

Veron Chen (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Saturday, 17 February 2018 2:04 PM
To: Veron Chen (LKKAUTO); SUR; claims@premiumauto.com.sg
Cc: mastura@premiumauto.com.sg
Subject: LOD - SLL 2075 R Own Damage Claims
Attachments: SAftersales18021713530.pdf

Dear Claims team,

Above attachment is for your perusal. We will pass the LOD to Adrian by hand shortly. Kindly assist to proceed for payment.

Thank you and wish you a Happy and prosperous Chinese New Year.

Best Regards,
Mastura
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Wednesday, 20 December, 2017 4:07 PM
To: 'Claims Dept' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SLL 2075 R Own Damage Claims (Vehicle IN)

Dear Jeffery,

As instructed by our client **AIG**, please proceed to repair the insured vehicle **SLL 2075R (Excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Wednesday, 20 December, 2017 8:55 AM

To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: SLL 2075 R Own Damage Claims (Vehicle IN)

Dear Jeffery,

We are pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 20 December, 2017 8:49 AM

To: SUR <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: SLL 2075 R Own Damage Claims (Vehicle IN)

Dear all,

Please follow up with AIG for the approval.

Many thanks!

Best regards,
Jeffery Tan

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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 19 December, 2017 1:24 PM

To: 'SUR' <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: SLL 2075 R Own Damage Claims (Vehicle IN)

Dear all,

Vehicle was surveyed earlier by Adrian.

Kindly follow up with AIG on the approval for this vehicle.

Many thanks!

Best regards,
Jeffery Tan

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