DAY OF
THE POLICY PERIOD. APPLICABLE
TO CORPORATE POLICIES ONLY.

AUTHORISED REPRESENTATIVE

ORIGINAL

PRLLYY.

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8570282C



Name

CHANG WU-YIN

张 悟 颖

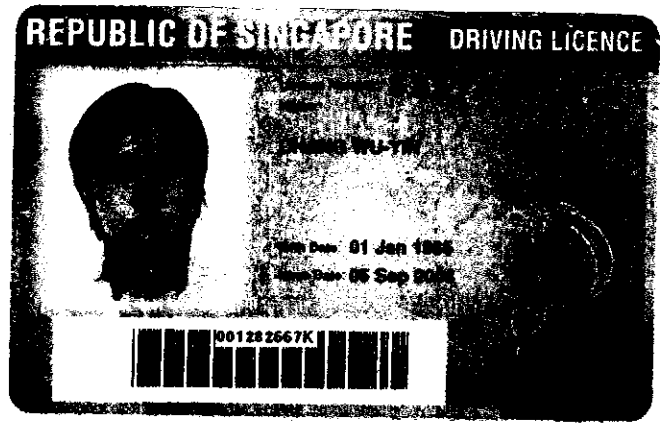
Race
CHINESE

Date of birth
01-01-1985

Sex
F

S8570282C

Country/Piece of birth
CHINA



9379473



NRIC No. S8570282C



Nationality

TAIWANESE

Date of Issue

19-10-2015

Address

91 HILLVIEW AVENUE
#01-19
SINGAPORE 669625

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

CLASS	ISSUE DATE
Class 3 Motor Cars of unladen weight not exceeding 3000 kg with not more than 7 passengers, exclusive of the driver; and Motor Tractors and other Motor Vehicles of unladen weight not exceeding 2500 kg	06 Sep 2004

NP 428A



Licence No: S8570282C

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	16/12/2017 11:14
Date Of Accident	15/12/2017 17:40
Exact Location Of Accident	ALONG CTE BEF EXIT 7B JALAN BAHAGIA
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLL2075R
Insured/Policyholder	
Name Of Registered Owner	CHANG WU-YIN
NRIC No	S8570282C
Email Address	CLEOCHANGMAKEUP@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96562027
Alternative Phone No	OFFICE-63100565
Vehicle Particulars	
Manufacturer	AUDI
Model	A3 SEDAN 1.0 TFSI 8V
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	2100501120
Driver	
Name of Driver	CHANG WU-YIN
NRIC No	S8570282C
Date Of Birth	01/01/1985
Occupation	INDOOR
Date Of Driving Pass	06/09/2004
Driving Experience	13 YEARS AND 3 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96562027
Fax Number	
Contact Number	OFFICE-63100565
Email Address	CLEOCHANGMAKEUP@GMAIL.COM

Email Address

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number SJK1705S

Vehicle Make/Model/Colour

Details Of Properties

Name of Driver CHEO YEE JIA

NRIC/Passport Number S9040055Z

Contact Number 92746008

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Details of Witness

Name

Phone Number

Email Address

Sketch Plan #2

SKETCH PLAN



A = SLL 2075R
B = SGK 7721R
C = SJK 1705S
D = Unknown
E = Unknown

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Please Refer to the police report
NO: T/2017/215/2138

DECLARATION

I/We declare the foregoing particulars are true in every respect.

[Signature]
Policyholder's Signature
Date & Time: 16 Dec 17

Driver's Signature
(If driver is not the policyholder)
Date & Time



Reporting Centre Personnel's Signature
Name: Tony Fung
NRIC/FIN No: G20060978

Police Report



**SINGAPORE
POLICE FORCE**



201712152138

Police Station Of Origin:
Orchard N.P.C
51 Killiney Road SINGAPORE 239572
Tel No. 1800-7359999

2 of 4
Report No. T:201712152138

CONTINUATION OF REPORT

S.II.2075R	AIG ASIA PACIFIC INSURANCE PTE. LTD.	2100501120	15/02/2017	15/02/2018
------------	--------------------------------------	------------	------------	------------

Any Pedestrian Involved: No
No. of Pedestrians Injured: NIL Use of Pedestrian Crossing: NA

Name	CHEO YEE JIA	ID No.	S9040055Z
Related Vehicle	NIL	Contact No.	92745006
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Name	CHANG WU-YIN	ID No.	S8570282C
Related Vehicle	NIL	Contact No.	96552027
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Name	ALVIN KHOO BOON LEONG	ID No.	S71S5749Z
Related Vehicle	NIL	Contact No.	98419094
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Police Report



SINGAPORE
POLICE FORCE



11201712152138

Police Station Of Origin:
Orchard N.P.C
51 Killiney Road SINGAPORE 239572
Te. No: 1800-7359988

4 of 4





Report No: 11201712152138

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan.

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474585 stating the report number as reference.

Signature Of Officer Recording The Report: E / Sgt 2 PEA WEI LIANG 	Signature Of Informant: 
Signature Of Interpreter: Not applicable	Date/Time: 15/12/2017 18:24
Officer In Charge Of Case: TP/GIT/ 	Classification Of Case:
Contact No.:  Authentication Stamp: N 11201712152138 15/12/2017 18:24	

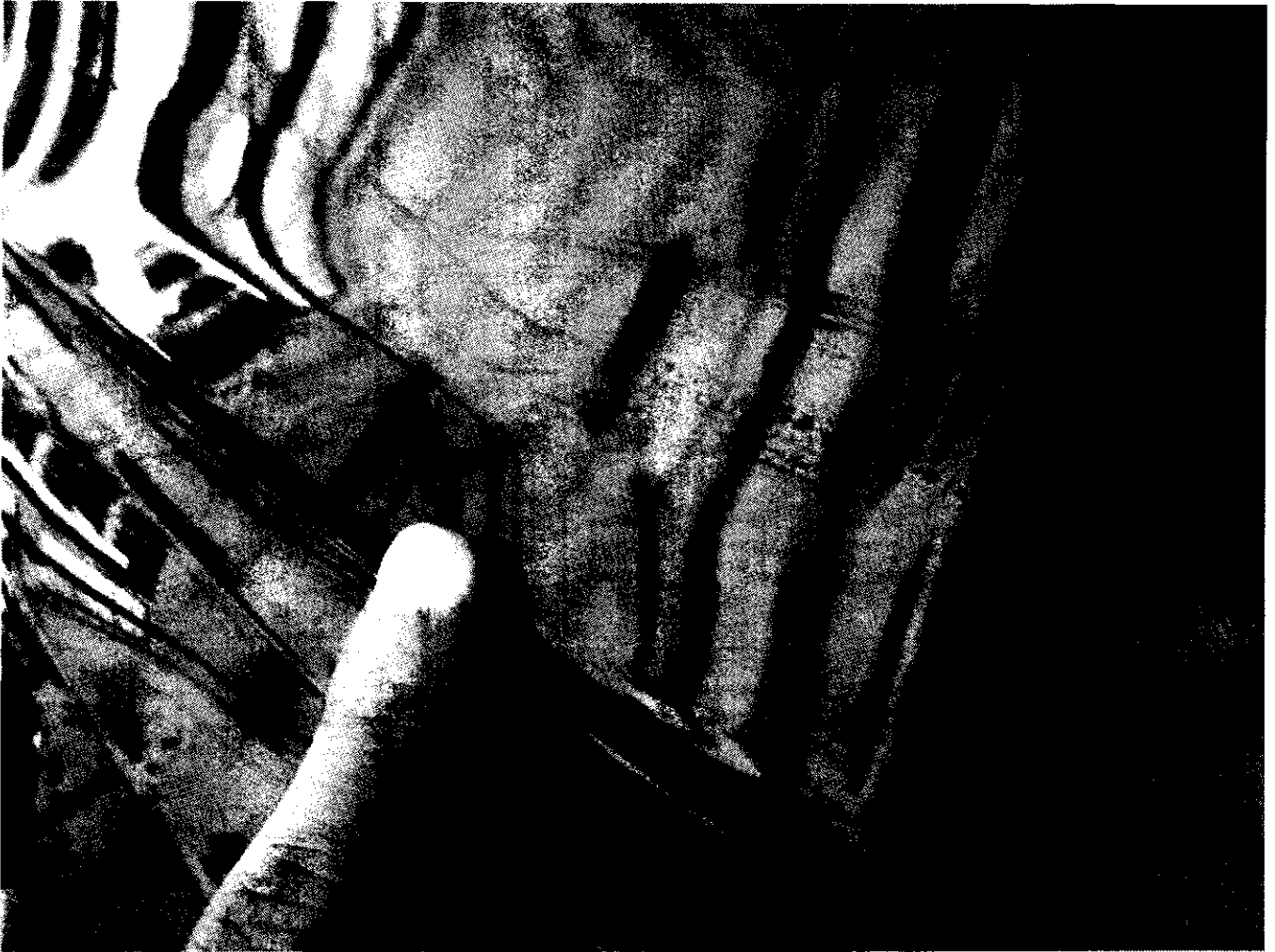
Accident Photo



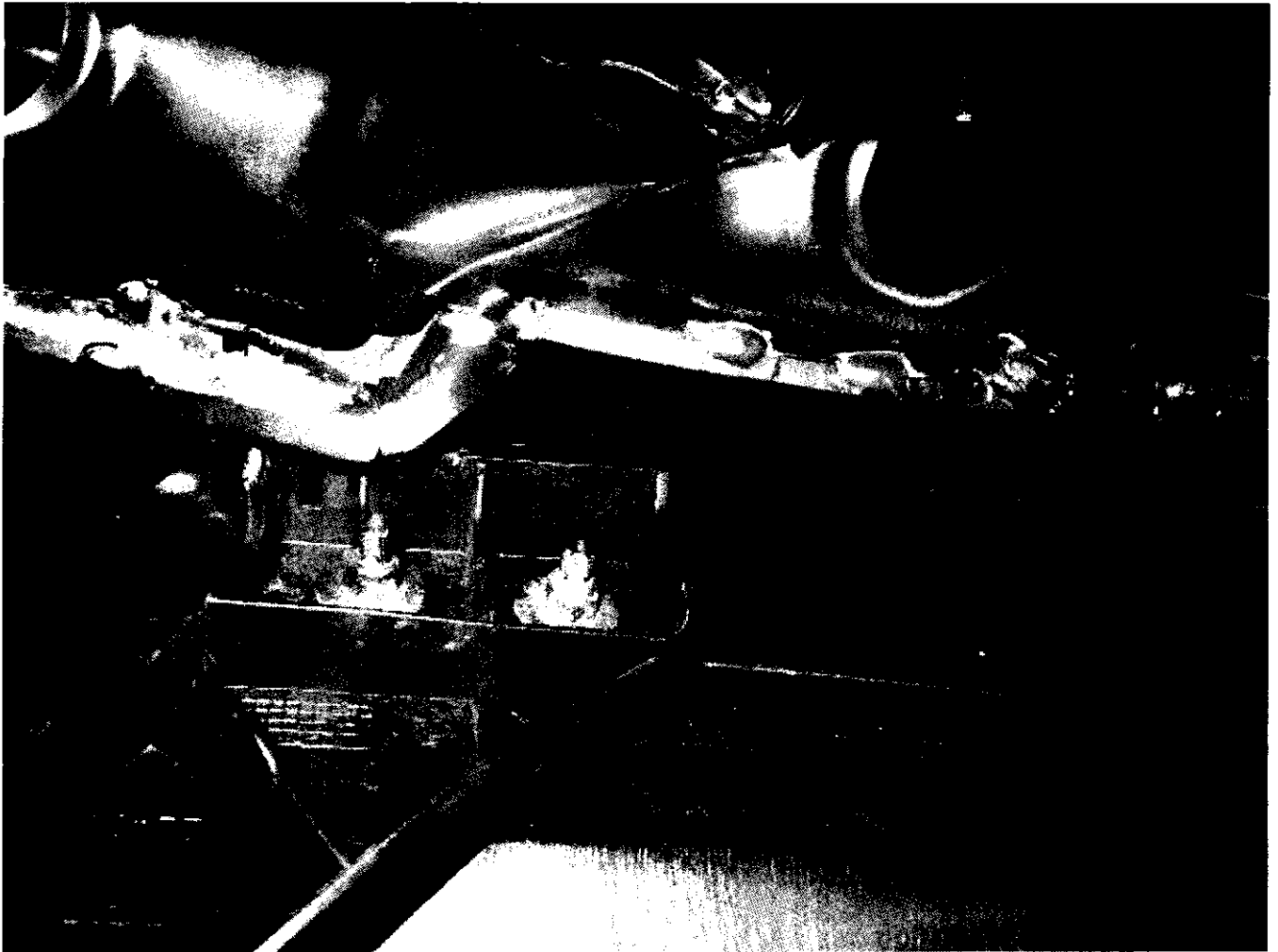
Accident Photo



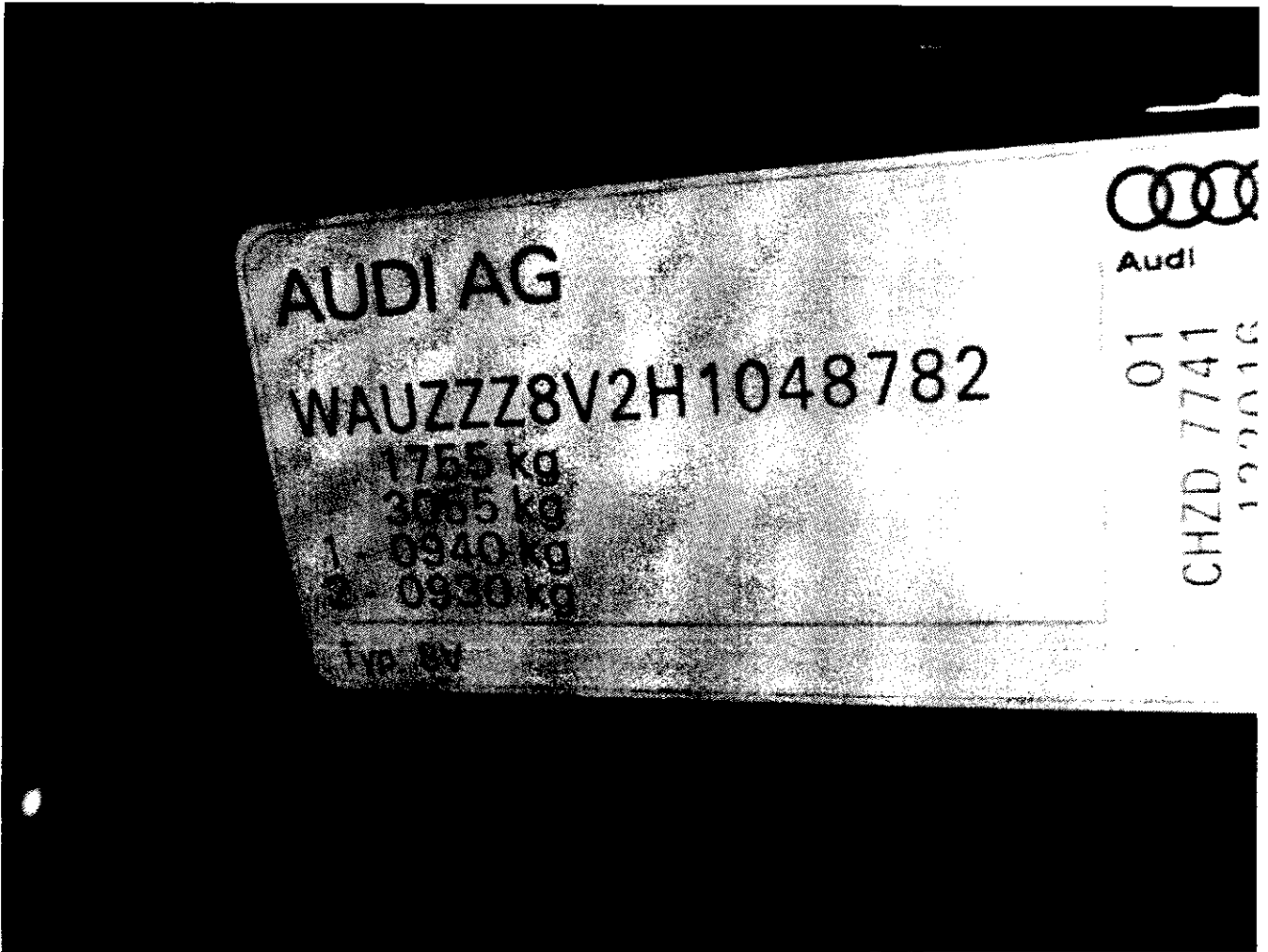
Accident Photo



Accident Photo



Accident Photo



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1230/2017/JT
Date : 18-Dec-17

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms. Chang Wu-Yin
Address : 91 Hillview Avenue
#01-19
Singapor 669625
Telephone : HP +65 9656 2027
Type of Claim : Own Damage Claim
Policy No. : 2100501120
Vehicle No : **SLL 2075 R**
Model Code : Audi A3 Sedan 1.0 TFSI S-tronic
Model / Year : Feb-17
Engine No : CHZ 189341
Chassis No : WAUZZZ8V2H1048782
Mileage : -
Date In : 16-Dec-17
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 15-Dec-17
Place of Accident : Along CTE before exit 7B Jalan Bahagia

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

7-8

Telefax

Estimated Labour Charges for Accident Vehicle SLL 2075 R.

S/n	Nature of Jobs	Estimated Charges
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor & headlight washer assy.	S/N \$ 360.00 ✓ ✓
2	To dismantle and ^{repair} renew front bumper assy. Reorganize front crash management components. Reinstall all parts removed.	\$ 900.00 500 ✓
3	To respray front bumper.	\$ 800.00 500 ✓
TOTAL LABOUR CHARGES		: \$ 2,060.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
 Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLL 2075 R.

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function and renew according to damages.	S/N	\$ 280.00 ✓	✓
2	To remove and transfer rear lid's convenience lock system and wire harness for tail lights.	S/N	\$ 280.00 ✓	✓
3	To dislodge and reinstall rear wire harness for tail lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N	\$ 480.00 ✓	✓
4	To dismantle rear bumper and rear lid. Cut out and weld rear outer, inner rear cross panel and connecting plates. Re-align rear lock carrier. Renew rear bumper and rear lid. Re-organize rear crash management components. Reinstall all parts removed.		\$ 3,600.00 ✓	✓
5	To respray rear bumper, rear lid and cross panelling. To carry out joint sealer works and stone chip treatments.		\$ 2,200.00 ✓	✓
6	To remove and renew rear exhaust silencer. Align to position.	S/N	\$ 480.00 ✓	✓
7	To carry out diagnostic checks.	S/N	\$ 192.00 ✓	✓
TOTAL LABOUR CHARGES			\$ 7,512.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLL 2075 R.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER <i>Dented</i>	\$ 1,567.00	✓ 1253.60
2	REAR BUMPER SPOILER <i>Dented</i>	\$ 193.00	✓ 154.40
3	REAR BUMPER GUIDE - LHS/RHS <i>new</i>	\$ 26.00	+
4	REAR BUMPER LOCKING PIN <i>new</i>	2 \$ 49.00	+
5	REAR BUMPER REFLECTOR - LHS/RHS <i>new</i>	\$ 48.00	? X
6	REAR REINFORCEMENT BEAM <i>Best.</i>	\$ 481.00	? 384.40
7	REAR BUMPER BRACKET - LHS/RHS <i>2# Daged.</i>	\$ 45.00	? 18
8	REAR BUMPER INNER GUIDE - LHS/RHS <i>new</i>	\$ 108.00	+
9	REAR PARKING AID SENSOR <i>new</i>	2 \$ 415.00	+
10	REAR LID <i>Dented</i>	\$ 2,225.00	✓ 1780
11	REAR LID ATTACHMENT PARTS <i>new</i>	\$ 247.00	- X
12	REAR WEATHER STRIP <i>new</i>	\$ 167.00	+
13	REAR LOCK STRIKER <i>new</i>	\$ 42.00	+
14	REAR LID LOCK <i>new</i>	\$ 165.00	+
15	REAR LID PACKING ADHESIVE <i>new</i>	\$ 14.00	✓ 11.12
16	AUDI EMBLEM ?	\$ 105.00	✓ 84
17	"A3" EMBLEM <i>new</i>	\$ 81.00	✓ 64.72
18	"TFSI" EMBLEM	\$ 81.00	✓ 64.72
19	REAR CROSS PANEL <i>Dented</i>	\$ 307.00	? 245.60
20	CROSS PANEL REINFORCEMENT PIECE <i>Dented.</i>	\$ 622.00	? 497.20
SUB-TOTAL SPARE PARTS CHARGES		\$ 6,988.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLL 2075 R.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	CROSS PANEL CONNECTING PLATE - LHS/RHS <i>NE M</i>	\$	244.00 ?
22	REAR SILENCER <i>NE M</i>	\$	631.00 ?
23	REAR SILENCER DUAL CLIP <i>NE M</i>	\$	52.00 ?
24	REAR SILENCER RETAINER <i>NE M</i>	2 \$	71.00 ?
25	HEAT SHEILD COVER <i>NE M</i>	\$	144.00 ?
26	ACRYLIC SEALER <i>NE M</i>	S/N \$	180.00 ?
27	CAVITY WAX <i>NE M</i>	S/N \$	140.00 ?
28	STONE CHIP <i>NE M</i>	S/N \$	180.00 ?
29	REAR NUMBER PLATE <i>NE M</i>	S/N \$	25.00 x.
30	SUNDRIES <i>NE M</i>	\$	500.00 ?
TOTAL PARTS - REAR		:	\$ 9,155.00
TOTAL LABOUR REAR			\$ 7,512.00
TOTAL PARTS / LABOUR CHARGES - REAR			\$ 16,667.00
TOTAL PARTS / LABOUR FRONT			\$ 2,060.00
GRAND TOTAL FOR FRONT AND REAR			\$ 18,727.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Admin Lij
Surveyed Date : 19/12/17
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised , Ob Pays

- LKK Auto Consultants hence notify the Repairer of the following:**
- To resurvey before/after spray painting
 - To display damaged part(s) during resurvey
 - Parts prices are subject to confirmation
 - Third party survey is on a "Without Prejudice" basis
 - No illegal modification(s) is allowed
 - Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 25 January 2018 3:45 PM
To: 'Boo seng yak'; Carrine Leong; Nora Khai; SUR
Subject: RE: FINAL REVISION - SLL2075R - OD AIG - SURVEYED 19 DEC 17

Dear Mr Boo,

Confirm repair cost of \$12,465.04 before GST @ 7 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]
Sent: Wednesday, 17 January 2018 6:31 PM
To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Nora Khai <nora.khai@premiumauto.com.sg>
Subject: FINAL REVISION - SLL2075R - OD AIG - SURVEYED 19 DEC 17

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$12,465.04 @ 7 days of repairs.

Photos attached.

Your early closure is well appreciated.

Best regards - jb

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

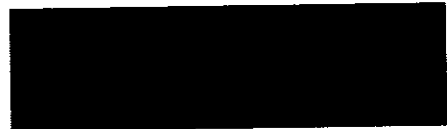
Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1230/2017/JT
Date : 18-Dec-17

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120



Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms. Chang Wu-Yin
Address : 91 Hillview Avenue
#01-19
Singapor 669625
Telephone : HP +65 9656 2027
Type of Claim : Own Damage Claim
Policy No. : 2100501120
Vehicle No : **SLL 2075 R**
Model Code : Audi A3 Sedan 1.0 TFSI S-tronic
Model / Year : Feb-17
Engine No : CHZ 189341
Chassis No : WAUZZZ8V2H1048782
Mileage : -
Date In : 16-Dec-17
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 15-Dec-17
Place of Accident : Along CTE before exit 7B Jalan Bahagia

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLL 2075 R.

<u>S/n</u>	<u>Nature of Jobs</u>	<u>Estimated Charges</u>	
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor & headlight washer assy.	S/N \$ 360.00	\$ 360.00
2	To dismantle and renew front bumper assy. Reorganize front crash management components. Reinstall all parts removed.	\$ 900.00	\$ 500.00
3	To respray front bumper.	\$ 800.00	\$ 550.00
TOTAL LABOUR CHARGES		: \$ 2,060.00	\$ 1,410.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLL 2075 R.

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
	<i>front labour c/f</i>			\$ 1,410.00
1	To remove and transfer rear parking aid. Check function and renew according to damages.	S/N	\$ 280.00	\$ 280.00
2	To remove and transfer rear lid's convenience lock system and wire harness for tail lights.	S/N	\$ 280.00	\$ 280.00
3	To dislodge and reinstall rear wire harness for tail lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N	\$ 480.00	\$ 480.00
4	To dismantle rear bumper and rear lid. Cut out and weld rear outer, inner rear cross panel and connecting plates. Re-align rear lock carrier. Renew rear bumper and rear lid. Re-organize rear crash management components. Reinstall all parts removed.		\$ 3,600.00	\$ 2,750.00
5	To respray rear bumper, rear lid and cross panelling. To carry out joint sealer works and stone chip treatments.		\$ 2,200.00	\$ 1,650.00
6	To remove and renew rear exhaust silencer. Align to position. <i>(Repair and align)</i>	S/N	\$ 480.00	\$ 280.00
7	To carry out diagnostic checks.	S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES			\$ 7,512.00	\$ 7,322.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLL 2075 R.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER	\$ 1,567.00	\$ 1,253.60
2	REAR BUMPER SPOILER	\$ 193.00	\$ 154.40
3	REAR BUMPER GUIDE - LHS/RHS	\$ 26.00	
4	REAR BUMPER LOCKING PIN	2 \$ 49.00	
5	REAR BUMPER REFLECTOR - LHS/RHS	\$ 48.00	
6	REAR REINFORCEMENT BEAM	\$ 481.00	\$ 384.40
7	REAR BUMPER BRACKET - LHS/RHS	\$ 45.00	\$ 18.00
8	REAR BUMPER INNER GUIDE - LHS/RHS	\$ 108.00	
9	REAR PARKING AID SENSOR	2 \$ 415.00	
10	REAR LID	\$ 2,225.00	\$ 1,780.00
11	REAR LID ATTACHMENT PARTS	\$ 247.00	
12	REAR WEATHER STRIP	\$ 167.00	
13	REAR LOCK STRIKER	\$ 42.00	
14	REAR LID LOCK	\$ 165.00	
15	REAR LID PACKING ADHESIVE	\$ 14.00	\$ 11.12
16	AUDI EMBLEM	\$ 105.00	\$ 84.00
17	"A3" EMBLEM	\$ 81.00	\$ 64.72
18	"TFSI" EMBLEM	\$ 81.00	\$ 64.72
19	REAR CROSS PANEL	\$ 307.00	\$ 245.60
20	CROSS PANEL REINFORCEMENT PIECE	\$ 622.00	\$ 497.20
SUB-TOTAL SPARE PARTS CHARGES		\$ 6,988.00	\$ 4,557.76

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLL 2075 R.

S/N	Parts Description	C/F	Damage Parts & Prices	
			S/NETT	REMARKS
				\$ 4,557.76
21	CROSS PANEL CONNECTING PLATE - LHS/RHS		\$ 244.00	
22	REAR SILENCER		\$ 631.00	
23	REAR SILENCER DUAL CLIP		\$ 52.00	
24	REAR SILENCER RETAINER	2	\$ 71.00	
25	HEAT SHEILD COVER		\$ 144.00	
26	ACRYLIC SEALER	S/N	\$ 180.00	\$ 180.00
27	CAVITY WAX	S/N	\$ 140.00	\$ 140.00
28	STONE CHIP	S/N	\$ 180.00	\$ 180.00
29	REAR NUMBER PLATE	S/N	\$ 25.00	
30	SUNDRIES		\$ 500.00	\$ 85.28
	TOTAL PARTS - REAR	:	\$ 9,155.00	\$ 5,143.04
	TOTAL LABOUR FRONT/REAR		\$ 7,512.00	\$ 7,322.00
	TOTAL		\$ 16,667.00	\$ 12,465.04

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLL 2075 R

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1230/2017/MAS

17 Feb 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SLL 2075 R, Audi A3 Sedan 1.0 TFSI

With reference to the above-mentioned vehicle, no **SLL 2075 R**, claimant, **Ms. Chang Wu-Yin**, please find the related document per attached.

1. A copy of the Original invoice no. 85012131 – S\$13,337.59
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLL 2075 R

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183



Premium Automobiles Pte Ltd

Audi Centre Singapore
 281 Alexandra Road
 Singapore 159938
 Main Telephone 6836 2223
 Main Telefax 6471 3733

Alexandra Service Centre
 281 Alexandra Road
 Singapore 159938
 Telephone 6388 2223
 Telefax 6475 1023

Ubi Service Centre
 55 Ubi Road 1
 Singapore 408699
 Telephone 6388 2323

Customer Service
 Service Appointment 6366 2323
 24-hour Breakdown Service 9828 1233
 Email customer.care@premiumauto.com.sg

INSURANCE INVOICE
 Company Reg. No. 199902271W
 GST Reg. No. 199902271W

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AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012131 Date : 07/02/2018 Order : SLL2075R Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLL2075R (V 32913) Regn Date: 16/02/2017 Mileage: 11627 WIP No.: 48896

Model: A3 SEDAN 1.0 TFSI 8VMANG Chassis: WAUZZZ8V2H1048782 Engine: CHZ 189341 Dept: U

VSB No.:

You have been assisted by :- UB-Carrine ()

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR & HEADLIGHT WASHER ASSY.	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND REPAIR FRONT BUMPER ASSY. RE-ORGANIZE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER.	550.00	1.00	550.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGES.	280.00	1.00	280.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR LID'S CONVENIENCE LOCK SYSTEM AND WIRE HARNESS FOR TAIL LIGHTS.	280.00	1.00	280.00
S	BODYWORK	M: TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR	480.00	1.00	480.00

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
 281 Alexandra Road
 Singapore 159938
 Main Telephone 6836 2223
 Main Telefax 6471 3733

Alexandra Service Centre
 281 Alexandra Road
 Singapore 159938
 Telephone 6388 2223
 Telefax 6475 1023

Ubi Service Centre
 55 Ubi Road 1
 Singapore 408699
 Telephone 6388 2323

Customer Service
 Service Appointment 6366 2323
 24-hour Breakdown Service 9828 1233
 Email customer.care@premiumauto.com.sg

INSURANCE TAX INVOICE
 Company Reg. No. 199902271W
 GST Reg. No. 199902271W

Page 2 10:59

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012131 Date : 07/02/2018 Order : SLL2075R Term : 30	Account: 00006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	---

Regn No.: SLL2075R (V 32913)	Regn Date: 16/02/2017	Mileage: 11627	WIP No.: 48896
Model: A3 SEDAN 1.0 TFSI 8VMANG	Chassis: WAUZZZ8V2H1048782	Engine: CHZ 189341	Dept: U
VSD No.:			
You have been assisted by :- UB-Carrine ()			

		Details	Qty	Unit Price	Amount
S	BODYWORK	TAIL LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS ELECTRICAL AND AUDIO EQUIPMENT. M: TO DISMANTLE REAR BUMPER AND REAR LID. CUT OUT AND WELD REAR OUTER, INNER REAR CROSS PANEL AND CONNECTING PLATES. RE-ALIGN REAR LOCK CARRIER. RENEW REAR BUMPER, REAR LID AND REAR CROSS PANEL. RE-ORGANIZE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	2750.00	1.00	2,750.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER, REAR LID AND CROSS PANELLI TO CARRY OUT JOINT SEALER WORKS AND STONE CHIP TREATMENTS.	1650.00	1.00	1,650.00
S	BODYWORK	M: TO REPAIR AND ALIGN REAR EXHAUST SILENCER. ALIGN TO POSITION.	280.00	1.00	280.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECKS.	192.00	1.00	192.00
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Telephone 6388 2323

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 3 10:59

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012131 Date : 07/02/2018 Order : SLL2075R Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	---

Regn No.: SLL2075R (V 32913) Regn Date: 16/02/2017 Mileage: 11627 WIP No.: 48896

Model: A3 SEDAN 1.0 TFSI 8VMANG Chassis: WAUZZZ8V2H1048782 Engine: CHZ 189341 Dept: U

VSB No.:

You have been assisted by :- UB-Carrine ()

	Details	Qty	Unit Price	Amount
S	BODYWORK			
	M:	500.00	1.00	500.00
	TO SUPPLY ACRYLIC SEALER, CAVITY WAX AND STONE CHI			
X	A500962131 AERIAL (V) Less 020%	1.00	63.50	50.80
X	A8K09737026 HOUSING (V) Less 020%	1.00	7.90	6.32
X	A8V5827025F LID (A) Less 020%	1.00	2225.00	1,780.00
X	A8V58070676 GRU COVER Less 020%	1.00	1567.00	1,253.60
X	A8V5807521L 989 SPOILER Less 020%	1.00	193.00	154.40
X	A8V5813331TB REINFORCEM Less 020%	1.00	621.50	497.20
X	A8V5813307 REAR APRON Less 020%	1.00	307.00	245.60
X	A8V5807309 BEAM Less 020%	1.00	480.50	384.40
X	A8V7853742 2ZZ AUDI SIGN Less 020%	1.00	105.00	84.00
X	A8V5807329A BRACKET Less 020%	1.00	21.40	17.12
X	A8V5807330A BRACKET Less 020%	1.00	22.50	18.00
X	A8X0053737A 2ZZ INSCRIPTION 'TFSI' Less 020%	1.00	80.90	64.72
X	A8P0053741 2ZZ INSCRIPTION 'A3' Less 020%	1.00	80.90	64.72
X	A8D0053419F PACKING Less 020%	1.00	13.90	11.12
X	A8T0027310 NUT Less 020%	2.00	1.40	2.24
X	AN 91029902 BOLT Less 020%	10.00	1.10	8.80

Parts 4,643.04
Labour 0.00
Sublet 7,822.00
Menus 0.00
Lubricant 0.00

Sub-Total 12,465.04

7% GST 872.55

Grand Total 13,337.59



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLL 2075 R

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1230/2017/GW
30 December 2017

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

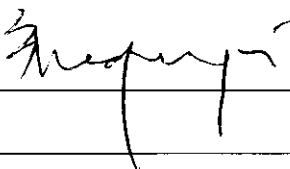
RE : CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A3 Sedan 1.0 TFSI S
Vehicle Chassis No. : WAUZZZ8V2H1048782
Vehicle Regn No. : SLL 2075 R
Vehicle Mileage : 10606 KM
Vehicle Owner : Ms.Chang Wu-Yin
Certificate No : 2100501120
Policy Excess : NIL
Accident Date : 15/12/2017
Place : Along CTE BEF Exit 7B Jalan Bahagia
Repair Cost : \$ 13,337.59
WIP No. : 48896
Repairer’s Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer’s charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time : _____
Date : _____

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8570282C



Name

CHANG WU-YIN

张 悟 颖

Race

CHINESE

Date of birth

01-01-1985

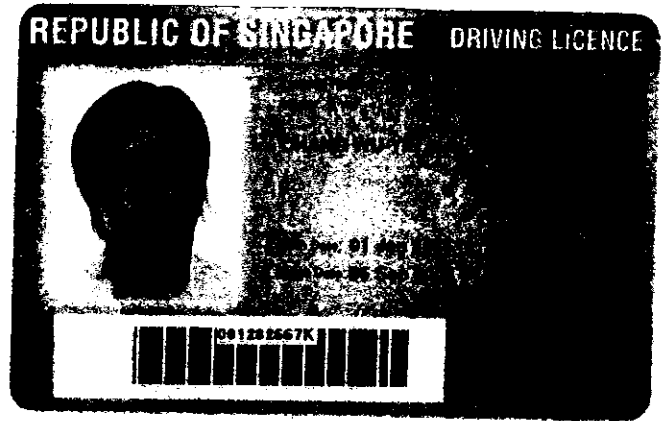
Sex

F

58570282C

Country/Place of birth

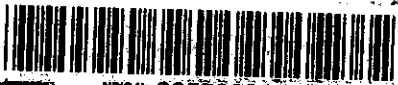
CHINA



REPUBLIC OF SINGAPORE DRIVING LICENCE



9379673



NRIC No. S8570282C



Nationality

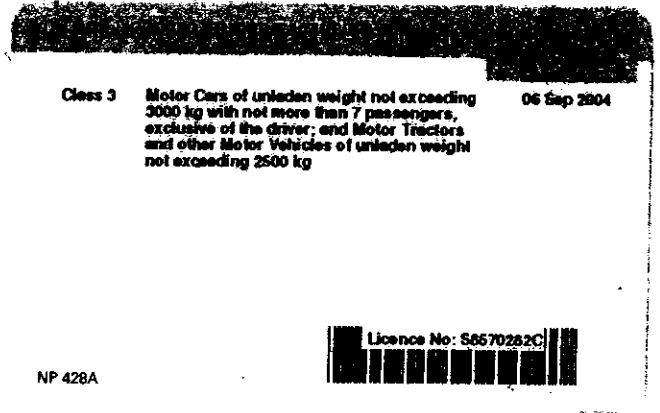
TAIWANESE

Date of issue

19-10-2015

Address

91 HILLVIEW AVENUE
#01-19
SINGAPORE 669625



Class 3 Motor Cars of unladen weight not exceeding 3000 kg with not more than 7 passengers, exclusive of the driver; and Motor Tractors and other Motor Vehicles of unladen weight not exceeding 2500 kg

06 Sep 2004

NP 428A





HOTLINE TEL: (65) 6419-3000
FAX: (65) 6415-3723

COVER NOTE

Cover Note No. 2100501120

Date 15 Feb 2017

The following risk described in the Schedule is hereby HELD COVERED in the terms of the applicable Company's policy issued to the Policyholder.

SCHEDULE

Policyholder	CHANG WU-YIN / /		
Age Condition	All Age Condition	Registration No.	SLL2075R
Policy Type	AUDI AUTO PROTECTOR	Make/Model	AUDI A3 Sedan 1.0 TFSI S tronic / /
Effective Date	16 Feb 2017	CC/Tonnage	999.00 / /
Expiry Date	15 Feb 2018	Engine No	CHZ189341 /
Excess	\$S600.00	Chassis No	WAUZZZ8V2H1048782 /
		Year of Registration	2017 /
		Hire Purchase Company	United Overseas Bank Limited / /

This policy is subject to driver's age condition. The policy will indemnify the insured or any authorised driver only if he/she meets the age condition. Please refer to policy terms and conditions.

In addition to the Policy Excess, a Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00 (before GST) will apply to You or Your Authorised Driver who is below the age of 23 (in case of All Age Condition policies) and/or has less than 2 years' driving experience. The YIDR Excess is not applicable to Named Driver policies.

Usage of vehicle only for the following purposes:

1. Use only for social, domestic and pleasure purposes and for the Policyholder's business.
2. Use in connection with the Policyholder's business. Use for the carriage of passengers (other than for hire or reward) in connection with the Policyholder's business and use for social, domestic or pleasure purposes.

Please note that acceptance of the risk is subject to our final acceptance and terms and conditions applicable to the policy. Should you require any change to the insurance, please contact us immediately. Otherwise, any change will not be covered under the policy.

The Company may cancel this cover by notice in writing and the insurance will be terminated and a proportionate part of the annual premium for the insurance will be charged for the time the Company has been on risk.

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

CERTIFICATE OF INSURANCE

I/We hereby certify that this cover note is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Issued in SINGAPORE

AIG Asia Pacific Insurance Pte. Ltd.

IMPORTANT NOTICE

THIS COVER NOTE IS VALID FOR 60 DAYS FROM THE FIRST DAY OF THE POLICY PERIOD. APPLICABLE TO CORPORATE POLICIES ONLY.

AUTHORISED REPRESENTATIVE

ORIGINAL

PRLLYY.

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	20 Dec 2017 08:33		19 Dec 2017 18:54 Edit Adj Rpt	S\$12,465.04 Edit Estimates	S\$12,465.04 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS		[Created by insurer]	
Insured:	CHANG WU-YIN, ID: S8570282C, Tel: +6596562027, Email: CLEOCHANGMAKEUP@GMAIL.COM		
Vehicle Reg. No.:	SLL2075R	Date of Loss:	15/12/2017 17:00 - :59
Claim Type:	OD / 0489632736SG	Policy/Cover Note No.:	(Comprehensive)
		Excess:	S\$0.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Dally Amri, Mimi Zarina] MimiZarina.DallyAmri@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 29/12/2017]		
Driver/Custodian:	CHANG WU-YIN (32 / Female), NRIC: S8570282C, Tel: +6596562027		

ASSOCIATED MAIL RECEIVED	View All	Compose Case Mail
<ul style="list-style-type: none"> AIG_SG (24/01/2018): Alert - Adj Mandate Approved (S\$12465.04) - SLL2075R - Claim Handler: Dally Amri... AIG_SG (20/12/2017): Alert - Adj Mandate Approved (S\$9325.00) - SLL2075R - Claim Handler: Dally Amri,... AIG_SG (20/12/2017): SLL2075R / OD / 15/12/2017 / Coverage & Excess update 		



ALL ASSOCIATED TASKS										View All	Search Tasks	Create New Task	Complete
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?				
No results.													


Claim Documents


























*SLL2075R (0489632736SG)
 OD
 Dec 15 2017 5:40PM
 [CHANG WU-YIN]
 Premium Automobiles Pte Ltd

[Upload Documents](#) |
 [Upload Photos](#) |
 [Compose New Letter](#) |
 [Upload Video](#) |
 [Upload Audio](#)

View [View in Browser](#) ▼

Video			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	16/12/17 11:27	Video - Accident [Linked Accident Report Documents]	 Load MP4	<input type="checkbox"/>
2	16/12/17 11:27	Video - Accident [Linked Accident Report Documents]	 Load MP4	<input type="checkbox"/>

Assessment Reports			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	20/12/17 08:50	Adjuster Immediate Advice	 Load HTM	<input type="checkbox"/>

Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>
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15	20/12/17 08:19	General View	 Load JPG	<input checked="" type="checkbox"/>
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27	20/12/17 08:19	General View	Load JPG	<input checked="" type="checkbox"/>

				<input checked="" type="checkbox"/>
28	20/12/17 08:19	General View		Load JPG <input checked="" type="checkbox"/>
29	20/12/17 08:19	General View		Load JPG <input checked="" type="checkbox"/>
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31	20/12/17 08:19	General View		Load JPG <input checked="" type="checkbox"/>
32	20/12/17 08:19	General View		Load JPG <input checked="" type="checkbox"/>
33	20/12/17 08:19	General View		Load JPG <input checked="" type="checkbox"/>
34	18/01/18 15:30	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
35	18/01/18 15:30	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
36	18/01/18 15:30	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
37	18/01/18 15:30	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>

Documentation			1 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	20/12/17 08:35	Police Report		Load PDF
2	20/12/17 08:35	COVER NOTE		Load PDF
3	20/12/17 08:35	Insureds Driving License		Load PDF
4	20/12/17 08:35	ESTIMATE		Load PDF
5	20/12/17 08:40	Singapore Accident Statement		Load PDF
6	19/01/18 12:48	1ST ESTIMATE		Load PDF
7	22/02/18 17:10	Discharge Voucher		Load PDF
8	22/02/18 17:10	Workshop Invoice		Load PDF

Linked Accident Report Documents

View ▼

Video			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail Print
1	16/12/17 11:27	Video - Accident		Load MP4
2	16/12/17 11:27	Video - Accident		Load MP4

Assessment Reports			1 per page ▼	<input checked="" type="checkbox"/>
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Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>
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3	16/12/17 11:38	Police Report		Load JPG <input checked="" type="checkbox"/>
4	16/12/17 11:38	Police Report		Load JPG <input checked="" type="checkbox"/>
5	16/12/17 11:52	Accident Photo		Load JPG <input checked="" type="checkbox"/>
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11	16/12/17 11:52	Accident Photo		Load JPG <input checked="" type="checkbox"/>
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13	16/12/17 11:52	Accident Photo		Load JPG <input checked="" type="checkbox"/>
14	16/12/17 11:52	Accident Photo		Load JPG <input checked="" type="checkbox"/>

Documentation			1 per page ▾	<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	16/12/17 11:38	Sketch Plan		Load JPG	<input checked="" type="checkbox"/>
2	16/12/17 11:38	Sketch Plan #2		Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<p>Show Remarks To: <input type="checkbox"/> Handling Insurer</p> <p>Note: Remarks are private unless you show it to other parties.</p>

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG17024081/AVBE2
Date: 22/02/2018

REFERENCE

Insured/Claimant: CHANG WU-YIN **Policy No:**
Date of Loss: 15/12/2017 **Nature of Claim:** OD **Claim No:** 0489632736SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLL2075R
Make & Model: AUDI A3, 999cc TFSI (A) **Engine No:** CHZ189341
Reg. Date: 16/02/2017 (Man. Year: 2016) **Chassis No:** WAUZZZ8V2H1048782
Colour: Blue **Odometer:** 10606 km
Engine Capacity: 999 cc
Market Value/New Car Price: S\$130,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes **Footbrake (Serviceable):** Yes
Handbrake (Serviceable): Yes **Engine Modification:** No **Pre-accident Condition:** Yes

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 **Rear Tyre Size:** 205/55 R16
Front Left Side: Goodyear 6 mm **Rear Left Side:** Goodyear 6 mm
Front Right Side: Goodyear 6 mm **Rear Right Side:** Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	9,155.00	5,143.04	4,011.96	43.82
Miscellaneous Items	0.00	0.00	0.00	
Labour	9,572.00	7,322.00	2,250.00	23.51
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	18,727.00	12,465.04	6,261.96	33.44
+ GST 7.00/7.00% (S\$)	1,310.89	872.55	438.34	33.44
Nett Amount (S\$)	20,037.89	13,337.59	6,700.30	33.44

INSPECTION

Date of Assignment: 19/12/2017
Date Inspected: 19/12/2017 **Inspected At:** Premium Automobiles Pte Ltd (HQ)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 7.0 days

Adjuster: ADRIAN LING**Manager:** VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS**Recommended Parts**

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,567.00 FS	*1,253.60 FS
2	1		*REAR BUMPER SPOILER	Deformed	193.00 FS	*154.40 FS
3	1		*REAR BUMPER GUIDE - LHS/RHS	Not Necessary	26.00 FS	*- FS
4	2		*REAR BUMPER LOCKING PIN	Not Necessary	49.00 FS	*- FS
5	1		*REAR BUMPER REFLECTOR - LHS/RHS	Not Necessary	48.00 FS	*- FS
6	1		*REAR REINFORCEMENT BEAM	Bent	481.00 FS	*384.40 FS
7	1		*REAR BUMPER BRACKET - LHS/RHS	N/S Damaged	45.00 FS	*18.00 FS
8	1		*REAR BUMPER INNER GUIDE - LHS/RHS	Not Necessary	108.00 FS	*- FS
9	2		*REAR PARKING AID SENSOR	Not Necessary	415.00 FS	*- FS
10	1		*REAR LID	Dented	2,225.00 FS	*1,780.00 FS
11	1		*REAR LID ATTACHMENT PARTS	Not Necessary	247.00 FS	*- FS
12	1		*REAR WEATHER STRIP	Not Necessary	167.00 FS	*- FS
13	1		*REAR LOCK STRIKER	Not Necessary	42.00 FS	*- FS
14	1		*REAR LID LOCK	Not Necessary	165.00 FS	*- FS
15	1		*REAR LID PACKING ADHESIVE	Necessary	14.00 FS	*11.12 FS
16	1		*AUDI EMBLEM	Necessary	105.00 FS	*84.00 FS
17	1		*A3 EMBLEM	Necessary	81.00 FS	*64.72 FS
18	1		*TFSI EMBLEM	Necessary	81.00 FS	*64.72 FS
19	1		*REAR CROSS PANEL	Dented	307.00 FS	*245.60 FS
20	1		*CROSS PANEL REINFORCEMENT PIECE	Dented	622.00 FS	*497.20 FS
21	1		*CROSS PANEL CONNECTING PLATE - LHS/RHS	Not Necessary	244.00 FS	*- FS
22	1		*REAR SILENCER	Not Necessary	631.00 FS	*- FS
23	1		*REAR SILENCER DUAL CLIP	Not Necessary	52.00 FS	*- FS
24	2		*REAR SILENCER RETAINER	Not Necessary	71.00 FS	*- FS
25	1		*HEAT SHIELD COVER	Not Necessary	144.00 FS	*- FS
26	1		*ACRYLIC SEALER	Necessary	180.00 FS	*180.00 FS
27	1		*CAVITY WAX	Necessary	140.00 FS	*140.00 FS
28	1		*STONE CHIP	Necessary	180.00 FS	*180.00 FS
29	1		*REAR NUMBER PLATE	Not Necessary	25.00 FS	*- FS
30	1		*SUNDRIES	Necessary	500.00 FS	*85.28 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	9,155.00	5,143.04
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO RESPRAY FRONT BUMPER	New	800.00	550.00
2	TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGES	New	280.00	280.00
3	TO REMOVE AND TRANSFER REAR LIDS CONVENIENCE LOCK SYSTEM AND WIRE HARNESS FOR TAIL LIGHTS	New	280.00	280.00
4	TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR TAIL LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO EQUIPMENT	New	480.00	480.00
5	TO DISMANTLE REAR BUMPER AND REAR LID. CUT OUT AND WELD REAR OUTER, INNER REAR CROSS PANEL AND CONNECTING PLATES. RE-ALIGN REAR LOCK CARRIER. RENEW REAR BUMPER AND REAR LID. RE-ORGANIZE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	3,600.00	2,750.00
6	TO RESPRAY REAR BUMPER, REAR LID AND CROSS PANELLING. TO CARRY OUT JOINT SEALER WORKS AND STONE CHIP TREATMENTS	New	2,200.00	1,650.00
7	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
8	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR & HEADLIGHT WASHER ASSY	New	360.00	360.00
9	TO DISMANTLE AND REPAIR FRONT BUMPER ASSY. RE-ORGANIZE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	900.00	500.00
10	TO REMOVE AND RENEW REAR EXHAUST SILENCER. ALIGN TO POSITION	New	480.00	280.00
Gross Labour Cost (\$\$)			9,572.00	7,322.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >